

# Tender Writing

Your toolkit for crafting a great grant application







QCOSS acknowledges Aboriginal and Torres Strait Islander people as the original inhabitants of Australia and recognises these unique cultures as part of the cultural heritage of all Australians. We pay respect to the Elders of this land; past and present.

# Please share your...

- Name
- Organisation
- Whether you've submitted a SQW application before





## Outline

## Background to SQW

### R2D2

A methodology for applying for funding

# C3PO

Crafting responses to assessment criteria

Human rights + child safe responsibilities



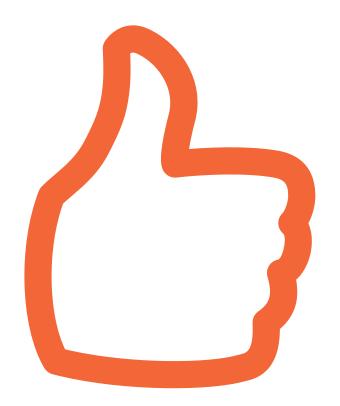
Image credit: The Conversation



## **Purpose**

# To help you...

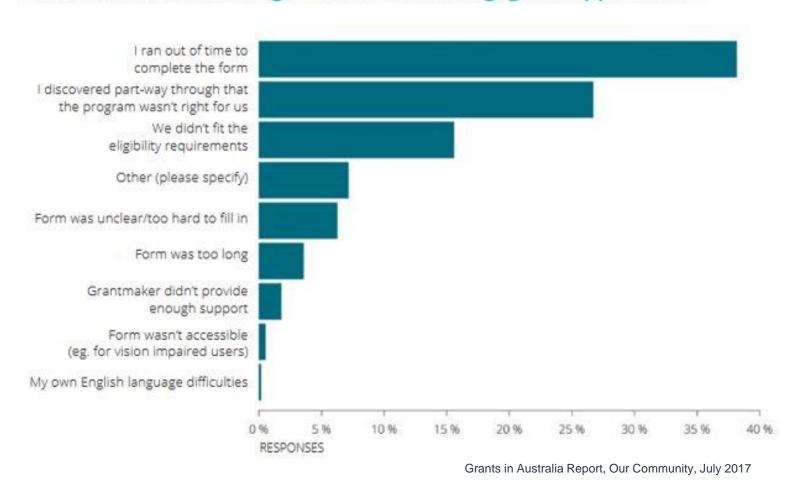
- Prepare effectively for a grant application
- Write clearly and persuasively
- Avoid common mistakes in funding applications
- Leave with the start of a project plan!





# Cliché alert! Failing to plan is planning to fail

#### Main reason for starting, but not submitting, grant applications





# Grant on a page

#### GRANT ON A PAGE DATE:

Project team	Participants		Activities	
Roles and responsibilities	Who? Where?	ැරි	What? How will we deliver?	<u></u>
-	Who's our cohort?			300
	How will we reach them?			
Resources			Impact	
What resources do we have and what do we need?			Why?	$\downarrow$
Have:	<sup>58</sup> <b>(☆)</b>		Key objectives:	هـ٥
	A		Short-term outcomes:	
Need:	Project idea:			
	Project idea:		Long-term outcomes:	
Our value-add	Key partners		Evaluation	
What value do we bring?	Who do we have strong relationships with?	Ç, J	How will we measure success?	<b>∧1</b> ∧
What is unique about what we offer?		ري		
	What other partnerships do we need to build?			
What do we also also us 110				
What do we already do well?	What letters of support do we need?			



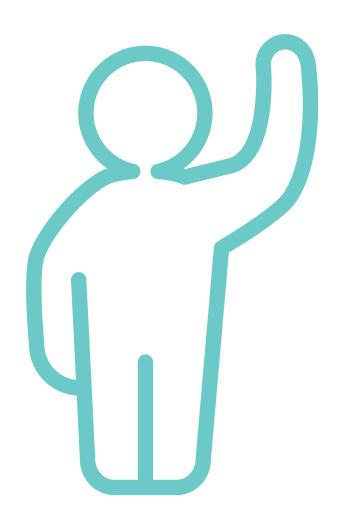
# What is SQW?

- Annual investment of \$80 million to support up to 15,000 Queenslanders into work
- Commitment to increasing workforce participation, job growth, economic strength and community-led projects
- 8 programs aimed at skill development and work opportunities for disadvantaged
   Queenslanders
- Founded on partnerships between community-based organisations (CBOs) and local employers



# **Quick poll**

- Have you submitted a SQW funding application before?
- If yes, what were your key learnings?





What are funders looking for in funding applications?





# Intent of the SQW Programs

- Develop skills of disadvantaged Queenslanders
- Help those who need support to enter and stay in the workforce
- Support disadvantaged learners
- Employer engagement





Community-based organisations who approach projects with the intent to provide genuine support and assistance to participants (DESBT)



# Overall, the Department is looking for ...

Evidence that you understand your community/cohort and will

- 1. Recruit appropriate participants
- 2. Provide the assistance participants need to overcome barriers to employment
- 3. Link participants with employers who can provide jobs



R2D2 and C3PO:

A winning methodical approach to tender writing!



Image credit: The Conversation



# **Methodology for tenders**

# Prepare with R2D2

- Reference library
- Review requirements
- Develop plan
- Draft responses

# Write with C3PO

- Clearly
- Concisely
- Comprehensively
- Persuasively
- On-point





R2D2 – Step 1:

Reference library





# Your reference library should include...

- Audited financial statements
- Insurance details
- ABN, bank details, proof of NFP status
- Resumes of key staff/PDs of key roles
- Brief descriptions of your organisation
  - 25-50 word version
  - 100-200 word version

- Summary of organisational capability and history
  - Key areas of experience and accomplishments
  - Current evidence of organisational success and capability (including evaluations and positive feedback)
- Copies of past grant applications and feedback



# Grant on a page: Reference library check-list

#### Checklist – before you start

#### What information do we need?

#### **Grant reference library**

Audited financial statements

Insurance details

ABN, bank details, proof of NFP status

Resumes of key staff

Brief description of our organisation – 25-50 word version and 100-200 word version

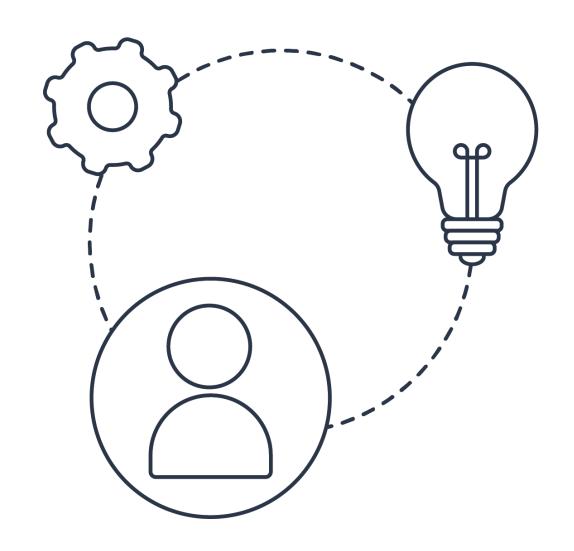
Summary of our organisational capability and history, including experience and accomplishments

Up-to-date evidence of your organisation's success and capability including awards, evaluations and feedback from clients and partners

Copies of past grant applications with feedback



R2D2 – Step 2:
Review
requirements







Think about who you work with on a daily basis and develop projects to support your own clients (SQW Assessor)



# Grant on a page:

Project idea





# Finding grants

- QCOSS Grants page
- Community Door
- Pro Bono Australia
- Philanthropy Australia
- Our Community
- Queensland Government Grants Finder
- GrantConnect

Find grants that
match your idea,
not ideas to match
a grant ... funders
can tell!



## Make sure that you ...

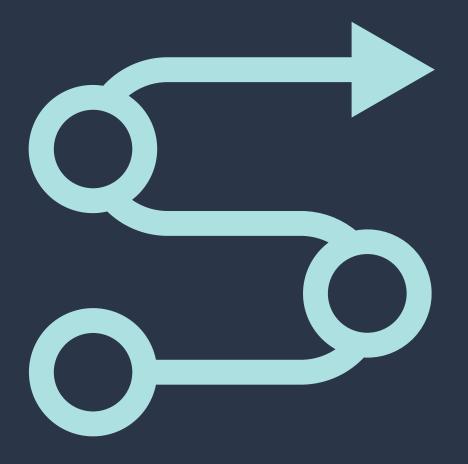
- Have alignment between purpose/core business and program
- Are servicing a community/cohort among the program's target
- Understand what you will need to do if the application is successful
- Have existing relationships with potential participants and
   RTOs/employers/other services to meet program requirements
- Have or can quickly recruit appropriately skilled and experienced staff



# Grant on a page: Participants



# Grant on a page: Impact





# Grant on a page:

Value-add





## Ability to meet assessment criteria

Capacity to manage

Servicing community and industry needs

Strategies to assist participants

**Outcomes** 

Cost/value for money



# Grant on a page:

Resources





R2D2 – Step 3:

Develop plan





# Re-read the guidelines

- Funding guidelines and fact sheets
  - Program purpose
  - Assessment criteria
  - Inclusions and exclusions
  - Expected outcomes/KPIs
- Sample services agreement
- Application portal
- User support guides
- Frequently asked questions (FAQs)



#### **Skilling Queenslanders for Work**

Guide to applying for funding

This application guide provides additional information and tips for completing a *Skilling Queenslanders for Work* application for funding. It is strongly recommended that all applicants read the relevant program guidelines for funding and the *Skilling Queenslanders for Work* Services Agreement before completing and submitting an application.





# **Key elements of your project – SQW**

- What is the project?
- How will it benefit the community?
- Who is your cohort?
- How will you reach and recruit them?
- How will you address their barriers?
- What jobs will participants be eligible for?

- Who will you be working with?
- What level of industry involvement will there be?
- Who are the local employers who support the project?
- How are you going to evaluate the success of the project?



### **Contact funders – SQW**

- Visit the <u>SQW webpage</u>
- Contact your local regional office to discuss your proposal https://training.qld.gov.au/about/contact/regional
- Contact the SQW team
  - **1300 369 935**
  - sqwapps@desbt.qld.gov.au



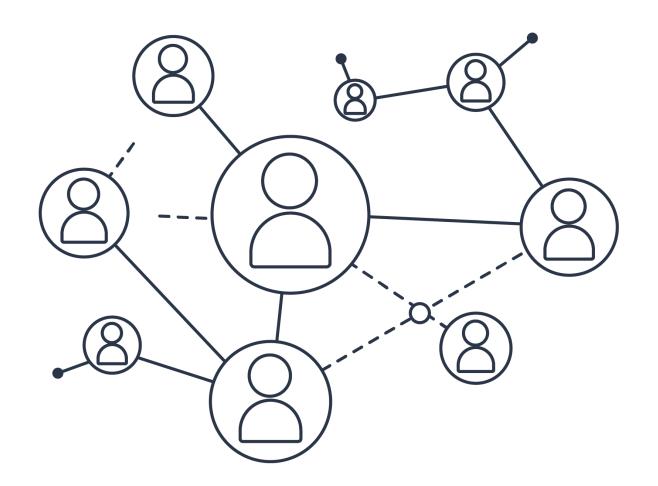
# **Build strong working relationships**

Start early

Be proactive

Share ideas

Talk to funders





# Grant on a page:

Key partners



# Establish your tender team – key questions

Who needs to have a role in the grant application?

- Sources of application info,
   administrative and finance staff,
   managers and governance
- Internal reviewers/approvers
- External stakeholders

What are the key responsibilities if the application is successful?

- Internal staff and management
- Referrers
- Additional service providers
- Community members(e.g., employers)



# Grant on a page:

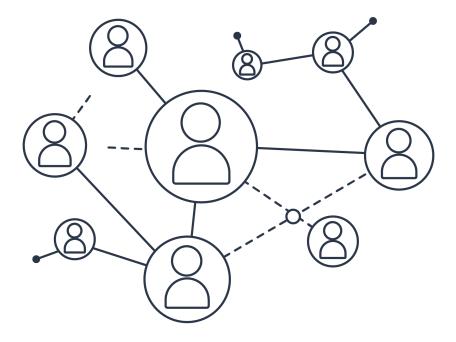
Project team





### Your tender team – the kickoff meeting

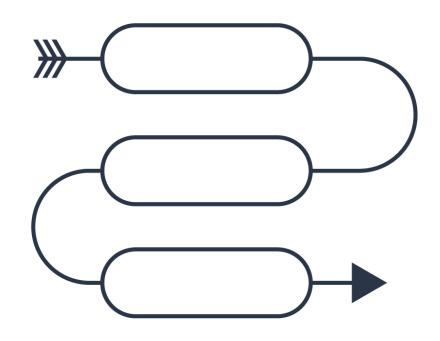
- Get everyone on the project team together
  - Make introductions
  - Clarify work roles, experience/expertise and boundaries
- Establish shared values/purpose/commitment
- Assess the requirements again as a team
- Clarify roles and expectations
- Decide on meeting/review frequency
- Determine next steps





### Your tender team – action planning as a team

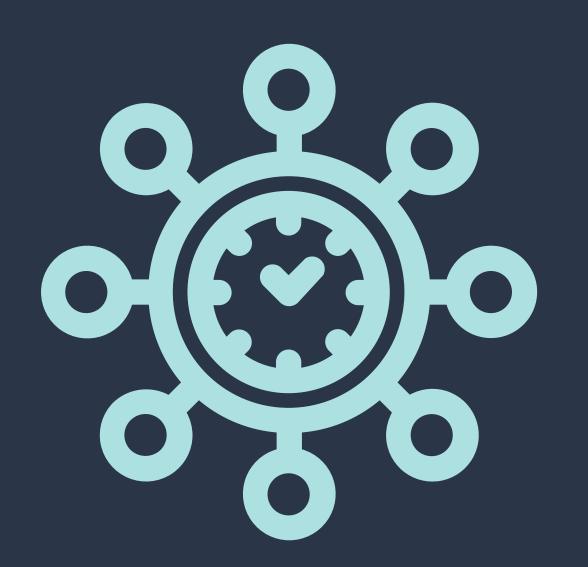
- Assign jobs to team members think in detail about all tasks, e.g.
  - Service model/program development
  - Documentation (drafting, editing, formatting, etc.)
  - Inter-agency work, partnership management, approvals
  - Evaluation
- Work back from the due date and mark out time in your calendars for key tasks





# Grant on a page:

**Activities** 





### **Evaluation planning**

How will you know if your project works?

Can you deliver what you say you will?

Do you need to build evaluation into your budget?

Make sure evaluation is not an afterthought!



# Grant on a page:

Evaluation





### Plan checklist

Milestones and key dates

Outcomes sought/KPIs

Key requirements

Tender team and roles

Checklist of inclusions

Refer to *Grant-on-a-page*checklist



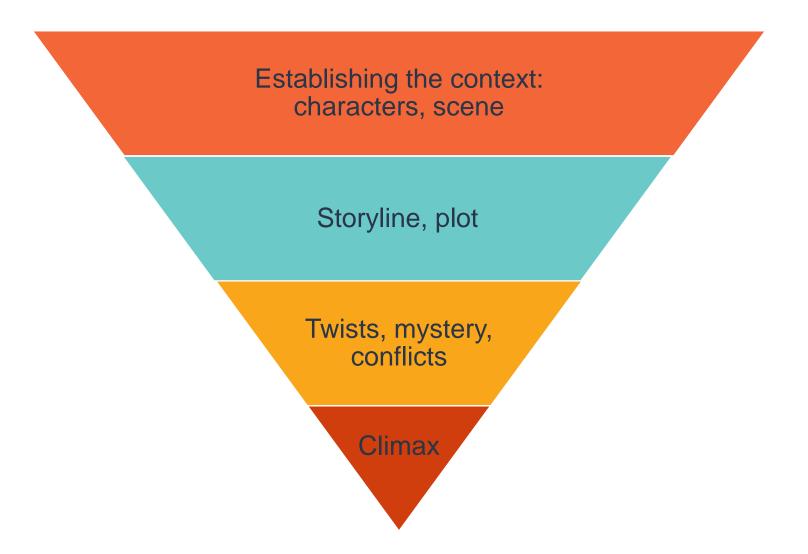
R2D2 – Step 3:

Draft responses



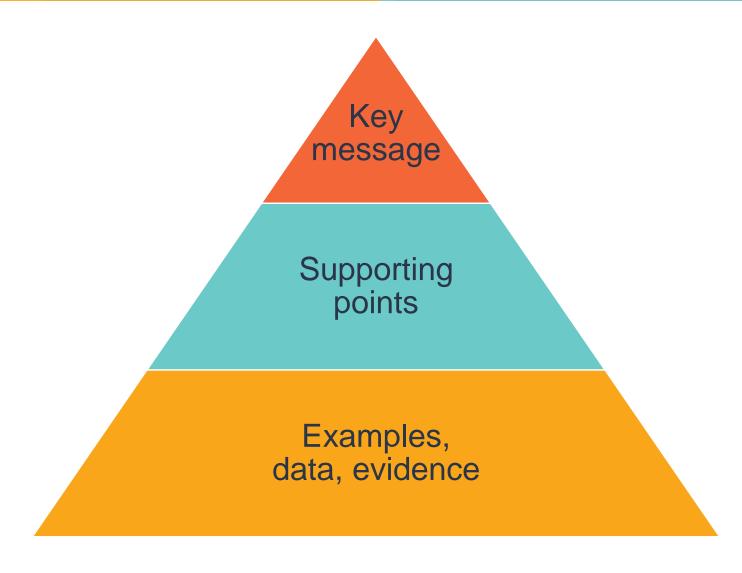


### You're not writing a novel





### You're not writing a novel





### SQW assessment criteria (in brief)

#### Capacity to manage

• Financial, operational and governance viability

# Servicing community and industry needs

Current community needs and how the project will address them

# Strategies to assist participants

• General and participant-specific strategies (e.g., learning plans)

#### Outcomes

Course completion, entry to further education or employment

### Cost-value for money

Cost-effectiveness and in-kind contributions



### SQW example – servicing community and industry needs

How will the training address local industry skills and labour needs?

Is there any impact on the wider community?

Outline how the project is responsive to local community and regional needs and conditions.

SQW Advisory Committees will look for responses that demonstrate local community support, outline how the project will link with other local initiatives or other services within the community and identify links to local industry stakeholders/employers



### **SQW** example – mapping the write-up

Need in community (150 words)

Key message E.g. High youth unemployment

Evidence
E.g. LGA/statistical area data

Impact on community (100 words)

Key message

E.g. Poor social, health, economic outcomes

**Evidence** 

E.g. Recent research report

Link project to need (100 words)

Key message

E.g. GSFW will reduce barriers/link YP to work

Evidence

E.g. Previous program successes

Local support (100 words)

Key message

E.g. Local employers support program

Evidence
E.g. Letters of support



'Super Hot' has been delivering accredited early childhood education training programs since 2009. This program involved partnership arrangements between childcare centres and registered training organisations.

How could this be improved?

In 2012 we expanded our program to include cultural competency training for working with Aboriginal families as there is a large population of Aboriginal families in the region. In 2017 we added a new training program specifically targeting migrant and refugee women as there has been a very significant increase in migrant families in the local community.

Trained staff are a requirement of the Early Childhood Education and Care national regulations and there is currently a shortage of qualified staff in Utopia.

Unemployment and underemployment is significantly higher for Aboriginal and migrant women in the region so these programs are helping to deliver employment opportunities. There is also a growing number of families moving into the area so demand for childcare is increasing.



#### Local need:

With a growing population of young families in the Utopia region there is more demand for childcare and kindergarten places (*Utopian Data 2010-2020*, Utopian Bureau of Statistics, 2022). Trained staff are a requirement of the Early Childhood Education and Care national regulations and there is a shortage of qualified staff in Utopia (*Paradise Childcare Framework*, Utopian Childcare Authority, 2021). There are five childcare services in the town of Paradise with a new service planned in the next year on the Paradise Housing Development. It is estimated that there will be demand for 50 more qualified childcare workers over the next two years (*Paradisical Planning*, Department of Utopian Futures, 2023).





#### Impact on community:

It is important that childcare workers have appropriate cultural competency training to support culturally and linguistically diverse (CALD) families and encourage greater participation in early childhood education (Utopian Early Learning Framework, UCA, 2020). With over 40% of the Utopian population being CALD including Aboriginal people, migrants, and families with primary languages other than English (Utopian Bureau of Statistics, 2019), providing childcare workers with relevant cultural training is vital. There is also a shortage of workers with relevant language skills with fewer than 10% of early childhood educators speaking a language other than English (Utopia Childcare Authority, 2021).

**Evidence** 

#### Link project to need:

Unemployment and underemployment are significantly higher for Aboriginal and Torres Strait Islander and migrant women in the region compared to the regional average, at 10% and 12% respectively compared to 5.5% (Utopian Bureau of Statistics, 2022). This project will expand on the work we have done over the last ten years in the community to develop employment opportunities for Aboriginal, migrant and refugee women, while providing qualified and culturally competent staff to meet the shortage of appropriate early childhood educators.

Evidence + rationale



### **Local support:**

We will continue to work with the local council and Paradise Multicultural Women's Centre (MWC) to connect with Elders and community role models. All five local childcare centres have agreed to provide mentors to work one-to-one with trainees and provide work placement opportunities. Letters of support from MWC and the five childcare centres are attached.





### Assessment criteria

Tell you what is most important in your application

Opportunity to show understanding of requirements

Opportunity to demonstrate unique value proposition



### Assessment process – SQW example

- Stage one
  - Criterion 1 Capacity to manage
- Stage two
  - Criterion 2 Servicing community and industry needs
  - Criterion 3 Strategies to assist participants
  - Criterion 4 Outcomes

SQW

Guide to Applying

for Funding



### Assessment criteria – getting started

- Be clear about what is being asked and what needs to be included
- Put key messages up front
- Be clear, concise and comprehensive
  - Avoid answering one criterion by referring to information in another criterion (different people may assess different criteria)
- Provide evidence to back up your claims



### SQW example – criterion 1: capacity to manage

- In your response, describe
  - Your organisation's financial viability
  - Experience managing grants
  - Experience delivering relevant programs
  - Core business and how this will allow you to support participants
  - Nominated RTO
  - Participant recruitment and screening
  - Staff qualifications, skills, experience

- Documentation
  - Audited income and expenditure statements for past 2 years
  - Staff resumes/PDs for SQW program roles



### SQW example – criterion 1: capacity to manage

### What is being asked about

- Financial viability, reporting, governance, risk management, experience
- Can your organisation deliver what you say you are going to deliver?

### What you need to address

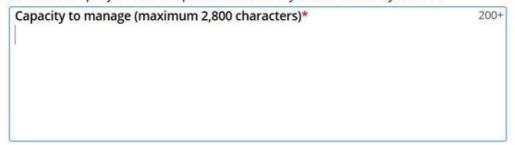
- Your organisation, track record, staff experience
- Experience working with the identified cohort, understanding of cohort's barriers to employment, and how you are going to address these



### SQW example – criterion 1: capacity to manage

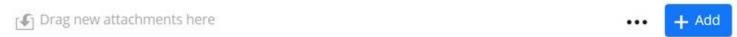
#### 4.1 Capacity to Manage

Describe your organisation's experience in managing government funding to deliver training, skills development or other services in a community setting to disadvantaged target groups. Outline your staff's qualifications, skills and experience. How will participants be recruited and selected for the project and how will you ensure that eligibility criteria are met by program participants? What is your working relationship with the nominated RTO? The Regional Priority Jobs Committees will look for projects developed and driven by the community sector.



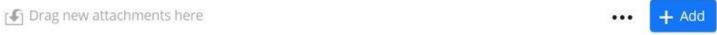
Attach audited income and expenditure statements for the past two years.

#### Attachments



Attach staff resumes or background information, and/or relevant position descriptions.

#### Attachments





### SQW example – criterion 2: servicing community and industry needs

- In your response, describe
  - Community benefits from the project
  - Evidence of your organisation's community presence and support
  - Evidence of collaborations/partnerships
  - Project alignment to community labour needs and employment trends
  - Links that will support SQW delivery

- Documentation
  - Letters of support from employers

Letters of support must be on business/ organisation letterhead

- Focused on the proposed project
- Commitment to providing employment
- Dated no more than 3 months before application submission
- Letters of support from community
   organisations that will support participants
- Letters of support from referral agencies



### SQW example – criterion 2: servicing community and industry needs

### What is being asked about

- How your project fits into the local community and meets the community's needs
- How your organisation's operations and linkages will address community needs

### What you need to address

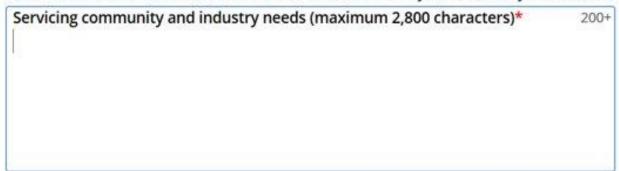
- Individual work and community
   labour needs
- Your links to local employers
- Project links to other initiatives



### SQW example – criterion 2: servicing community and industry needs

#### 4.2 Servicing community and industry needs

How will the training address local industry skills and labour needs? Is there any impact on the wider community? Outline how the project is responsive to local community and regional needs and conditions. The Regional Priority Jobs Committees will look for responses that demonstrate local community support, outline how the project will link with other local initiatives or other services within the community, and identify links to local industry stakeholders/employers.



Attach letters of support from local employers and/or industry groups.

#### Attachments

Drag new attachments here





### SQW example – criterion 3: strategies to assist participants

- In your response, describe
  - How you will identify needs/barriers
    - Strategies/mechanisms to address barriers/challenges
  - Direct provision and referral pathways
  - Intake scheduling and progression plans
    - How your program will be tailored to group and individual participant needs
  - Outcomes for participants

- Documentation
  - Training and support plan template/sample
    - Activities, outcomes, timeframes
    - Strategies to address barriers
  - Anti-cyberbullying policies





### SQW example – criterion 3: strategies to assist participants

### What is being asked about

 How you will address participants' challenges, especially barriers to gaining and maintaining employment

### What you need to address

- Barriers in your community
- Cohort learning needs and appropriate goals
- Job placement and postplacement support

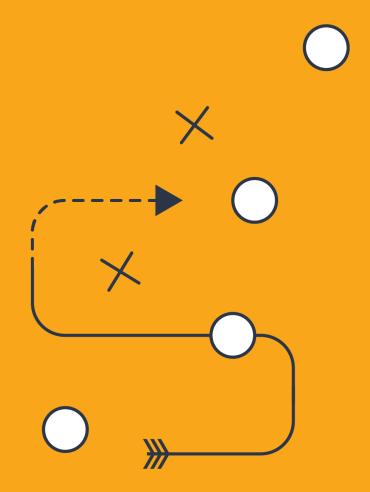


## Tip: find appropriate training strategies

#### Consider

- Cultural safety
- Days and time of day for participation
- Accessibility and transport
- Language and learning resources
- Resume support, interview training
- Psychosocial needs

Just some of the things to think about!

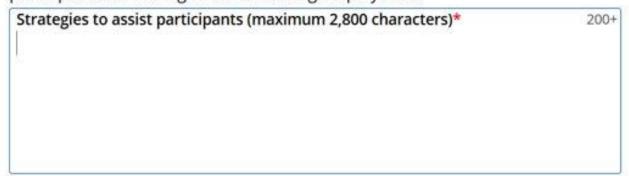




### SQW example – criterion 3: strategies to assist participants

#### 4.3 Strategies to Assist Participants

What processes and strategies will be used to identify and address the barriers to learning and employment of individual participants? How will additional training needs be identified and supported to maximise progression towards the completion of qualifications and transition to employment? Outline what skills participants will develop? The Regional Priority Jobs Committees will look for responses that detail training delivery methods and assessment measures that suit the needs and requirements of disadvantaged target groups and also, the level of job search activities that prepares participants for finding and maintaining employment.



 Attach a sample/template of a Training and Support plan. Plan must include strategies to address barriers to training and employment.
 Attachments







### **SQW** example – criterion 4: outcomes

- In your response, describe
  - How activities/qualifications will help participants gain employment
  - How activities/qualifications relate to community labour needs
  - How your organisation has achieved similar outcomes previously

- Documentation
  - No mandatory requirements
  - Letters of support may be useful





### **SQW** example – criterion 4: outcomes

### What is being asked about

How you will help participants get jobs!

### What you need to address

- Qualification/activity matches
- Employer support for your project
- Relevant past (or current) outcomes





### **SQW** example – criterion 4: outcomes

#### 4.4 Outcomes

How will the proposed qualifications and/or job preparation training help participants gain employment? Describe the likely training and employment outcomes? Provide details of past performance and outcomes achieved. The Regional Priority Jobs Committees will look for responses that demonstrate a capacity to deliver services that support disadvantaged learners, the objectives of the program and provide quality outcomes.

```
Training and employment outcomes (maximum 2,800 characters)* 200+
```





Applicants need to show their connections to the community and to local employers and explain how they will move people to employment (SQW Advisory Committee Member)



### SQW example – criterion 5: cost/value for money

- Detail costs and in-kind contributions
  - Staffing, administration, materials and equipment, etc.
  - How costings were estimated
  - Nature of in-kind contributions
  - Commitment to provide in-kind contributions
     (evidenced in letters of support) from other agencies
- Demonstrate cost-effectiveness





### SQW example – criterion 5: cost/value for money

# Staff wages

Include award and hours and factor in award increases

Do **not** include organisational or recurrent wages

# Admin costs

Include all line items and expenses

Do **not** include routine expenses, rent, interstate travel, staff training, RTO materials

### Materials/ equipment

Full breakdown of all line items and expenses

Do **not** include assets/capital equipment purchases

# Other costs

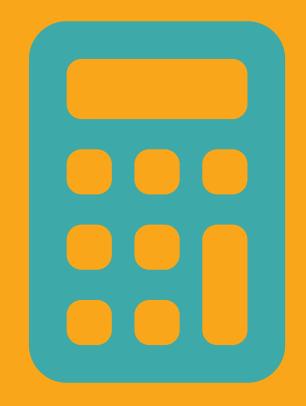
Full breakdown of all line items and expenses, e.g.

- participant support expenses
- non-accredited training of participants



## A solid budget

- Be honest, open and realistic
- Include volunteer labour and in-kind support for your organisation and partners
- Read the guidelines to make sure your costs are eligible for funding
- Think about how are you going to acquit your grant
- For more information see <a href="http://www.fundingcentre.com.au/help/writing-grant">http://www.fundingcentre.com.au/help/writing-grant</a>





### Top budgeting tips for SQW

Check eligible and ineligible costs

Include staffing costs

Spend locally

Include detail

Make sure it adds up



## Review: Providing supporting evidence

- Map out what you need
  - Audited financial statements
  - Letters of support from the community, local council and/or businesses
  - Partnership agreements
  - Project budget
- Most required/helpful documents should already be in your reference library
- Ensure letters of support are current and specific







Image credit: The Conversation

## C3PO: Crafting your responses

Clear

Concise

Comprehensive

Persuasive

**On-Point** 

#### C3PO – writing clearly

Use simple language

• Intricately wrought application information may not be efficacious

• Use instead of utilise, need instead of require, etc.

When writing is
easily understood, it
is more likely to be
believed

Lose adverbs (and other words that don't add value)

- It is actually, seemingly, really, very hard to write a grant application
- Period does the work of period of time but only costs 1/3 of its word count!

Be specific

- Multiple complex needs or x% unemployment, x% underemployment, etc.?
- We have provided ABC training from 2018 to 2023 instead of for a number of years

Avoid jargon, cliches, euphemisms

- Limit technical, sector-specific and vague terms
- Could a friend or family member understand your meaning?



#### C3PO – writing concisely

- Less is often more (but make sure it's enough!)
- Get to the point
- Use your best examples
- Use acronyms and abbreviations wisely
- Avoid irrelevant examples even if they are good examples of good work

Perhaps you could try to reduce word count by looking to see if it is possible maybe to attempt to remove indecision

Perhaps you could try to reduce words count by looking to see if it is possible maybe to attempt to removeing indecision



#### C3PO – writing comprehensively

- Answer all questions
- Address all elements in each question
- Avoid:
  - Vague or unsubstantiated claims
  - Lacking or irrelevant examples

#### Example: 4.1 Capacity to manage

Describe your organisation's experience in managing government funding to delivery training, skills development or other services in a community setting to disadvantaged target groups. Outline your staffs' qualifications, skills and experience. How will participants be recruited and selected for the project and how will you ensure that eligibility criteria are met by program participants? What is your working relationship with the nominated RTO? The Regional Priority Jobs Committees will look for projects developed and driven by the community sector.



#### C3PO – writing comprehensively

#### SQW applications must cover

- Experience managing government funds in relevant program delivery
- Staff qualifications, skills and experience: resumes or position descriptions for each relevant role
- Participant recruitment and selection strategies
  - Recruitment methods and referral pathways
  - Evaluation and inclusion based on selection criteria
- Partnership with RTO
- Community/sector interest in proposed project letters of support



#### C3PO – writing persuasively

- Demonstrate credibility
  - Use specific claims and provide evidence for <u>each</u> claim you make
  - Refer only to authoritative, current sources
  - Attach current and specific letters of support
- Use specific examples of your organisation's program successes
- Use the same language as the funder
   (shows your familiarity with them and their requirements)

#### Authoritative sources include

- ABS and government publications
- ABS and local level data
- Reports from Australian
   universities and research bodies

Try to use data/research from the last few years – the more recent the better



# C3PO – staying on point



Keep things relevant



Link to requirements



Focus on benefits



## Summary – common pitfalls

Not addressing all assessment criteria (or lacking evidence)

Unclear or inaccurate project summaries/insufficient information

Inadequate demonstration of local knowledge/understanding of cohort

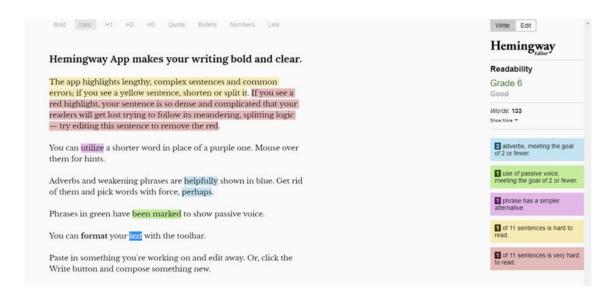
Cutting and pasting from previous applications

Budget with inadequate detail or incorrect numbers



#### Writing and editing – need extra help?

- A fresh set of eyes will pick up more writing and content issues
  - Ideally, have a person not involved with the application review it
- Otherwise, editing apps such as Grammarly or Hemingway can be helpful





#### Writing and editing – to Al or not to Al?

- Al tool proponents claim it can help with idea generation, providing 'starter' responses to application questions, and editing/polishing their responses
- Users must be mindful of ethical considerations, such as
  - All material given to Al tools is no longer confidential and may be re-used by the Al putting confidential information into Al is a breach of confidentiality
  - All algorithms 'learn from' inputs, including false and biased information, which then inform its responses which can lead to sexist, racist or otherwise discriminatory/offensive and inaccurate output
  - All output may breach copyright, which the user is then responsible for
  - Al generated text often includes inaccuracies for example, ChatGPT regularly refers to 'reports' and 'studies' that do not exist



#### Writing and editing – to Al or not to Al?

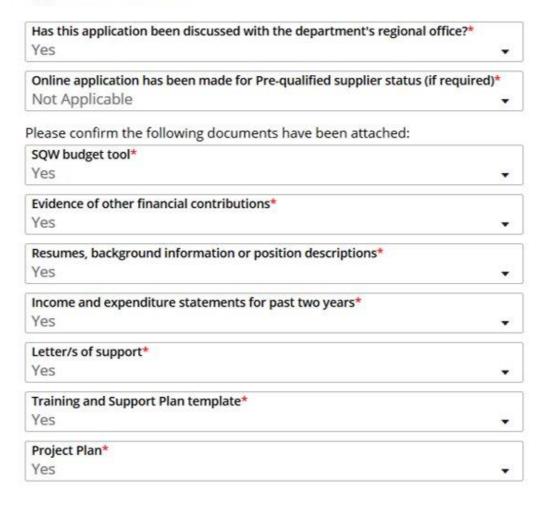
#### If you use AI in your grant writing, you need to

- Input organisational and proposal information
- Give the tool specific instructions for the text you want it to generate
- Protect all confidential/sensitive information
- Remember that you bear responsibility for what you submit
  - Carefully review and re-work the content generated for clarity, relevance and accuracy
- Consider the possibility that reviewers will use tools to detect AI tool use



#### Triple check – have you got all your attachments?

#### Application Checklist



Refer to checklist resource



## Grant on a page:

## Checklist

#### Checklist - before you submit

#### Yes, we have....

Downloaded the guidelines and followed them

Talked to all our key partners - including RTOs, local employers

Discussed our application with the funder - DYJESBT regional representative

Answered all the questions comprehensively – don't rely on using a previous grant application

Provided evidence of the need for the project

Provided evidence that we can deliver this project, in this region

Shown that we understand the objectives of the funder

Highlighted our unique point of difference

Checked our answers are clear, concise and simple

Checked spelling and grammar

Checked for copying and pasting errors – particularly if you have applied across more than one region

Cross-checked our numbers – make sure figures in the budget summary match the budget tool

Proof read the whole application including headings and our organisation's name.

Had someone else proof read it – it's a good idea to have someone who is a bit removed from the application proof read it.

Included all the attachments required, including letters of support

Made sure that our application is ready to submit well before the deadline - don't leave it to the last minute!



## Submit your application...





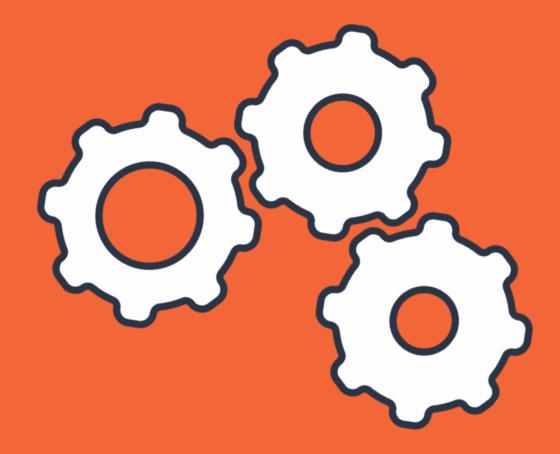
#### After the funding decision is made...

- Get feedback on what went well for next time (whether the application was successful or not)
- Before you accept funding for a successful application, consider: the funding conditions, such as
  - The costs involved in meeting the requirements
  - Whether you will need to comply with additional legal requirements
  - Whether the conditions are consistent with your core business, purpose, values, etc.

For more guidance, see NFPLaw



## Shifting gears...





## The Human Rights Act, 2019

#### Three main objects of the Act are to

- (a) to protect and promote human rights
- (b) to help build a culture in the Queensland public sector that respects and promotes human rights
- (c) to help promote a dialogue about the nature, meaning and scope of human rights



**Human Rights Act 2019** 

Current as at 25 May 2020







Recognition and equality before the law (section 15)



Freedom of expression (section 21)



Freedom of thought.

conscience, religion

and belief (section 20)

Cultural rights (section 28)



Property rights (section 24)



Freedom of movement (section 19)



Right to health services (section 37)



Right to life (section 16)



Right to liberty and

security of person

(section 29)

Right to education (section 36)



Cultural rights
- generally
(section 27)



Humane treatment when deprived of liberty (section 30)



Rights in ciminal proceedings (section 32)



Right not to be tried or punished more than once (section 34)



Taking part in public life (section 23)



Children in the criminal process (section 33)



Peaceful assembly and freedom of association (section 22)



Retroactive criminal laws (section 35)



Freedom from forced work (section 18)



Privacy and reputation (section 25)



Fair hearing (section 31)



Protection from torture and cruel, inhuman or degrading treatment (section 17)



Protection of families and children (section 26)



- Queensland recognises 23 rights
- All individuals in Queensland have human rights
- Only individuals have human rights
- Resources and information on the
   Queensland Human Rights Commission
   website



#### The Human Rights Act, 2019

- Applies to **public entities**: organisations/bodies performing public functions in/for
   Queensland
  - Core public entities: government entities
  - Functional public entities: considered public when performing a public function
    - Includes organisations funded by Queensland government to provide services!
  - Opt-in public entities: a body can request they be made a public entity
- All public entities in Queensland must
  - Act compatibly with human rights
  - Properly consider a person's human rights when making a decision/taking action



National
Principles for
Child Safe
Organisations





#### What do child safe organisations do?

- Create environments where children's safety and wellbeing is the centre of thought, values and actions
- Emphasise genuine engagement with and valuing of children
- Create conditions that
  - Reduce the likelihood of harm to children and young people
    - E.g. Through designing spaces so that children cannot be together or with a worker/ volunteer/visitor unobserved
  - Increase the likelihood of identifying any harm to children/young people
    - E.g. Genuine engagement/valuing → children/young people are encouraged to disclose abuse and raise other concerns
- Respond appropriately to all concerns, disclosures, allegations or suspicions







## Thank you and good luck!

Keep an eye out for our follow up email

Please let us know what you thought of the workshop