

COMMUNITY DATA PROFILES

2024 Town Hall: Townsville





QCOSS acknowledges Aboriginal and Torres Strait Islander people as the original inhabitants of Australia and recognises these unique cultures as part of the cultural heritage of all Australians. We pay respect to the Elders of this land; past and present.

CONTEXT MEASURES - POLICY AREAS

Community Services

- Estimated Resident Population
- Population Projections
- ACSS – demand
- Cost Increases
- Infoxchange Community Services Directory Searches

Cost of Living

- DSS
- JobSeeker and Youth Allowance
- State Penalties Enforcement Registry (SPER)
- Energy Hardship

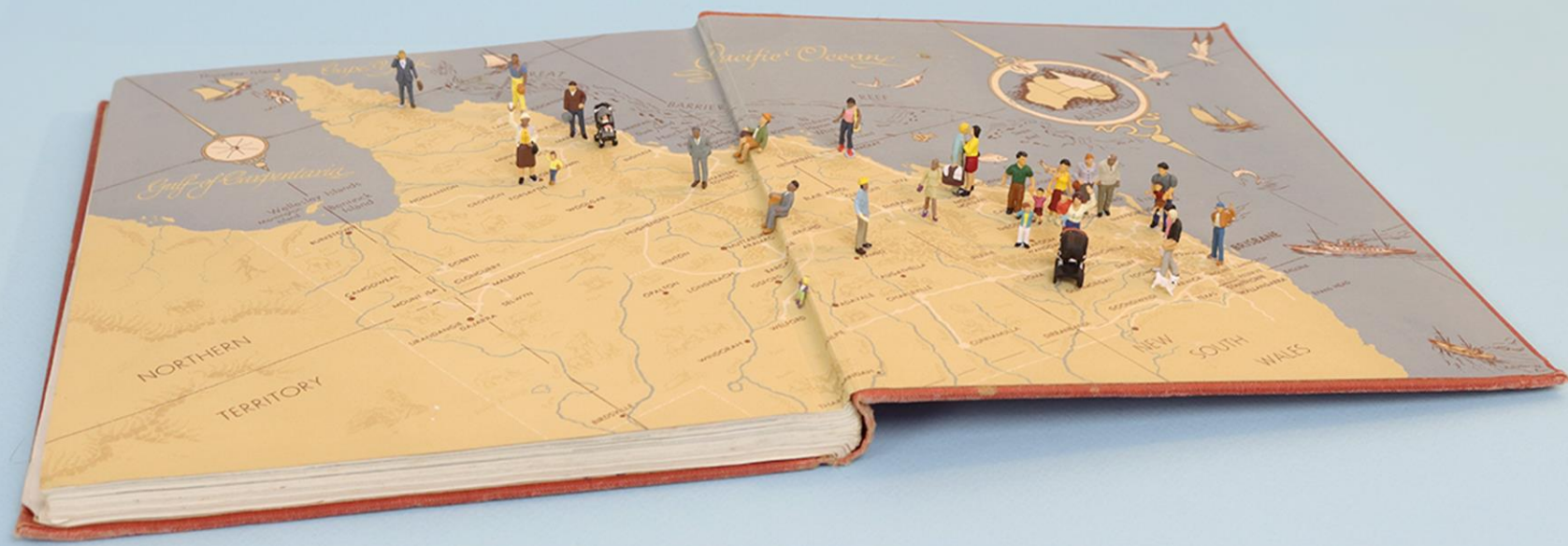
Housing and Homelessness

- Social Housing Register
- Allocations to Community Housing
- Government Managed Tenancies
- Specialist Homelessness Services
- Median Rents (RTA)

Children and Families

- Child Protection – Child Protection Regions
- Youth Detention – Queensland
- QPS (reported offences, offenders & victims)

COMMUNITY SERVICES



Regional Demographic Summary, by Local Government Area



Townsville

Queensland

DEMOGRAPHY AND SOCIETY

Estimated resident population 201K	Estimated resident population 5M	Projected population 265K	Projected population 7M	Median age 36.1	Median age 38.6	Persons aged 65 years and over 14.3%	Persons aged 65 years and over 16.9%	First Nations 8.4%	First Nations 4.6%
Population growth (annual) ▲ 1.7%	Population growth (annual) ▲ 2.6%	Projected growth (annual) ▲ 1.2%	Projected growth (annual) ▲ 1.4%	Projected median age 37.9	Projected median age 41.6	Most disadvantaged quintile 21.7%	Most disadvantaged quintile 20.0%	Persons born overseas 14.0%	Persons born overseas 22.7%

ECONOMIC

Median household income \$1,701 /wk	Median household income \$1,675 /wk	Median personal income \$864 /wk	Median personal income \$787 /wk	Unemployment rate 2.5%	Unemployment rate 3.8%
--	--	-------------------------------------	-------------------------------------	---------------------------	---------------------------

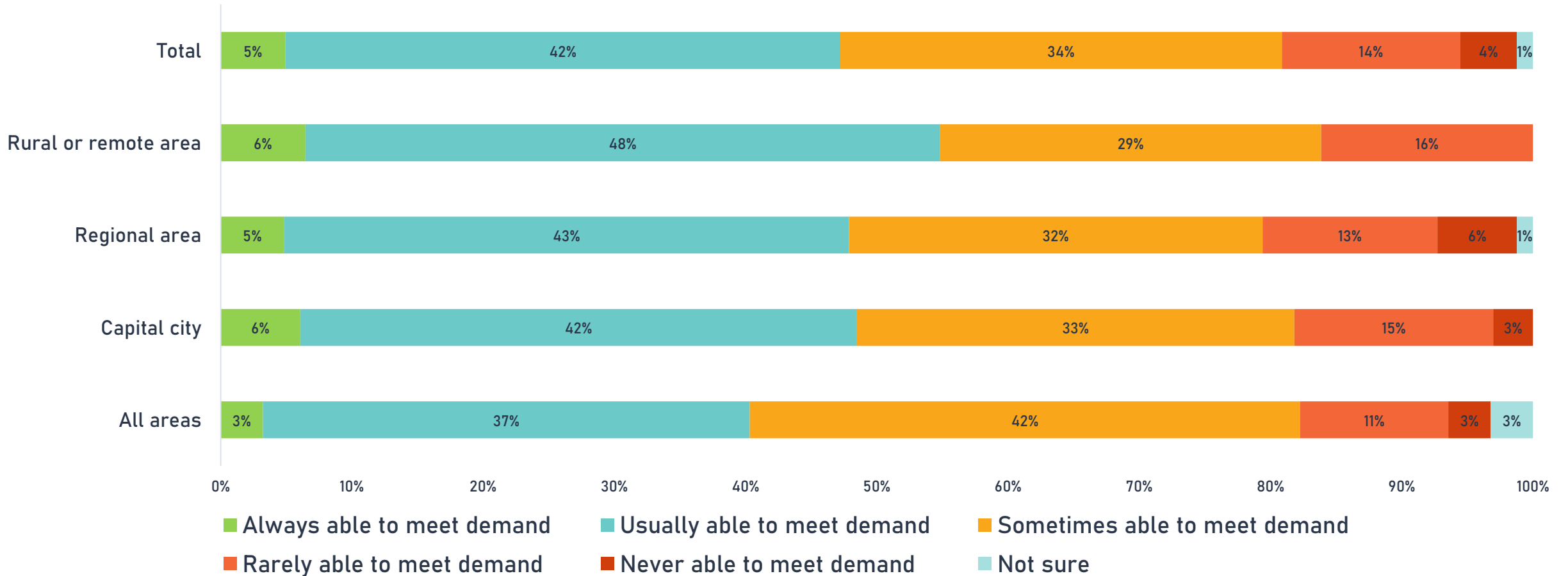
HOUSING

Median house price 390K	Median house price 610K	Dwelling approvals 534	Dwelling approvals 33K	Dwelling approval growth (annual) ▼ -34.1%	Dwelling approval growth (annual) ▼ -10.8%
----------------------------	----------------------------	---------------------------	---------------------------	---	---

Data Sources: Queensland Government Statistician's Office, Queensland Regional Profiles: Snapshot profile. Accessed at: <https://statistics.qgso.qld.gov.au/qld-regional-profiles> (Generated 5th April 2024). Estimated resident population and population annual growth: ABS, Regional population, various editions. Projected population and projected annual growth: Queensland Government Population Projections, 2023 edition (medium series). Median age and persons aged 65 years and over: ABS, Regional population by age and sex, 2022. Most disadvantaged quintile, First Nations persons, persons born overseas, median household income, median personal income: ABS, Census of Population and Housing, 2021. Unemployment rate: Jobs and Skills Australia, Small Area Labour Markets, various editions (4-quarter smoothed series). Median house price: Department of Resources, Office of the Valuer-General, Property Sales. Dwelling approvals and dwelling approval annual growth: ABS, Building Approvals, Australia, various editions. **Notes:** Population annual growth is growth on the previous year. Projected growth (annual) is the average annual growth over 25 years. Most disadvantaged quintile is based on the Index of Relative Socio-economic Disadvantage. First Nations refers to people who identify as being of Aboriginal and/or Torres Strait Islander origin. Median personal income is calculated for persons aged 15 years and over. Median household income is for occupied private dwellings. Median house prices are based on 10 or more sales of attached and detached dwellings and sale period based on the contract date. Dwelling approvals and dwelling approval growth refers to residential building approvals including houses, other dwellings, as well as alterations, additions and conversions. Dwelling approval annual growth is on the previous year ending.

ACSS – COMMUNITY DEMAND (2022)

Which statement reflects the ability of your service to meet community demand, so far in 2022?

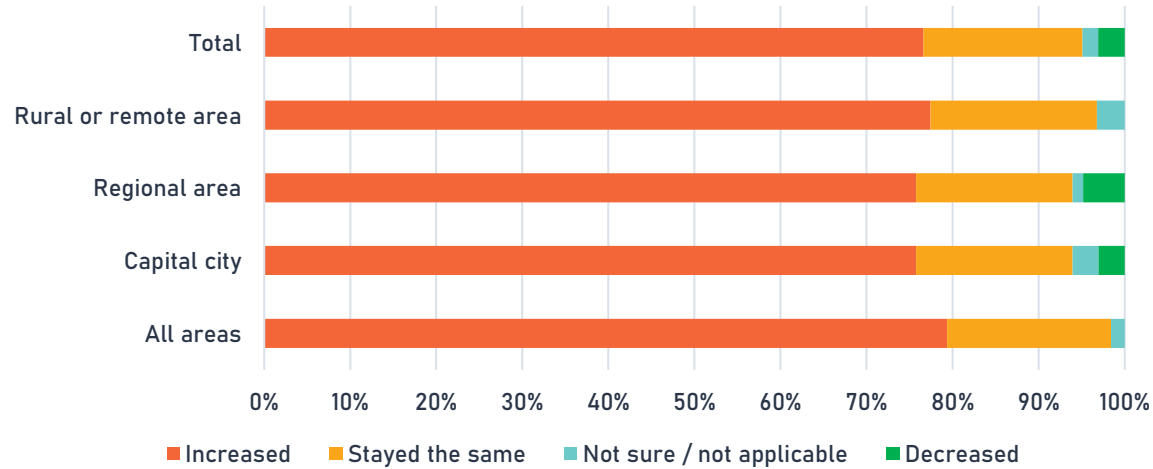


Source: Queensland Council of Social Service Ltd, State of the Sector 2022. <https://www.qcoss.org.au/wp-content/uploads/2023/03/State-of-the-Sector-Report-2022.pdf>

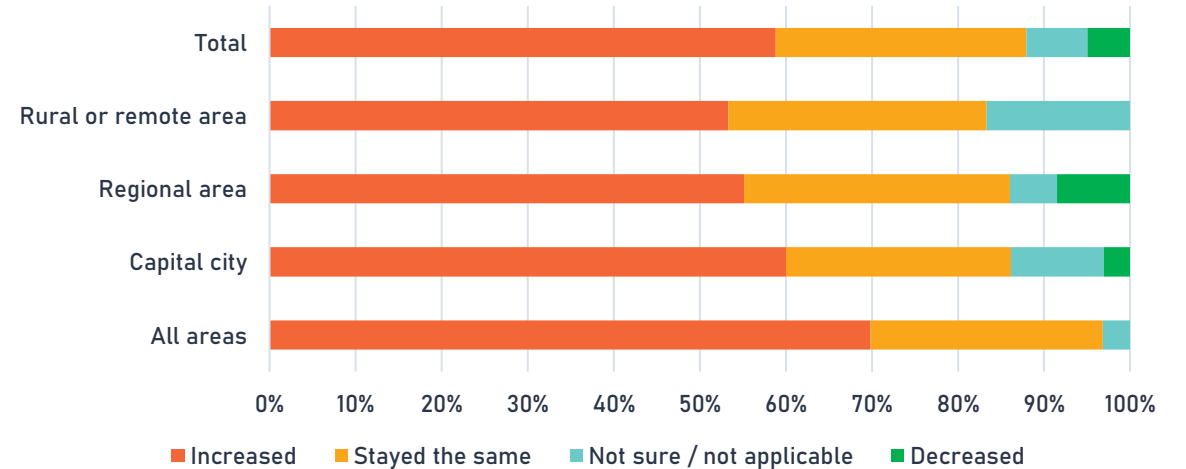
The ACSS was conducted by the Social Policy Research Centre at UNSW Sydney, as part of a partnership between the Australian Council of Social Service, the COSS network, and Bendigo Bank. For the report, data referenced is supplied from the Australian Community Sector Survey (ACSS) 2022, Queensland Results.

ACSS – COMMUNITY DEMAND (2022)

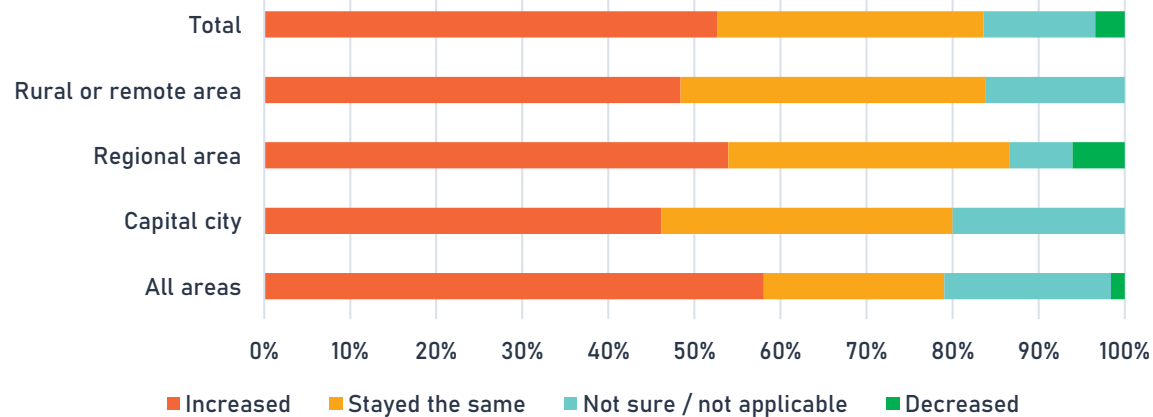
Complexity of need



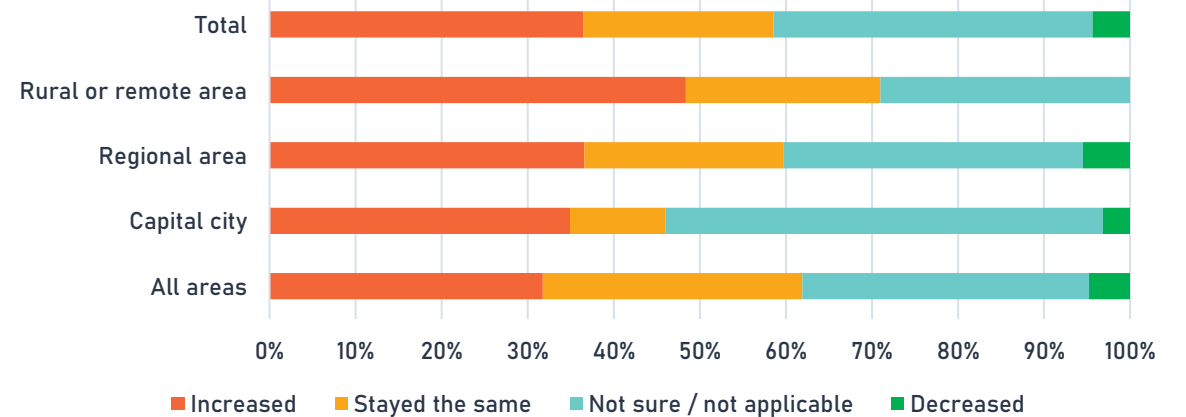
Difficulties keeping services properly staffed



Numbers of clients your service cannot support



Difficulties finding volunteers



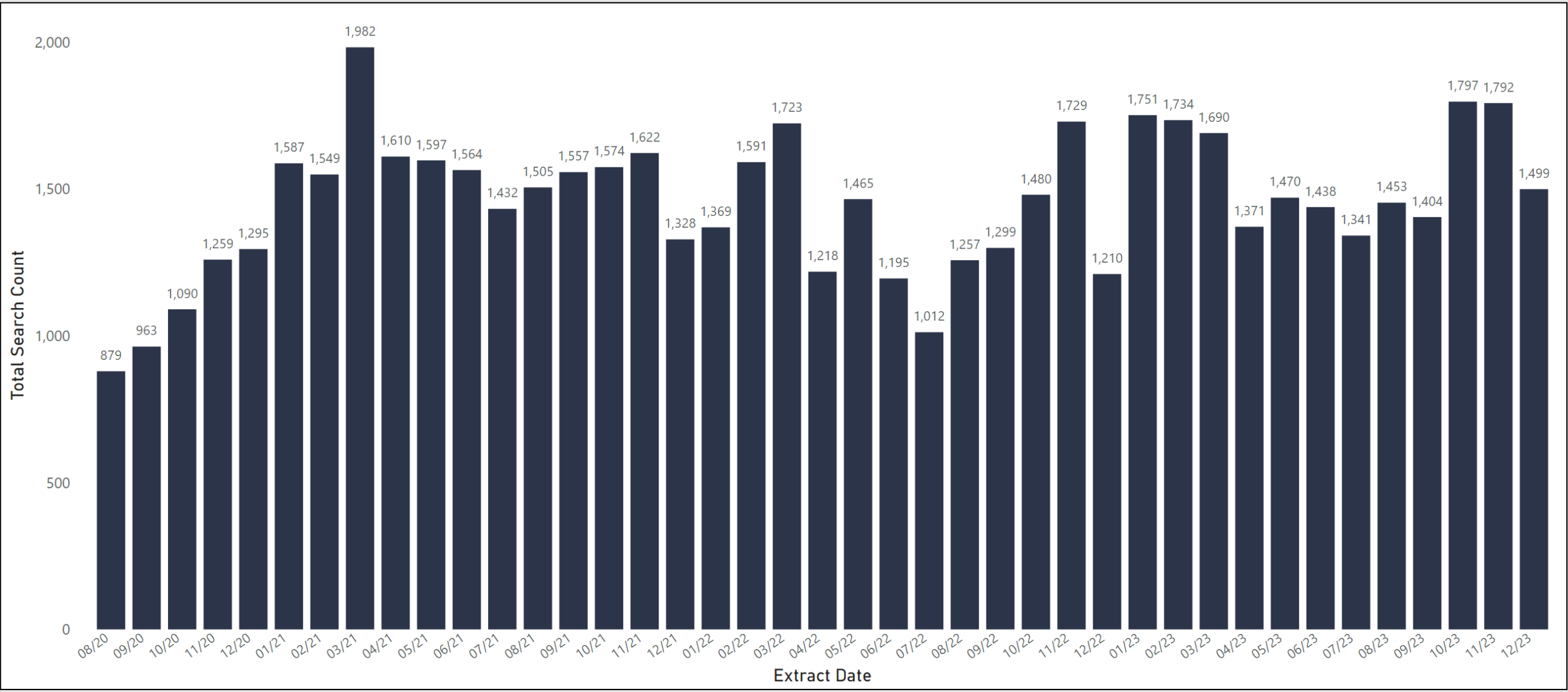
CONTEXT MEASURES - KEY COST CHANGES ACROSS COHORT

MATERIAL COST AREAS	CHANGE: 2019 TO 2020	CHANGE: 2020 TO 2021	CHANGE: 2019 TO 2021	PROPORTION TOTAL COSTS 2020	PROPORTION TOTAL COSTS 2021
Labour	15%	13%	30%	44%	46.15%
Labour On-costs	17%	11%	30%	7.92%	8.09%
Facilities	-27%	26%	-8%	4.40%	5.08%
Marketing	13%	27%	44%	0.25%	0.30%
Quality Control/Compliance	12%	8%	21%	0.55%	0.54%
Audit	29%	-1%	29%	0.15%	0.14%
Consultants	2%	-5%	-3%	1.12%	1.21%
General Insurance	-12%	48%	30%	0.33%	0.45%
Motor Vehicles	-28%	-6%	-32%	1.05%	0.90%
All other costs	26%	3%	30%	15.65%	14.89%
Total Cost Increases	10%	9%	19%		

Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Timeseries



Townsville ▾

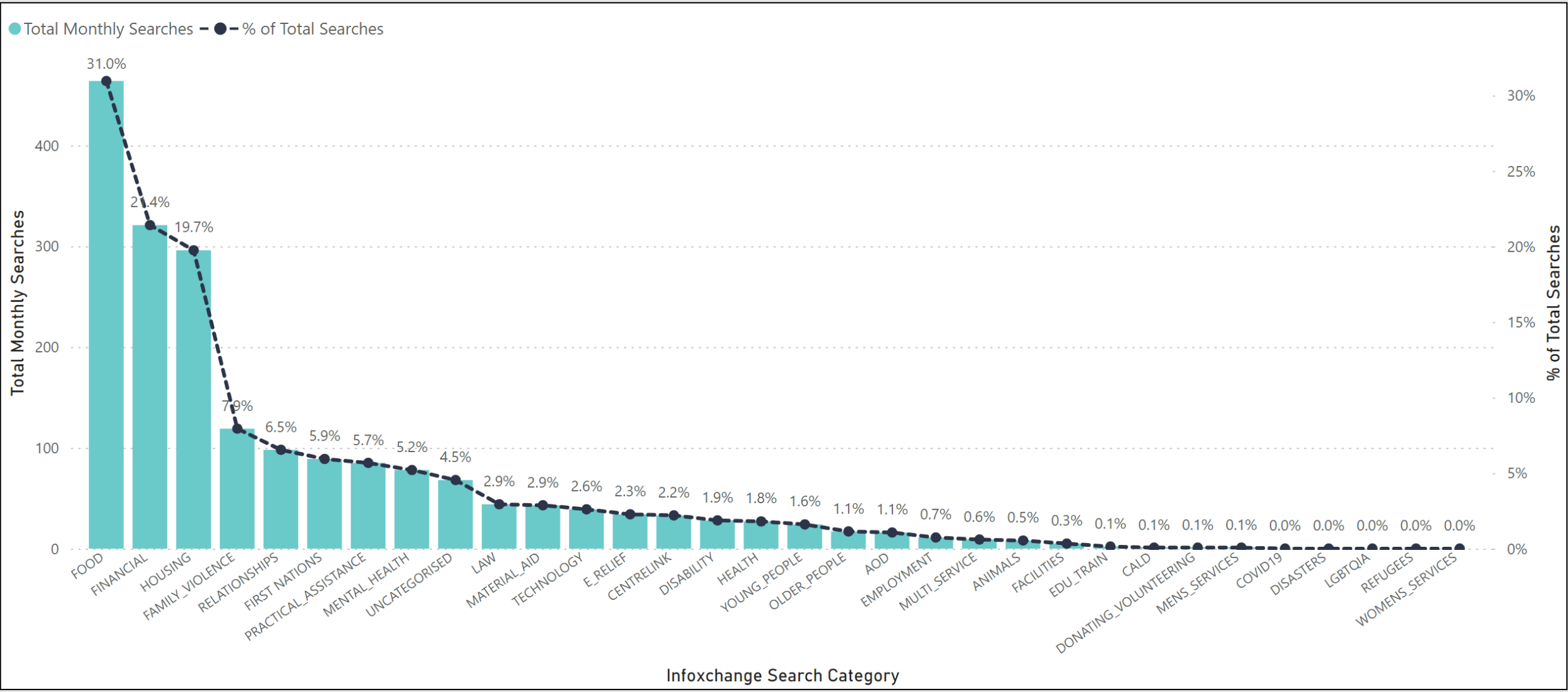


Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

Infoexchange Service Directory Searches: Statistical Area Level 4



Townsville ▼ 12/23 ▼



Source: Infoexchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Searches

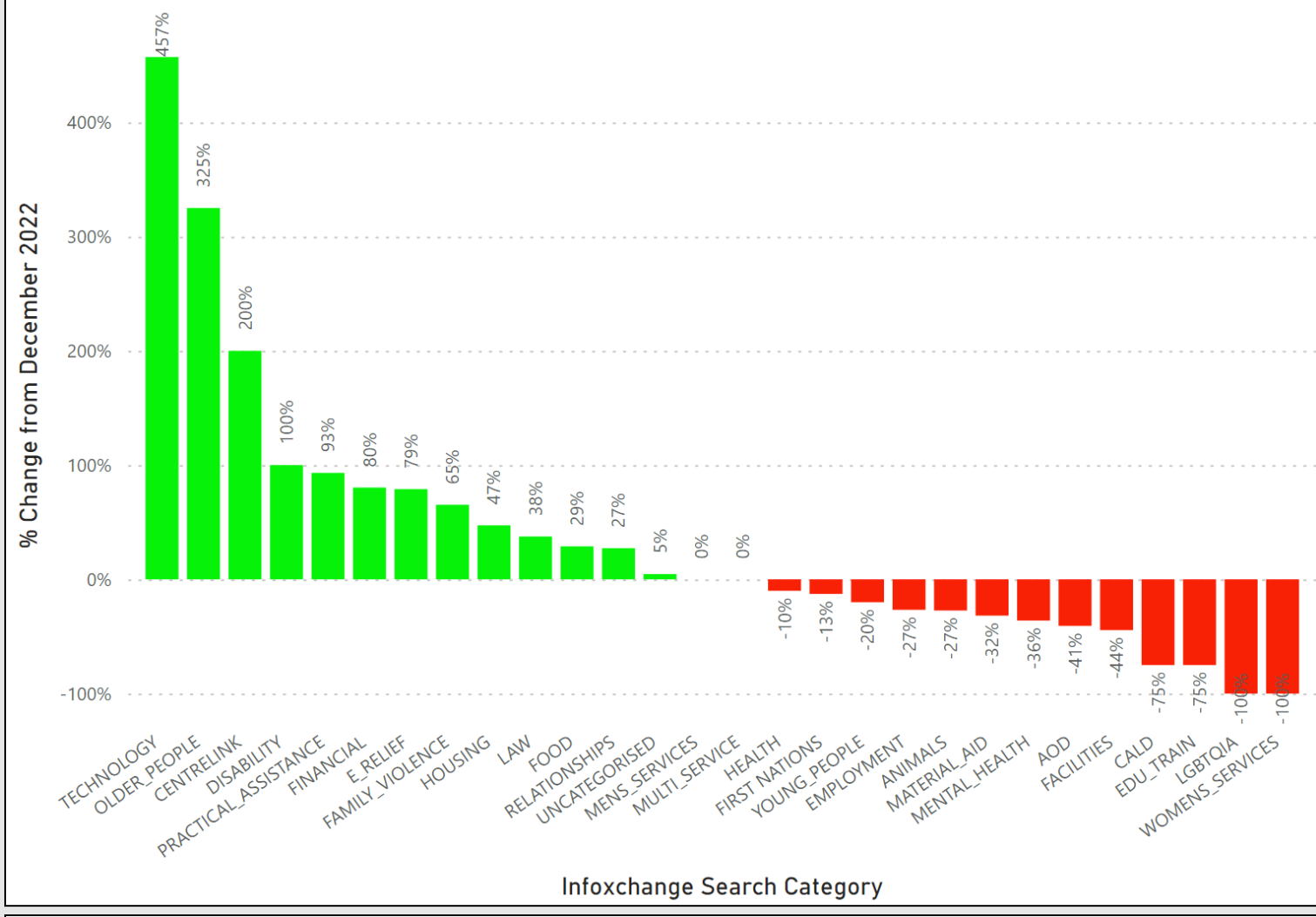


Townsville ▼

Total Monthly Searches, Percentage Change by Search Category

Label2	December 2022	December 2023	Difference from December 2022	% Change from December 2022
FINANCIAL	178	321	143	80% ▲
FOOD	360	464	104	29% ▲
HOUSING	201	296	95	47% ▲
FAMILY_VIOLENCE	72	119	47	65% ▲
PRACTICAL_ASSISTANCE	44	85	41	93% ▲
TECHNOLOGY	7	39	32	457% ▲
CENTRELINK	11	33	22	200% ▲
RELATIONSHIPS	77	98	21	27% ▲
E_RELIEF	19	34	15	79% ▲
DISABILITY	14	28	14	100% ▲
OLDER_PEOPLE	4	17	13	325% ▲
LAW	32	44	12	38% ▲
DONATING_VOLUNTEERING	0	1	1	
COVID19	0	0	0	
DISASTERS	0	0	0	
MENS_SERVICES	1	1	0	0% ▲
REFUGEES	0	0	0	
ANIMALS	11	8	-3	-27% ▼
CALD	4	1	-3	-75% ▼
HEALTH	30	27	-3	-10% ▼
LGBTQIA	3	0	-3	-100% ▼
EMPLOYMENT	15	11	-4	-27% ▼
FACILITIES	9	5	-4	-44% ▼
EDU_TRAIN	8	2	-6	-75% ▼
YOUNG_PEOPLE	30	24	-6	-20% ▼
WOMENS_SERVICES	9	0	-9	-100% ▼
AOD	27	16	-11	-41% ▼
FIRST_NATIONS	102	89	-13	-13% ▼
MATERIAL_AID	63	43	-20	-32% ▼
MENTAL_HEALTH	122	78	-44	-36% ▼

Total Monthly Searches Percentage Change by Search Category Over the Last 12 months



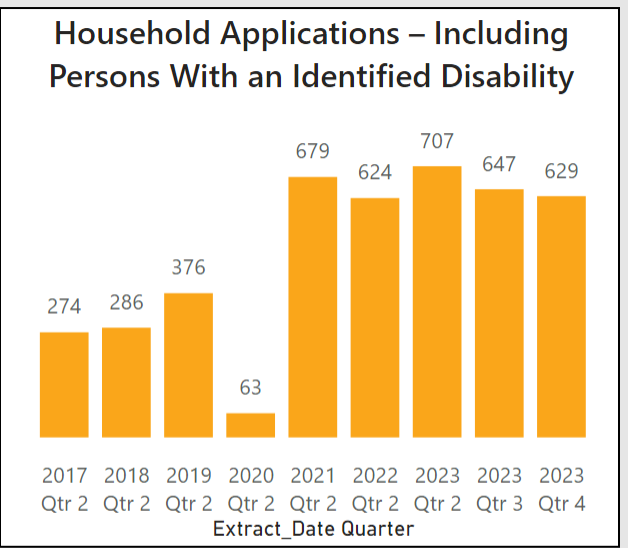
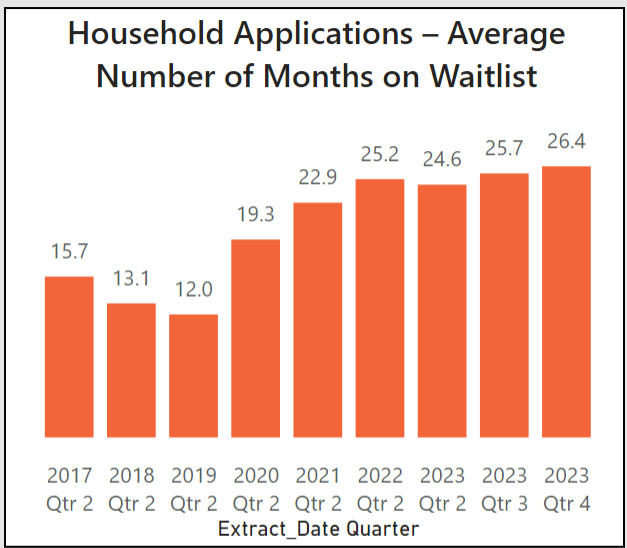
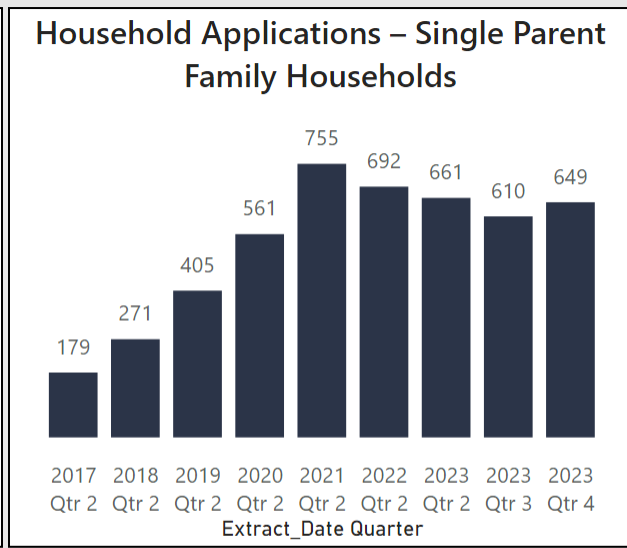
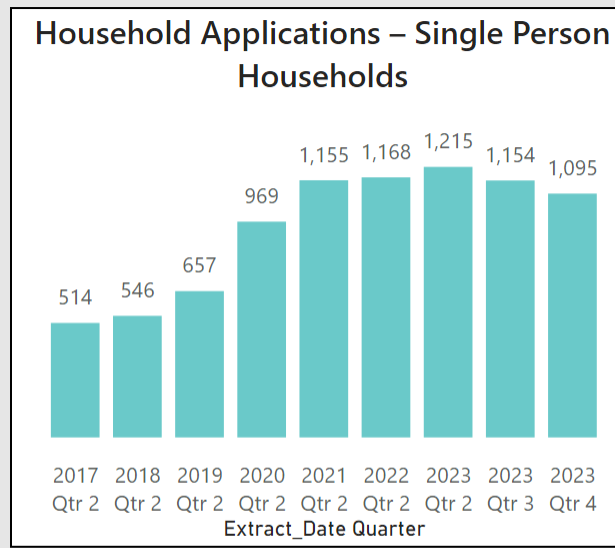
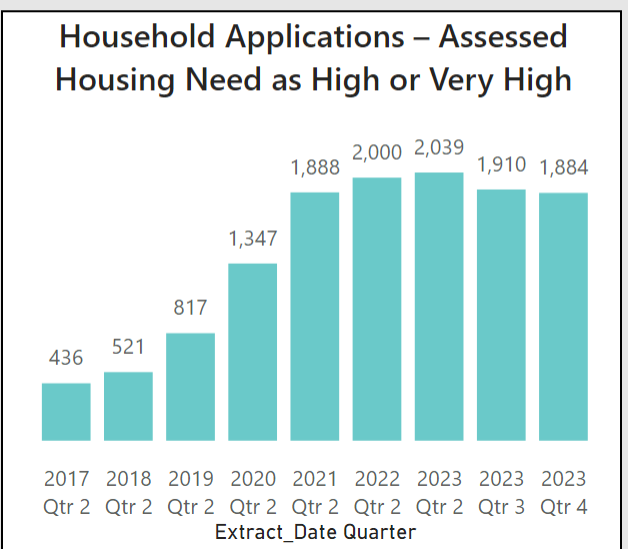
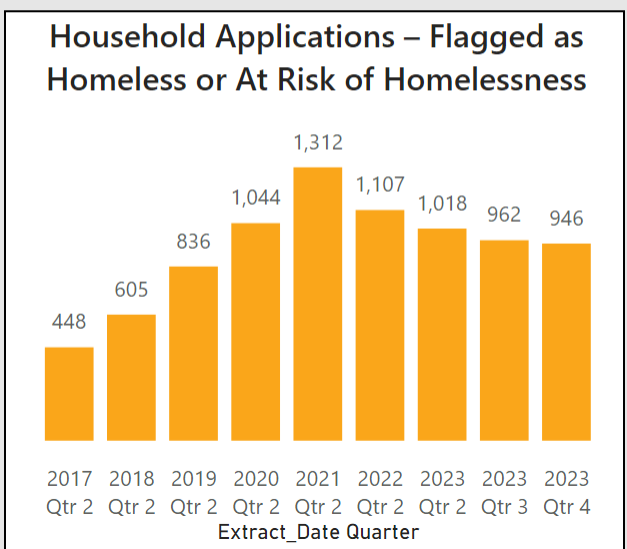
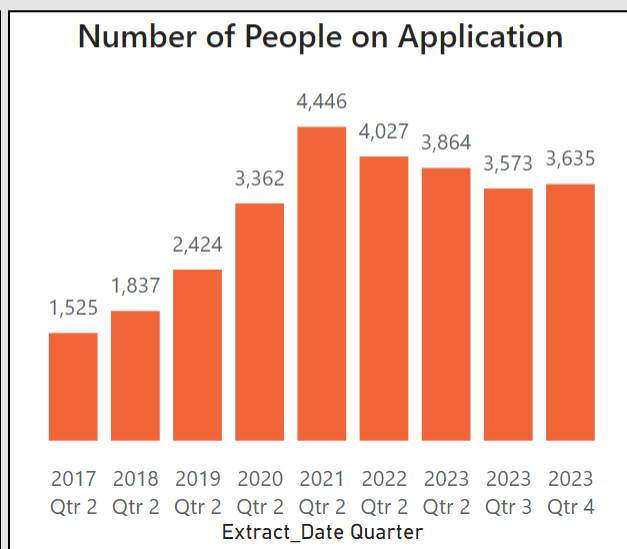
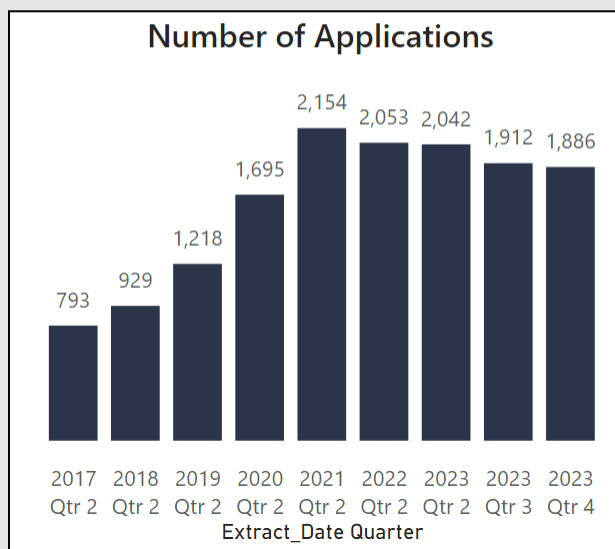
Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract. NaN value is defined as 'not a number'

Social Housing Register Profile: Timeseries, Local Government Authority



Townsville City Council

All



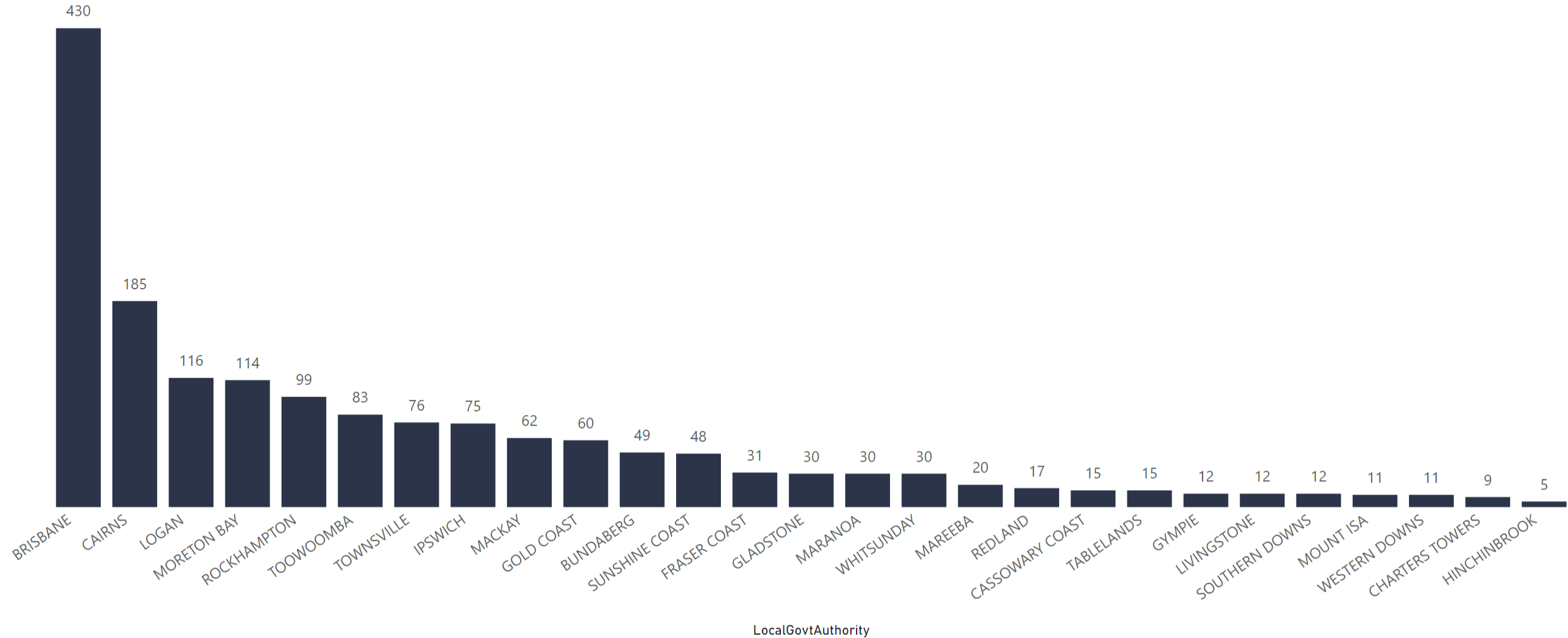
Source: Social Housing Register, accessed at data.qld.gov.au. The Social Housing Register records all applicants who meet the eligibility for social housing. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted, particularly for households including persons with an identified disability. Since 2019, the department has classified all new applicants on the register as very high need. 2) Local Government Authority and State Electorate are determined based on the applicant's first locational preference.

Allocations to Community Housing: Local Government Authority, Timeseries

June 2023

All

Number of Allocations



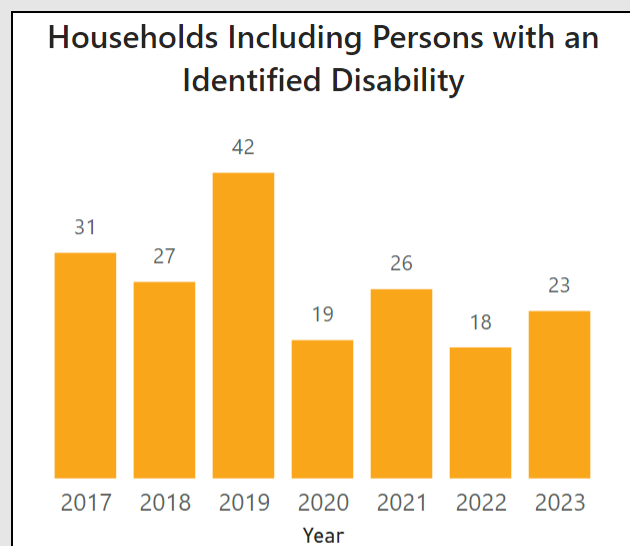
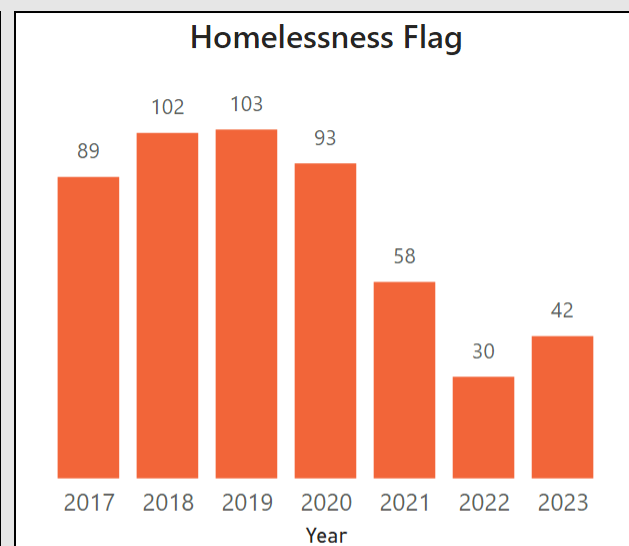
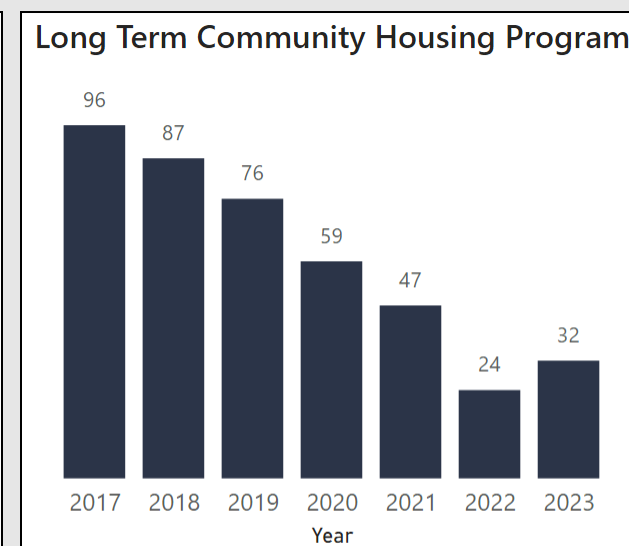
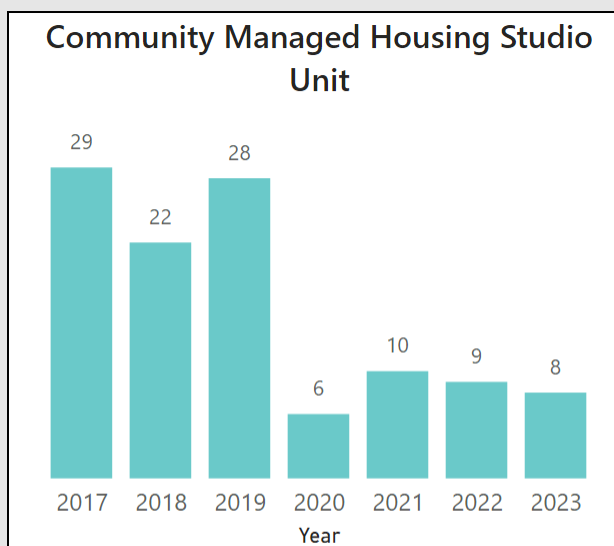
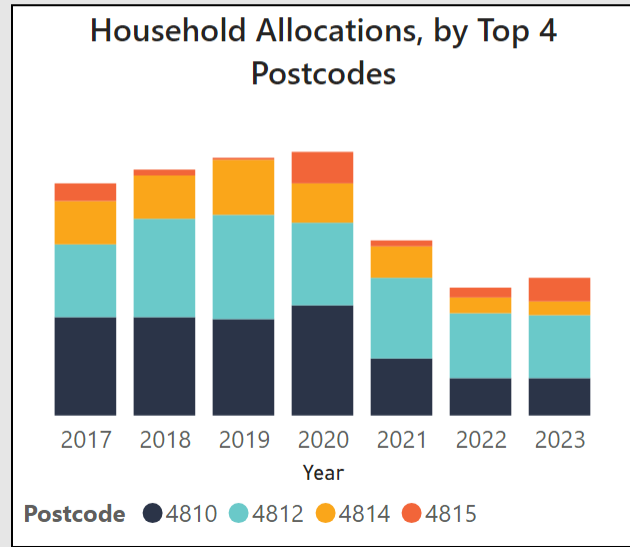
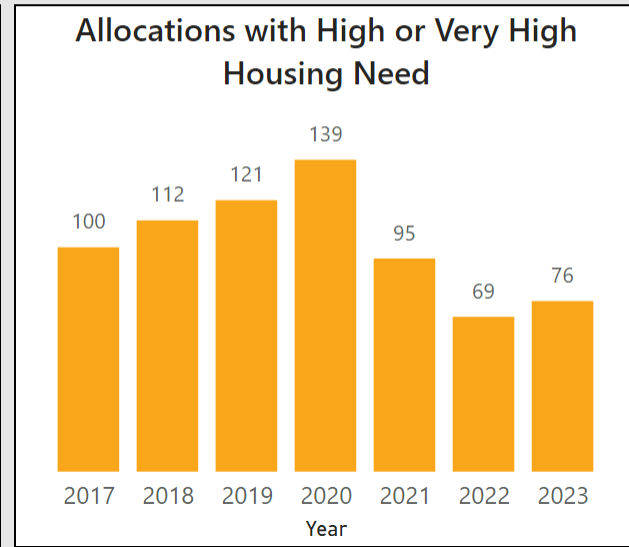
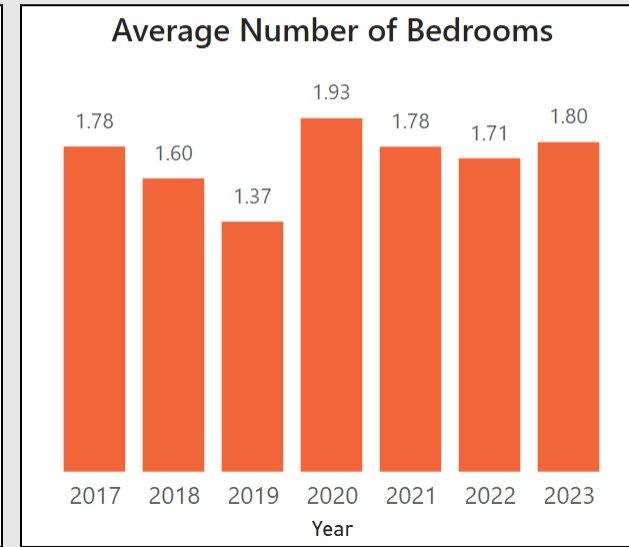
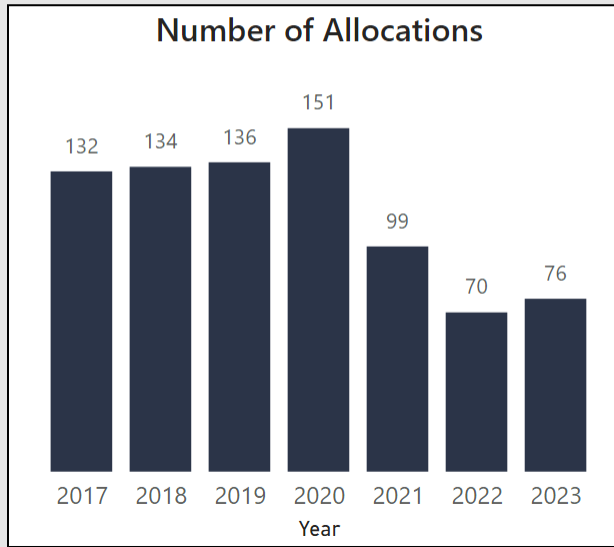
Source: Allocations to Community Housing, accessed at [data.qld.gov.au](https://www.data.qld.gov.au) as at 30 June. Accessed at <https://www.data.qld.gov.au/dataset/allocations-to-community-housing>
Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

Allocations to Community Housing: Local Government Authority, Timeseries



TOWNSVILLE

All

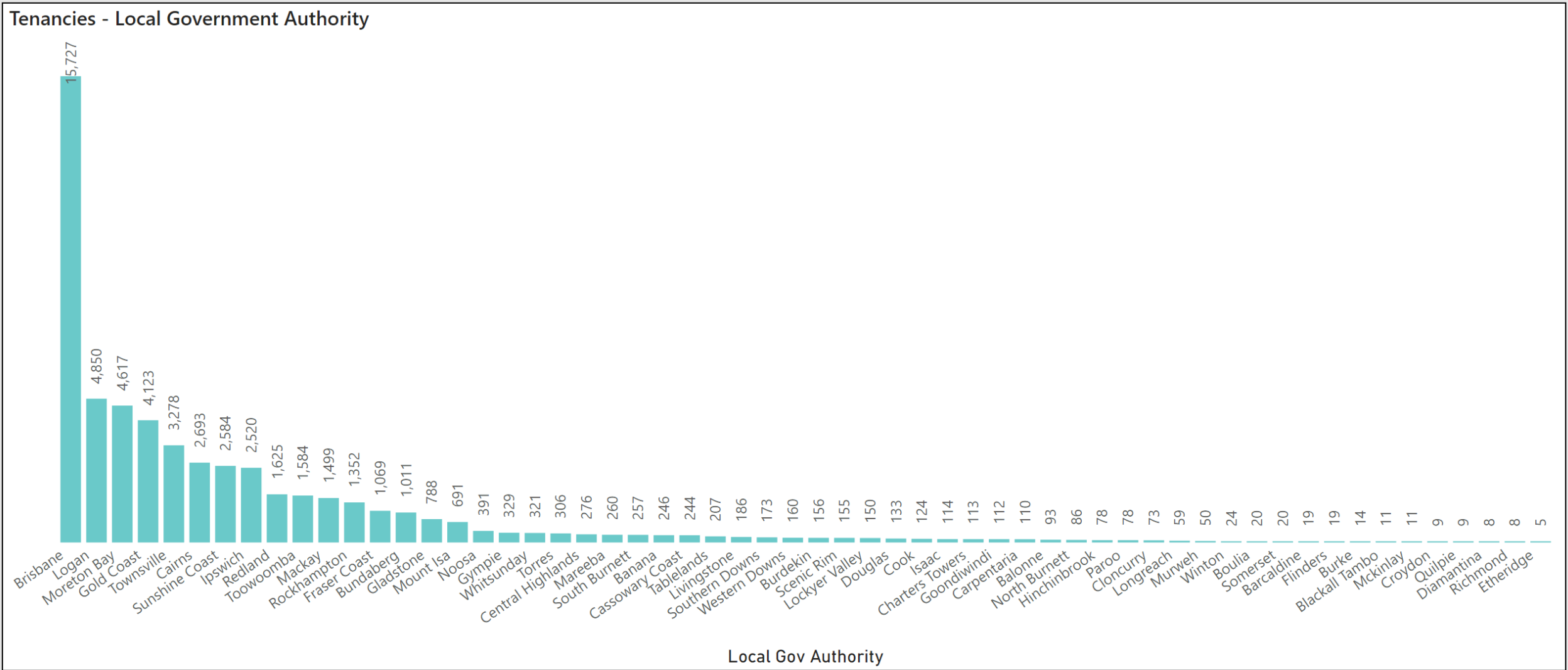


Source: Allocations to Community Housing, accessed at data.qld.gov.au as at 30 June. Accessed at <https://www.data.qld.gov.au/dataset/allocations-to-community-housing>
 Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

Tenancies: Local Government Authority, Timeseries



June 2023 ∨



Source: Tenancies in government managed social rental housing, accessed at [data.qld.gov.au](https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing) as at 30 June. <https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing>
Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

Tenancies: Local Government Authority, Timeseries



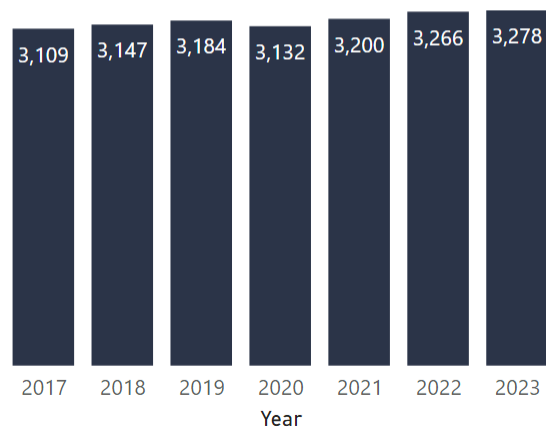
Townsville



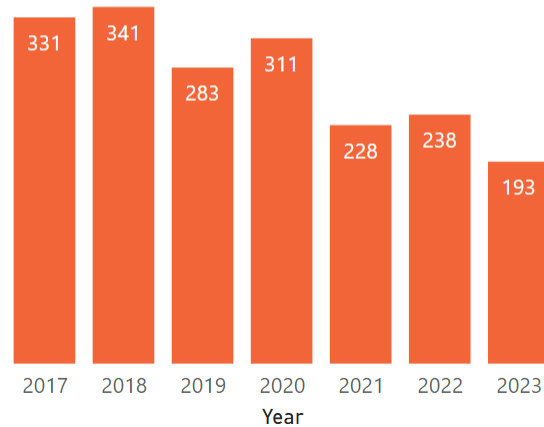
All



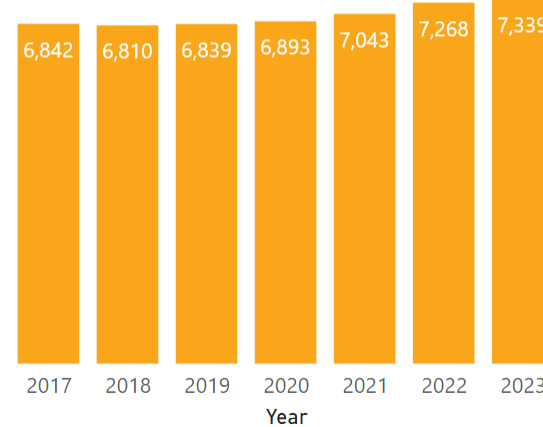
Number of Tenancies



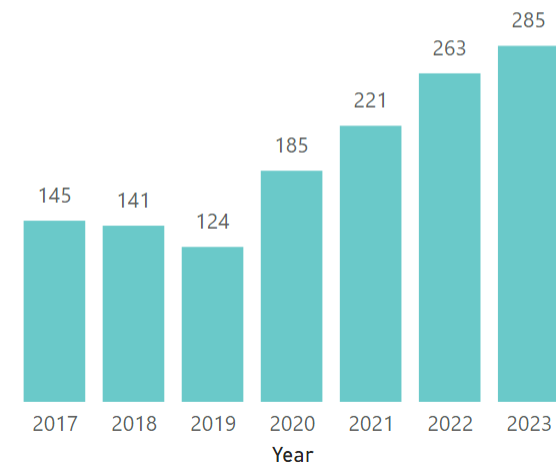
New Households



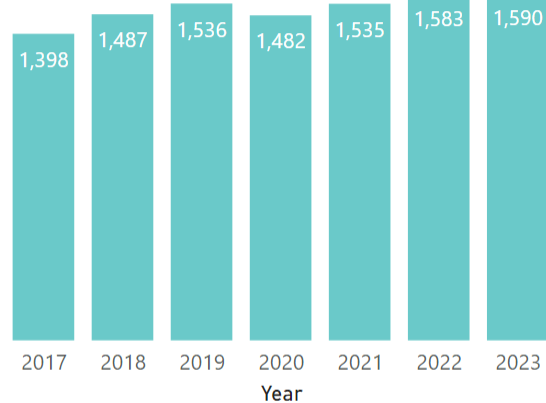
Occupant Count



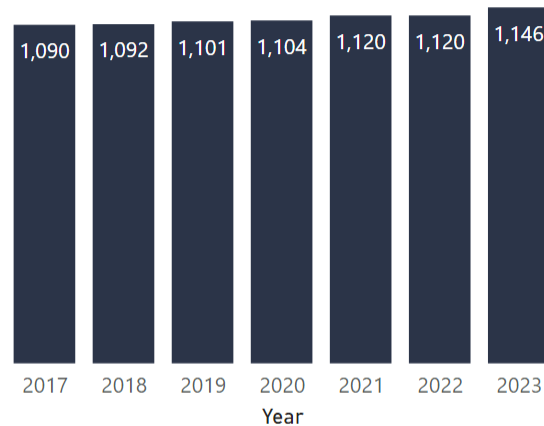
Over Crowded Households (>= 1 room)



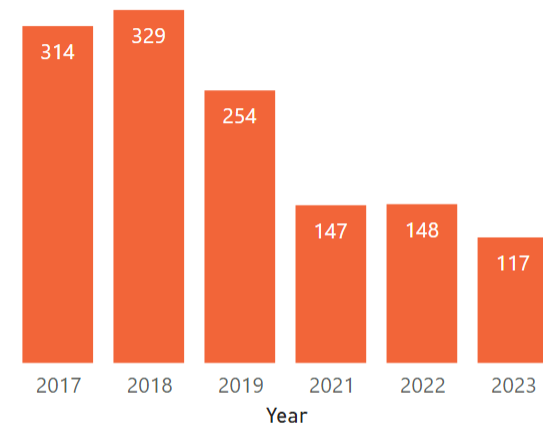
Single Person Households



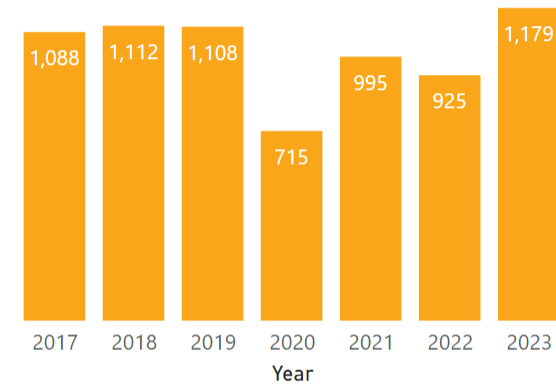
Single Parent Family Households



Homelessness Flag



Households Including Persons with an Identified Disability



Source: Tenancies in government managed social rental housing, accessed at [data.qld.gov.au](https://www.data.qld.gov.au) as at 30 June. <https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing>

Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

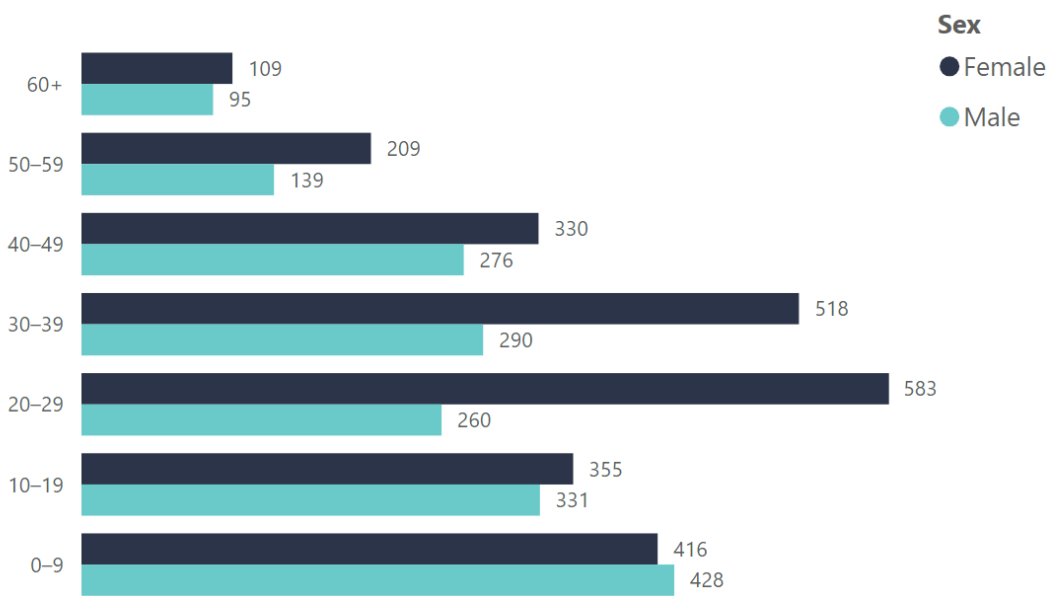
Specialist Homelessness Services Collection: Local Government Area



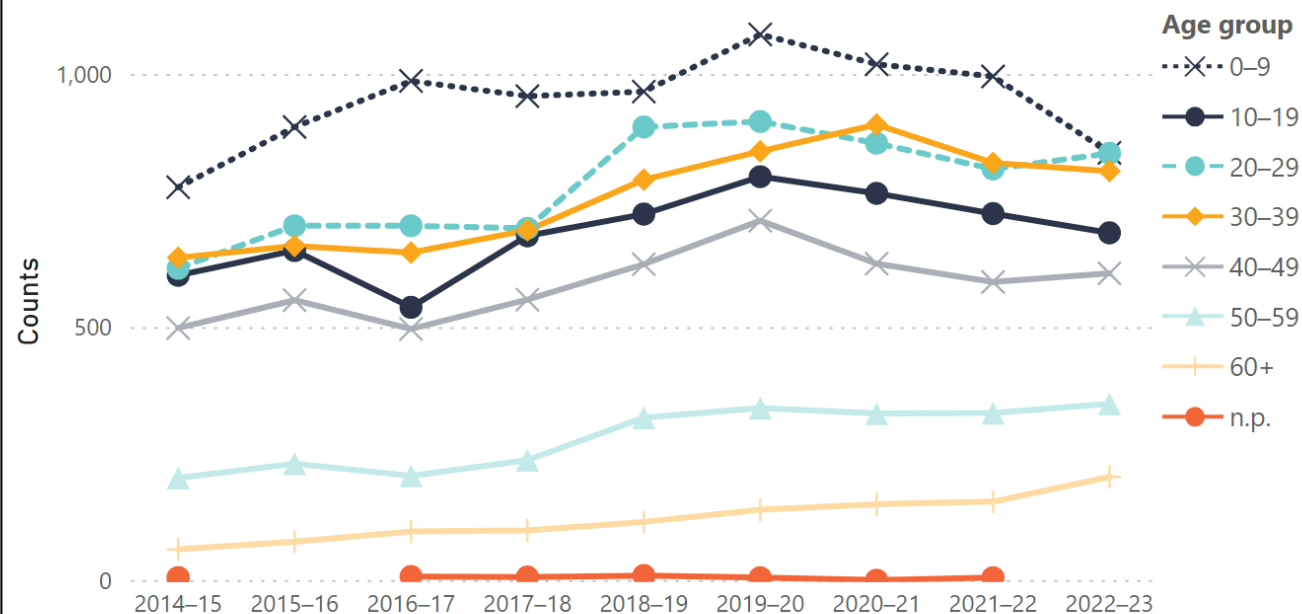
Townsville

2022-23

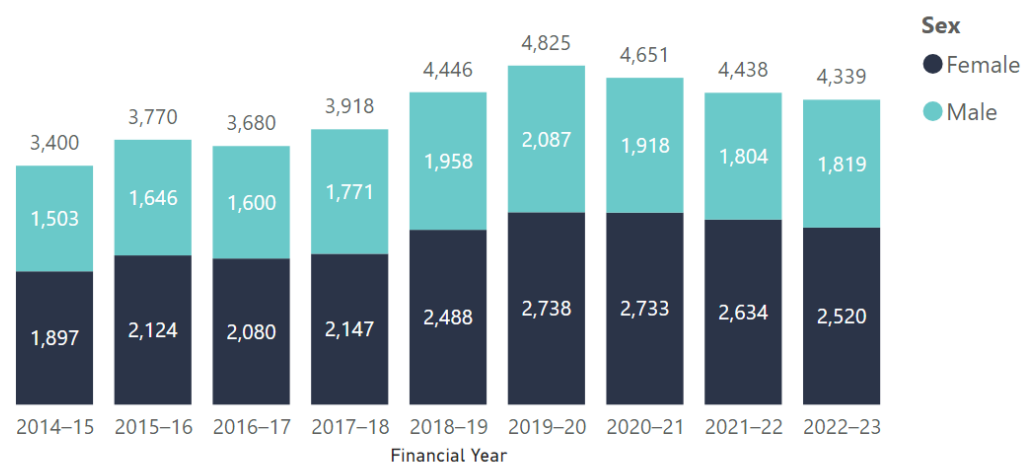
Count by Age group and Sex



Counts by Financial Year and Age group



Count by Financial Year and Sex



Source: AIHW 2024. Specialist Homelessness Services Collection data cubes 2011-12 to 2022-23. Canberra: AIHW.

To minimise the risk of identifying individuals, a technique known as perturbation has been applied to randomly adjust cells. For this reason, discrepancies may occur between sums of the component items and totals, and data may not match other published sources. Clients are assigned to a region based on where they lived in the week before presenting to an SHS agency. Clients are assigned to only one region, based on the location details provided in their first support period in the reference year. Yearly client counts should not be summed to derive longitudinal client counts because clients can access services in multiple years. For further information on data items and definitions, please see the data cubes user guide: <https://www.aihw.gov.au/reports/homelessness-services/shsc-data-cubes/contents/shs-data-cubes-user-guide>. For more information on the Specialist Homelessness Services Collection, please see Technical notes in the SHS annual report: <https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-annual-report/contents/technical-notes/key-data-quality-information>. For help using the AIHW Data Explorer Platform, please visit the SuperWEB2 online documentation manual: <https://dataexplorer.aihw.gov.au/webapi/online-help/Getting-Started---SuperWEB2.html>. Note: Where counts are between 1 and <5, counts have been suppressed.

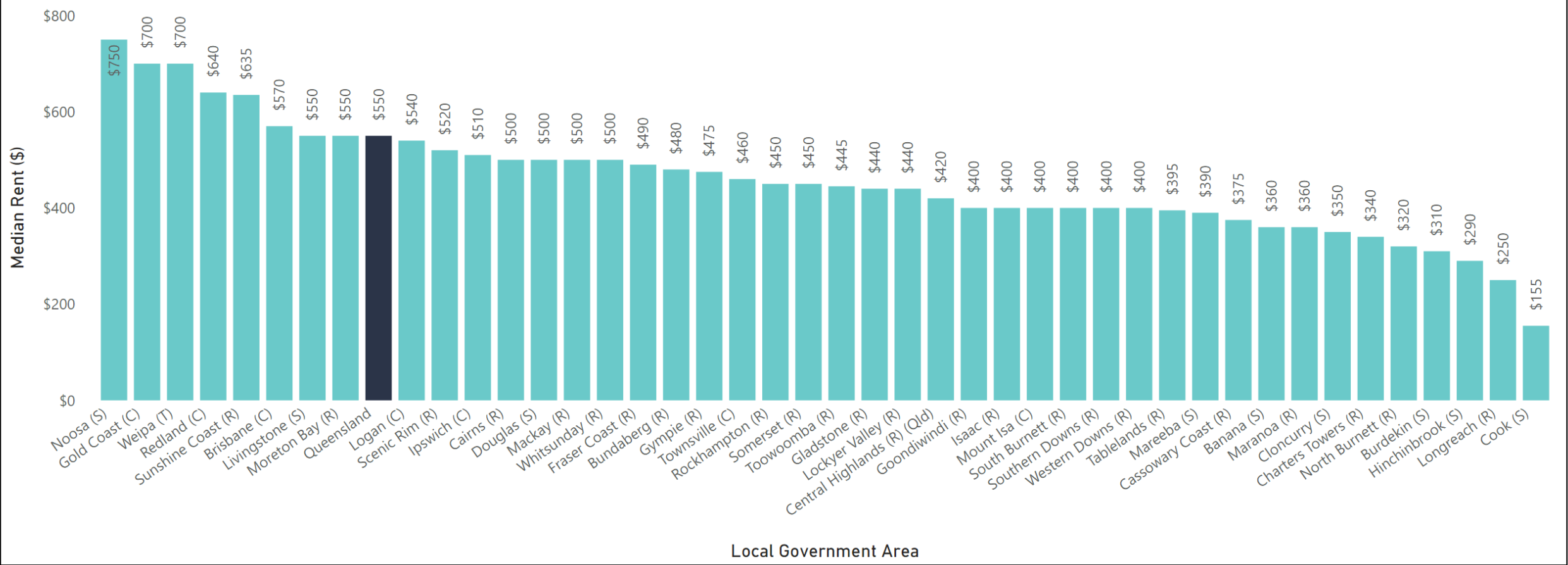
Median Rent by LGA and Dwelling Type



All dwellings

Mar-2024

Median value of weekly rent by Dwelling type and Local Government Area



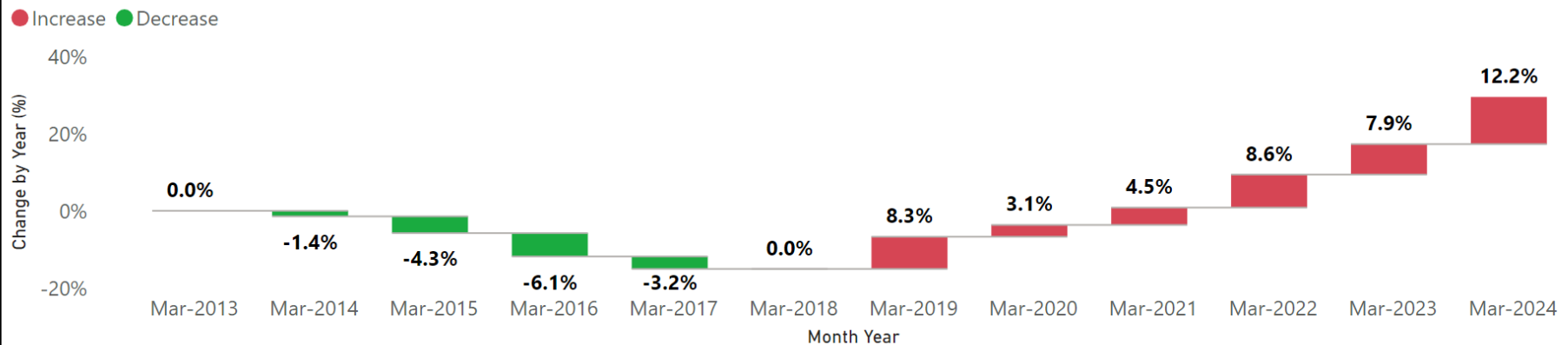
Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: <https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data>. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

Annual Change in Median Rent by LGA and Dwelling Type

Townsville (C) ▼

All dwellings ▼

Annual change in Median Rent



Median Rent (\$) per Qtr



Annual change in Median Rent

By LGA and Dwelling Type

Dwelling type	All dwellings	
Month Year	Median Rent (\$)	% Change by Year (Qtr)
Mar-2012	\$350	
Mar-2013	\$350	0.0%
Mar-2014	\$345	-1.4%
Mar-2015	\$330	-4.3%
Mar-2016	\$310	-6.1%
Mar-2017	\$300	-3.2%
Mar-2018	\$300	0.0%
Mar-2019	\$325	8.3%
Mar-2020	\$335	3.1%
Mar-2021	\$350	4.5%
Mar-2022	\$380	8.6%
Mar-2023	\$410	7.9%
Mar-2024	\$460	12.2%

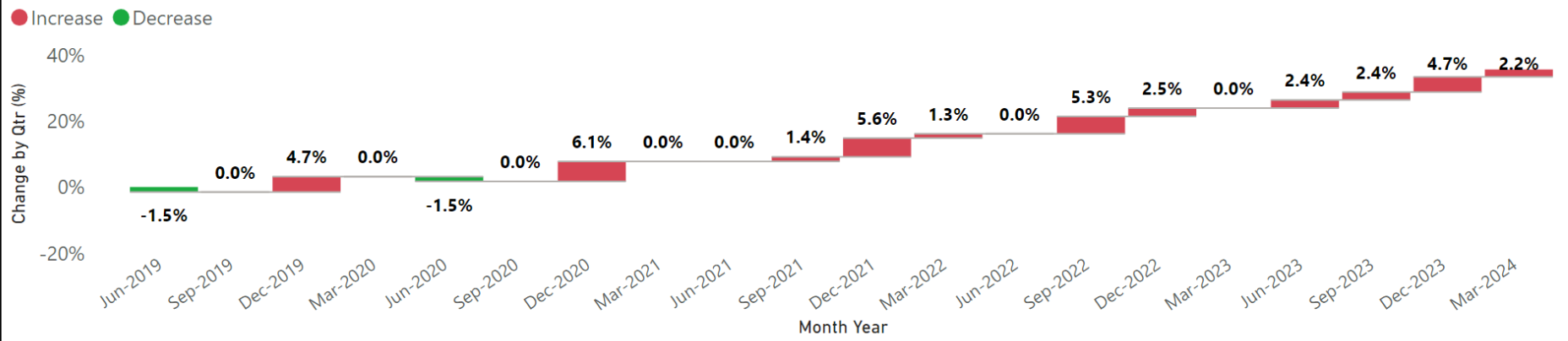
Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: <https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data>. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

Quarterly Change in Median Rent by LGA and Dwelling Type

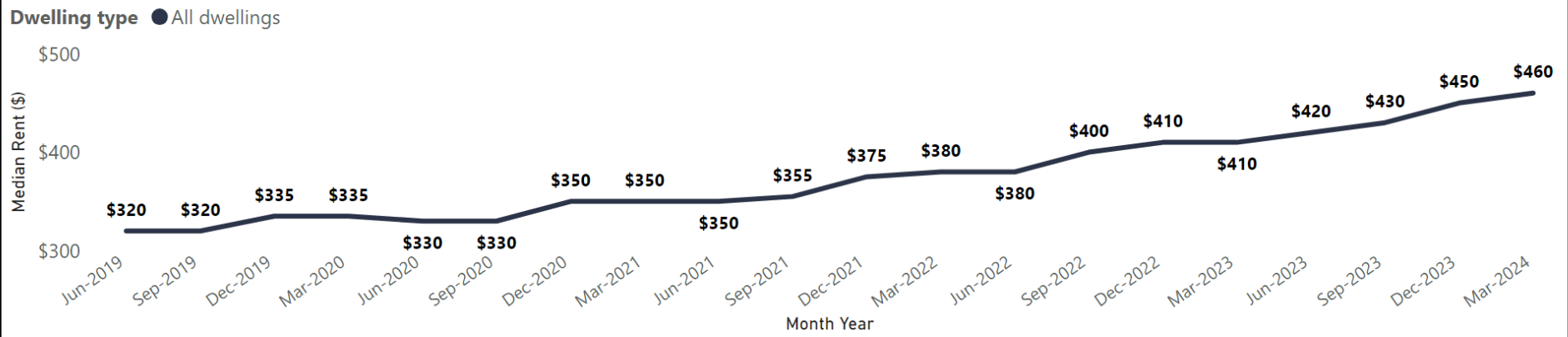
Townsville (C) ▼

All dwellings ▼

Quarterly change in Median Rent



Median Rent (\$) per Qtr



Quarterly change in Median Rent

By LGA and Dwelling Type

Dwelling type	All dwellings	
Month Year	Median Rent (\$)	% Change by Qtr
Jun-2019	\$320	-1.5%
Sep-2019	\$320	0.0%
Dec-2019	\$335	4.7%
Mar-2020	\$335	0.0%
Jun-2020	\$330	-1.5%
Sep-2020	\$330	0.0%
Dec-2020	\$350	6.1%
Mar-2021	\$350	0.0%
Jun-2021	\$350	0.0%
Sep-2021	\$355	1.4%
Dec-2021	\$375	5.6%
Mar-2022	\$380	1.3%
Jun-2022	\$380	0.0%
Sep-2022	\$400	5.3%
Dec-2022	\$410	2.5%
Mar-2023	\$410	0.0%
Jun-2023	\$420	2.4%
Sep-2023	\$430	2.4%
Dec-2023	\$450	4.7%
Mar-2024	\$460	2.2%

Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: <https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data>. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

Median Rent by LGA and Dwelling Type

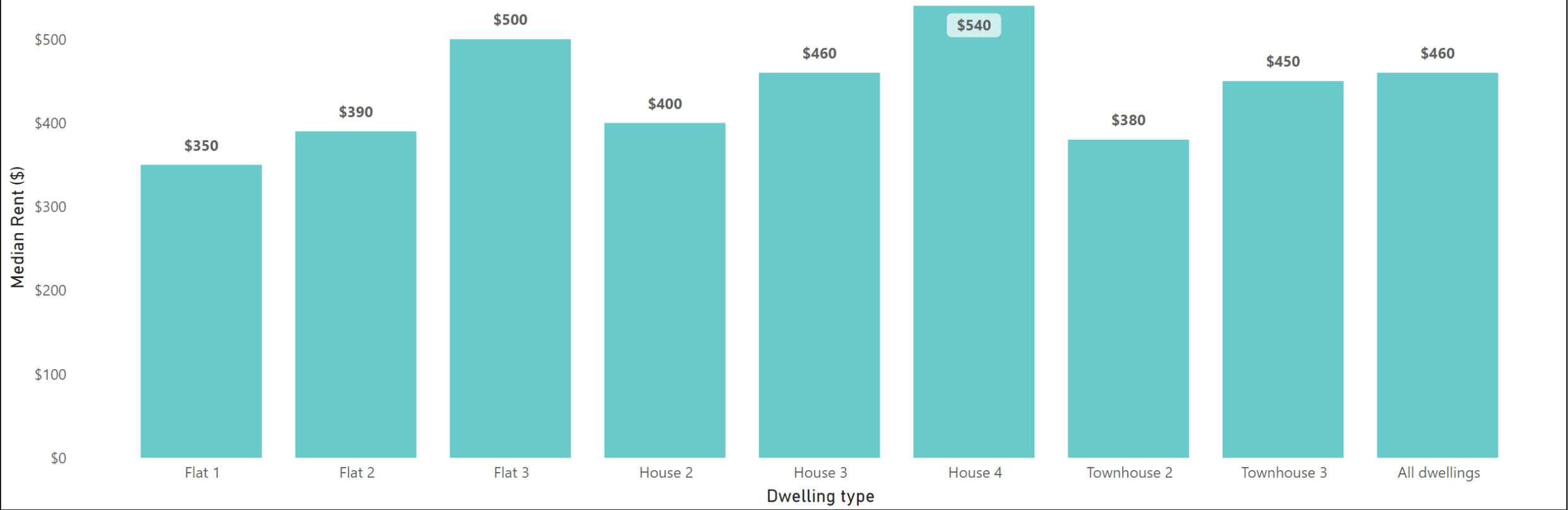


Townsville (C) ▾

Mar-2024 ▾

Median value of weekly rent by Dwelling type and Local Government Area

Local Government Area ● Townsville (C)



Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: <https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data>. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

COST OF LIVING



DSS Recipient Profile: Local Government Area



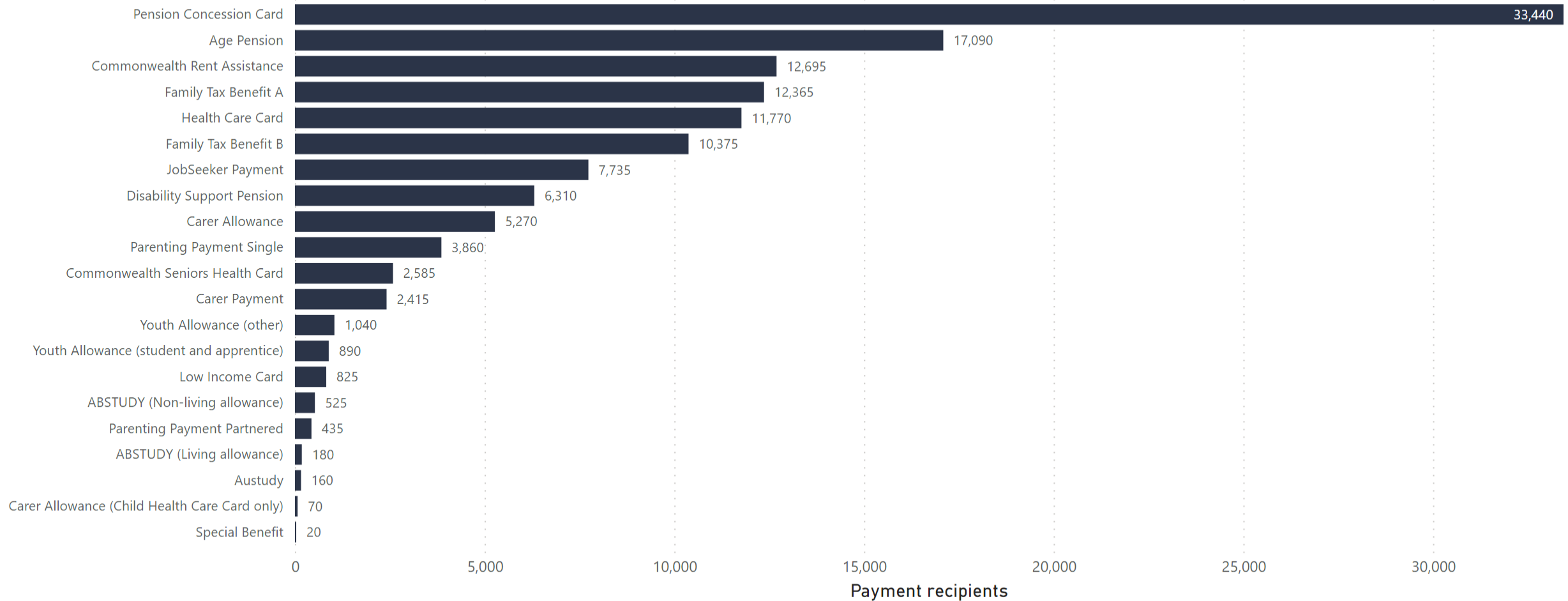
12/23



Townsville



Payment recipients by payment type, Local Government Area and quarter



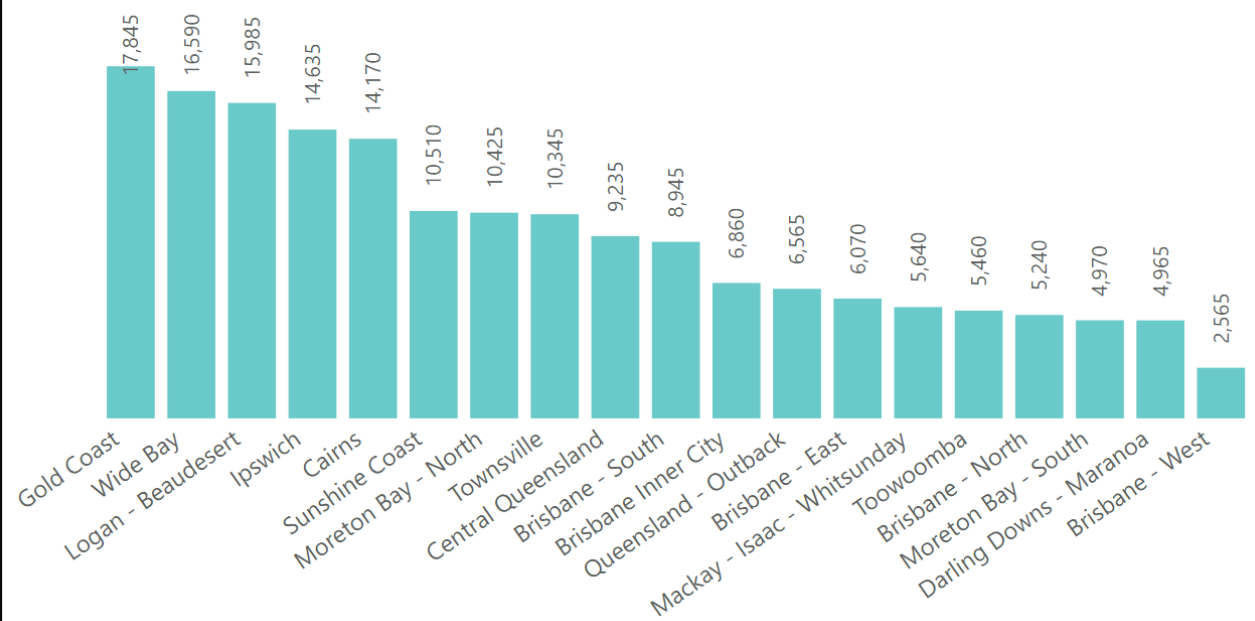
Source: Department of Social Services "DSS Payment Demographic Data", quarterly timeseries data. Available at <https://data.gov.au/data/dataset/dss-payment-demographic-data>
DSS payment data for Queensland: by age group, sex, Aboriginal and Torres Strait Islander status, Local Government Areas and SA2. Local Government Area has been updated to reflect the Australian Statistical Geography Standard (ASGS) 2020 boundaries from March 2021. Note: JobSeeker Payment replaced Newstart Allowance and other working age payments from 20 March 2020. In order to protect individuals' privacy, identified populations between 1 and 4 have been suppressed and replaced with '<5' for confidentiality purposes.

JobSeeker and Youth Allowance Recipient Profile: SA4

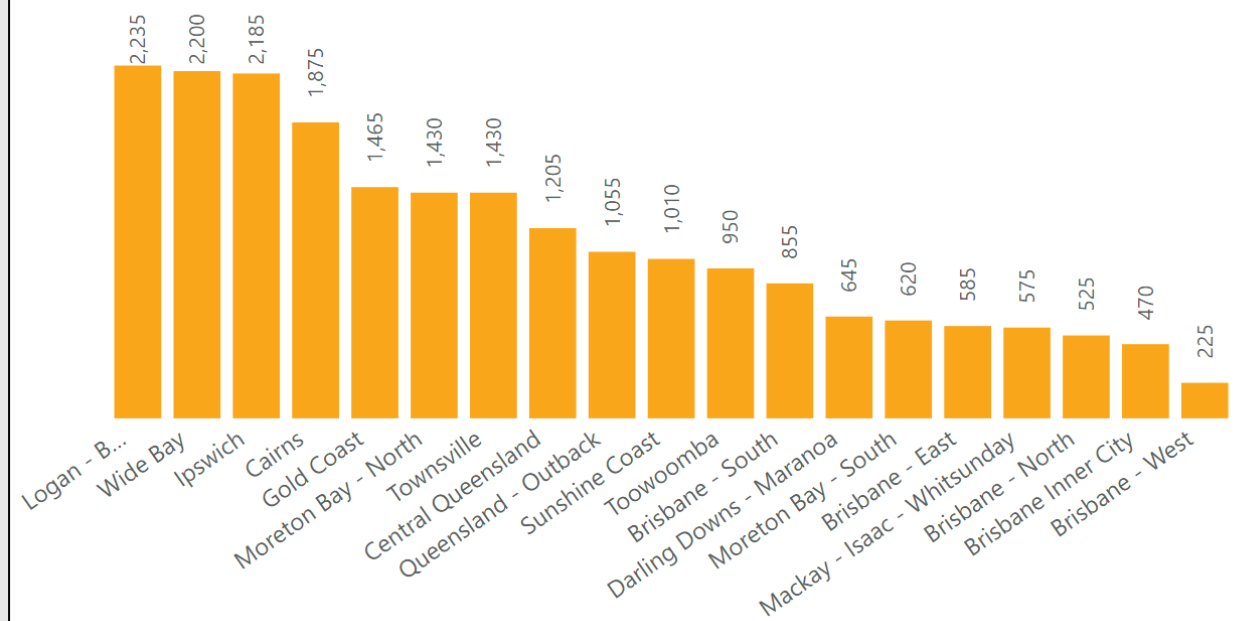


Feb-2024 ▾

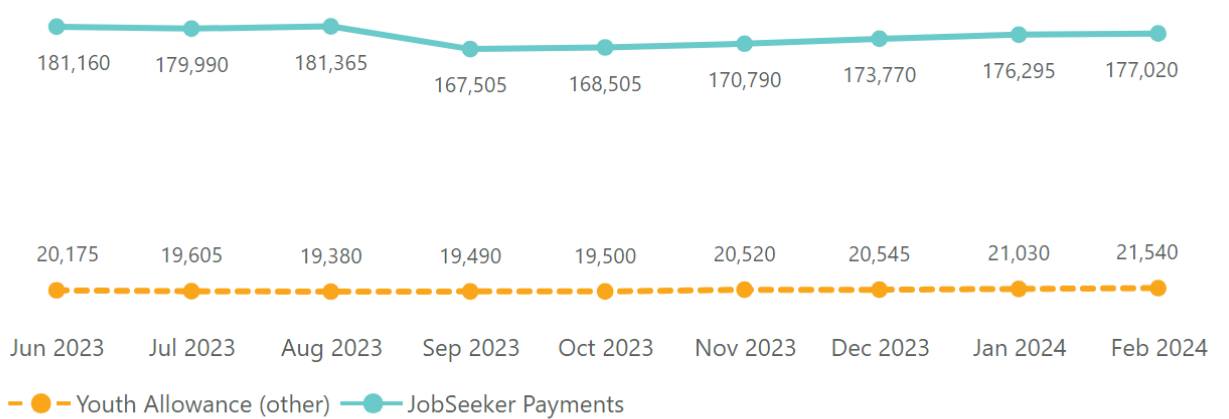
JobSeeker Payment Recipients by SA4



Youth Allowance (other) Recipients by SA4



JobSeeker and Youth Allowance (other) Payment Recipients, Timeseries



Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. <https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile>. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

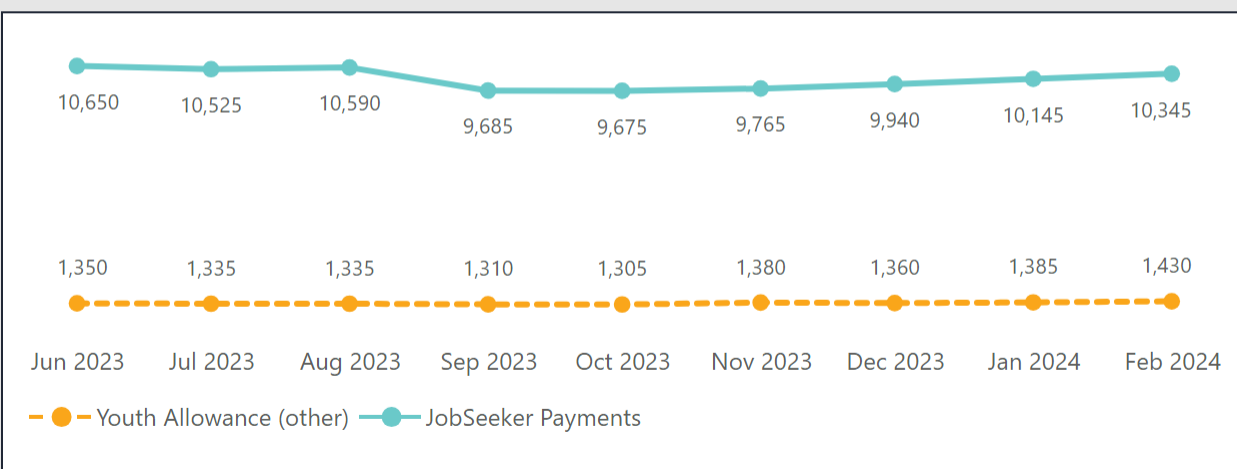
JobSeeker and Youth Allowance Recipient Profile: SA4



Townsville ▼ Feb-2024 ▼

SA4_NAME_2021	JobSeeker Payment Recipients
<input type="checkbox"/> Townsville	10,345
<input checked="" type="checkbox"/> Townsville	8,025
<input type="checkbox"/> Charters Towers - Ayr - Ingham	2,320
Palm Island	495
Charters Towers	460
Ayr	420
Ingham	310
Burdekin	295
Ingham Surrounds	230
Dalrymple	110
Total	10,345

SA4_NAME_2021	Youth Allowance (other) Recipients
<input type="checkbox"/> Townsville	1,430
<input checked="" type="checkbox"/> Townsville	1,100
<input type="checkbox"/> Charters Towers - Ayr - Ingham	330
Palm Island	105
Charters Towers	85
Ayr	45
Ingham	45
Burdekin	30
Ingham Surrounds	15
Dalrymple	5
Total	1,430



Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. <https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile>. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

SPER debt by SA4 regions

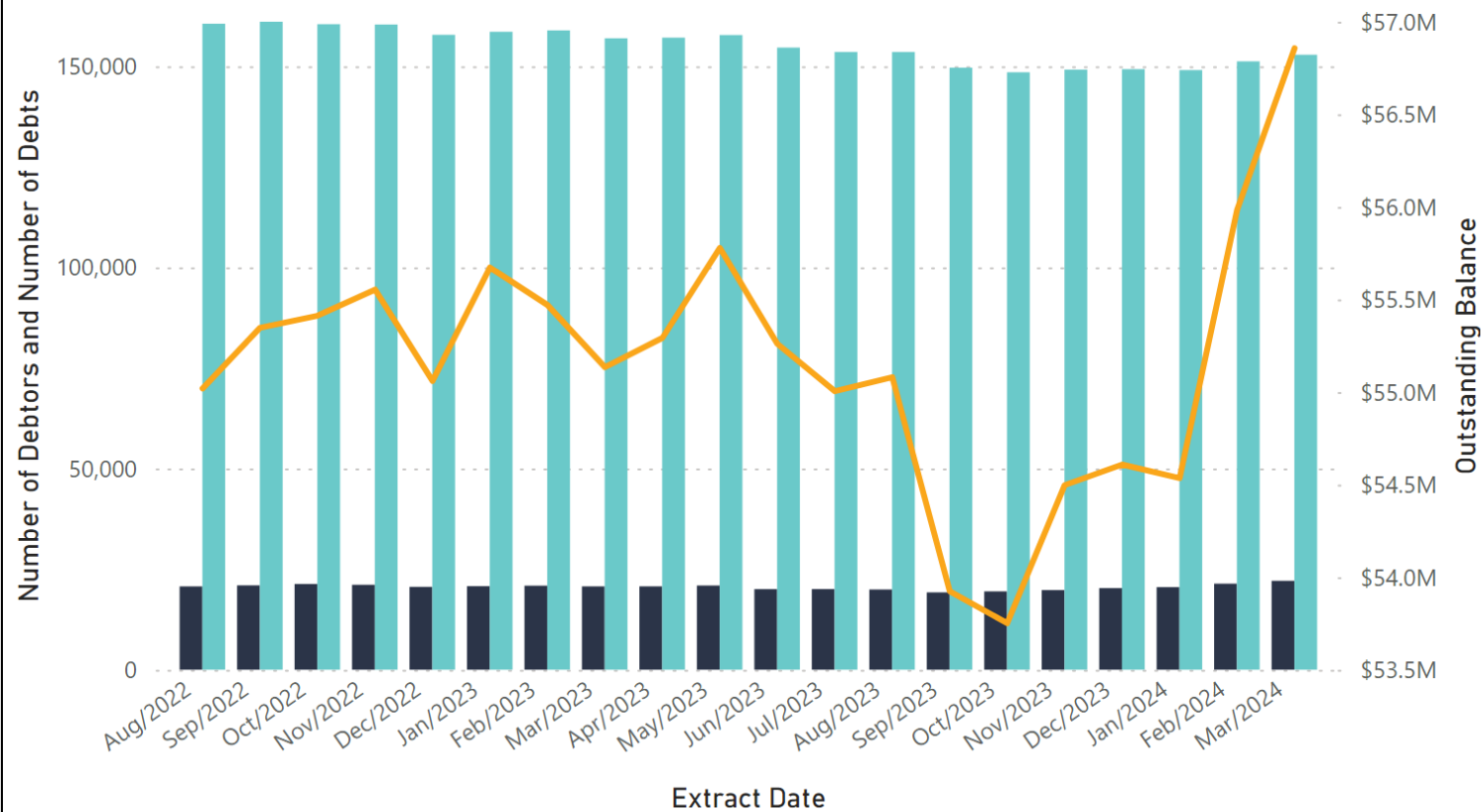


Townsville



Number of Debtors, Number of Debts and Outstanding Balance by Extract Date

● Number of Debtors ● Number of Debts — Outstanding Balance



Extract Date	Number of Debtors	Number of Debts	Outstanding Balance	Average Balance per Debtor	Average Debts per Debtor
Aug/2022	20,706	160,576	\$55,019,000	\$2,657	7.76
Sep/2022	20,962	161,074	\$55,347,000	\$2,640	7.68
Oct/2022	21,311	160,460	\$55,412,000	\$2,600	7.53
Nov/2022	21,108	160,381	\$55,553,000	\$2,632	7.60
Dec/2022	20,593	157,820	\$55,060,000	\$2,674	7.66
Jan/2023	20,764	158,575	\$55,672,000	\$2,681	7.64
Feb/2023	20,885	158,919	\$55,470,000	\$2,656	7.61
Mar/2023	20,711	156,957	\$55,134,000	\$2,662	7.58
Apr/2023	20,715	157,113	\$55,292,000	\$2,669	7.58
May/2023	20,925	157,765	\$55,778,000	\$2,666	7.54
Jun/2023	20,028	154,641	\$55,260,000	\$2,759	7.72
Jul/2023	20,040	153,556	\$55,004,000	\$2,745	7.66
Aug/2023	19,940	153,551	\$55,080,000	\$2,762	7.70
Sep/2023	19,218	149,650	\$53,924,000	\$2,806	7.79
Oct/2023	19,469	148,506	\$53,751,000	\$2,761	7.63
Nov/2023	19,791	149,162	\$54,497,000	\$2,754	7.54
Dec/2023	20,280	149,277	\$54,608,000	\$2,693	7.36
Jan/2024	20,524	149,049	\$54,535,000	\$2,657	7.26
Feb/2024	21,387	151,217	\$55,984,000	\$2,618	7.07
Mar/2024	22,095	152,860	\$56,857,000	\$2,573	6.92

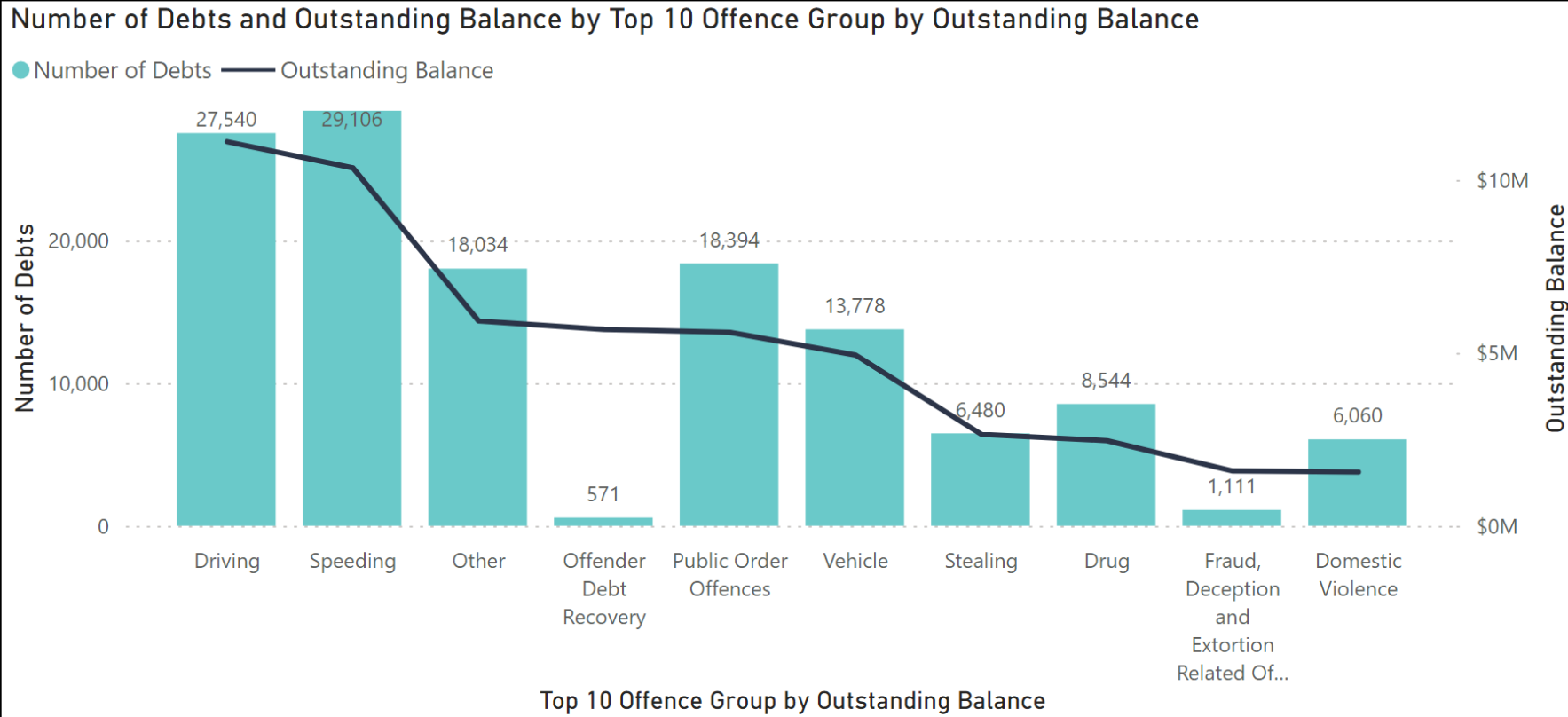
Source: "SPER Debt by SA4 Regions in Queensland", current data month accessed at: <https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-in-queensland>

Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels. Additional information on the SPER dataset including definitions and explanatory notes can be accessed through the data source URL link.

SPER debt by SA4 regions, top 10 offence groups

Mar/2024

Townsville



Number of Debts and Outstanding Balance by Top 10 Offence Group by Outstanding Balance

Top 10 Offence Group by Outstanding Balance	Number of Debts	Outstanding Balance
Driving	27,540	\$11,104,000
Speeding	29,106	\$10,348,000
Other	18,034	\$5,922,000
Offender Debt Recovery	571	\$5,677,000
Public Order Offences	18,394	\$5,595,000
Vehicle	13,778	\$4,935,000
Stealing	6,480	\$2,644,000
Drug	8,544	\$2,460,000
Fraud, Deception and Extortion Related Offences	1,111	\$1,583,000
Domestic Violence	6,060	\$1,557,000
Total	129,618	\$51,825,000

Source: "SPER Debt by SA4 Regions and Top 10 Offence Groups in Queensland", current data month accessed at: <https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-and-top-10-offence-groups-in-queensland>

Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). The top 10 offence groups for each SA4 region are included only. Where there is missing information for an offence group or SA4, that should not be interpreted as a count of 0 or an outstanding balance of 0, rather that the offence group category was not included in the top 10 offence group for that region. Therefore, totals are considered a count of the total for the top 10 offence groups only (based on outstanding balance).

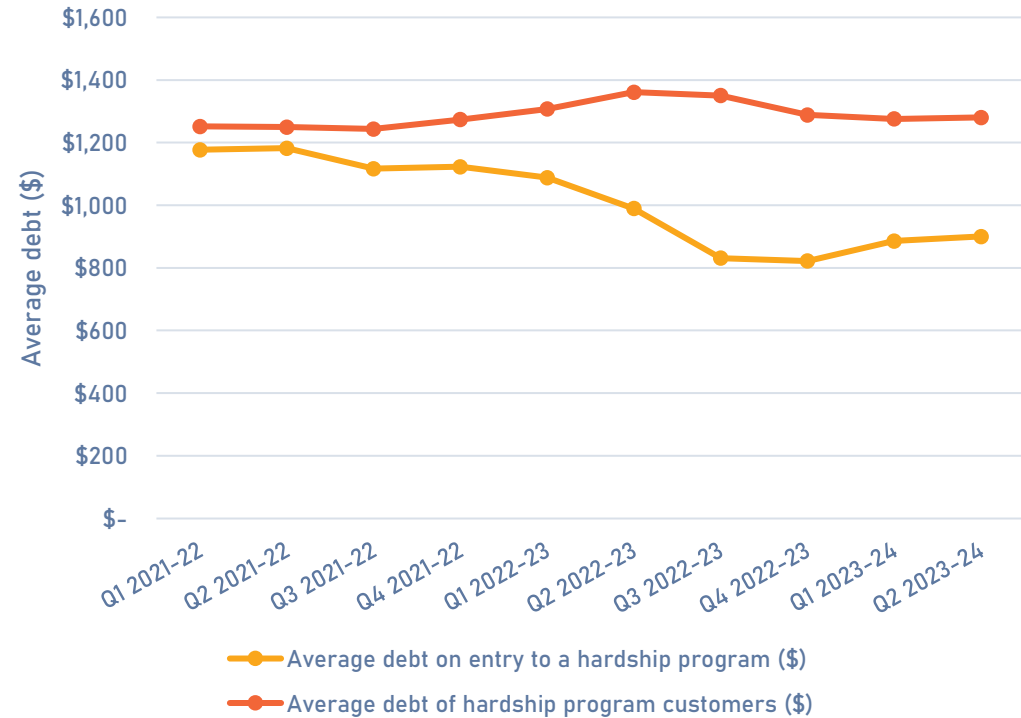
This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels. Additional information on the SPER dataset, including definitions of offence groups can be accessed here: [Explanatory notes for SPER debt by SA4 regions and top 10 offence groups in Queensland \(publications.qld.gov.au\)](https://publications.qld.gov.au/explanatory-notes-for-sper-debt-by-sa4-regions-and-top-10-offence-groups-in-queensland)

ENERGY HARDSHIP

1) Number of hardship customers

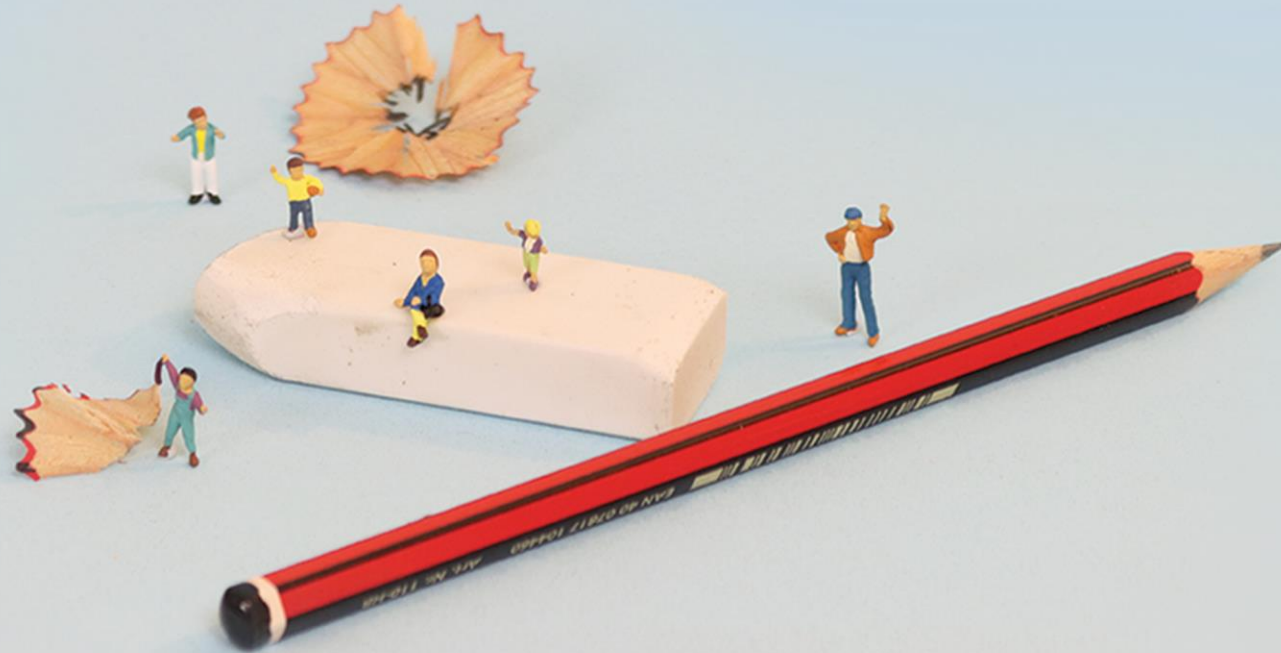


2) Average debt of hardship program participants



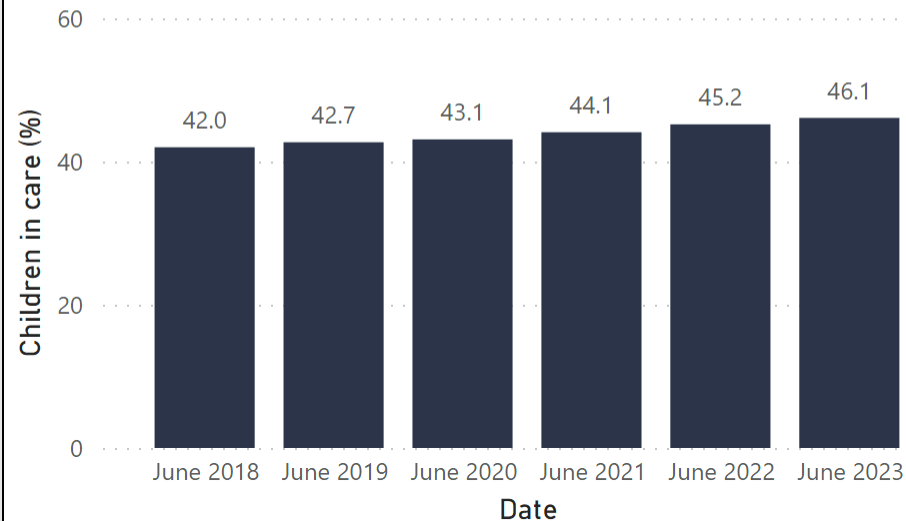
The number of hardship customers has been rising since quarter 2 of 2022-23 (graph 1). The average debt of hardship program customers is higher than the average debt at the time of entry to a hardship program (graph 2). This indicates that debt levels are rising after entering a hardship program.

CHILDREN AND FAMILIES

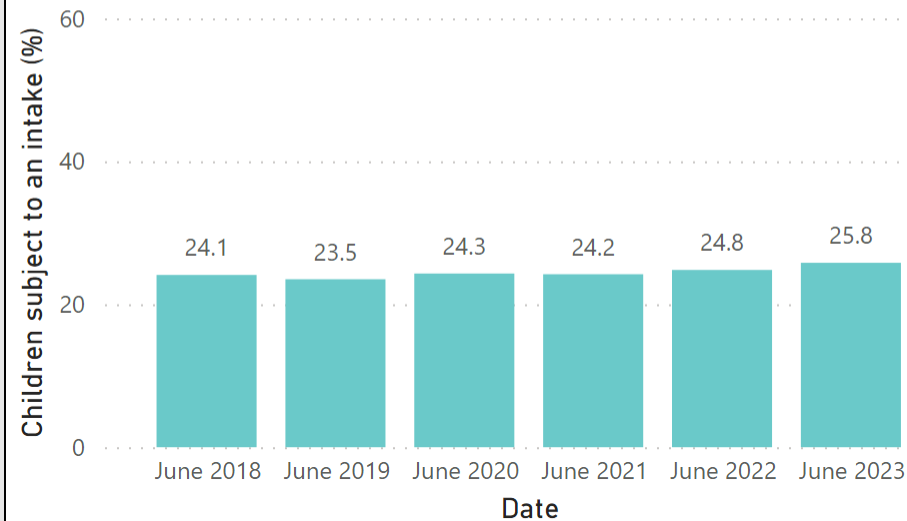


MAKE QUEENSLAND FAIR
.com

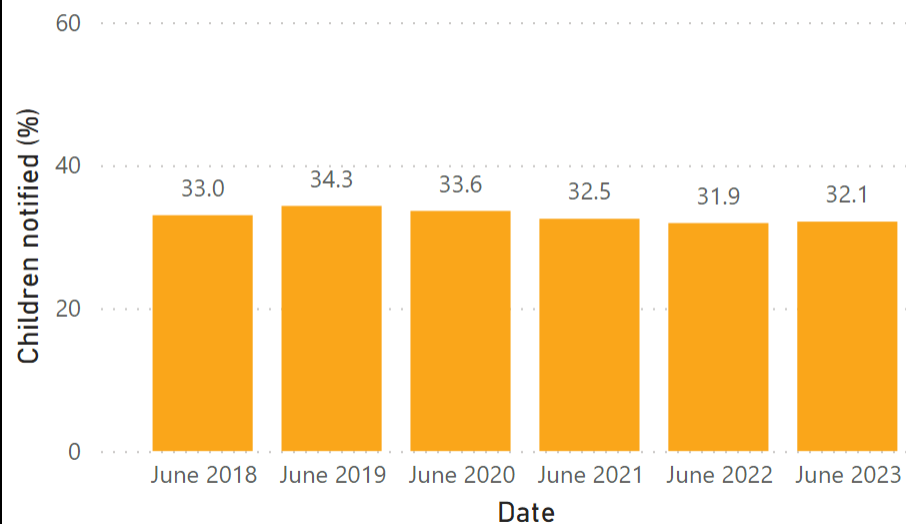
Children in care who are Aboriginal and/or Torres Strait Islander, by Financial Year



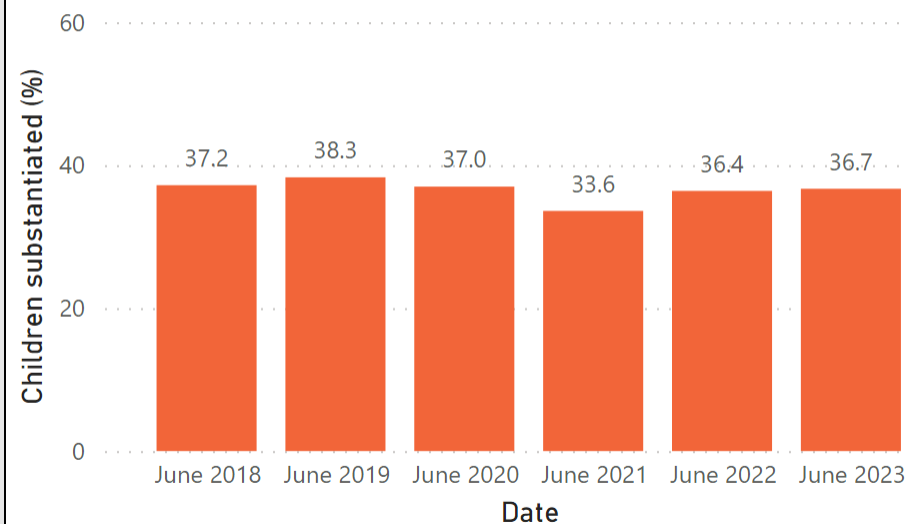
Children subject to an intake that were Aboriginal and/or Torres Strait Islander, by Financial Year



Children notified that were Aboriginal and/or Torres Strait Islander, by Financial Year



Children substantiated that were Aboriginal and/or Torres Strait Islander, by Financial Year



Source: Department of Child Safety, Seniors and Disability Services. 'Over-representation in the child protection system'

<https://performance.cyjma.qld.gov.au/?domain=4ng99xeqmb60&subdomain=5iq7j3pc2eg0&tab=62qyodi7kn00>

Definition Notes: **Children in care:** The provision of care outside the family home to children who are in need of protection or who require a safe placement while their protection and safety needs are assessed. In accordance with nationally agreed reporting definitions, data for children in care refers to children placed with kin, other home-based carers or residential care services. **Intake:** Refers to the process by which Child Safety receives and gathers information about harm or risk of harm to a child or an unborn child who may be at risk of harm after he or she is born and determines the appropriate response to the information received. Intake processes are initiated when professionals, family members or members of the public contact Regional Intake Services or Child Safety Service Centres with concerns about a child. **Notification:** A notification is recorded where there is a reasonable suspicion that a child is in need of protection, that is, a child has been significantly harmed, is being significantly harmed, or is at risk of significant harm, and does not have a parent able and willing to protect them. **Substantiated:** The outcome of an investigation and assessment where it is assessed that the child or young person has suffered, is suffering, or is at unacceptable risk of suffering future, significant harm.

For further information and data counting rules, visit the source data.

Child Protection - Regional Data

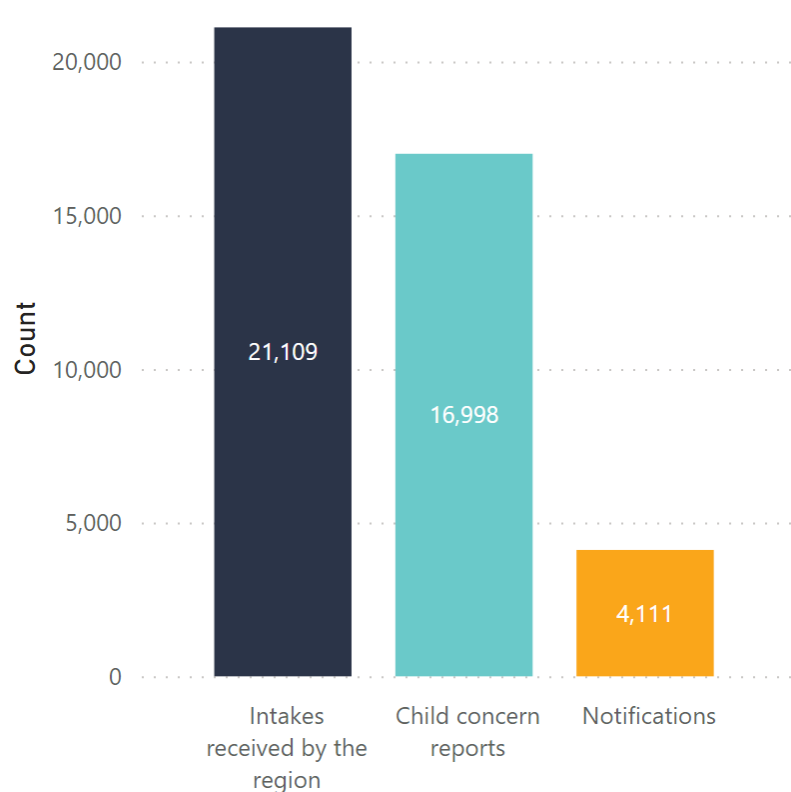


June 2023

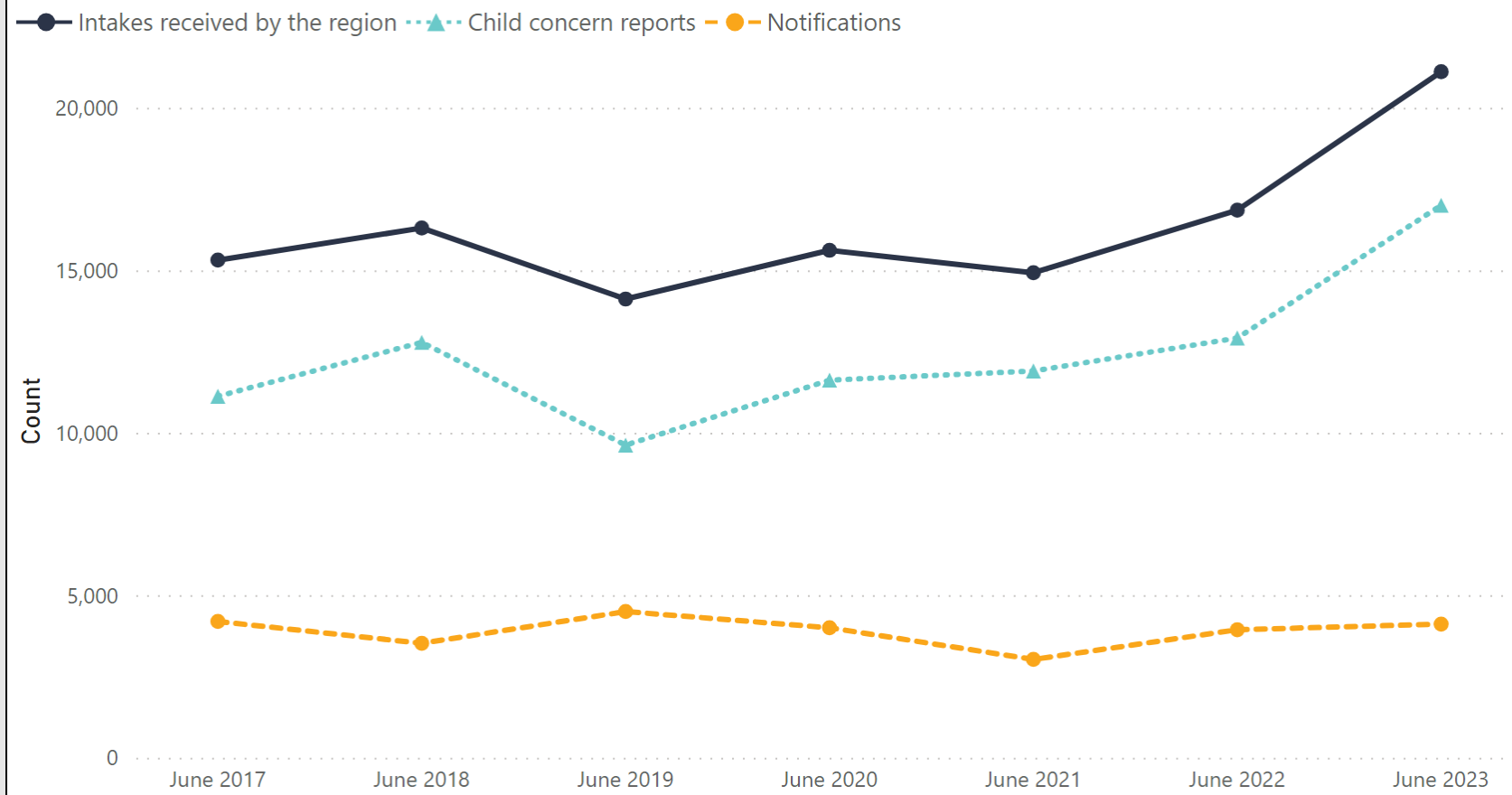
North Queensland

Intakes received by the region - all concerns received by the department about harm or risk of harm to a child.

Intakes received by the region - all concerns received by the department about harm or risk of harm to a child.



Intakes received by the region - all concerns received by the department about harm or risk of harm to a child.



Source: Department of Child Safety, Seniors and Disability Services. 'Table Sc.1: Child protection summary statistics, by region' <https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpji035lc0>
Notes: (a) Family support services includes a rolling 12 months of data for each reference period taken from a snapshot 10 days post the reference period. (b) Families receiving a Family Wellbeing Service (FWS) or an Intensive Family Support service (IFS) includes all families where the case remained open at some point during the reference period irrespective of when it was created and/or closed. IFS and FWS cases only include those where consent was received. (c) Concerns received by child safety and Investigation and Assessment data is for the year ending the reference date (12 months of data). (d) Ongoing support figures are point in time, as at final day of reference period.

Child Protection - Regional Data

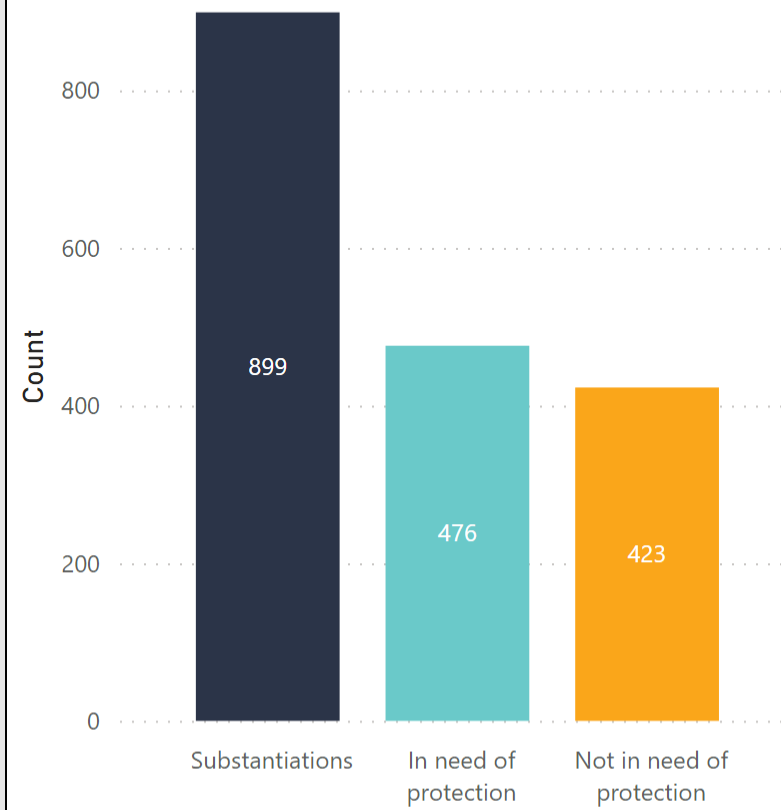


June 2023

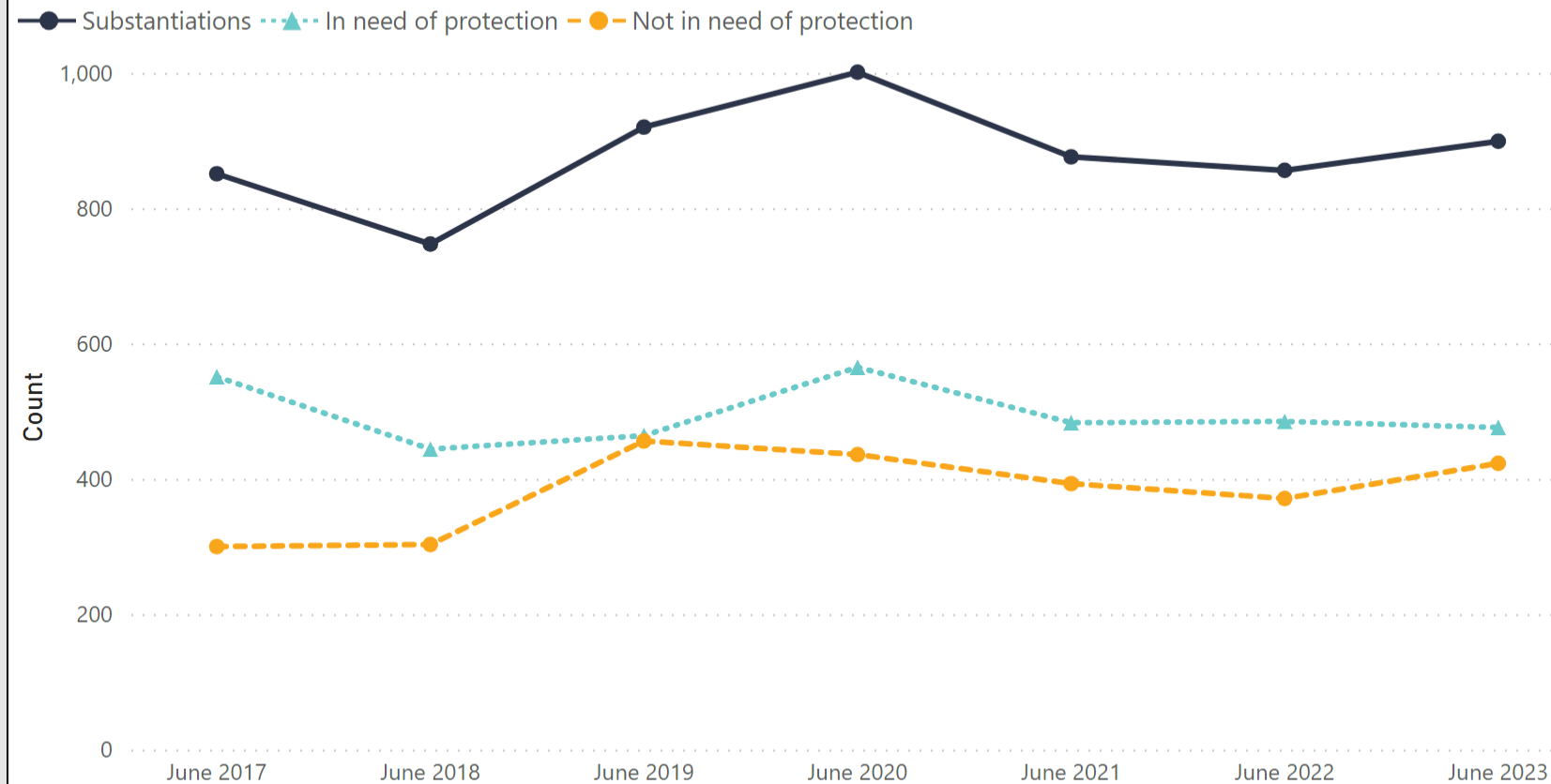
North Queensland

Substantiations - all notifications assessed that a child has experienced significant harm and/or is at risk of significant harm.

Substantiations - all notifications assessed that a child has experienced significant harm and/or is at risk of significant harm.



Substantiations - all notifications assessed that a child has experienced significant harm and/or is at risk of significant harm.



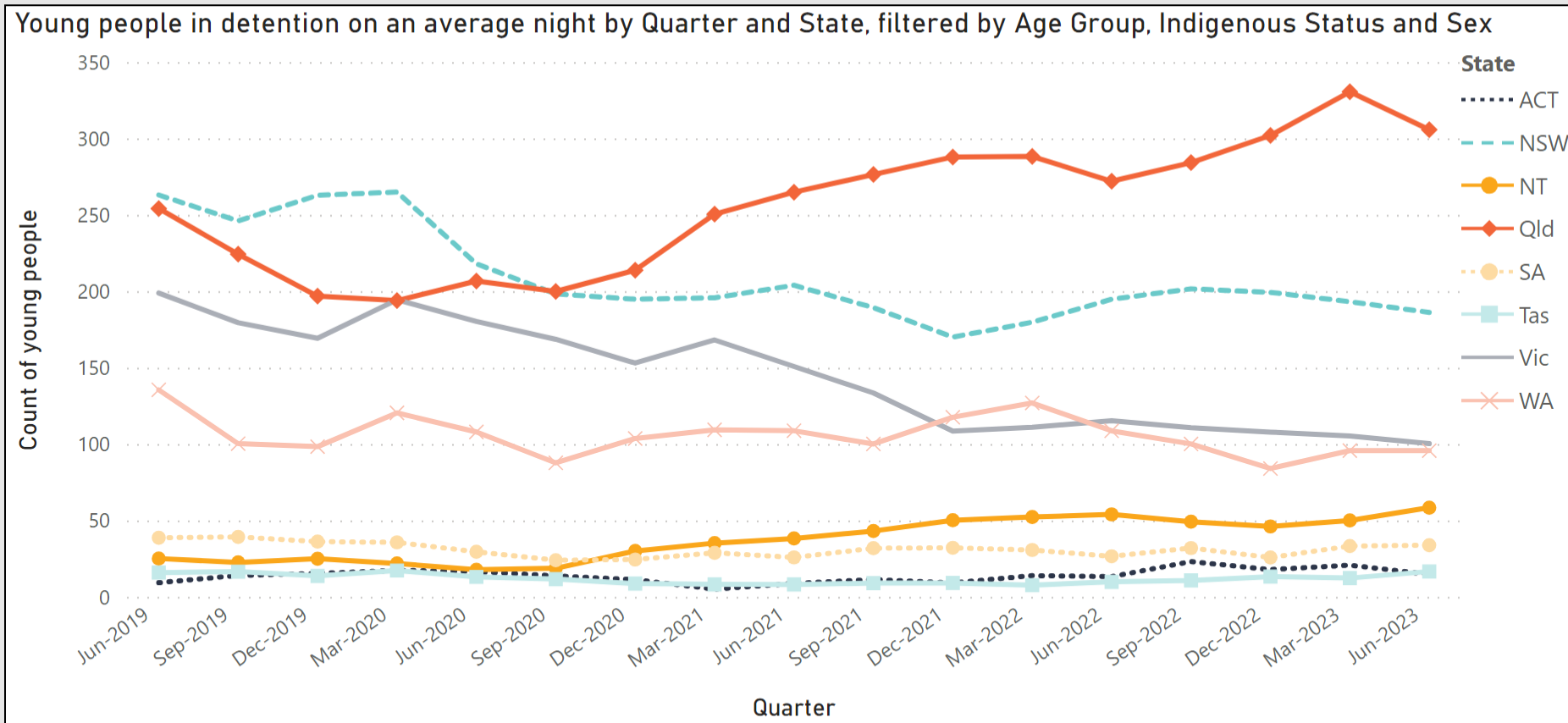
Source: Department of Child Safety, Seniors and Disability Services. 'Table Scc.1: Child protection summary statistics, by region' <https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0>

Notes: (a) Family support services includes a rolling 12 months of data for each reference period taken from a snapshot 10 days post the reference period. (b) Families receiving a Family Wellbeing Service (FWS) or an Intensive Family Support service (IFS) includes all families where the case remained open at some point during the reference period irrespective of when it was created and/or closed. IFS and FWS cases only include those where consent was received. (c) Concerns received by child safety and Investigation and Assessment data is for the year ending the reference date (12 months of data). (d) Ongoing support figures are point in time, as at final day of reference period.

Youth Detention Population, by State



All ages Young People Total Jun-2023



Count of young people in detention on an average night by Sex and State, filtered by Age Group, Indigenous Status and Qtr Year

State	Female	Male	Total
Aust	85.6	726.0	811.6
Qld	41.3	264.5	305.8
NSW	10.2	176.0	186.2
Vic	5.2	95.1	100.3
WA	7.8	87.9	95.7
NT	8.1	50.4	58.4
SA	7.8	26.0	33.9
Tas	3.8	12.8	16.6
ACT	1.5	13.2	14.7

Count of young people in detention on an average night by Age Group and State, filtered by Indigenous Status, Sex and Qtr Year

State	10–13 years	All ages	10–13 years %
Aust	41.0	811.6	5.1%
Qld	21.6	305.8	7.1%
NSW	6.4	186.2	3.4%
Vic	1.4	100.3	1.4%
WA	5.4	95.7	5.6%
NT	3.1	58.4	5.4%
SA	0.8	33.9	2.4%
Tas	2.0	16.6	11.8%
ACT	0.3	14.7	2.2%

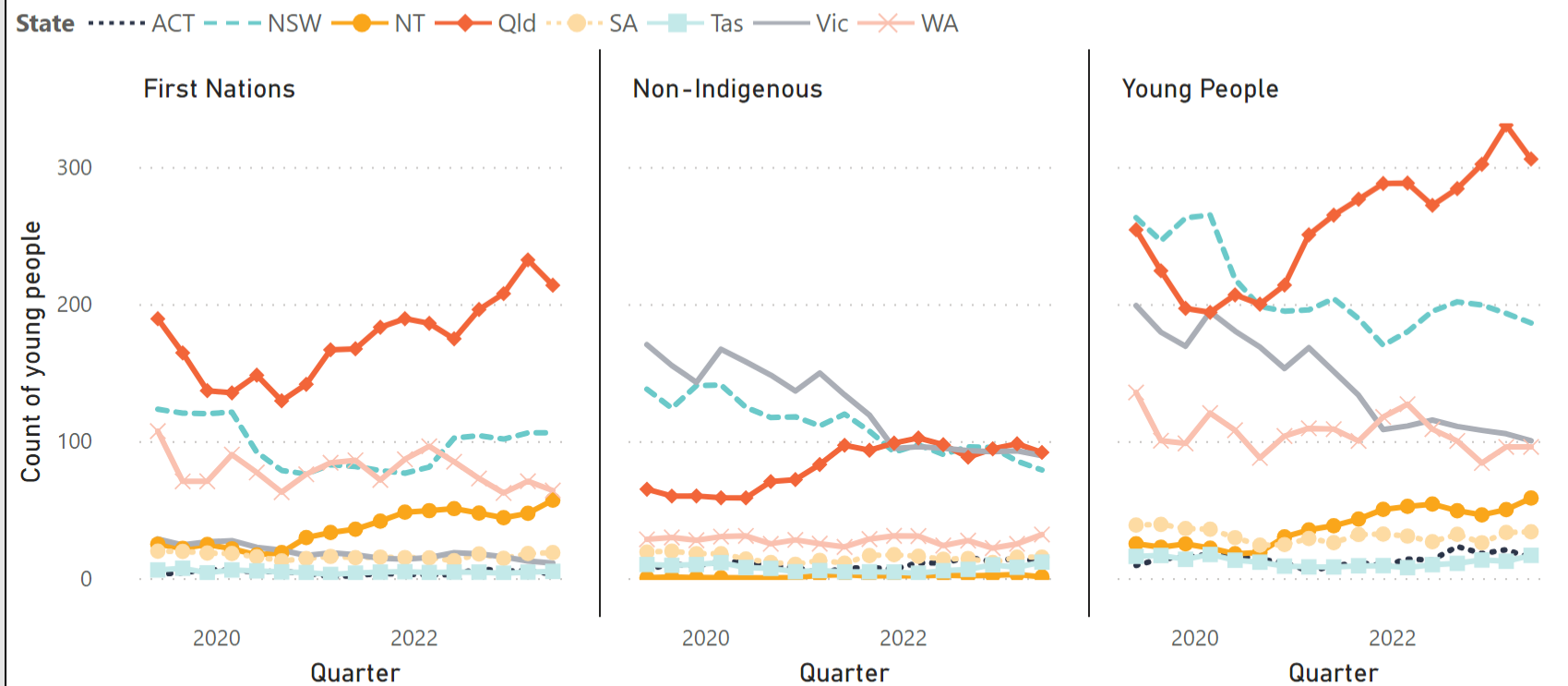
Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at <https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data>. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

Youth Detention Population, by State

All ages

Jun-2023

Count of young people in detention on an average night by Quarter, State and Indigenous Status



Count of young people in detention on an average night by Age Group, State and Indigenous Status

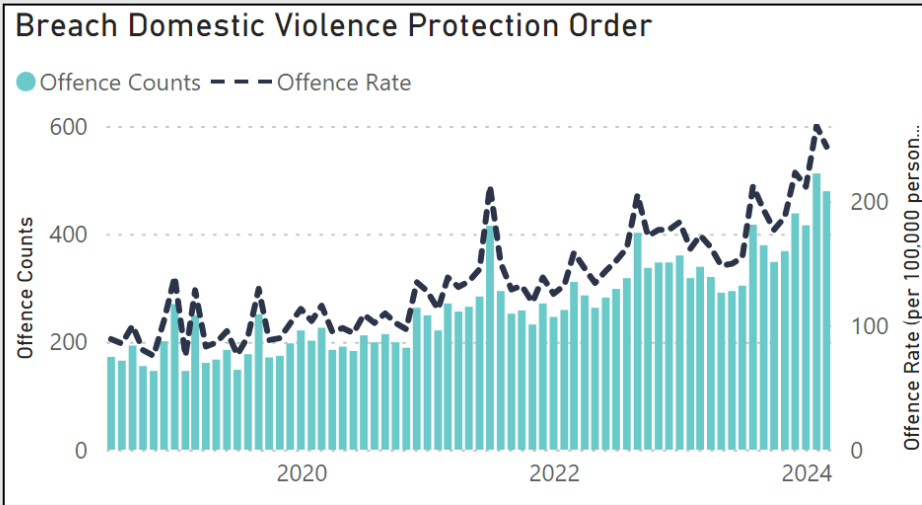
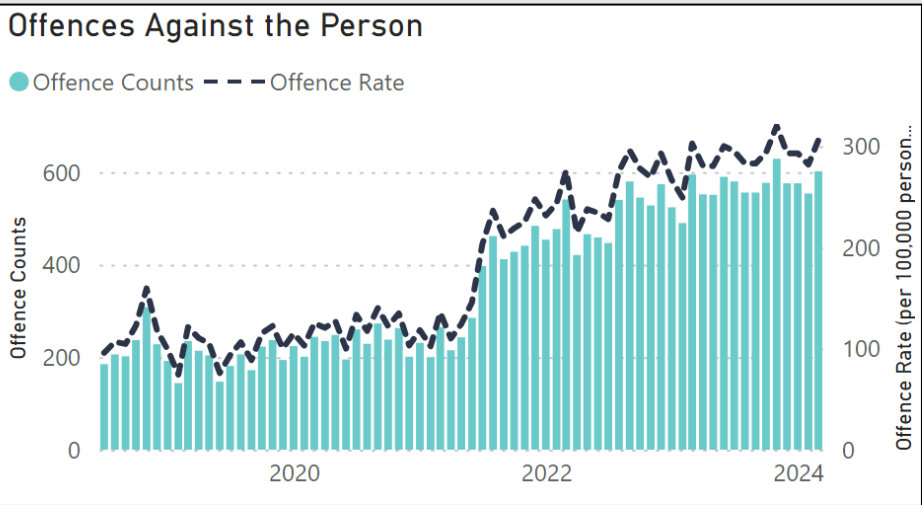
State	First Nations	Non-Indigenous	Young People
Aust			
All ages	477.9	331.5	811.6
10–13 years	30.0	10.8	41.0
Qld			
All ages	213.7	91.8	305.8
10–13 years	17.1	4.5	21.6
NSW			
All ages	106.0	78.9	186.2
10–13 years	5.5	0.9	6.4
Vic			
All ages	10.9	89.3	100.3
10–13 years	0.2	1.2	1.4
WA			
All ages	63.9	31.8	95.7
10–13 years	3.3	2.1	5.4
NT			
All ages	56.9	0.9	58.4
10–13 years	3.0		3.1
SA			
All ages	18.6	15.3	33.9
10–13 years	0.5	0.3	0.8
Tas			
All ages	4.9	11.7	16.6
10–13 years	0.4	1.5	2.0
ACT			
All ages	2.9	11.8	14.7

Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at <https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data>. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

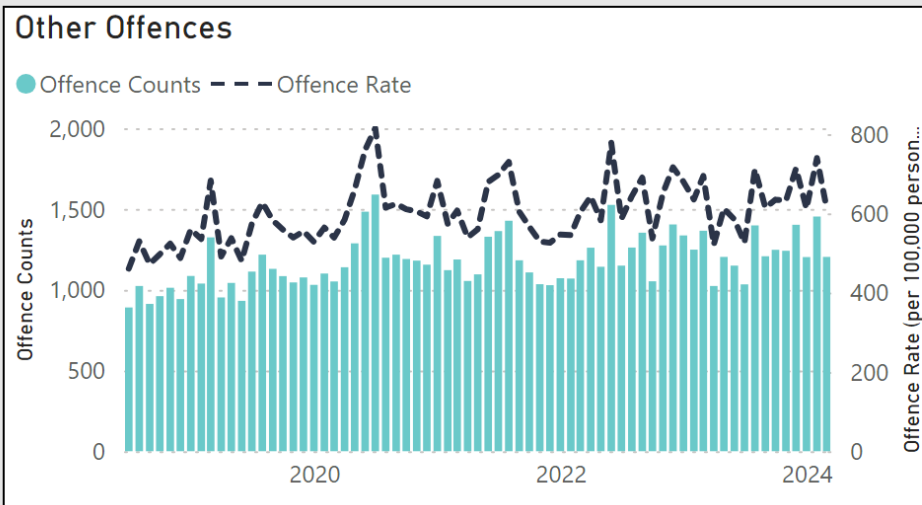
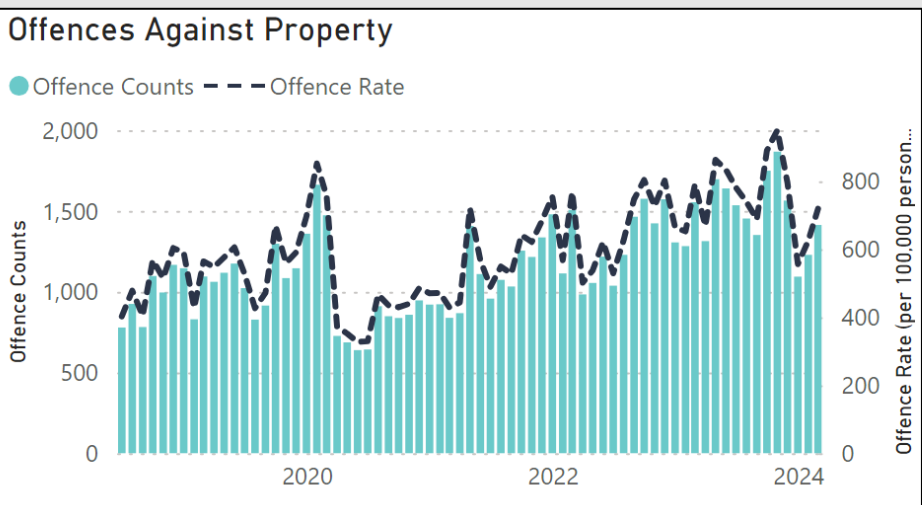
Reported Offences: Local Government Areas



Townsville City Council



01/07/2018 01/03/2024



Total Reported Offences by Month and Year

Month Year	Offence Counts	Offence Rate
January 2023	3,165	1,611
February 2023	3,020	1,537
March 2023	3,514	1,788
April 2023	2,888	1,470
May 2023	3,450	1,756
June 2023	3,378	1,719
July 2023	3,148	1,602
August 2023	3,407	1,734
September 2023	3,114	1,585
October 2023	3,573	1,818
November 2023	3,737	1,902
December 2023	3,542	1,803
January 2024	2,871	1,461
February 2024	3,235	1,646
March 2024	3,218	1,638

Source: Queensland Government, Queensland Police Service. "LGA Reported offences number" and "LGA Reported offences rates" data extracts, filtered by month. Accessed at <https://www.police.qld.gov.au/maps-and-statistics> Data displayed includes the number of reported offences and the number of reported offences per 100,000 persons for Queensland. Note: Care should be taken when comparing monthly statistics, for example January 2014 compared with February 2014. A more accurate comparison would be obtained by comparing a longer time series, for example, one calendar year to the next, as this will account for seasonal variations. Should you require any assistance in interpreting these statistics, please contact Statistical Services, QPS. Offence counts are excluded where counts are greater than or equal to 1 and less than 5.

Reported Offenders: Local Government Areas

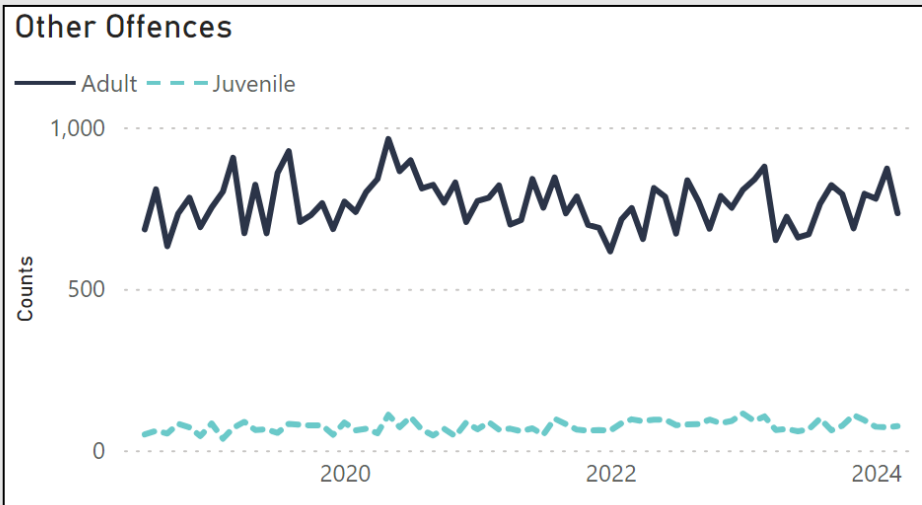
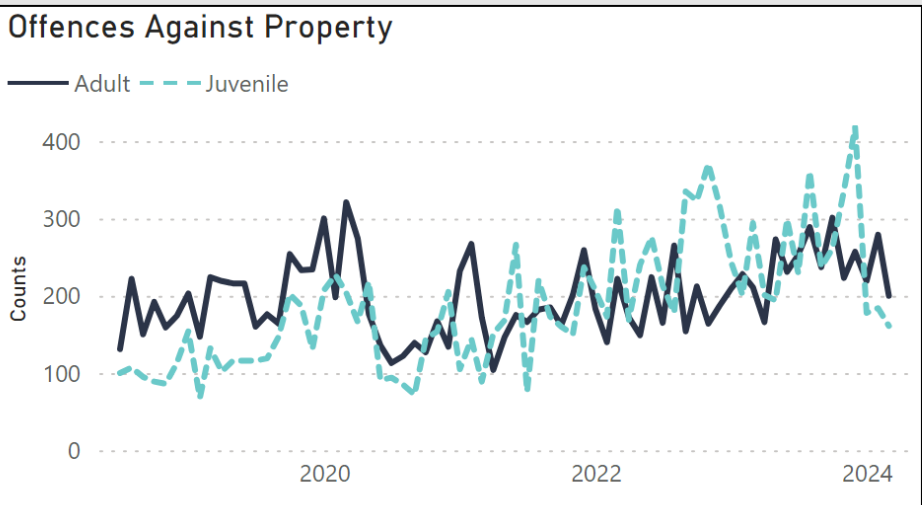
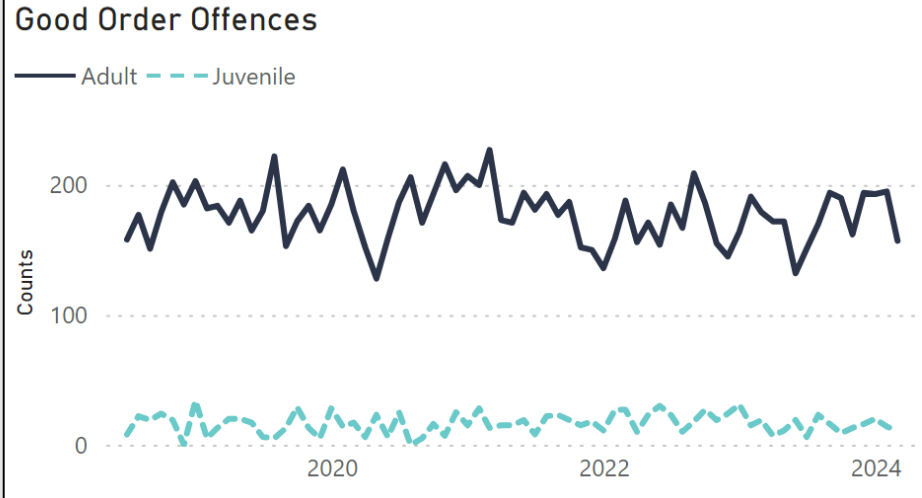
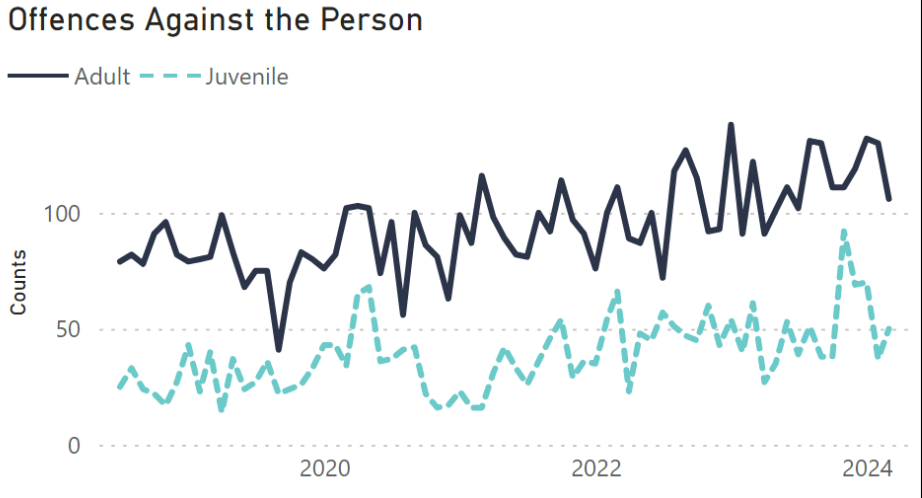


Townsville City Council

All

01/07/2018

01/03/2024



Total Reported Offenders by Month and Year

Month Year	Adult	Juvenile	Total
January 2023	1,154	412	1,566
February 2023	1,157	332	1,489
March 2023	1,211	460	1,671
April 2023	908	291	1,199
May 2023	1,097	295	1,392
June 2023	1,001	411	1,412
July 2023	1,024	333	1,357
August 2023	1,183	510	1,693
September 2023	1,188	337	1,525
October 2023	1,205	375	1,580
November 2023	1,021	537	1,558
December 2023	1,170	580	1,750
January 2024	1,130	321	1,451
February 2024	1,281	292	1,573
March 2024	1,040	286	1,326

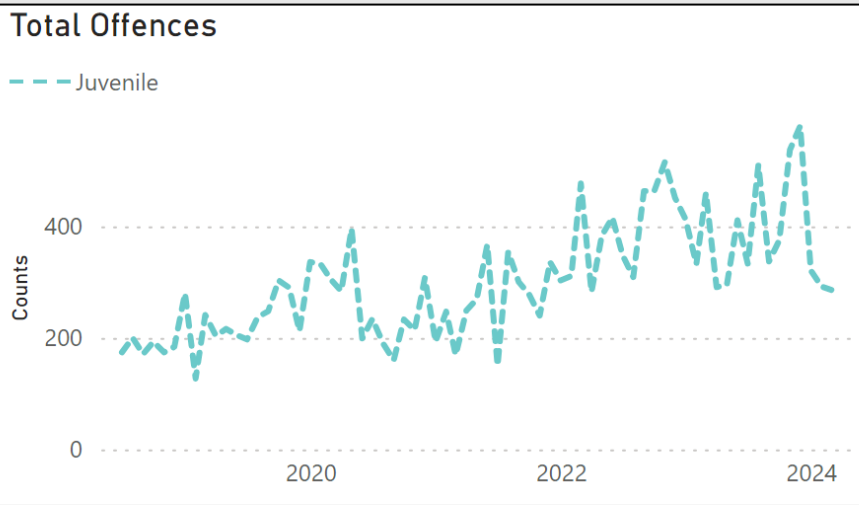
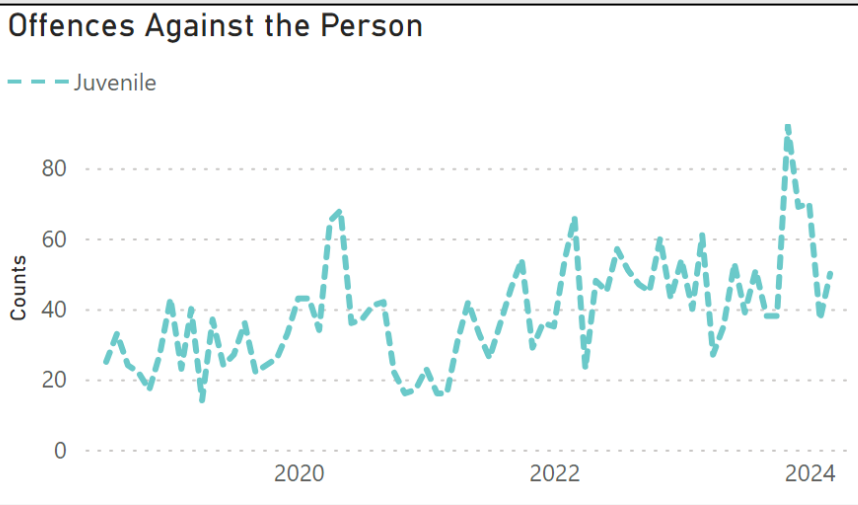
Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at <https://www.police.qld.gov.au/maps-and-statistics> Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offenders have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

Reported Youth Offenders: Local Government Areas

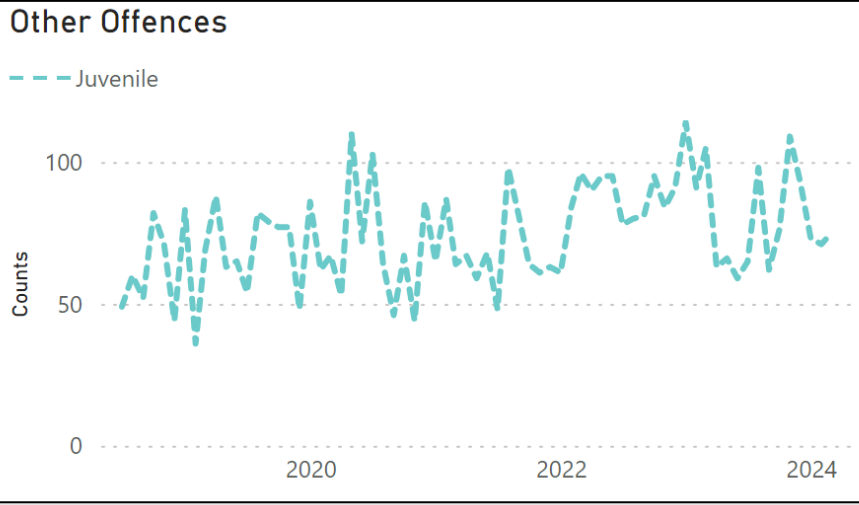
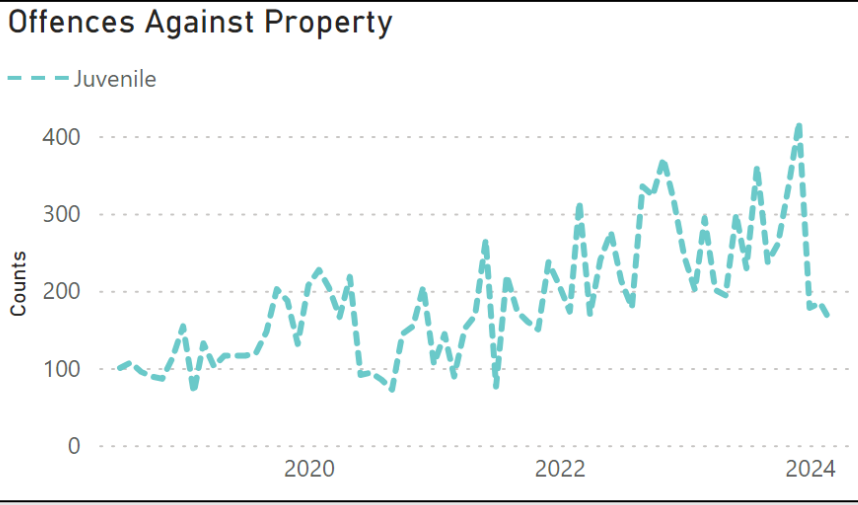


Townsville City Council

All



01/07/2018 01/03/2024



Total Reported Youth Offenders by Month and Year

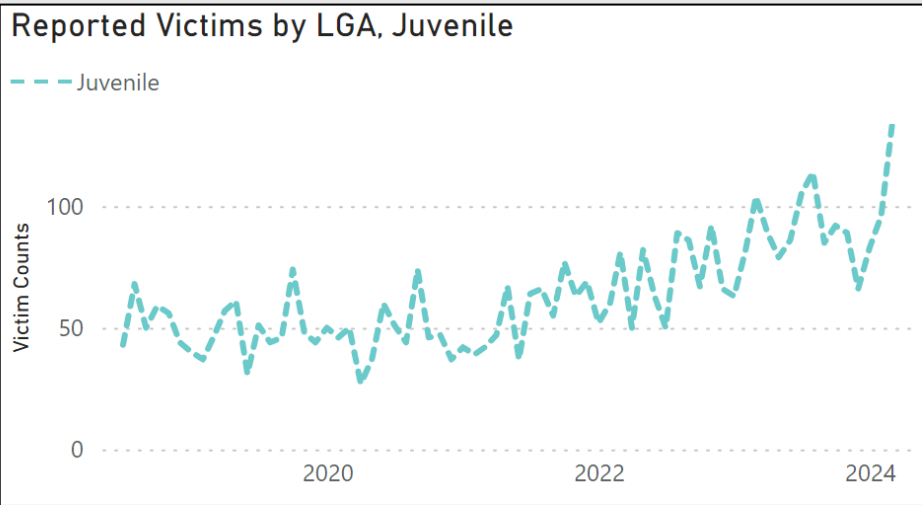
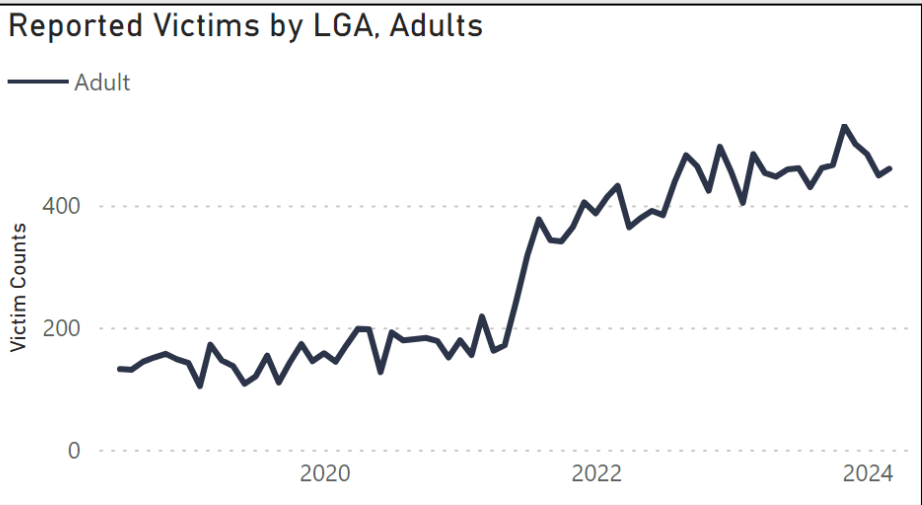
Month Year	Offences Against Property	Offences Against the Person	Other Offences	Total
February 2023	201	40	91	332
March 2023	294	61	105	460
April 2023	201	27	63	291
May 2023	194	35	66	295
June 2023	299	53	59	411
July 2023	229	39	65	333
August 2023	361	51	98	510
September 2023	237	38	62	337
October 2023	261	38	76	375
November 2023	336	92	109	537
December 2023	418	69	93	580
January 2024	178	70	73	321
February 2024	184	37	71	292
March 2024	161	50	75	286

Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at <https://www.police.qld.gov.au/maps-and-statistics> Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offences have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

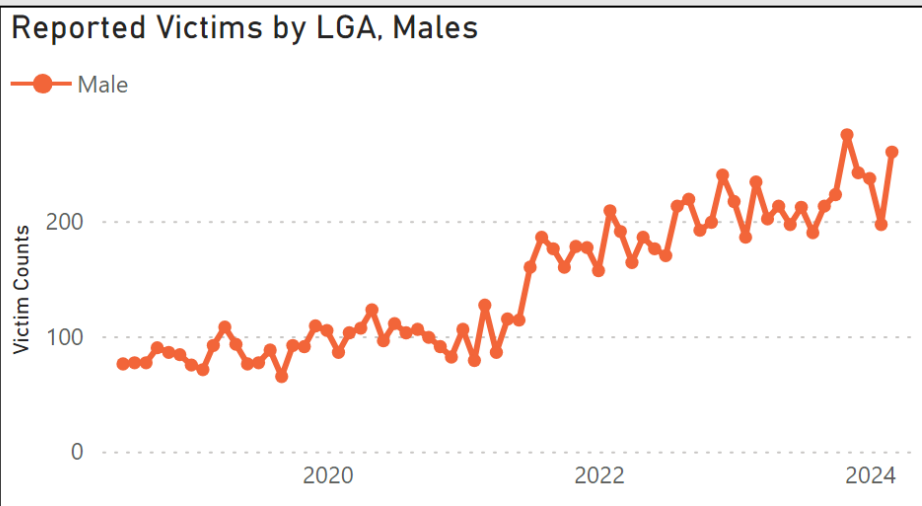
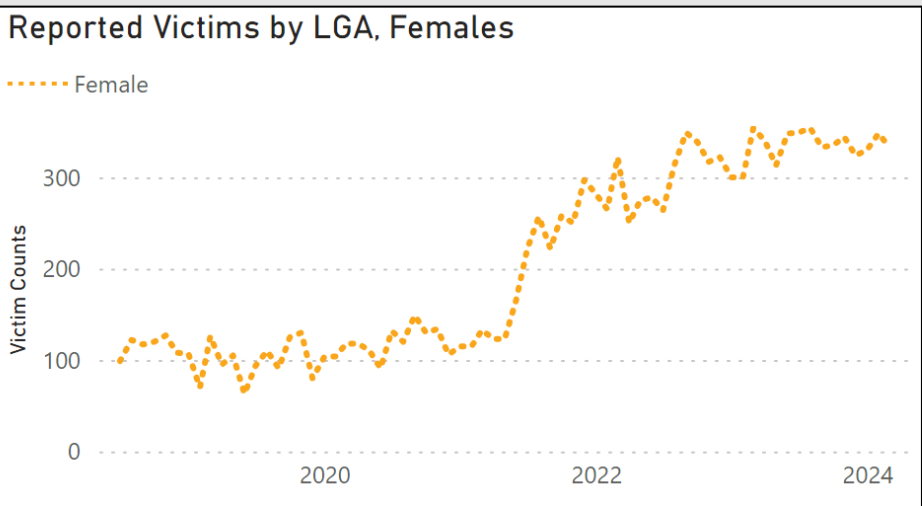
Reported Victims: Local Government Areas



Townsville City Council



01/07/2018 01/03/2024



Reported Victims by LGA, Month and Year

Month Year	Adult	Juvenile	Total
January 2023	454	63	517
February 2023	404	82	486
March 2023	484	104	588
April 2023	453	89	542
May 2023	447	79	526
June 2023	459	86	545
July 2023	461	105	566
August 2023	430	114	544
September 2023	461	85	546
October 2023	466	92	558
November 2023	530	89	619
December 2023	500	66	566
January 2024	484	83	567
February 2024	449	96	545
March 2024	460	133	593

Source: Queensland Government, Queensland Police Service. "LGA Reported victims number" data extract, filtered by month. Accessed at <https://www.police.qld.gov.au/maps-and-statistics>
 Data displayed contains information relating to victims of offences against the person. They do not provide a unique count as one person may be counted several times if they were the victim of more than one offence. Juvenile victims are those aged between and including zero and 17 years. Victims have not been included if their age or gender is not specified in Queensland Police Service records. Victim counts are excluded where counts are greater than or equal to 1 and less than 5.

QCOSS DATA POINT.



We've assembled key data sources, data tools and data visualisations that are user-friendly and publicly available to support non-profit organisations in making informed decisions and leveraging data effectively.



WWW.QCOSS.ORG.AU/DATAPOINT