



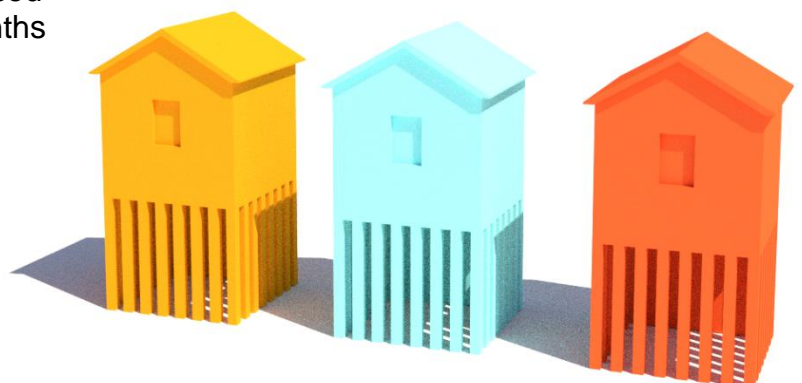
Queensland Social Housing Register

2023 Data Release Evidence Brief

This summary report reviews the details of applications for social housing recorded in Queensland's Social Housing Register as at 30 June 2023. Information is included on 25,364 housing register applications, including the type of assistance required and the level of assessed housing need. Over the latest 12-month period, approximately 7,000 households were removed from the social housing register, about half of which because they could not be contacted. New technology information systems were implemented by the Queensland Government in 2019-20, which resulted in some changes to data structures and coding. As a result, comparisons across years may be impacted.

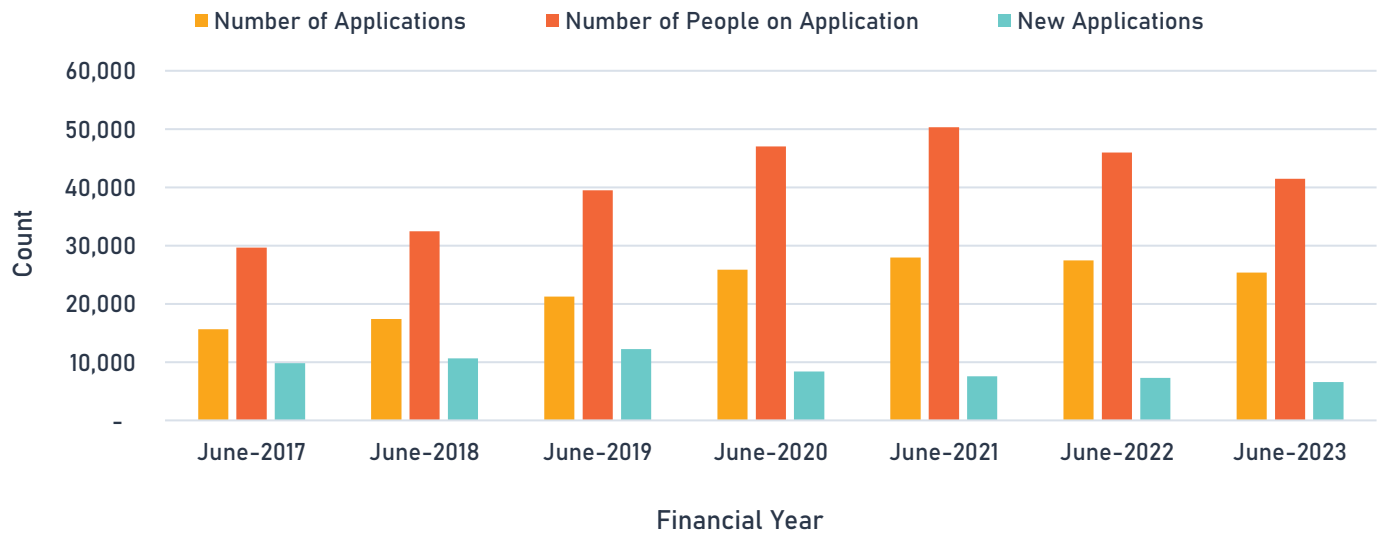
Summary

- There were 25,364 applications on the Queensland social housing register
- The number of people on social housing register applications was 41,484
- Of the 25,364 applications on the register, 6,570 were new applications (25.9 per cent)
- Approximately 7,000 households were removed from the register over the 12-month period, about half of which because they could not be contacted.¹
- 12,765 applications on the social housing register were flagged as people experiencing or at risk of homelessness (50.3 per cent)
- 25,220 applications were assessed as high or very high housing need (99.4 per cent)
- 17,659 applications were for single person households (69.6 per cent)
- 5,384 applications were single parent family households (21.2 per cent)
- The average number of months an application was on the register increased from 15.5 months in 2017 to 27.9 months in 2023
- 11,760 applications were for households including persons with a disability (46.4 per cent)
- 8,951 applications were for Aboriginal and Torres Strait Islander households (35.3 per cent)
- The top three Housing Service Centre locations where an application was lodged were Cairns (10.3 per cent), the Gold Coast (9.2 per cent), and Townsville (8.3 per cent)
- Brisbane Local Government Authority had the largest number of applications (4,782), followed by Moreton Bay Regional Council (2,356) and Townsville City Council (2,042)
- State Electorates of Mundingburra, Cairns and Bonney were listed with the highest number of applications based on applicant household's first locational preference
- Aitkenvale, Beenleigh and Edge Hill letting areas (suburbs) were listed as the top three letting areas based on applicant household's first locational preference



Total applications

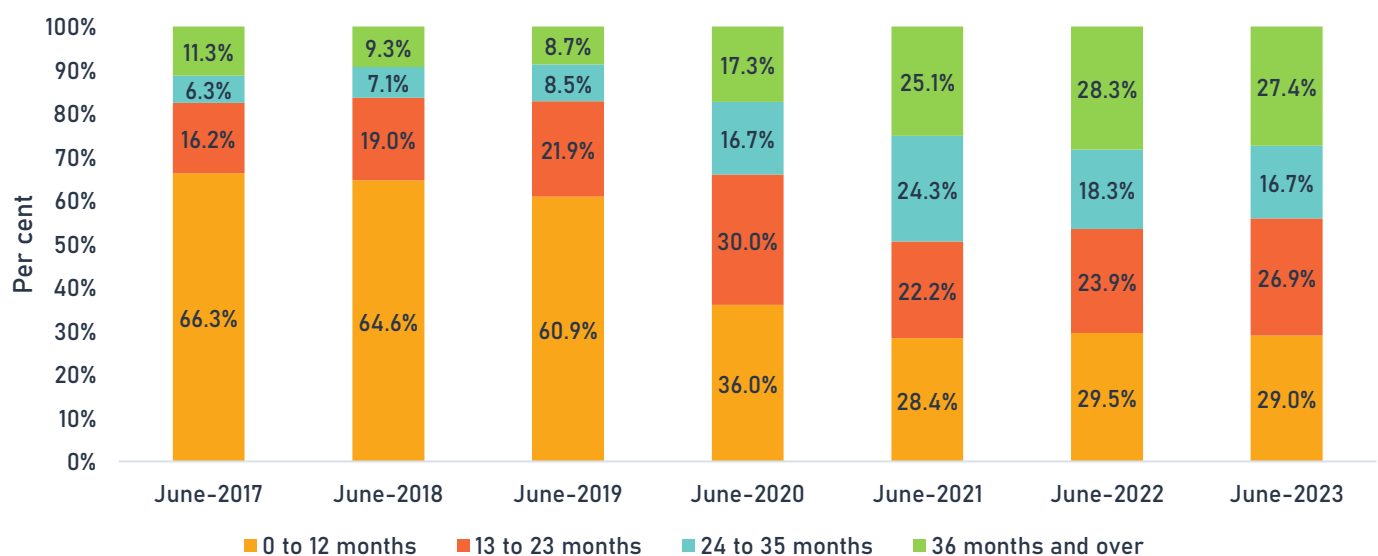
The number of applications on the social housing register increased from 15,657 in 2017 to 25,364 in 2023, representing an increase of 9,707 applications (62.0 per cent). The number of people on social housing register applications increased from 29,636 in 2017 to 41,484 in 2023, representing an increase of 11,848 people (40.0 per cent). Of the 25,364 applications on the register, 6,570 were new applications (25.9 per cent) over the last financial year. Approximately 7,000 households were removed from the register over the 12-month period, about half of households were removed because they could not be contacted.¹



Number of months on register

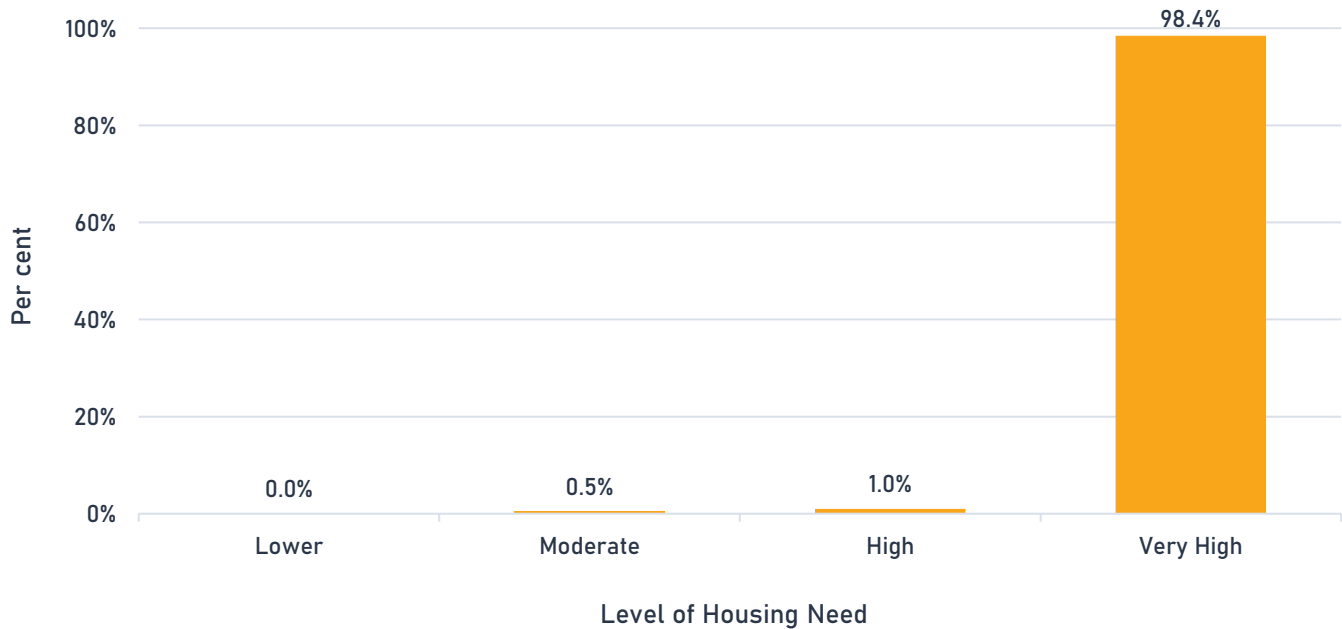
Applicants are waiting longer on the register. For June 2023, applicant households were on the social housing register for an average of 27.9 months, an increase from 15.5 months in 2017. At June 2023, of the applicant households registered:

- 29.0 per cent were registered for one year or under
- 26.9 per cent were registered for more than one year but less than two years
- 16.7 per cent were registered for two years or more but less than three years
- 27.4 per cent were registered for three years or more.



Level of assessed housing need

For June 2023, almost all households on the register had their level of housing need assessed as 'very high' or 'high' (99.4 per cent). Only 12 households were assessed as 'lower'. Since 2019, the department has classified all new applicants on the register as very high need².

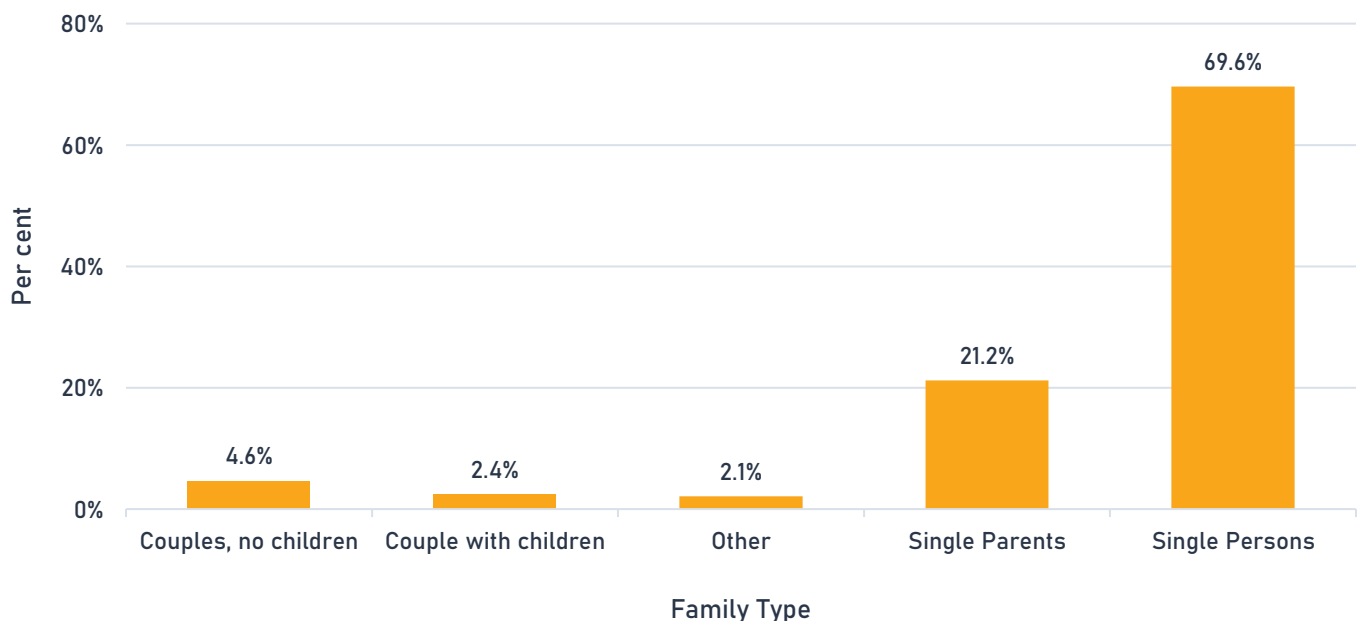


Number of people listed on the application

The majority (69.6 per cent) of households listed one person on the application. A further 3,455 (13.6 per cent) listed two people on the application, 7.6 per cent listed three people on the application, 4.8 per cent listed four people and 4.4 per cent listed five or more people on their application.

Family type of applicant household

17,659 applications were from single person family households (69.6 per cent), followed by 5,384 applications (21.2 per cent) for single parent family households.



Bedrooms required

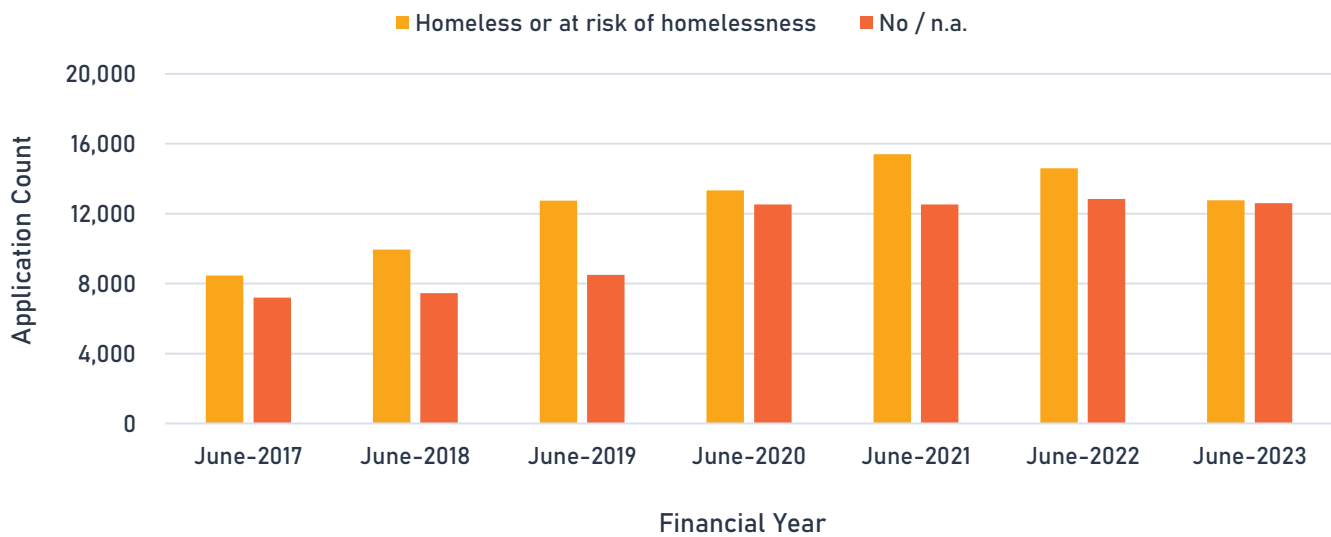
Most commonly, the number of bedrooms an applicant household was entitled to was one bedroom (54.6 per cent), followed by 20.9 per cent for two bedrooms, and 18.1 per cent for three bedrooms.

Households including persons with an identified disability

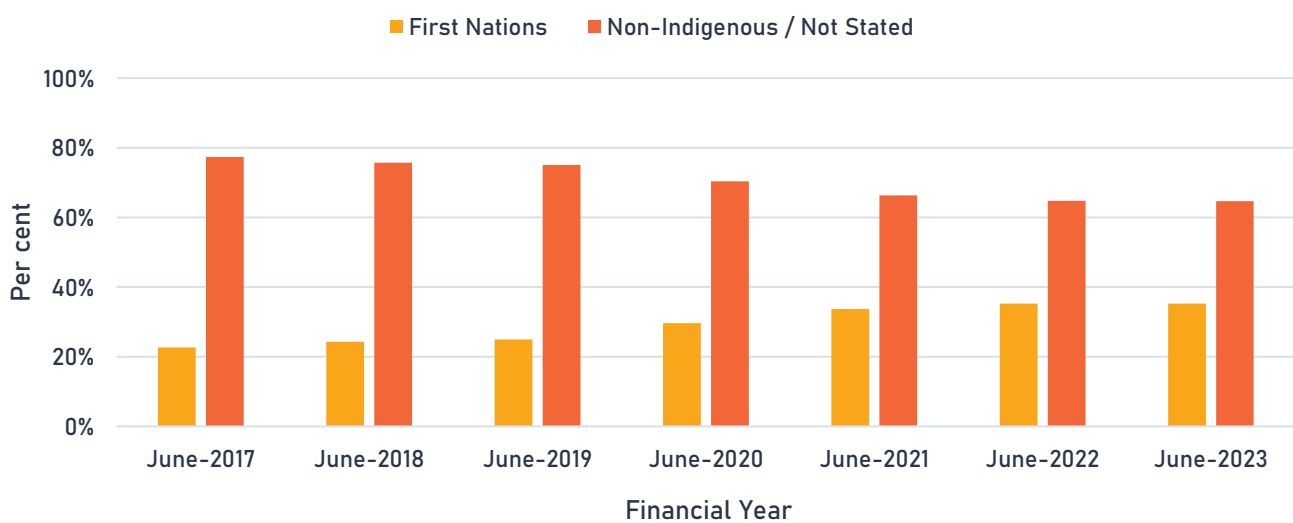
Almost half of all applications include a person with an identified disability (46.4 per cent). The number of applications including persons with an identified disability increased from 6,848 in 2017 to 11,760 in 2023.

Homelessness

As at 30 June 2023, 12,765 applications on the register (50.3 per cent) were households flagged as homeless or at risk of homelessness at time of application, an increase from 8,460 in 2017.



Aboriginal and Torres Strait Islander Households

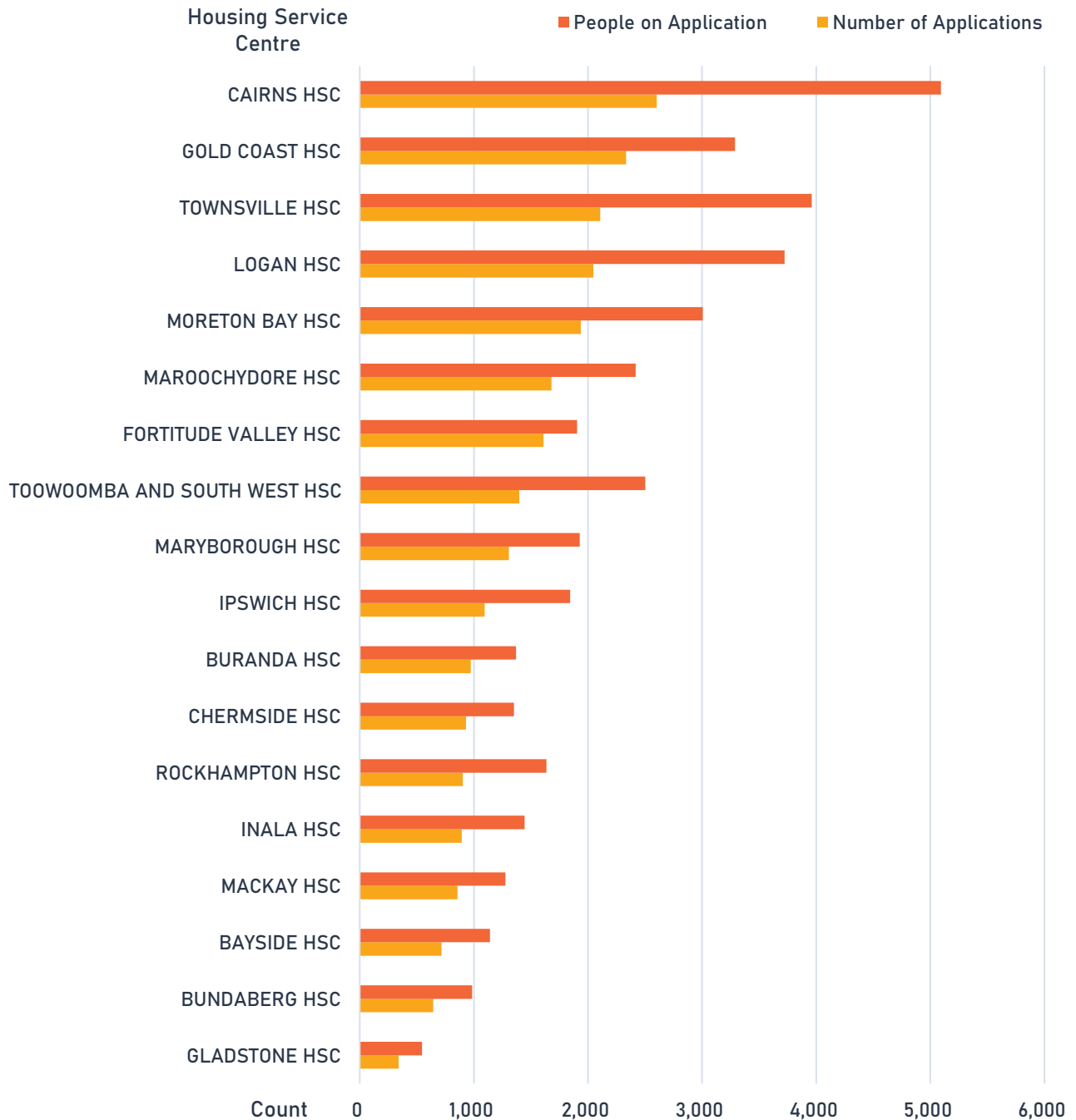


The number of applicant households that include persons that identify as Aboriginal and/or Torres Strait Islander increased from 3,545 (22.6 per cent of applications) in 2017 to 8,951 (35.3 per cent of applications) in 2023.

Regional Analysis

Housing Service Centre

The top three Housing Service Centre locations where an application was lodged were Cairns (10.3 per cent), the Gold Coast (9.2 per cent), and Townsville (8.3 per cent).



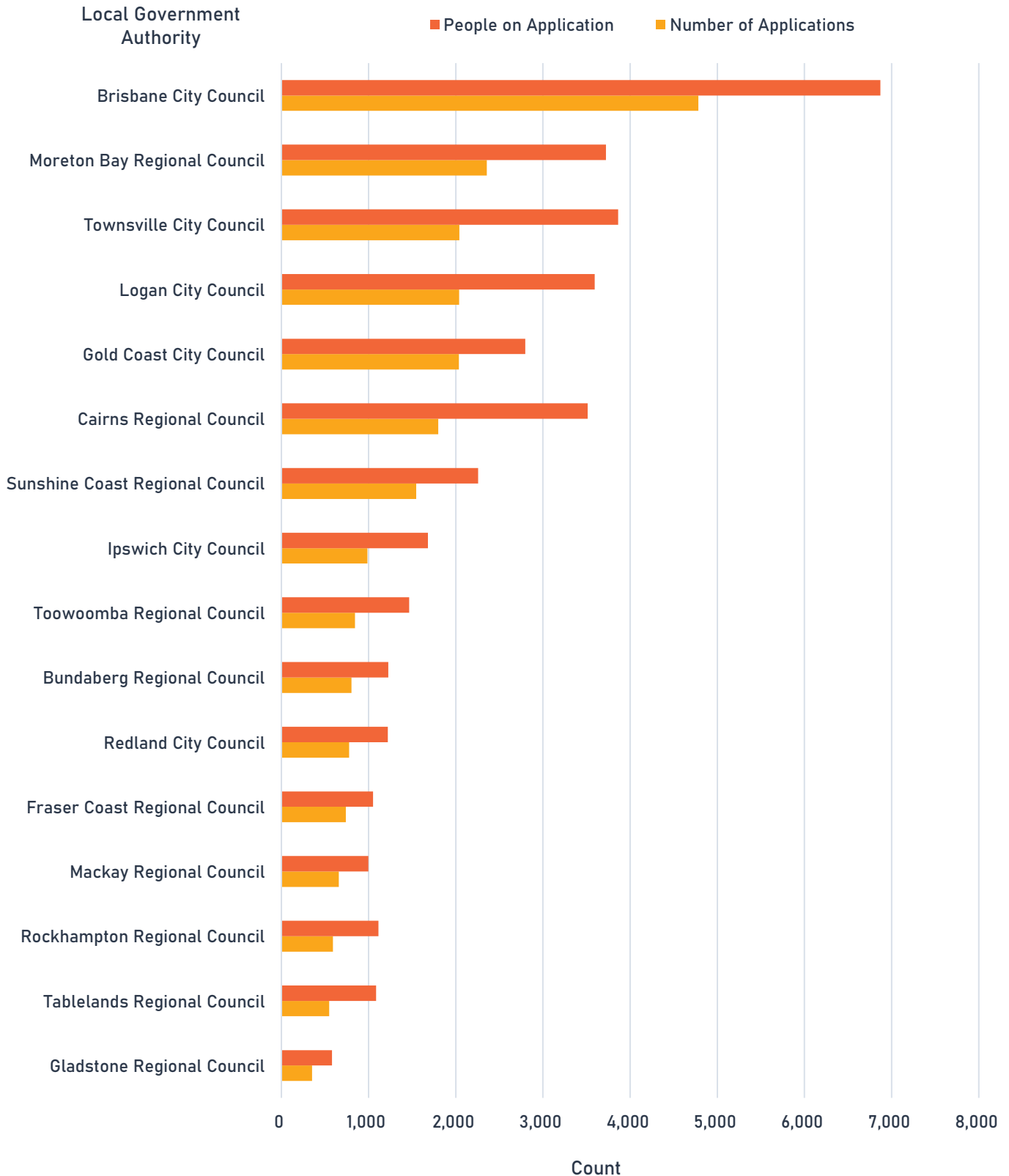
Housing Service Centre regions are displayed if application counts are greater than 300.

As at June 2023, Wujal Wujal had the highest average time for applications on the register (68.0 months), followed by Hope Vale (67.1 months), Hammond Island (58.0 months), Mapoon (50.9 months), Mornington Island (50.3 months) and Kowanyama (47.7 months).

Housing Service Centre (Region)	Application Count						Average Months on Register, June 2023
	June 2018	June 2019	June 2020	June 2021	June 2022	June 2023	
HOPE VALE (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	62	n.p.	36	20	68.0
MAPOON (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	31	n.p.	31	18	67.1
MORNINGTON ISLAND (Northern)	n.p.	n.p.	60	n.p.	32	24	58.0
KOWANYAMA (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	77	n.p.	80	64	50.9
LOCKHART RIVER (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	22	n.p.	21	11	50.3
PALM ISLAND (Northern)	n.p.	n.p.	n.p.	n.p.	106	106	47.7
NAPRANUM (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	62	n.p.	58	43	44.1
THURSDAY ISLAND HSC (Aboriginal and Torres Strait Islander Housing Delivery)	87	91	107	n.p.	95	80	43.0
GOLD COAST HSC (South West)	2,165	2,742	3,173	3,122	2,848	2,333	42.4
SEISIA (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	8	n.p.	52	77	42.4
BURANDA HSC (Brisbane)	1,319	1,474	1,344	1,819	1,094	973	38.8
DOOMADGEE (Northern)	n.p.	n.p.	53	n.p.	22	29	36.8
MAROOCHYDORE HSC (Central and North Coast)	1,196	1,344	1,473	1,940	1,847	1,680	36.4
PORMPURAAW (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	23	n.p.	29	29	34.8
MORETON BAY HSC (Central and North Coast)	996	1,764	1,880	2,202	2,050	1,936	32.7
MARYBOROUGH HSC (Central and North Coast)	640	850	1,383	957	1,440	1,308	31.3
COOKTOWN REMOTE (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	n.p.	n.p.	n.p.	25	29.7
FORTITUDE VALLEY HSC (Brisbane)	1,346	1,622	1,862	1,840	1,736	1,610	29.2
CHERMSIDE HSC (Brisbane)	797	979	995	1,193	989	930	29.1
CAIRNS HSC (Northern)	1,984	2,045	2,256	2,948	2,876	2,602	28.4
IPSWICH HSC (South West)	741	1,116	1,088	1,049	1,034	1,094	28.0
BAYSIDE HSC (South West)	617	629	827	906	826	717	27.2
INALA HSC (Brisbane)	648	754	1,137	903	1,149	893	27.1
AURUKUN (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	62	n.p.	103	105	25.6
MOUNT ISA HSC (Northern)	134	233	233	367	316	200	25.5
TOWNSVILLE HSC (Northern)	1,010	1,327	1,815	2,435	2,175	2,107	25.1
TOOWOOMBA AND SOUTH WEST HSC (South West)	573	793	1,124	969	1,323	1,397	24.6
LOGAN HSC (South West)	1,216	1,458	2,090	1,938	1,935	2,048	24.1
BUNDABERG HSC (Central and North Coast)	363	494	513	758	659	643	23.7
MACKAY HSC (Northern)	465	562	831	882	1,051	856	23.2
WOORABINDA (Central and North Coast)	n.p.	n.p.	18	n.p.	73	75	23.0
GLADSTONE HSC (Central and North Coast)	134	223	309	344	344	340	21.1
EMERALD HSC (Central and North Coast)	50	71	106	72	77	82	21.1
ROCKHAMPTON HSC (Central and North Coast)	298	364	620	727	887	904	20.1
WUJAL WUJAL (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	17	n.p.	7	n.p.	n.p.
HAMMOND ISLAND (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	5	n.p.	n.p.	n.p.	n.p.
INJINOO (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	12	n.p.	8	n.p.	n.p.

Local Government Authority

Local Government Authority data are determined based on the applicant household's first locational preference. As at June 2023, Brisbane LGA had the largest number of applications (4,782), followed by Moreton Bay Regional Council (2,356), Townsville City Council (2,042) and Logan City Council (2,039).



Local Government Authority regions are displayed if application counts are greater than 300.

As at June 2023, Hope Vale Aboriginal Shire Council had the highest average time for applications on the register (65.6 months), followed by Lockhart River Aboriginal Shire Council (56.3 months), Mornington Shire Council (51.9 months), Palm Island Aboriginal Shire Council (51.7 months) and Mapoon Aboriginal Shire Council (51.4 months).

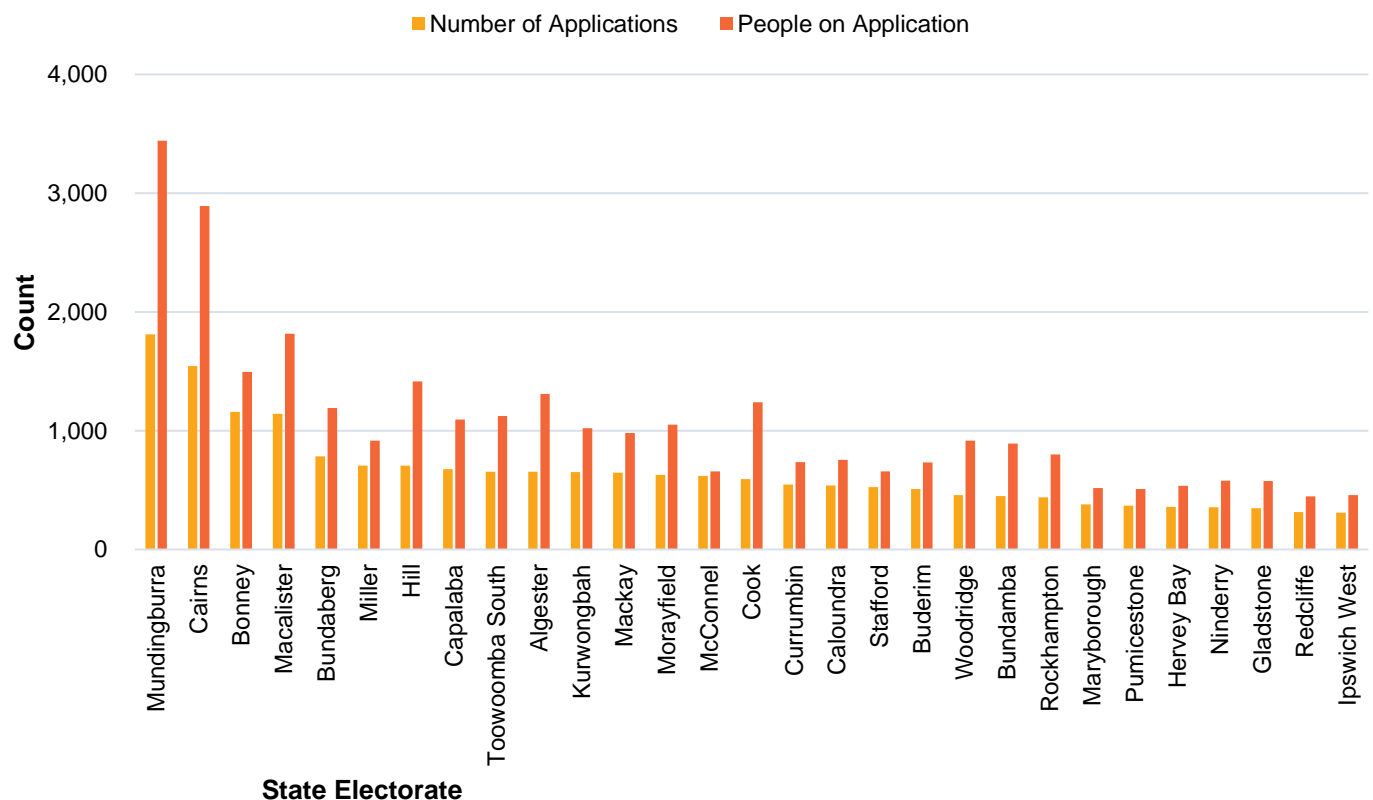
Local Government Authority	Application Count						Average Months on Register, June 2023
	June-2018	June-2019	June-2020	June-2021	June-2022	June-2023	
Hope Vale Aboriginal Shire Council	9	12	49	42	36	20	65.6
Lockhart River Aboriginal Shire Council	n.p.	n.p.	21	20	19	7	56.3
Mornington Shire Council	21	15	60	41	36	20	51.9
Palm Island Aboriginal Shire Council	6	7	103	72	66	64	51.7
Mapoon Aboriginal Shire Council	n.p.	n.p.	34	41	32	18	51.4
Torres Strait Island Regional Council	23	15	21	17	16	8	51.0
Torres Shire Council	60	68	60	68	64	54	48.2
Kowanyama Aboriginal Shire Council	5	7	71	72	72	53	46.8
Napranum Aboriginal Shire Council	n.p.	n.p.	61	63	49	27	46.4
North Burnett Regional Council	5	n.p.	10	7	19	14	44.0
Wujal Wujal Aboriginal Shire Council	6	5	13	12	15	9	40.4
Gold Coast City Council	2,165	2,742	3,104	3,122	2,677	2,037	40.1
Northern Peninsula Area Regional Council	n.p.	8	87	108	80	74	36.3
Doomadgee Aboriginal Shire Council	11	10	52	25	40	42	35.2
Pormpuraaw Aboriginal Shire Council	n.p.	n.p.	22	29	25	22	33.5
Noosa Shire Council	75	86	61	61	63	63	33.3
Sunshine Coast Regional Council	988	1,127	1,485	1,728	1,736	1,547	33.0
Cherbourg Aboriginal Shire Council	n.p.	n.p.	n.p.	n.p.	n.p.	5	32.2
Cook Shire Council	62	66	89	113	124	88	32.1
Douglas Shire Council	71	69	59	63	58	46	29.8
Brisbane City Council	4,394	5,136	5,598	5,811	5,236	4,782	29.7
Carpentaria Shire Council	7	12	9	15	17	14	29.5
Fraser Coast Regional Council	594	778	914	874	769	738	29.1
Somerset Regional Council	n.p.	5	8	n.p.	8	8	28.8
Gympie Regional Council	133	131	147	151	150	129	28.7
Moreton Bay Regional Council	1,337	1,764	2,060	2,202	2,406	2,356	27.9
Hinchinbrook Shire Council	26	30	32	40	39	34	27.2
Cairns Regional Council	1,361	1,389	1,565	1,996	1,916	1,799	27.0
Tablelands Regional Council	239	247	348	499	567	548	26.9
Ipswich City Council	640	978	1,055	901	975	988	26.4
Redland City Council	617	629	869	850	858	777	26.3
Balonne Shire Council	13	11	10	7	16	12	26.0
Mareeba Shire Council	102	108	85	120	118	90	25.8
Aurukun Shire Council	10	8	65	91	95	95	25.5
Barcaldine Regional Council	n.p.	n.p.	5	n.p.	7	5	25.4
Toowoomba Regional Council	397	564	675	656	820	845	25.2
Townsville City Council	929	1,218	1,695	2,154	2,053	2,042	25.0
Logan City Council	1,216	1,458	1,718	1,938	1,881	2,039	24.6
Burdekin Shire Council	20	31	56	89	106	82	24.1
Maranoa Regional Council	25	36	48	31	26	24	24.0
Mount Isa City Council	85	155	174	240	185	92	23.9
Scenic Rim Regional Council	68	85	127	110	133	135	23.8
South Burnett Regional Council	45	72	79	81	104	84	23.8
Lockyer Valley Regional Council	29	48	38	34	47	45	23.4
Charters Towers Regional Council	29	41	55	80	76	72	23.0
Western Downs Regional Council	58	71	144	119	164	156	22.5

Cassowary Coast Regional Council	107	119	120	154	135	109	22.5
Bundaberg Regional Council	358	492	648	751	812	804	22.3
Cloncurry Shire Council	5	13	17	17	19	29	21.9
Goondiwindi Regional Council	16	26	40	39	27	27	21.6
Mackay Regional Council	367	475	677	727	812	658	21.4
Whitsunday Regional Council	94	80	144	144	183	139	21.2
Southern Downs Regional Council	52	76	93	90	84	73	20.5
Murweh Shire Council	n.p.	6	9	10	13	16	20.2
Gladstone Regional Council	134	223	339	344	383	351	20.2
Livingstone Shire Council	28	52	60	86	119	108	19.8
Woorabinda Aboriginal Shire Council	n.p.	5	38	31	39	47	18.8
Rockhampton Regional Council	243	283	430	560	605	592	18.3
Paroo Shire Council	7	n.p.	15	14	21	16	17.6
Central Highlands Regional Council	36	59	80	63	71	88	17.6
Banana Shire Council	23	24	35	50	73	64	17.4
Longreach Regional Council	8	5	13	6	8	7	16.8
Flinders Shire Council	n.p.	n.p.	n.p.	n.p.	n.p.	5	16.3
Isaac Regional Council	n.p.	7	22	11	8	10	15.3
Burke Shire Council	n.p.	25	23	24	12	n.p.	n.p.

Local Government Authority regions with application counts less than 5 have been suppressed (n.p.)

State Electorate

State Electorate data are determined based on the applicant household's first locational preference. The electorates of Mundingburra, Cairns and Bonney were listed as the top three state electorates, with a first locational preference of 7.1 per cent, 6.1 per cent and 4.6 per cent respectively.



State Electorates are displayed if application counts are greater than 300.

As at June 2023, the State Electorate with the highest average time for applications on the register was Mermaid Beach (45.8 months), followed by Glass House (41.6 months), Kawana (41.1 months), Bonney (41.0 months) and Cooper (41.0 months).

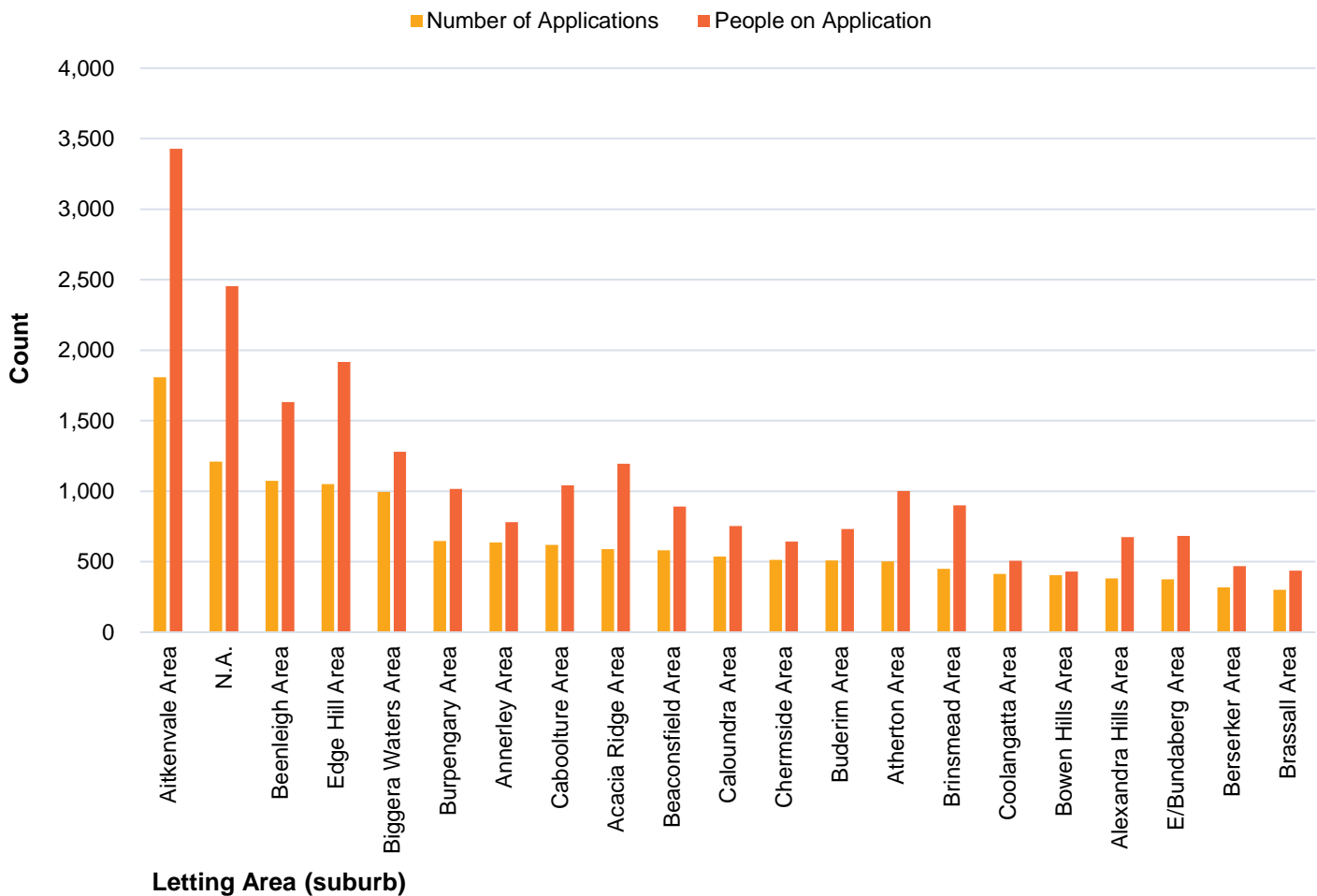
State Electorate	Application Count						Average Months on Register, June 2023
	June-2018	June-2019	June-2020	June-2021	June-2022	June-2023	
Mermaid Beach	159	180	77	98	87	52	45.8
Glass House	7	n.p.	5	5	16	10	41.6
Kawana	27	33	24	90	114	83	41.1
Bonney	1,016	1,334	1,818	1,801	1,479	1,159	41.0
Cooper	79	91	107	119	93	64	41.0
Currumbin	460	597	849	842	723	546	40.9
Lytton	90	87	25	33	30	22	39.3
Southport	183	198	22	29	29	19	38.3
Cook	338	351	721	839	781	592	36.6
Theodore	145	218	316	316	326	231	35.2
Mansfield	117	153	22	25	20	19	34.8
Redcliffe	276	360	319	314	317	314	34.3
Nicklin	66	88	56	59	61	60	34.3
Ninderry	197	199	395	437	424	356	34.1
Hervey Bay	372	458	462	438	408	359	34.1
Townsville	136	164	271	296	275	229	34.0
Maiwar	44	41	37	45	54	40	33.5
Maroochydore	139	202	68	61	69	44	32.9
Toohey	189	212	138	140	113	91	32.8
Buderim	170	165	357	471	520	508	32.8
Stretton	77	88	60	53	37	37	32.6
Greenslopes	346	376	415	407	323	288	32.6
Nudgee	177	208	164	159	128	121	32.5
Pine Rivers	159	182	244	199	184	145	32.4
Miller	533	574	853	863	816	707	32.3
Sandgate	154	166	215	249	264	242	31.8
Ferny Grove	156	189	277	259	226	191	31.7
Aspley	111	137	234	252	221	193	31.7
Clayfield	193	233	325	344	271	207	31.4
Bulimba	139	159	217	197	168	106	31.3
Caloundra	399	456	632	658	586	538	31.0
Murrumba	84	113	72	85	90	70	30.2
Bancroft	56	79	76	103	107	106	29.9
McConnel	503	631	687	713	640	620	29.7
Chatsworth	105	119	176	199	171	171	29.7
Mount Ommaney	105	130	135	141	128	106	29.3
Gympie	133	131	145	149	146	126	29.1
Pumicestone	156	203	278	350	367	369	28.7
Ipswich West	225	285	476	354	323	309	28.4
Oodgeroo	85	109	81	94	93	100	27.5
Barron River	70	64	25	31	29	30	27.3
Cairns	1,162	1,179	1,394	1,754	1,687	1,543	27.2
Traeger	165	275	392	448	392	282	26.8
South Brisbane	355	444	292	301	279	231	26.6
Morayfield	304	430	475	517	585	627	26.5
Stafford	363	466	495	525	518	525	26.3

Bundamba	181	313	379	362	428	449	26.3
Hill	353	386	492	697	746	705	26.3
Capalaba	512	497	786	755	764	676	26.2
Toowoomba South	293	374	560	536	635	656	26.1
Mulgrave	135	146	120	160	143	168	26.0
Coomera	28	43	6	16	15	12	25.9
Logan	52	60	91	111	114	106	25.6
Macalister	552	657	934	1,048	1,035	1,142	25.2
Kurwongbah	285	360	538	558	665	651	25.0
Everton	71	97	115	135	117	95	24.9
Algerier	359	364	524	573	573	655	24.8
Thuringowa	54	67	48	68	56	54	24.7
Burnett	n.p.	6	12	16	19	19	24.7
Mundingburra	740	987	1,471	1,853	1,781	1,812	24.5
Maryborough	222	320	452	436	361	379	24.3
Inala	144	206	135	146	125	115	24.3
Ipswich	217	348	161	147	162	181	24.1
Scenic Rim	68	85	127	110	133	135	23.8
Nanango	54	74	88	90	121	102	23.5
Moggill	n.p.	n.p.	8	9	12	10	23.4
Waterford	221	279	299	322	296	277	23.1
Lockyer	31	51	40	35	47	45	23.0
Hinchinbrook	42	45	58	76	82	75	23.0
Toowoomba North	65	143	51	51	81	78	23.0
Noosa	58	66	9	8	9	11	22.7
Jordan	17	32	40	39	65	52	22.6
Springwood	18	28	27	35	39	54	22.2
Warrego	77	89	143	125	172	159	22.0
Condamine	33	46	62	66	101	109	21.9
Bundaberg	353	484	636	735	793	785	21.8
Woodridge	373	434	367	421	394	458	21.8
Callide	60	66	132	118	164	148	21.8
Burdekin	79	83	155	173	213	175	21.5
Gaven	52	52	7	10	5	5	21.0
Mackay	349	442	660	709	792	646	21.0
Southern Downs	68	103	134	130	112	100	20.5
Whitsunday	49	42	70	76	87	57	20.5
Gladstone	134	223	335	342	379	347	19.7
Mirani	12	27	21	23	33	30	19.4
Rockhampton	211	238	318	428	453	440	18.2
Keppel	56	96	165	208	255	241	17.3
Gregory	54	77	141	104	128	149	17.1
Mudgeeraba	14	14	n.p.	5	7	10	11.9
Burleigh	85	82	n.p.	n.p.	5	n.p.	n.p.

State Electorates with application counts less than 5 have been suppressed (n.p.)

Letting Area

Letting Area (suburb) data are determined based on the applicant’s first locational preference. Aitkenvale, Beenleigh and Edge Hill areas were listed as the top three letting areas, with a first locational preference of 7.1 per cent, 4.2 per cent and 4.1 per cent respectively. 1,210 applications were listed with a letting area preference as “N.A.”.



Letting Areas are displayed if application counts are greater than 300.

References

- Hall J. Social housing Qld: Register culled by 7k despite increase in people in need. *The Courier Mail*. <https://www.couriermail.com.au/news/queensland/social-housing-qld-register-culled-by-7k-despite-increase-in-people-in-need/news-story/594a4aef066b67707dc249515d09e27b?amp&nk=71d2611fa9edbd4a1e100cdfaeb4b446-1694744788>
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