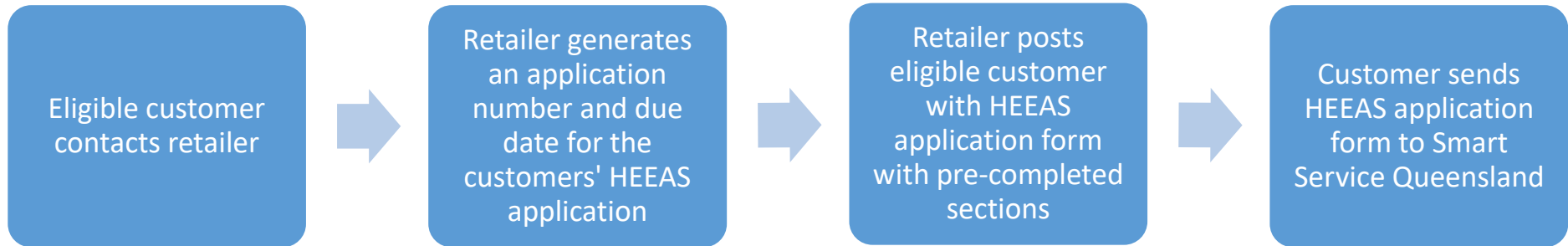


Current HEEAS application process



New process – from February 2017:

- Under the new improved approach - the current HEEAS application process continues to apply;
- Retailers will also be able to email their customers application forms; and
- As an option, NGOs will be able to provide eligible HEEAS applicants with an application form. In this case, the expected process is as follows:

