

In response to the disruption caused by COVID-19, considering the potential for positive change associated with Queensland's Human Rights Act and in order to highlight our commitment to self-determination for First Nations People, QCOSS has re-set our strategic plan.

The strategic direction and intent of the organisation has not changed. Rather, the plan has been refined and developed, including to ensure our impact is measurable.

Vision: Equality, opportunity and wellbeing for every person in every community.

Mission: To achieve a measurable impact together with our members and partners.

Strategic goal / Priority Area	Objectives
<p>Rebooting the System</p> <p>Overturn systems and structures that create and perpetuate inequality.</p>	<ul style="list-style-type: none"> • Act when there is an opportunity to overturn systems and structures that create and perpetuate inequality. • Ensure recovery from COVID-19 is for all Queenslanders. • Support the implementation of Queensland's Human Rights Act. • Maintain an evidence base for our work that is transparent and informed by our members and partners.
<p>Local communities are empowered</p> <p>Ensure Queenslanders can influence decisions that impact their lives.</p>	<ul style="list-style-type: none"> • Advocate for place-based solutions and sufficiently resourced communities that are empowered to respond to local needs. • Support local communities to solve local problems and ensure decision making is shared between governments and community members.
<p>Being in service</p> <p>Support the social services sector.</p>	<ul style="list-style-type: none"> • Design and deliver activities that enhance the capacity of the community sector. • Communicate effectively with members and partners by curating, interpreting and delivering information that is relevant to community organisations and ensure communication channels are used effectively and inclusively.
<p>Leading together</p> <p>Harness the power of the social services sector and the community.</p>	<ul style="list-style-type: none"> • Empower the QCOSS Community, ensuring our membership is connected, engaged, strengthened and growing. • Lead and drive collaborative action with other community sector peaks. • Work with the COSS network to progress national issues, including ensuring that the advocacy agenda is progressed by QCOSS using state-centric messaging. • Assist organisations to develop systems and processes that incorporate the perspective of service users in the design of services.
<p>Self-determination of First Nations People</p> <p>Act on opportunities to improve the ability of First Nations People to realise their right to self-determination.</p>	<ul style="list-style-type: none"> • Understand, support and respond to the needs of Aboriginal and Torres Strait Islander Community Controlled Organisations. • Ensure Aboriginal and Torres Strait Islander voices and representation are embedded in our work. • Utilise our resources to support economic participation of First Nations People and First Nations social enterprise. • Support the Queensland Path to Treaty process. • Support the Uluru Statement from the Heart.
<p>Walking the talk</p> <p>Be a sustainable and strong movement that lives our values.</p>	<ul style="list-style-type: none"> • Sustain robust governance practices that contribute to high performance. • Ensure a success driven culture that supports highly valued and engaged staff. • Maintain sustainable systems to ensure we have the capability and resources to work together, collect data, develop evidence, engage effectively and deliver on projects.