COMMUNITY DATA PROFILES

2024 Town Hall: Mackay

QCOSS acknowledges Aboriginal and Torres Strait Islander people as the original inhabitants of Australia and recognises these unique cultures as part of the cultural heritage of all Australians. We pay respect to the Elders of this land; past and present.

CONTEXT MEASURES - POLICY AREAS

Community Services

- Estimated Resident Population
- Population Projections
- ACSS – demand
- Cost Increases
- Infoxchange Community Services Directory Searches

Cost of Living

- DSS
- JobSeeker and Youth Allowance
- State Penalties Enforcement Registry (SPER)
- Energy Hardship

Housing and Homelessness

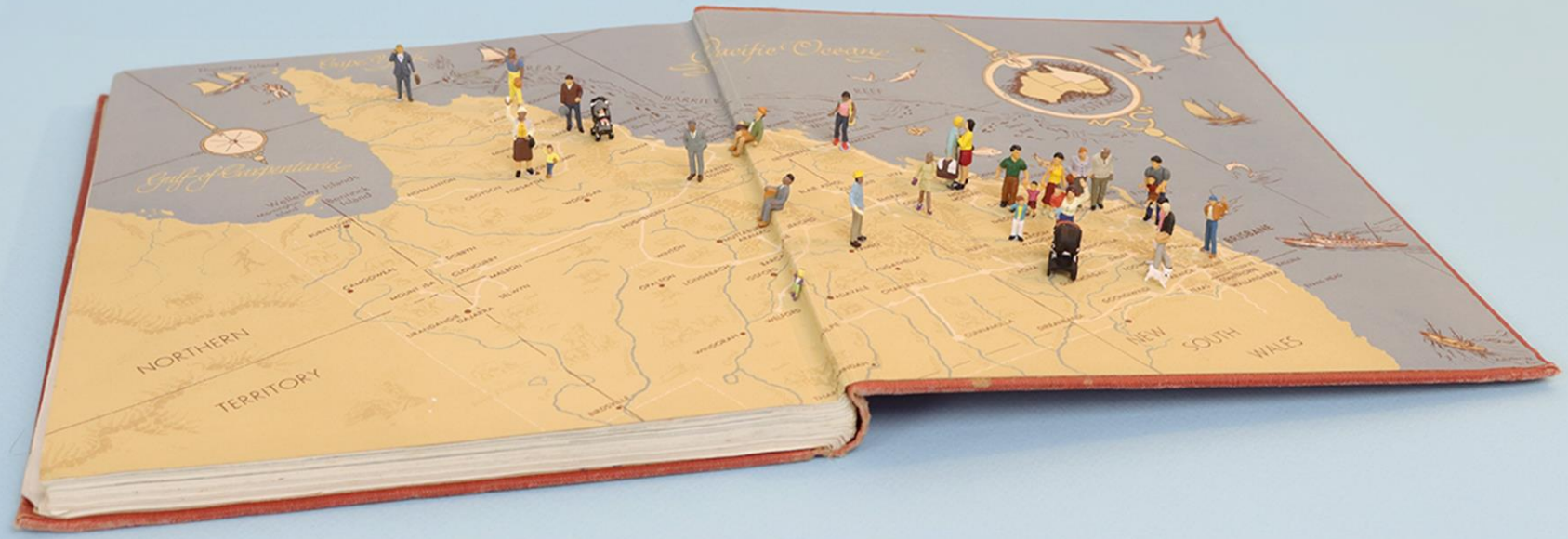
- Social Housing Register
- Allocations to Community Housing
- Government Managed Tenancies
- Specialist Homelessness Services
- Median Rents (RTA)

Children and Families

- Child Protection – Child Protection Regions
- Youth Detention – Queensland
- QPS (reported offences, offenders & victims)

Queensland Council for Social Service (QCOSS) has prepared these dashboards for the purpose of disseminating information for the benefit of the Queensland community services sector. Although significant effort has been taken to ensure the accuracy of this information, QCOSS cannot guarantee, and accepts no legal liability arising from, or connected to, the use of any information contained in these dashboards.

COMMUNITY SERVICES



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Regional Demographic Summary, by Local Government Area

Mackay | Queensland

DEMOGRAPHY AND SOCIETY

Estimated resident population	Estimated resident population	Projected population	Projected population	Median age	Median age	Persons aged 65 years and over	Persons aged 65 years and over	First Nations	First Nations
127K	5M	159K	7M	38.7	38.6	15.4%	16.9%	6.2%	4.6%
Population growth (annual)	**Population growth (annual)**	**Projected growth (annual)**	**Projected growth (annual)**	**Projected median age**	**Projected median age**	**Most disadvantaged quintile**	**Most disadvantaged quintile**	**Persons born overseas**	**Persons born overseas**
▲ 1.6%	▲ 2.6%	▲ 1.0%	▲ 1.4%	42.1	41.6	15.4%	20.0%	11.9%	22.7%

ECONOMIC

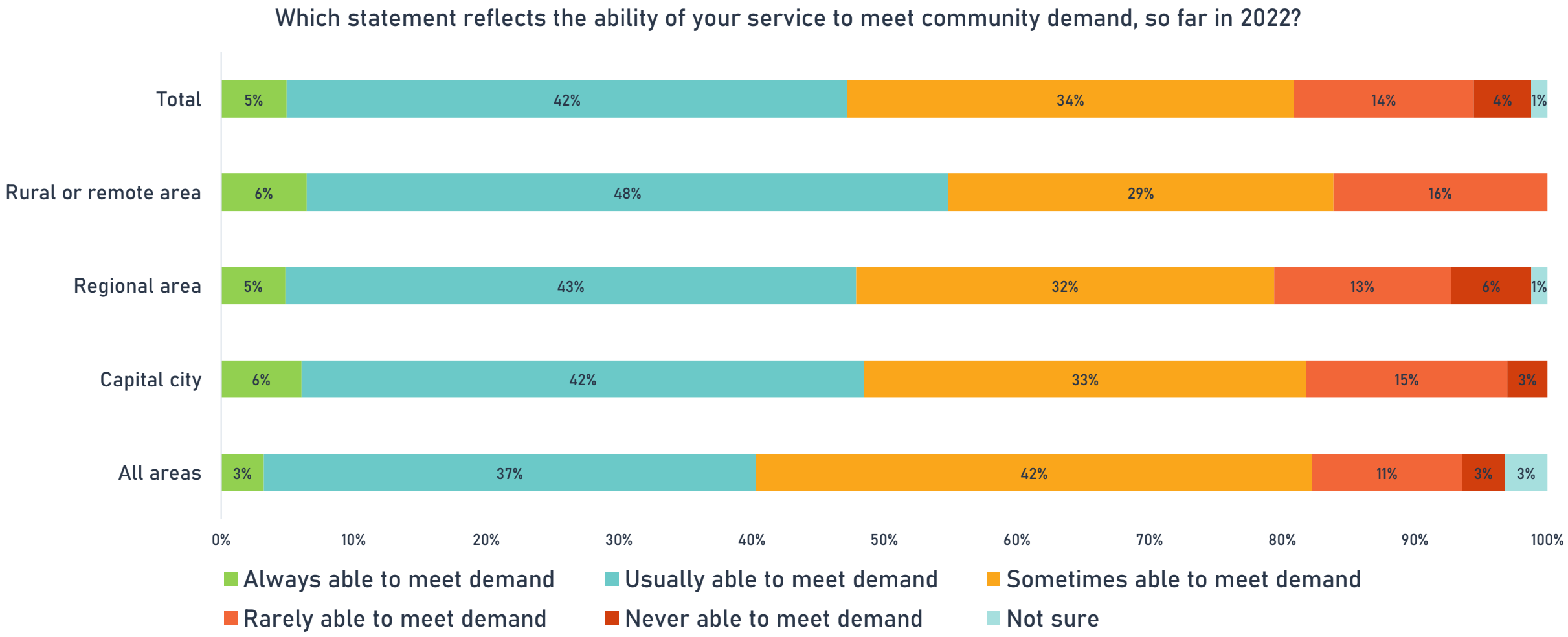
Median household income	Median household income	Median personal income	Median personal income	Unemployment rate	Unemployment rate
$1,853 /wk	$1,675 /wk	$866 /wk	$787 /wk	3.7%	3.8%

HOUSING

Median house price	Median house price	Dwelling approvals	Dwelling approvals	Dwelling approval growth (annual)	Dwelling approval growth (annual)
423K	610K	244	33K	▼ -43.9%	▼ -10.8%

Data Sources: Queensland Government Statistician's Office, Queensland Regional Profiles: Snapshot profile. Accessed at: https://statistics.qgso.qld.gov.au/qld-regional-profiles (Generated 5th April 2024). Estimated resident population and population annual growth: ABS, Regional population, various editions. Projected population and projected annual growth: Queensland Government Population Projections, 2023 edition (medium series). Median age and persons aged 65 years and over: ABS, Regional population by age and sex, 2022. Most disadvantaged quintile, First Nations persons, persons born overseas, median household income, median personal income: ABS, Census of Population and Housing, 2021. Unemployment rate: Jobs and Skills Australia, Small Area Labour Markets, various editions (4-quarter smoothed series). Median house price: Department of Resources, Office of the Valuer-General, Property Sales. Dwelling approvals and dwelling approval annual growth: ABS, Building Approvals, Australia, various editions. **Notes:** Population annual growth is growth on the previous year. Projected growth (annual) is the average annual growth over 25 years. Most disadvantaged quintile is based on the Index of Relative Socio-economic Disadvantage. First Nations refers to people who identify as being of Aboriginal and/or Torres Strait Islander origin. Median personal income is calculated for persons aged 15 years and over. Median household income is for occupied private dwellings. Median house prices are based on 10 or more sales of attached and detached dwellings and sale period based on the contract date. Dwelling approvals and dwelling approval growth refers to residential building approvals including houses, other dwellings, as well as alterations, additions and conversions. Dwelling approval annual growth is on the previous year ending.

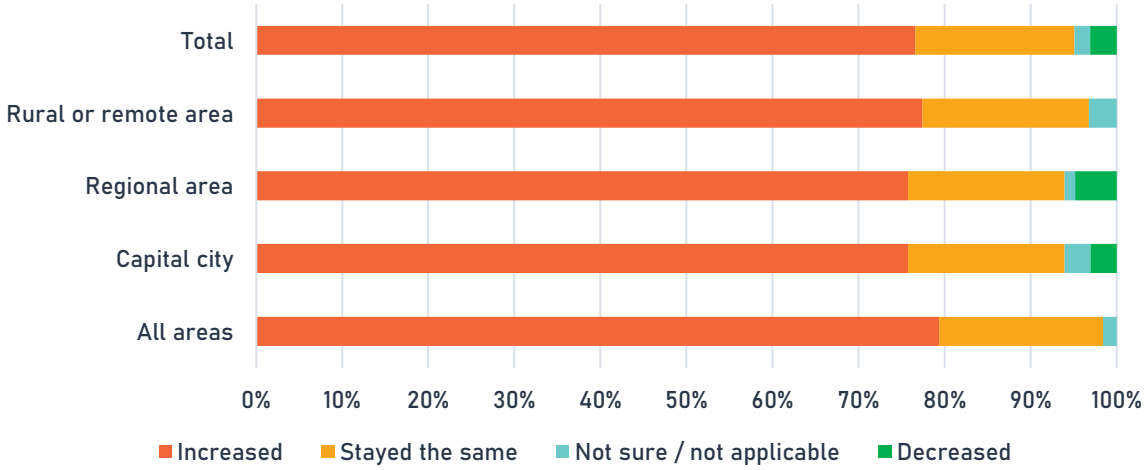
ACSS – COMMUNITY DEMAND (2022)



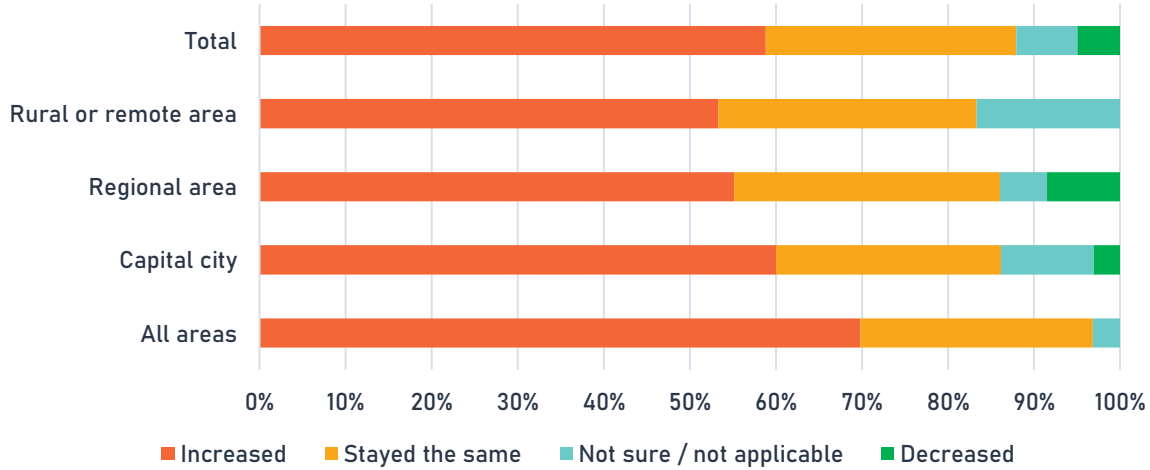
Source: Queensland Council of Social Service Ltd, State of the Sector 2022. https://www.qcoss.org.au/wp-content/uploads/2023/03/State-of-the-Sector-Report-2022.pdf
The ACSS was conducted by the Social Policy Research Centre at UNSW Sydney, as part of a partnership between the Australian Council of Social Service, the COSS network, and Bendigo Bank. For the report, data referenced is supplied from the Australian Community Sector Survey (ACSS) 2022, Queensland Results.

ACSS – COMMUNITY DEMAND (2022)

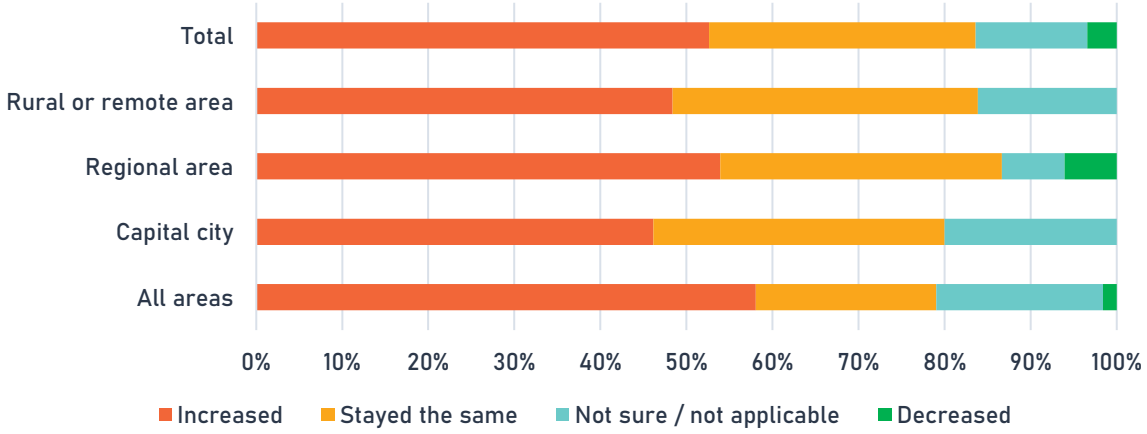
Complexity of need



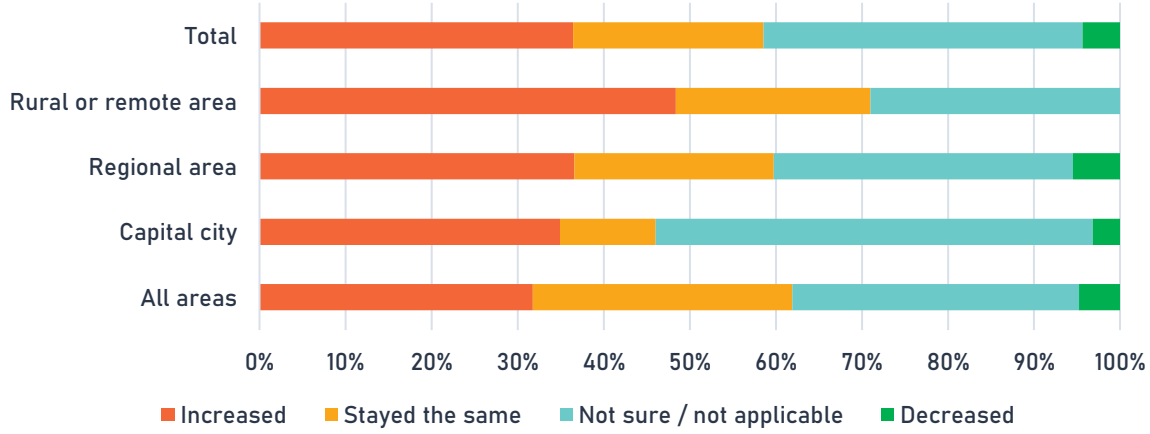
Difficulties keeping services properly staffed



Numbers of clients your service cannot support



Difficulties finding volunteers



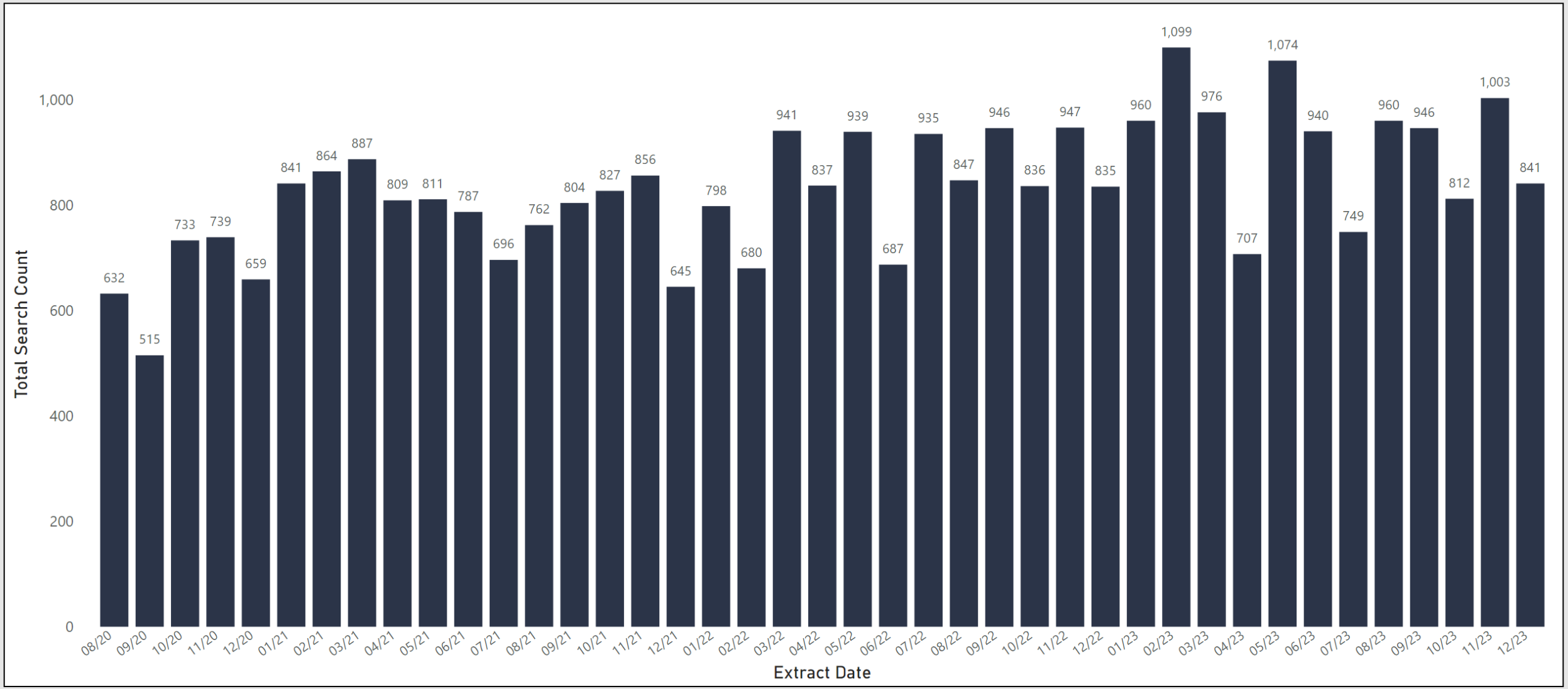
CONTEXT MEASURES - KEY COST CHANGES ACROSS COHORT

MATERIAL COST AREAS	CHANGE: 2019 TO 2020	CHANGE: 2020 TO 2021	CHANGE: 2019 TO 2021	PROPORTION TOTAL COSTS 2020	PROPORTION TOTAL COSTS 2021
Labour	15%	13%	30%	44%	46.15%
Labour On-costs	17%	11%	30%	7.92%	8.09%
Facilities	-27%	26%	-8%	4.40%	5.08%
Marketing	13%	27%	44%	0.25%	0.30%
Quality Control/Compliance	12%	8%	21%	0.55%	0.54%
Audit	29%	-1%	29%	0.15%	0.14%
Consultants	2%	-5%	-3%	1.12%	1.21%
General Insurance	-12%	48%	30%	0.33%	0.45%
Motor Vehicles	-28%	-6%	-32%	1.05%	0.90%
All other costs	26%	3%	30%	15.65%	14.89%
Total Cost Increases	10%	9%	19%		

Source: Gilchrist, D. J. & Perks, B., (2022), The Challenge of Sustainability: Not-for-profit Sector and the Impact of Growing Financial Pressure, a report of the UWA Not-for-profits Research Team for the Queensland Council of Social Service, Brisbane, Australia. https://www.qcoss.org.au/wp-content/uploads/2022/03/220318-FINALQueensland-NFPs-Cost-Increases_web.pdf

Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Timeseries

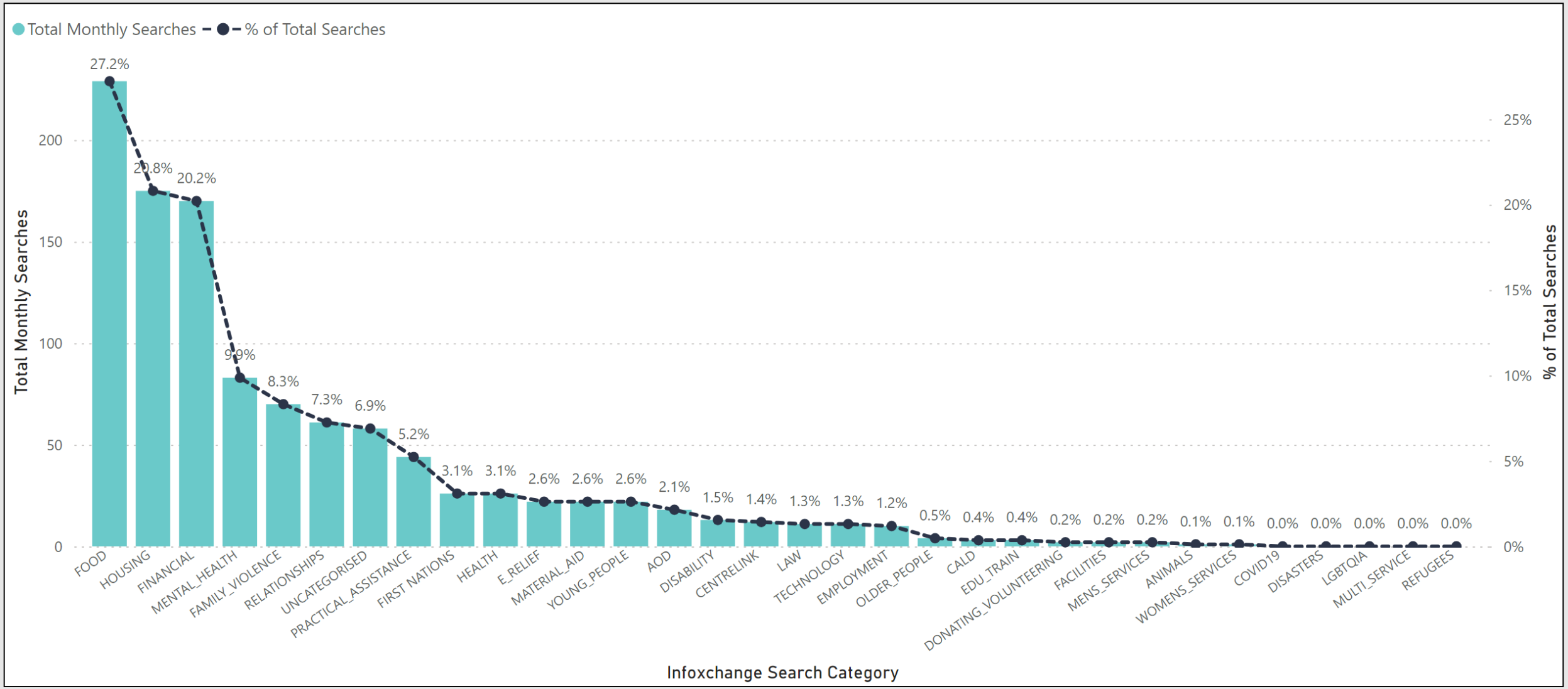
Mackay - Isaac - Whitsunday



Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

Infoxchange Service Directory Searches: Statistical Area Level 4

Mackay - Isaac - Whitsunday | 12/23



Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

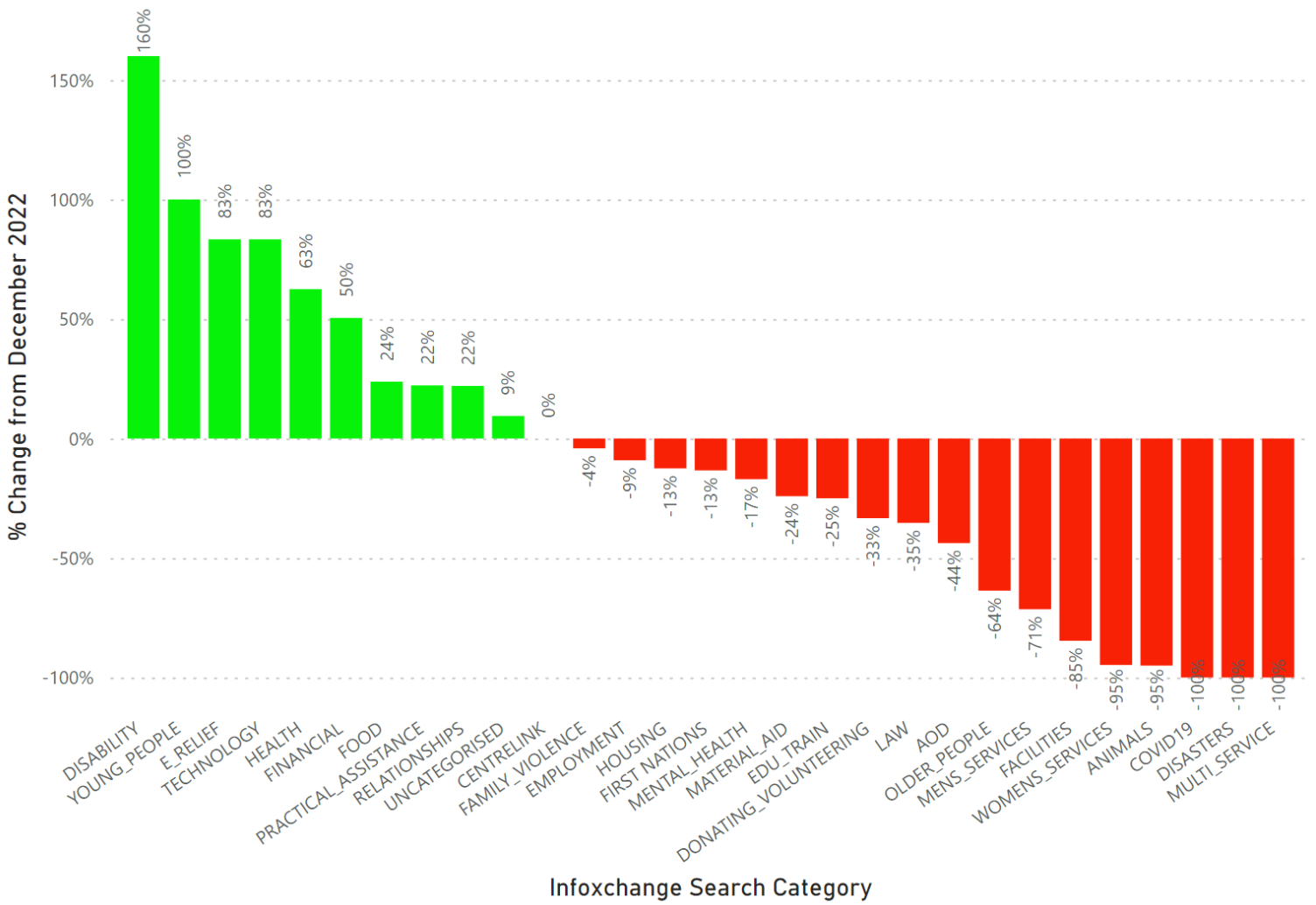
Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Searches

Mackay - Isaac - Whitsunday

Total Monthly Searches, Percentage Change by Search Category

Label2	December 2022	December 2023	Difference from December 2022	% Change from December 2022
FINANCIAL	113	170	57	50% ▲
FOOD	185	229	44	24% ▲
RELATIONSHIPS	50	61	11	22% ▲
YOUNG_PEOPLE	11	22	11	100% ▲
E_RELIEF	12	22	10	83% ▲
HEALTH	16	26	10	63% ▲
DISABILITY	5	13	8	160% ▲
PRACTICAL_ASSISTANCE	36	44	8	22% ▲
TECHNOLOGY	6	11	5	83% ▲
CALD	0	3	3	
CENTRELINK	12	12	0	0% ▲
LGBTQIA	0	0	0	
REFUGEES	0	0	0	
DONATING_VOLUNTEERING	3	2	-1	-33% ▼
EDU_TRAIN	4	3	-1	-25% ▼
EMPLOYMENT	11	10	-1	-9% ▼
COVID19	2	0	-2	-100% ▼
DISASTERS	3	0	-3	-100% ▼
FAMILY_VIOLENCE	73	70	-3	-4% ▼
FIRST NATIONS	30	26	-4	-13% ▼
MENS_SERVICES	7	2	-5	-71% ▼
LAW	17	11	-6	-35% ▼
MATERIAL_AID	29	22	-7	-24% ▼
OLDER_PEOPLE	11	4	-7	-64% ▼
FACILITIES	13	2	-11	-85% ▼
AOD	32	18	-14	-44% ▼
MENTAL_HEALTH	100	83	-17	-17% ▼
WOMENS_SERVICES	19	1	-18	-95% ▼
ANIMALS	20	1	-19	-95% ▼
HOUSING	200	175	-25	-13% ▼

Total Monthly Searches Percentage Change by Search Category Over the Last 12 months



Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract. NaN value is defined as 'not a number'

HOUSING

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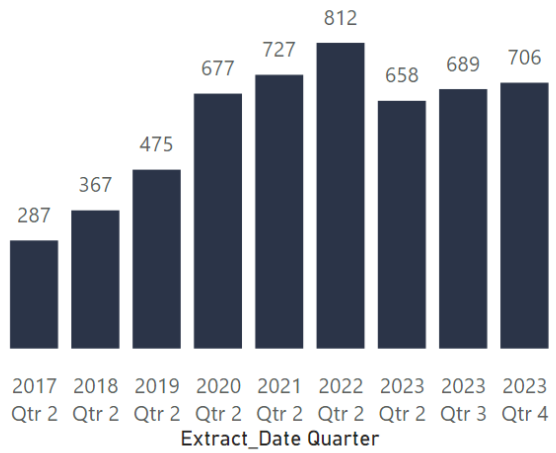
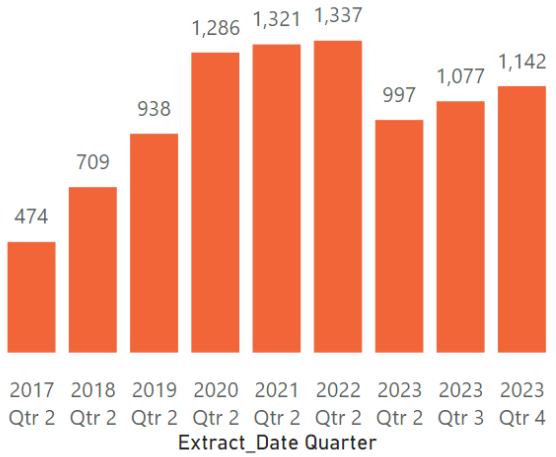
Social Housing Register Profile: Timeseries, Local Government Authority

Mackay Regional Council | All

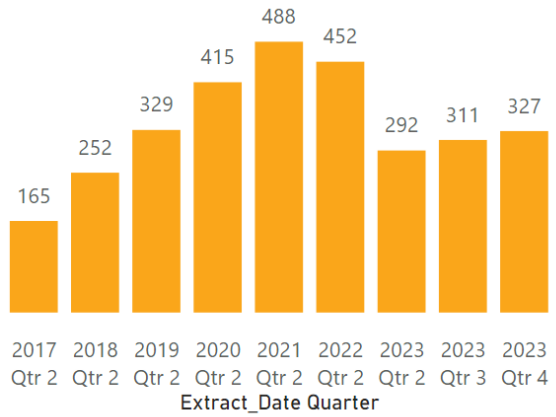
Number of Applications



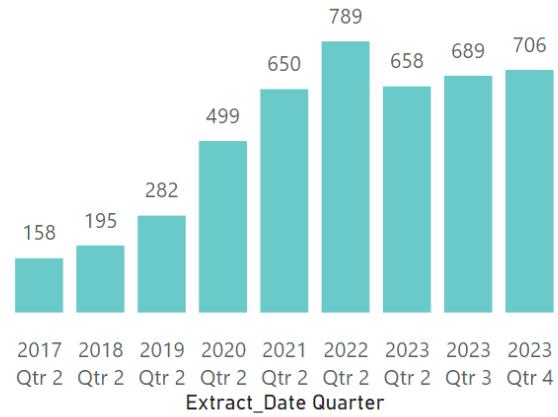
Number of People on Application



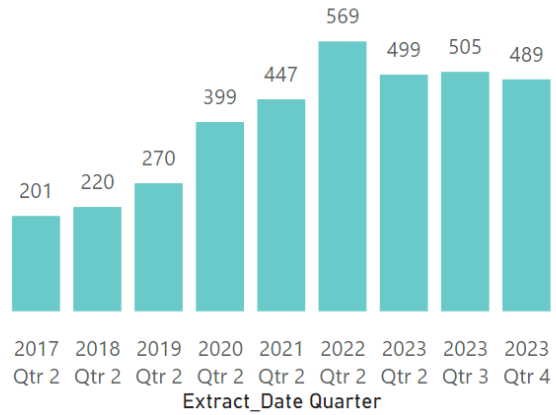
Household Applications – Flagged as Homeless or At Risk of Homelessness



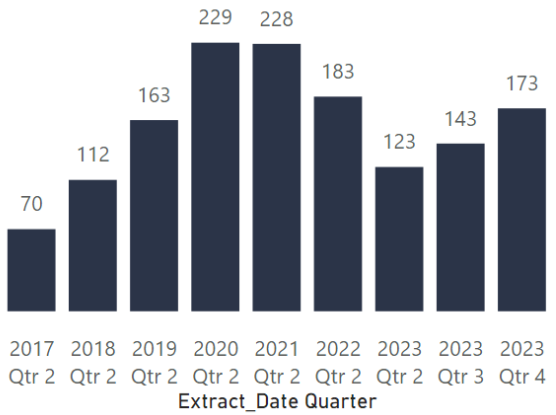
Household Applications – Assessed Housing Need as High or Very High



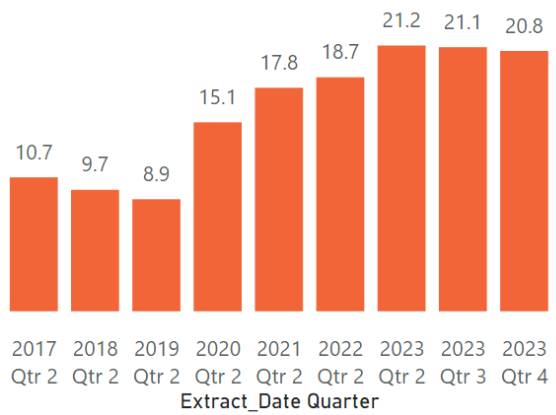
Household Applications – Single Person Households



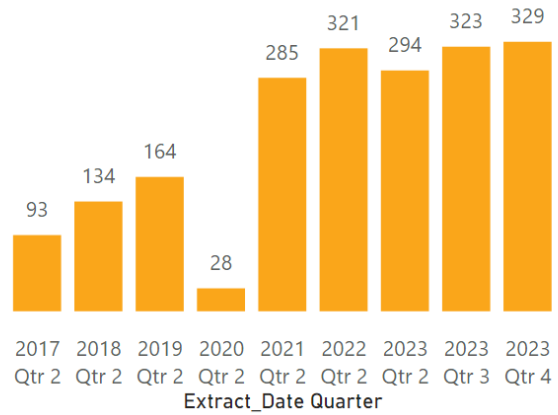
Household Applications – Single Parent Family Households



Household Applications – Average Number of Months on Waitlist



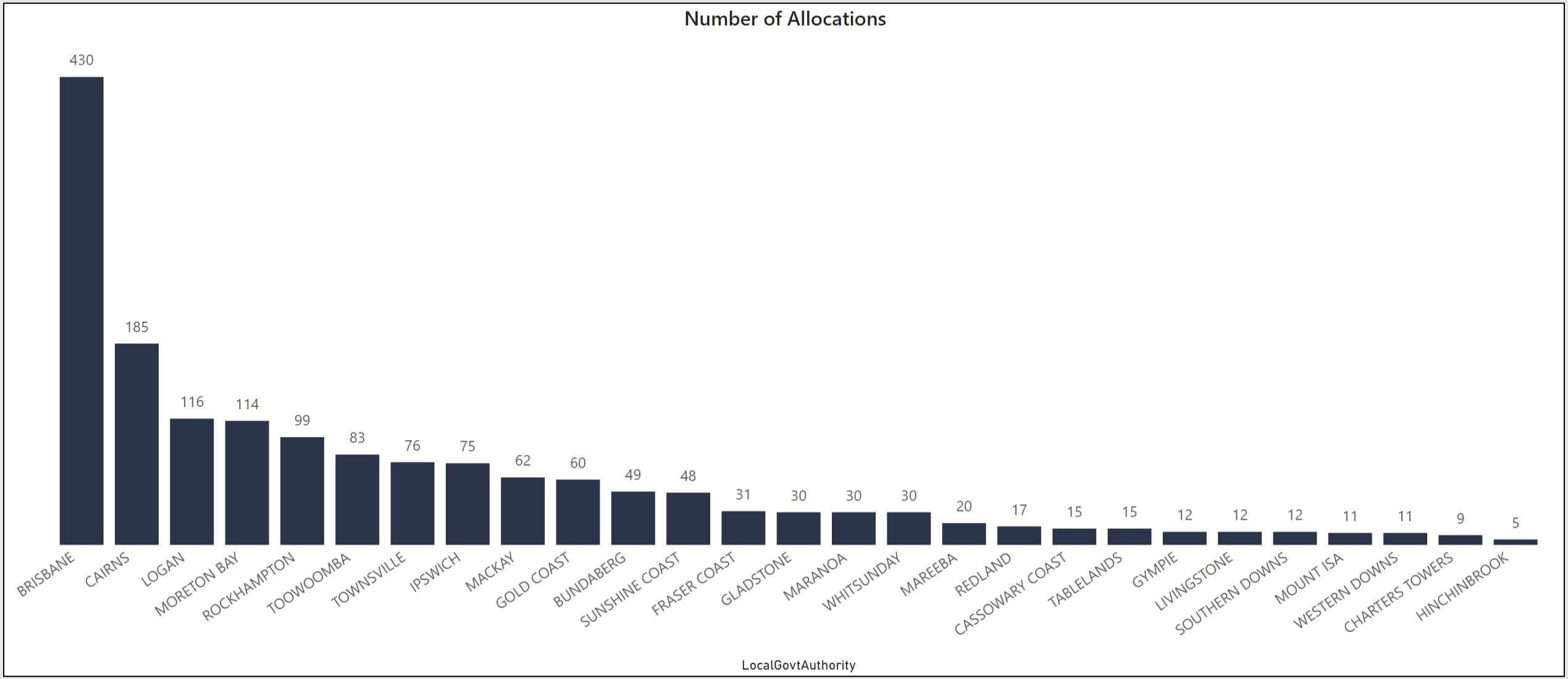
Household Applications – Including Persons With an Identified Disability



Source: Social Housing Register, accessed at data.qld.gov.au. The Social Housing Register records all applicants who meet the eligibility for social housing. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted, particularly for households including persons with an identified disability. Since 2019, the department has classified all new applicants on the register as very high need. 2) Local Government Authority and State Electorate are determined based on the applicant's first locational preference.

Allocations to Community Housing: Local Government Authority, Timeseries

June 2023 | All



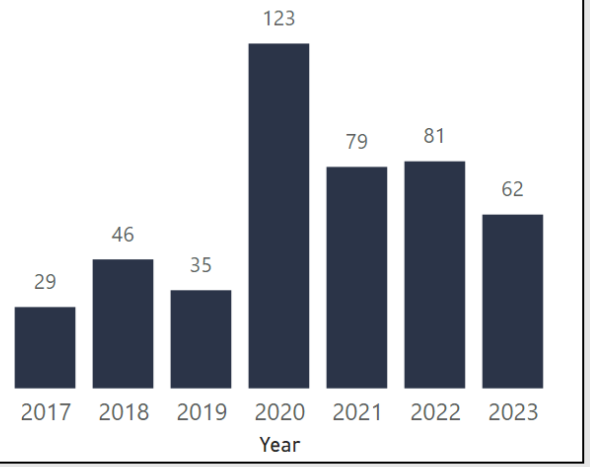
Source: Allocations to Community Housing, accessed at data.qld.gov.au as at 30 June. Accessed at https://www.data.qld.gov.au/dataset/allocations-to-community-housing

Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

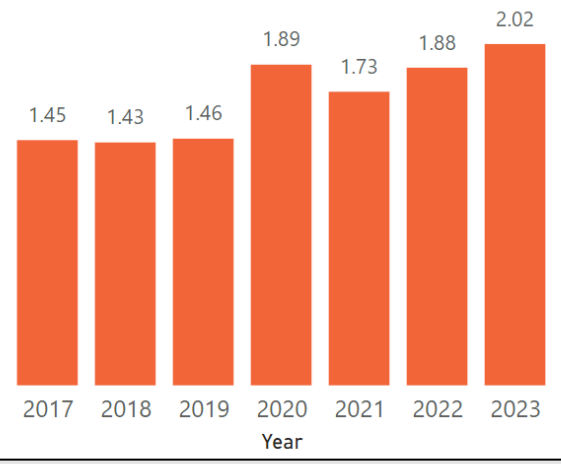
Allocations to Community Housing: Local Government Authority, Timeseries

MACKAY | All

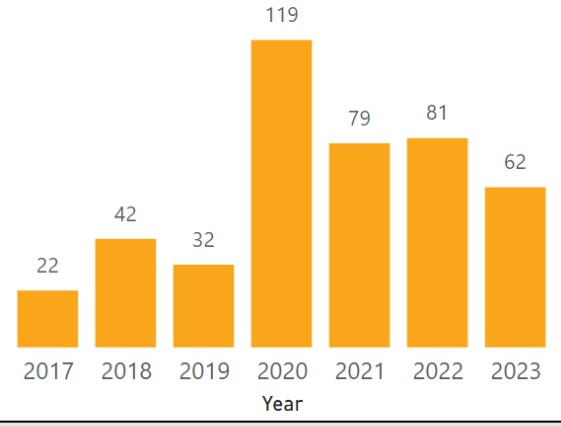
Number of Allocations



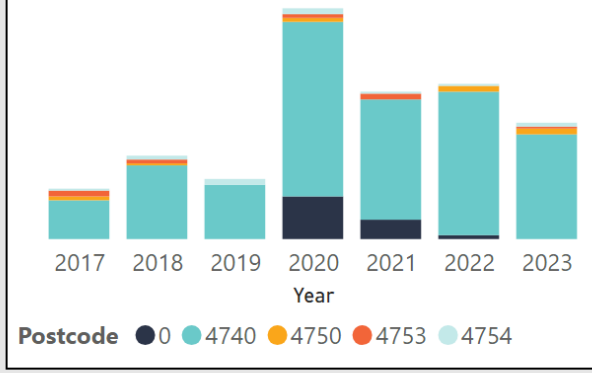
Average Number of Bedrooms



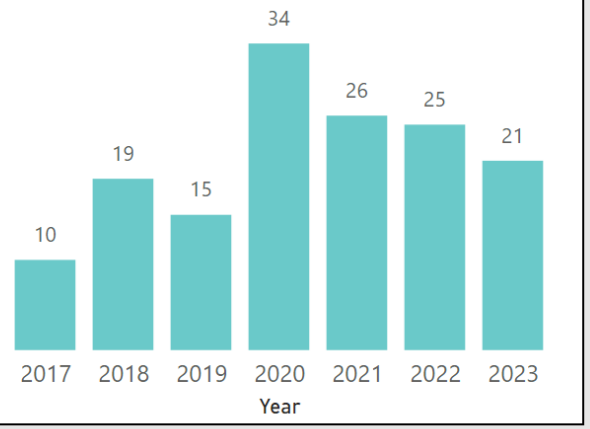
Allocations with High or Very High Housing Need



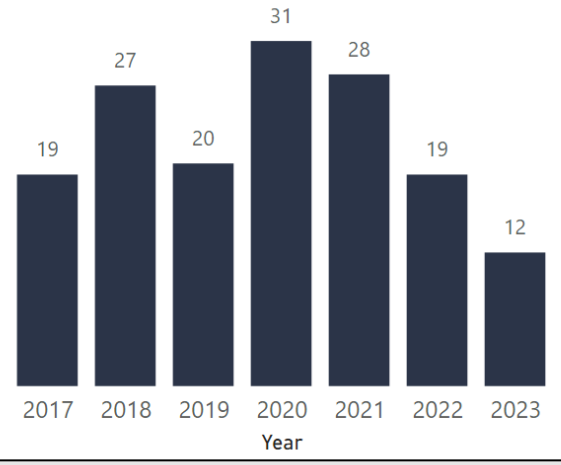
Household Allocations, by Top 4 Postcodes



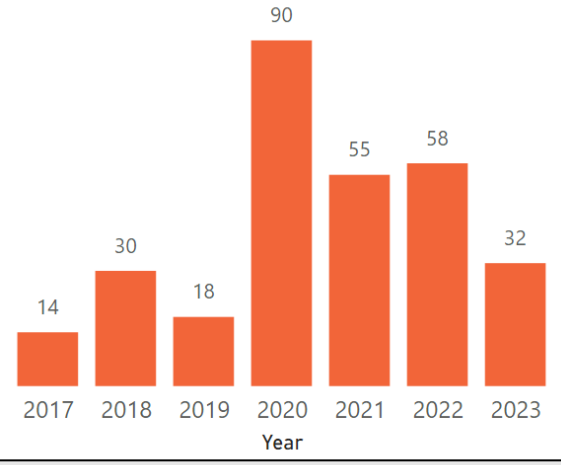
Community Managed Housing Studio Unit



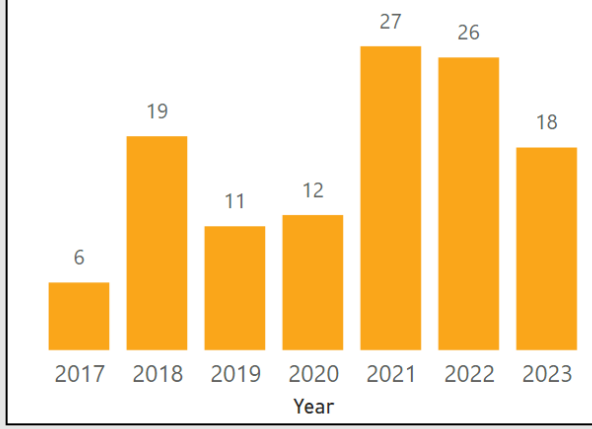
Long Term Community Housing Program



Homelessness Flag



Households Including Persons with an Identified Disability



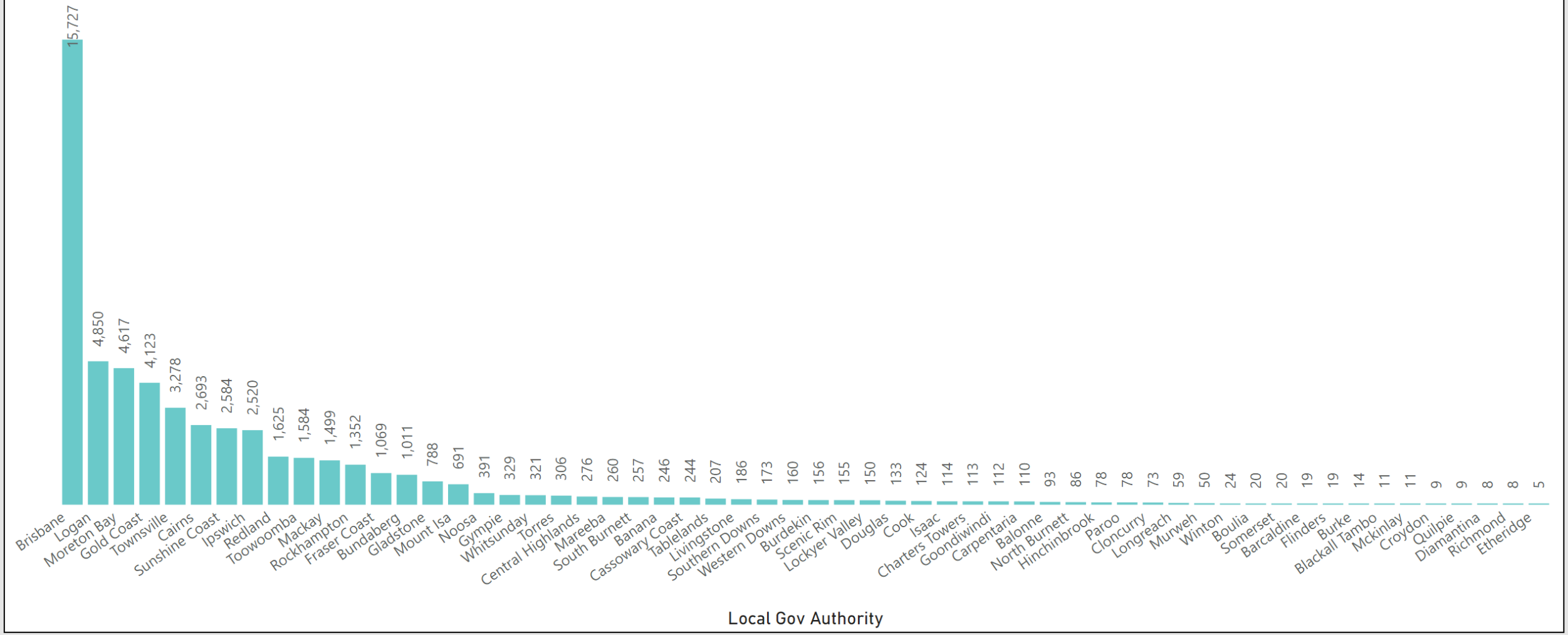
Source: Allocations to Community Housing, accessed at data.qld.gov.au as at 30 June. Accessed at https://www.data.qld.gov.au/dataset/allocations-to-community-housing

Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

Tenancies: Local Government Authority, Timeseries

June 2023

Tenancies - Local Government Authority



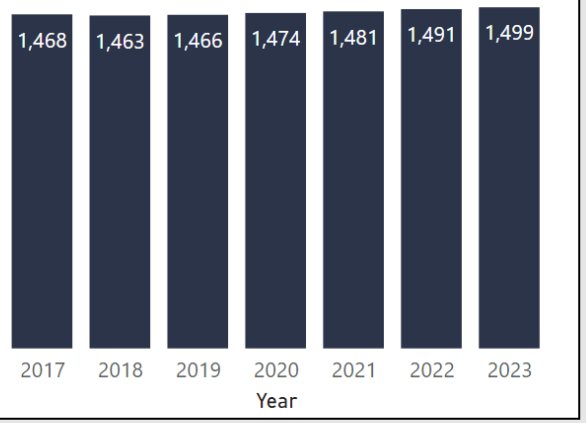
Source: Tenancies in government managed social rental housing, accessed at data.qld.gov.au as at 30 June. https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing

Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

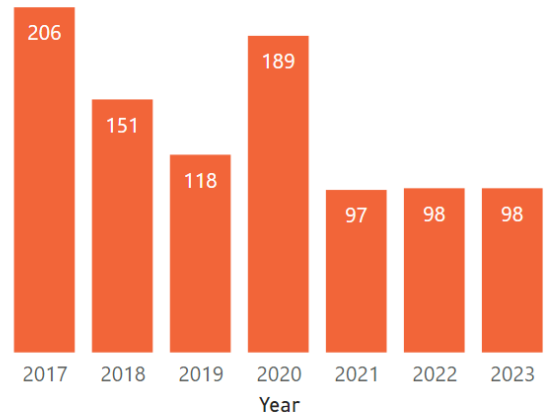
Tenancies: Local Government Authority, Timeseries

Mackay | All

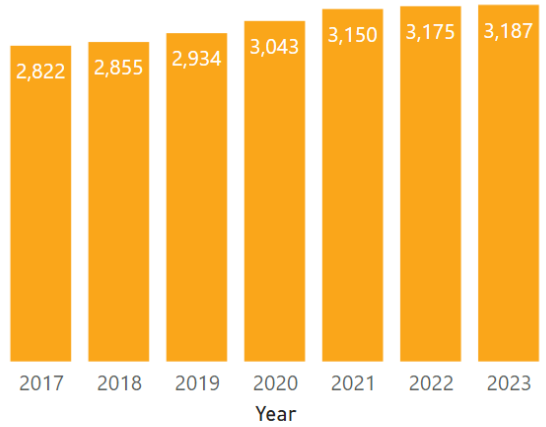
Number of Tenancies



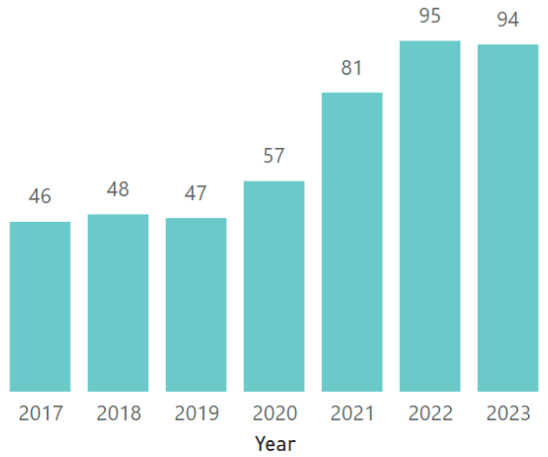
New Households



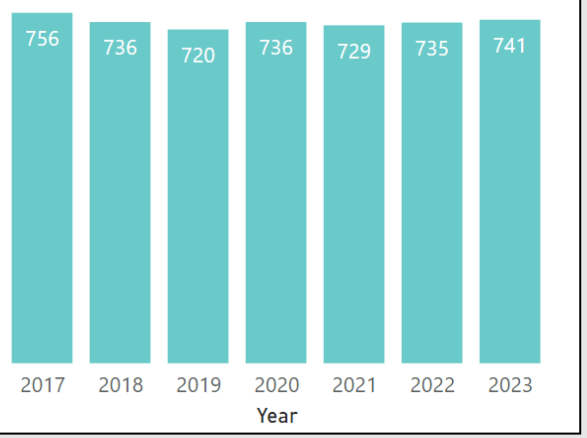
Occupant Count



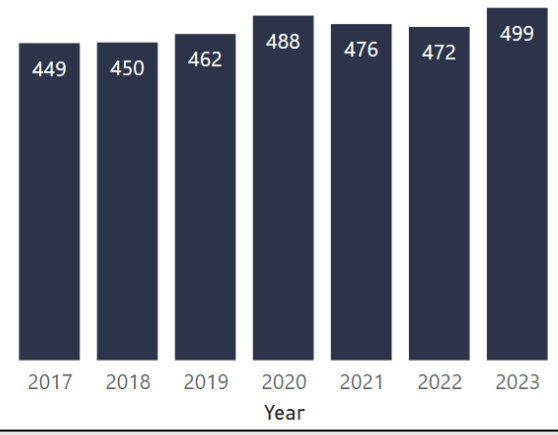
Over Crowded Households (>= 1 room)



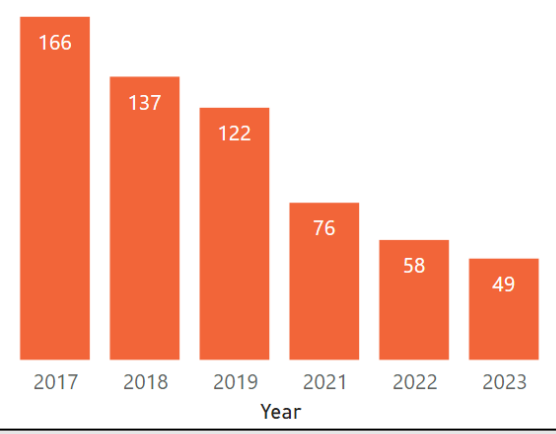
Single Person Households



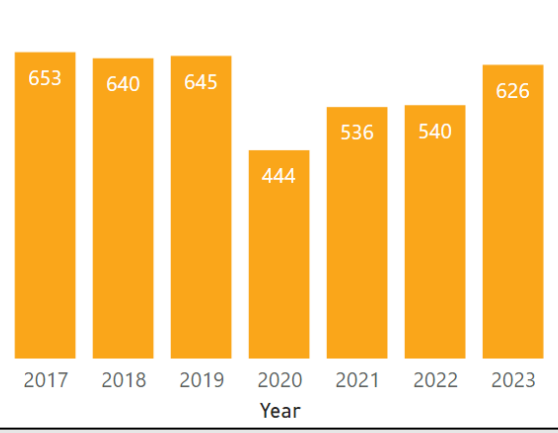
Single Parent Family Households



Homelessness Flag



Households Including Persons with an Identified Disability



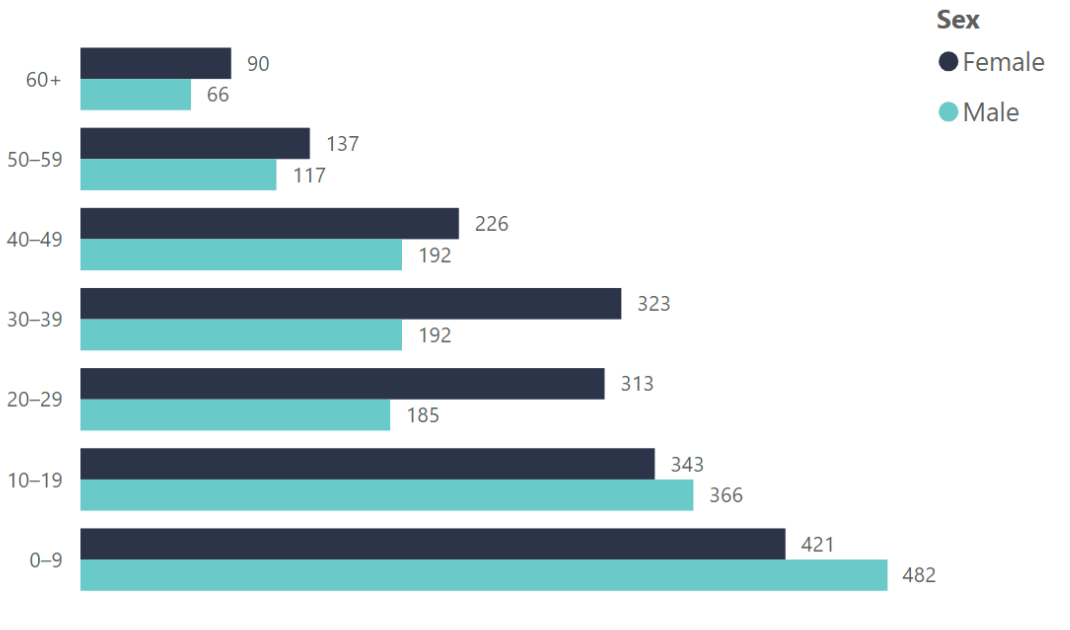
Source: Tenancies in government managed social rental housing, accessed at data.qld.gov.au as at 30 June. https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing

Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

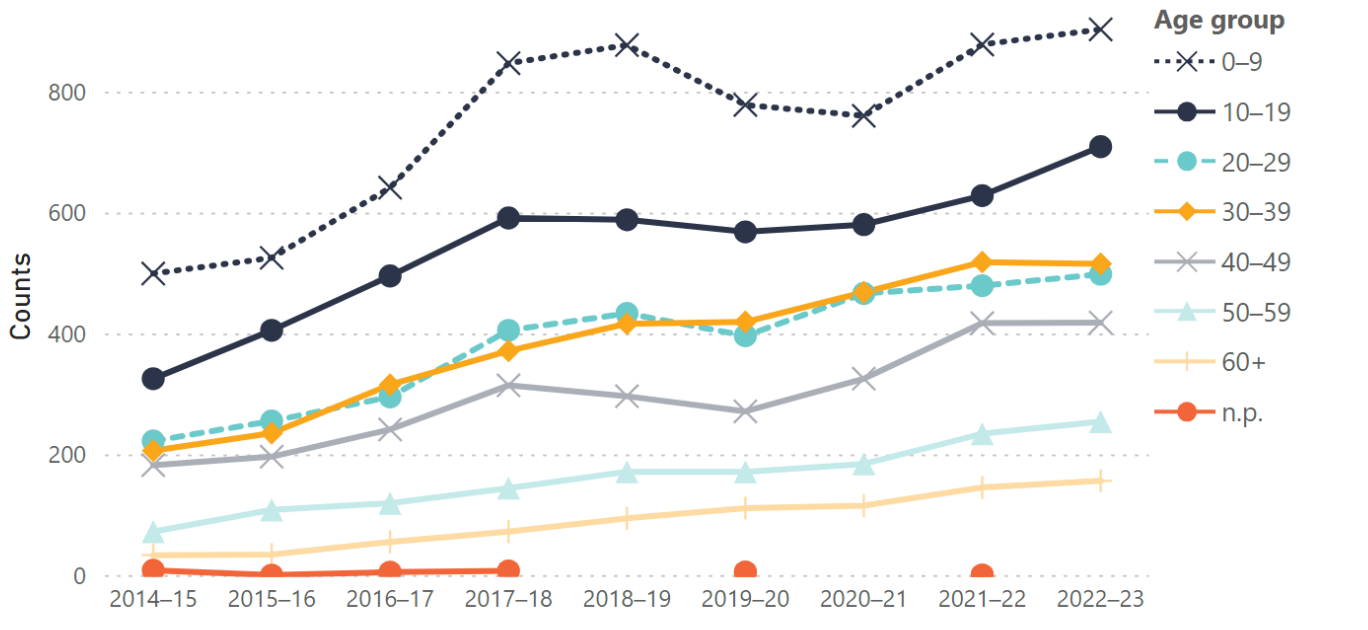
Specialist Homelessness Services Collection: Local Government Area

Mackay | 2022–23

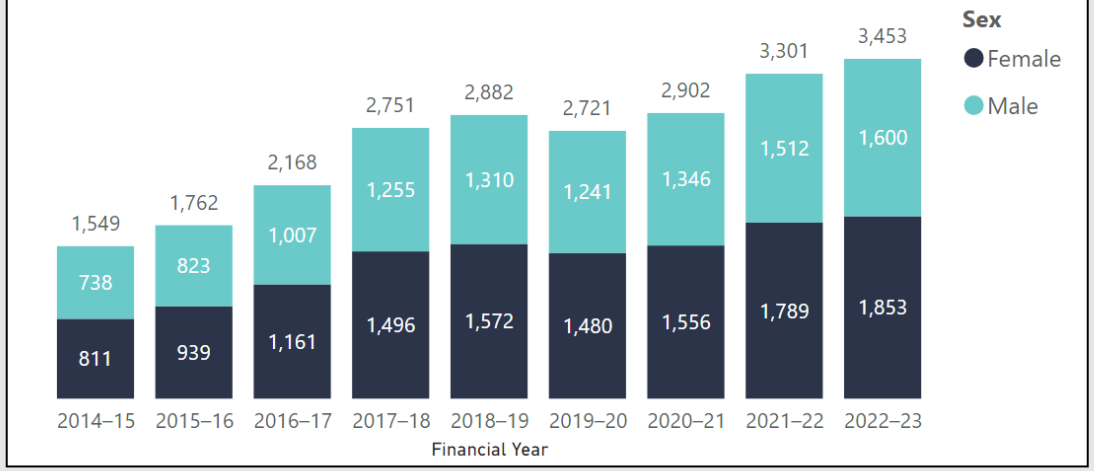
Count by Age group and Sex



Counts by Financial Year and Age group



Count by Financial Year and Sex

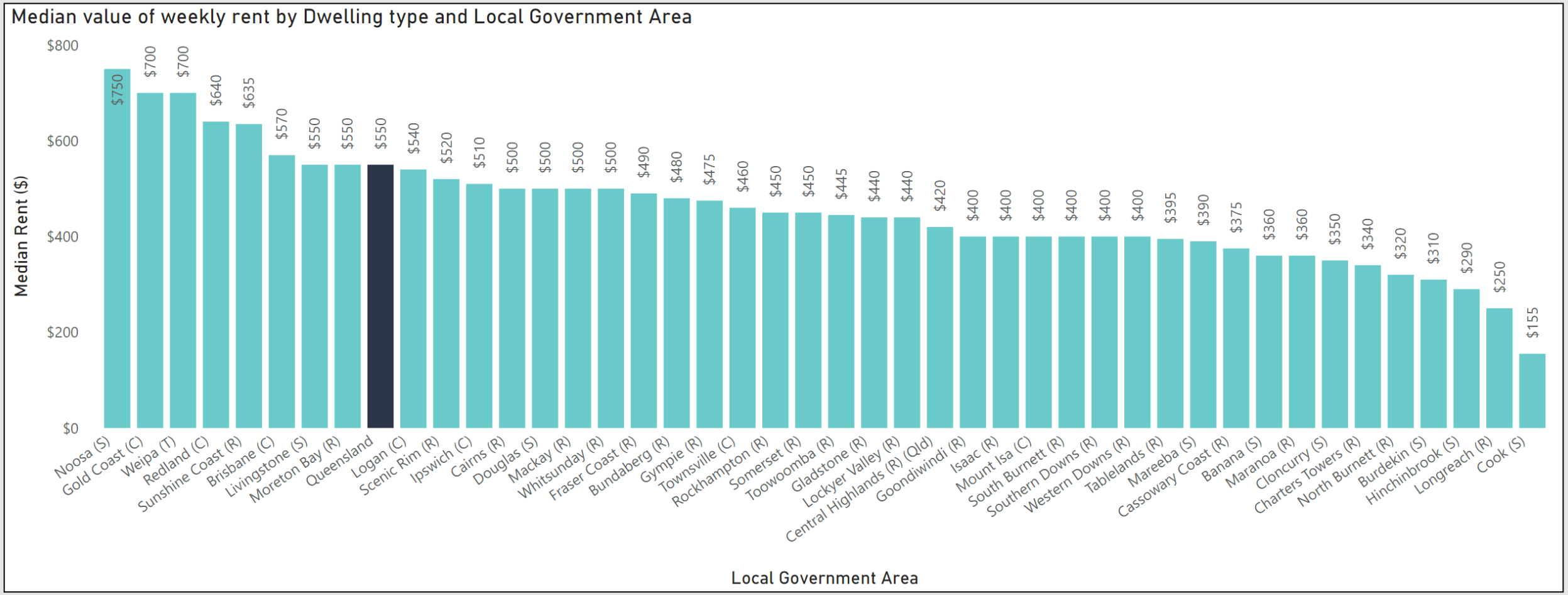


Source: AIHW 2024. Specialist Homelessness Services Collection data cubes 2011–12 to 2022–23. Canberra: AIHW.

To minimise the risk of identifying individuals, a technique known as perturbation has been applied to randomly adjust cells. For this reason, discrepancies may occur between sums of the component items and totals, and data may not match other published sources. Clients are assigned to a region based on where they lived in the week before presenting to an SHS agency. Clients are assigned to only one region, based on the location details provided in their first support period in the reference year. Yearly client counts should not be summed to derive longitudinal client counts because clients can access services in multiple years. For further information on data items and definitions, please see the data cubes user guide: https://www.aihw.gov.au/reports/homelessness-services/shsc-data-cubes/contents/shs-data-cubes-user-guide. For more information on the Specialist Homelessness Services Collection, please see Technical notes in the SHS annual report: https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-annual-report/contents/technical-notes/key-data-quality-information. For help using the AIHW Data Explorer Platform, please visit the SuperWEB2 online documentation manual: https://dataexplorer.aihw.gov.au/webapi/online-help/Getting-Started---SuperWEB2.html. Note: Where counts are between 1 and <5, counts have been suppressed.

Median Rent by LGA and Dwelling Type

All dwellings | Mar-2024

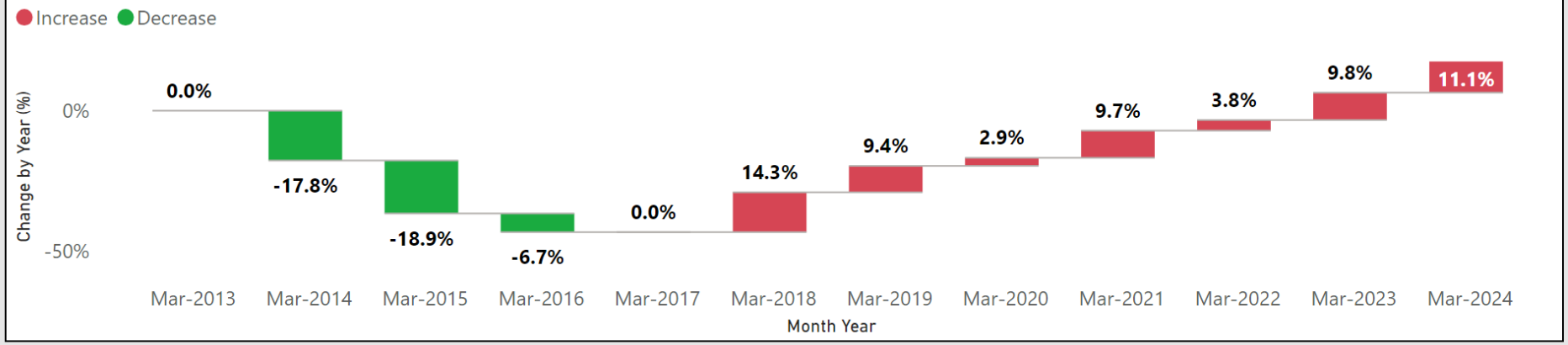


Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

Annual Change in Median Rent by LGA and Dwelling Type

Mackay (R) | All dwellings

Annual change in Median Rent



Median Rent ($) per Qtr

Annual change in Median Rent

By LGA and Dwelling Type

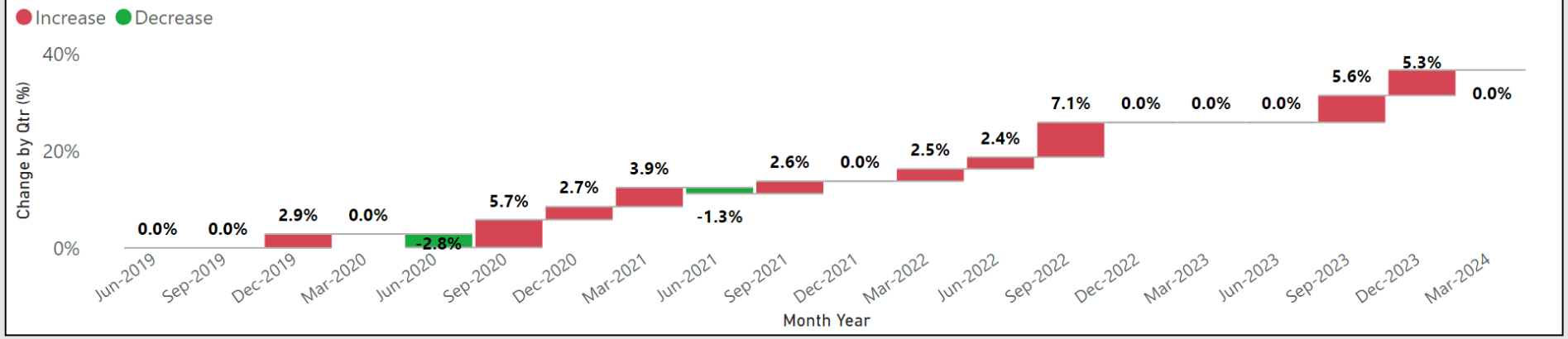
Dwelling type Month Year	All dwellings Median Rent ($)	 % Change by Year (Qtr)
Mar-2012	$450	
Mar-2013	$450	0.0%
Mar-2014	$370	-17.8%
Mar-2015	$300	-18.9%
Mar-2016	$280	-6.7%
Mar-2017	$280	0.0%
Mar-2018	$320	14.3%
Mar-2019	$350	9.4%
Mar-2020	$360	2.9%
Mar-2021	$395	9.7%
Mar-2022	$410	3.8%
Mar-2023	$450	9.8%
Mar-2024	$500	11.1%

Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

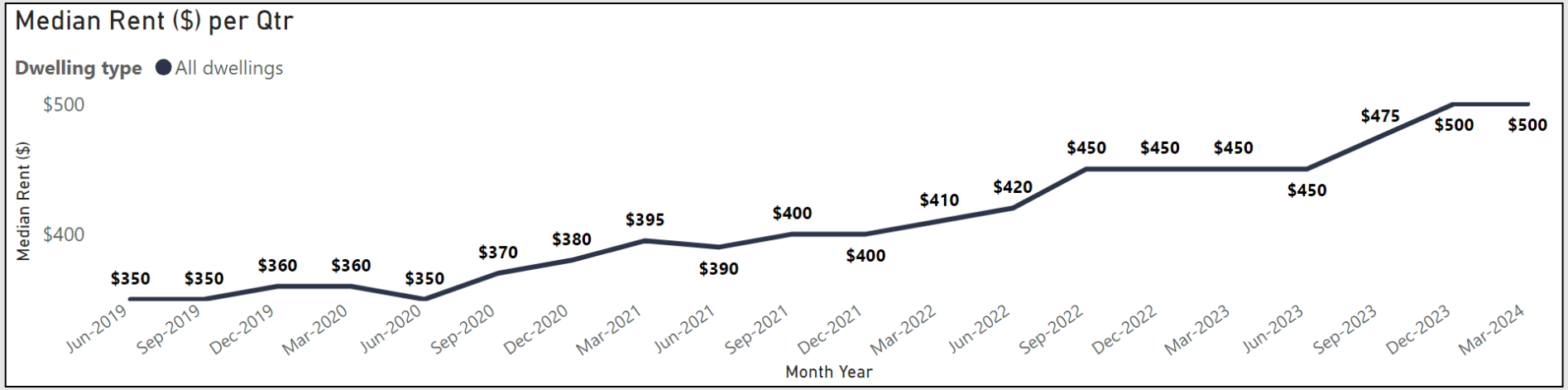
Median Rent by LGA and Dwelling Type

Mackay (R) | All dwellings

Quarterly change in Median Rent



Median Rent ($) per Qtr



Quarterly change in Median Rent

By LGA and Dwelling Type

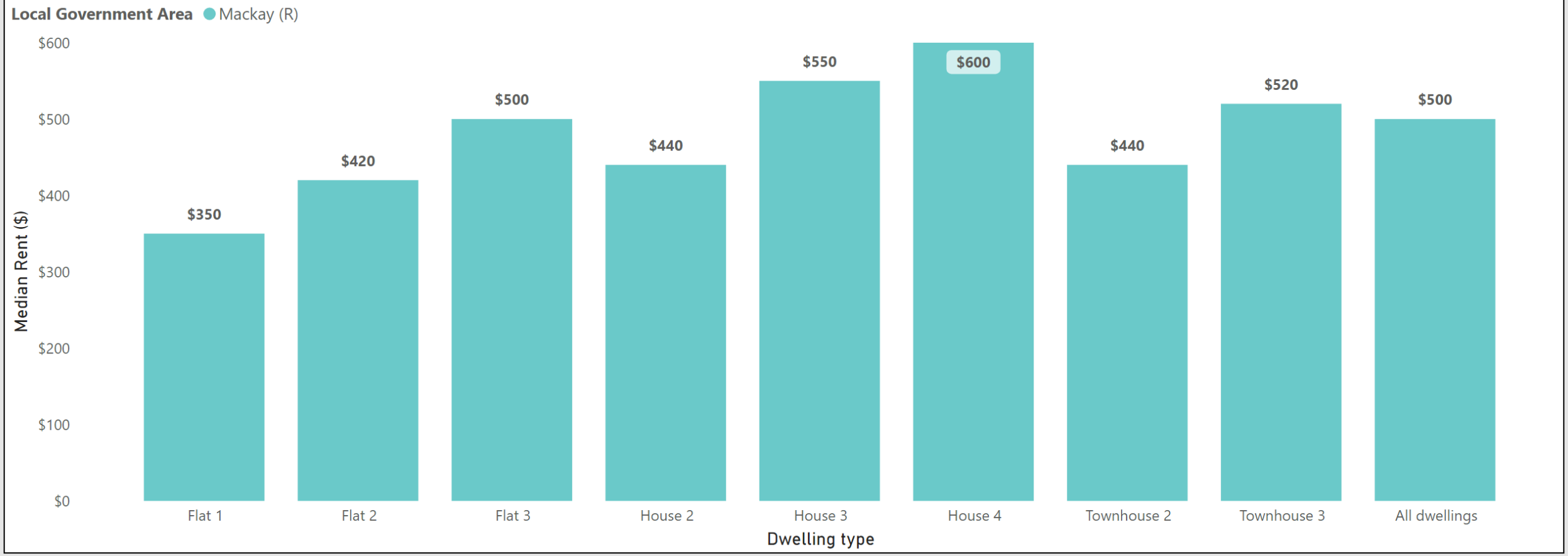
Dwelling type Month Year	All dwellings Median Rent ($)	 % Change by Qtr
Jun-2019	$350	0.0%
Sep-2019	$350	0.0%
Dec-2019	$360	2.9%
Mar-2020	$360	0.0%
Jun-2020	$350	-2.8%
Sep-2020	$370	5.7%
Dec-2020	$380	2.7%
Mar-2021	$395	3.9%
Jun-2021	$390	-1.3%
Sep-2021	$400	2.6%
Dec-2021	$400	0.0%
Mar-2022	$410	2.5%
Jun-2022	$420	2.4%
Sep-2022	$450	7.1%
Dec-2022	$450	0.0%
Mar-2023	$450	0.0%
Jun-2023	$450	0.0%
Sep-2023	$475	5.6%
Dec-2023	$500	5.3%
Mar-2024	$500	0.0%

Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

Median Rent by LGA and Dwelling Type

Mackay (R) | Mar-2024

Median value of weekly rent by Dwelling type and Local Government Area



Source: Residential Tenancies Authority (RTA), Queensland Government. Median value of weekly rent paid for new tenancies commencing in each quarter. Accessed: https://www.rta.qld.gov.au/forms-resources/median-rents-quick-finder/median-rents-quarterly-data. Median rents data is available each quarter on new rental bond lodgements to determine median weekly rental prices for houses, townhouses and flats/units across Queensland. A median is the middle number of a series of numbers that are ordered from smallest to largest, and it is used rather than averages as medians are not affected by unusually high or low values. The breakdown of this data includes rent prices by suburb, postcode, Local Government Area (LGA), and the whole-of-Queensland. This information is based on the total number of bonds lodged and held by the RTA. The RTA recommends that for accurate comparison, data should be compared year-on-year rather than quarter-on-quarter. Additional information on datasets and release notes can be found on the RTA website. Dwelling types include: Flats/units, Houses, and Townhouses and 'All dwellings'. Bedroom counts are displayed as 1, 2, 3 or 4 bedrooms depending on data availability.

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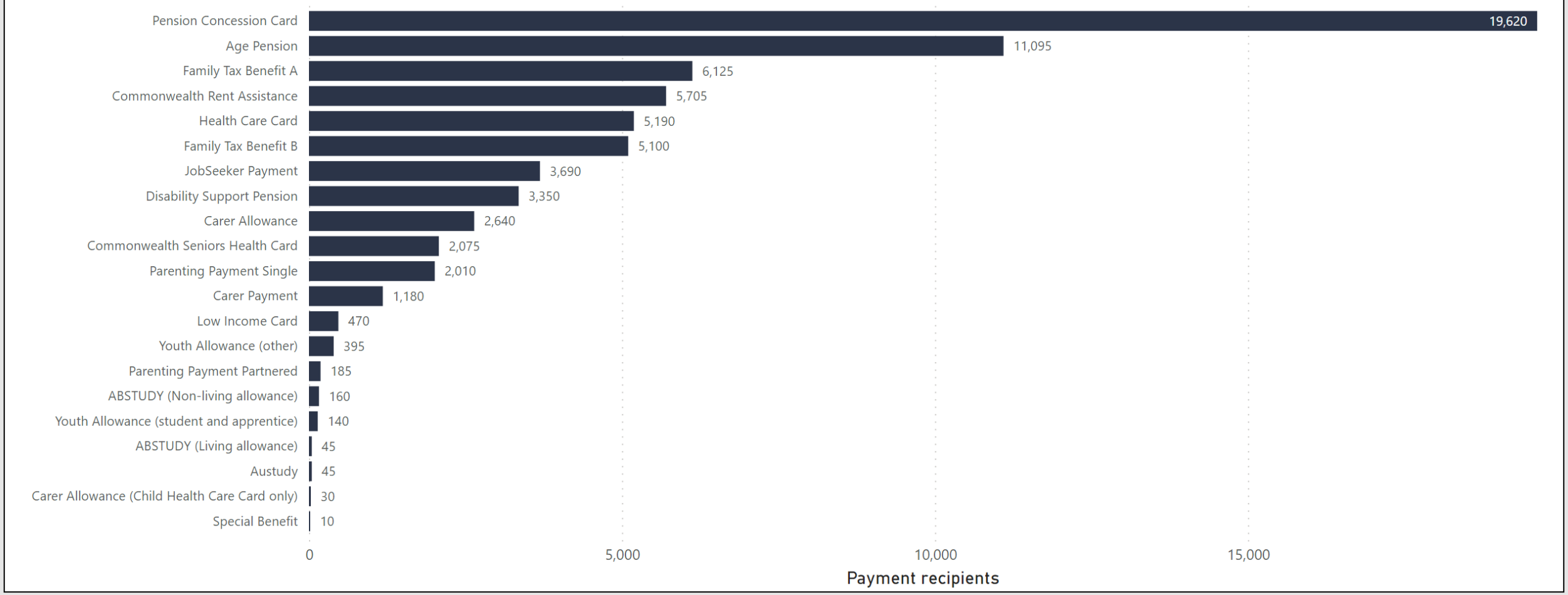
DSS Recipient Profile: Local Government Area

12/23 | Mackay

Payment recipients by payment type, Local Government Area and quarter

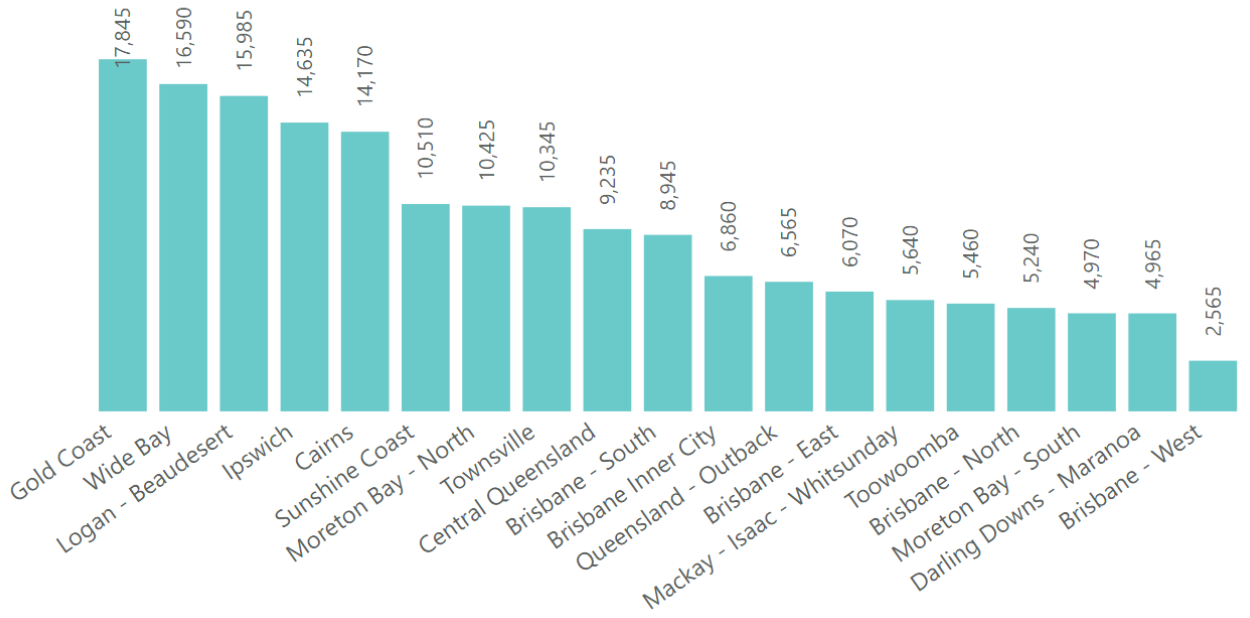


Source: Department of Social Services "DSS Payment Demographic Data", quarterly timeseries data. Available at https://data.gov.au/data/dataset/dss-payment-demographic-data
DSS payment data for Queensland: by age group, sex, Aboriginal and Torres Strait Islander status, Local Government Areas and SA2. Local Government Area has been updated to reflect the Australian Statistical Geography Standard (ASGS) 2020 boundaries from March 2021. Note: JobSeeker Payment replaced Newstart Allowance and other working age payments from 20 March 2020. In order to protect individuals' privacy, identified populations between 1 and 4 have been suppressed and replaced with '<5' for confidentiality purposes.

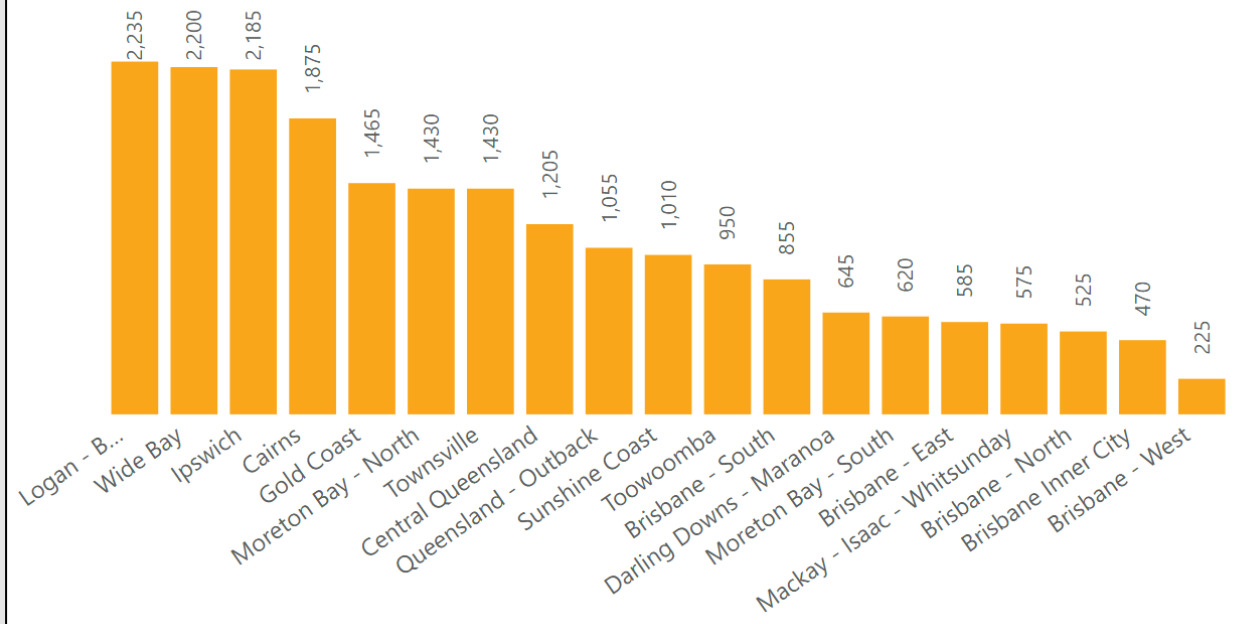
JobSeeker and Youth Allowance Recipient Profile: SA4

Feb-2024

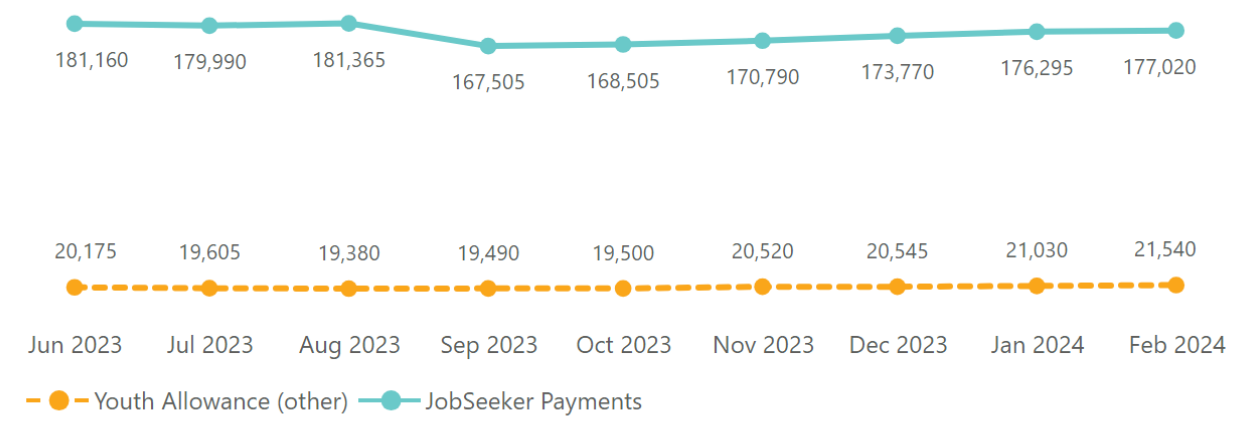
JobSeeker Payment Recipients by SA4



Youth Allowance (other) Recipients by SA4



JobSeeker and Youth Allowance (other) Payment Recipients, Timeseries



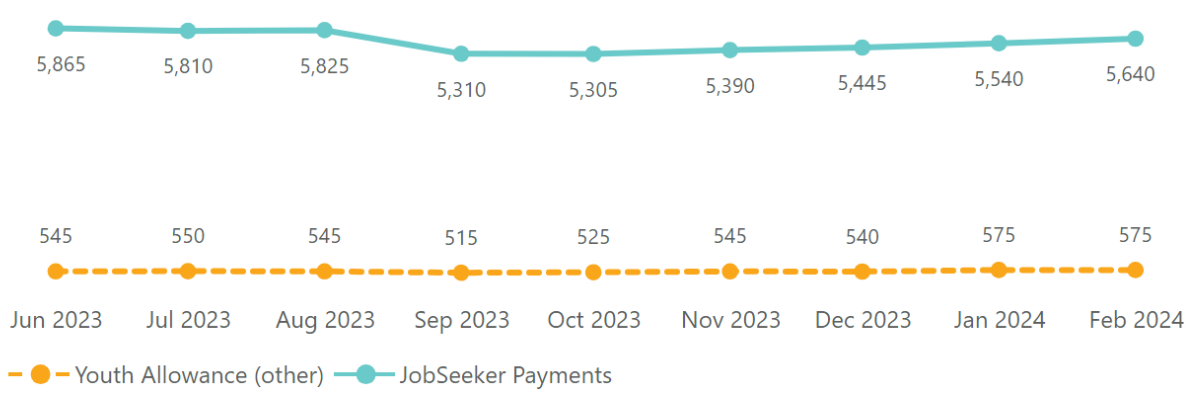
Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

JobSeeker and Youth Allowance Recipient Profile: SA4

Mackay - Isaac - Whitsunday | Feb-2024

SA4_NAME_2021	JobSeeker Payment Recipients
Mackay - Isaac - Whitsunday	**5,640**
Mackay	**3,805**
Bowen Basin - North	**1,090**
Bowen	530
Collinsville	230
Broadsound - Nebo	160
Moranbah	105
Clermont	65
Whitsunday	**745**
Total	**5,640**

SA4_NAME_2021	Youth Allowance (other) Recipients
Mackay - Isaac - Whitsunday	**575**
Mackay	**405**
Bowen Basin - North	**105**
Bowen	50
Collinsville	20
Broadsound - Nebo	15
Moranbah	15
Clermont	5
Whitsunday	**65**
Total	**575**

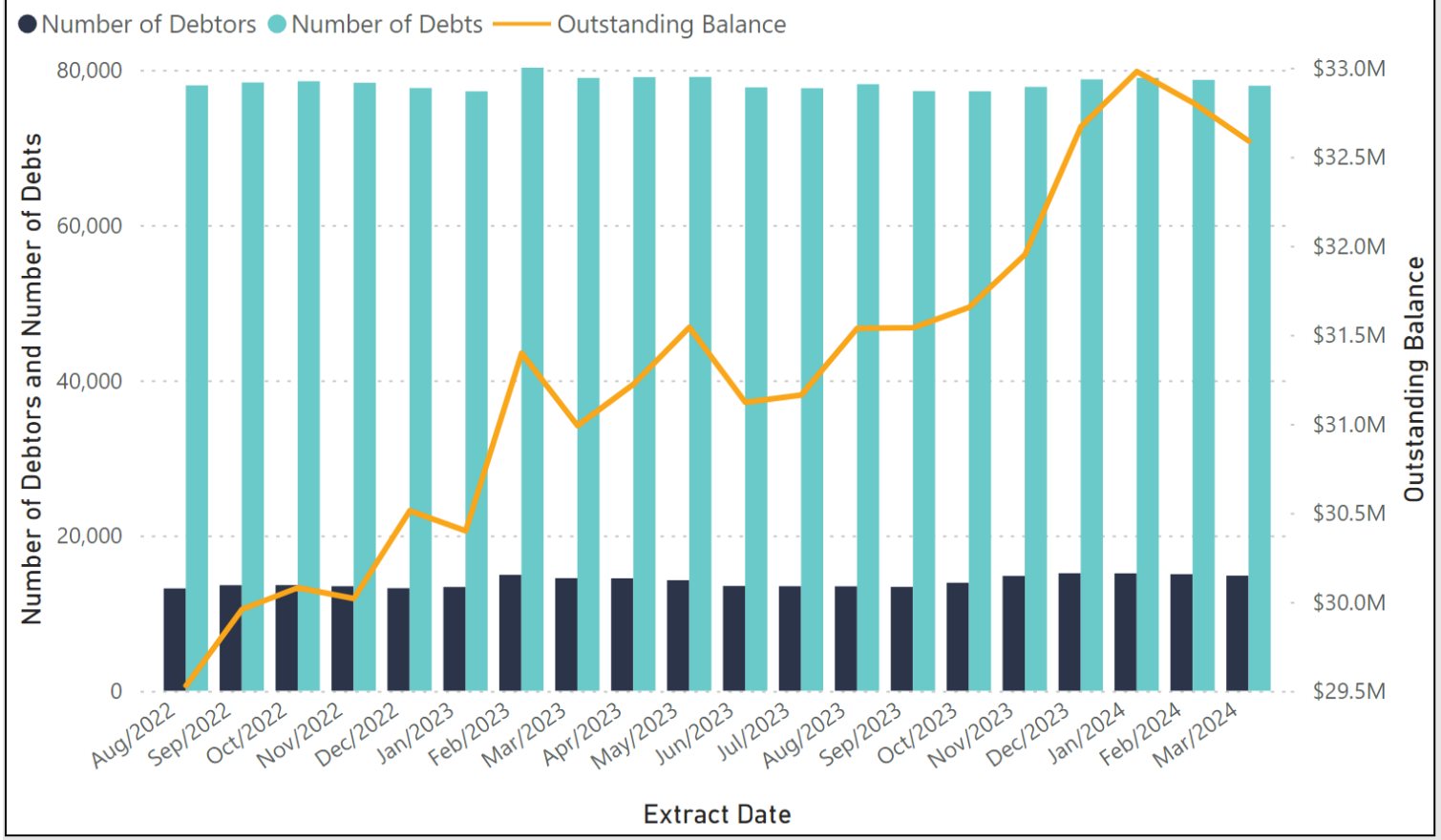


Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

SPER debt by SA4 regions

Mackay - Isaac - Whitsunday

Number of Debtors, Number of Debts and Outstanding Balance by Extract Date



Extract Date	Number of Debtors	Number of Debts	Outstanding Balance	Average Balance per Debtor	Average Debts per Debtor
Aug/2022	13,189	78,002	$29,529,000	$2,239	5.91
Sep/2022	13,604	78,377	$29,957,000	$2,202	5.76
Oct/2022	13,614	78,534	$30,079,000	$2,209	5.77
Nov/2022	13,470	78,338	$30,018,000	$2,229	5.82
Dec/2022	13,217	77,661	$30,511,000	$2,308	5.88
Jan/2023	13,371	77,233	$30,398,000	$2,273	5.78
Feb/2023	14,937	80,284	$31,396,000	$2,102	5.37
Mar/2023	14,511	78,965	$30,989,000	$2,136	5.44
Apr/2023	14,489	79,063	$31,222,000	$2,155	5.46
May/2023	14,243	79,090	$31,541,000	$2,214	5.55
Jun/2023	13,504	77,748	$31,120,000	$2,305	5.76
Jul/2023	13,472	77,640	$31,161,000	$2,313	5.76
Aug/2023	13,456	78,154	$31,536,000	$2,344	5.81
Sep/2023	13,384	77,268	$31,539,000	$2,356	5.77
Oct/2023	13,917	77,237	$31,654,000	$2,274	5.55
Nov/2023	14,799	77,807	$31,950,000	$2,159	5.26
Dec/2023	15,144	78,776	$32,668,000	$2,157	5.20
Jan/2024	15,130	78,967	$32,978,000	$2,180	5.22
Feb/2024	15,022	78,711	$32,804,000	$2,184	5.24
Mar/2024	14,835	77,953	$32,588,000	$2,197	5.25

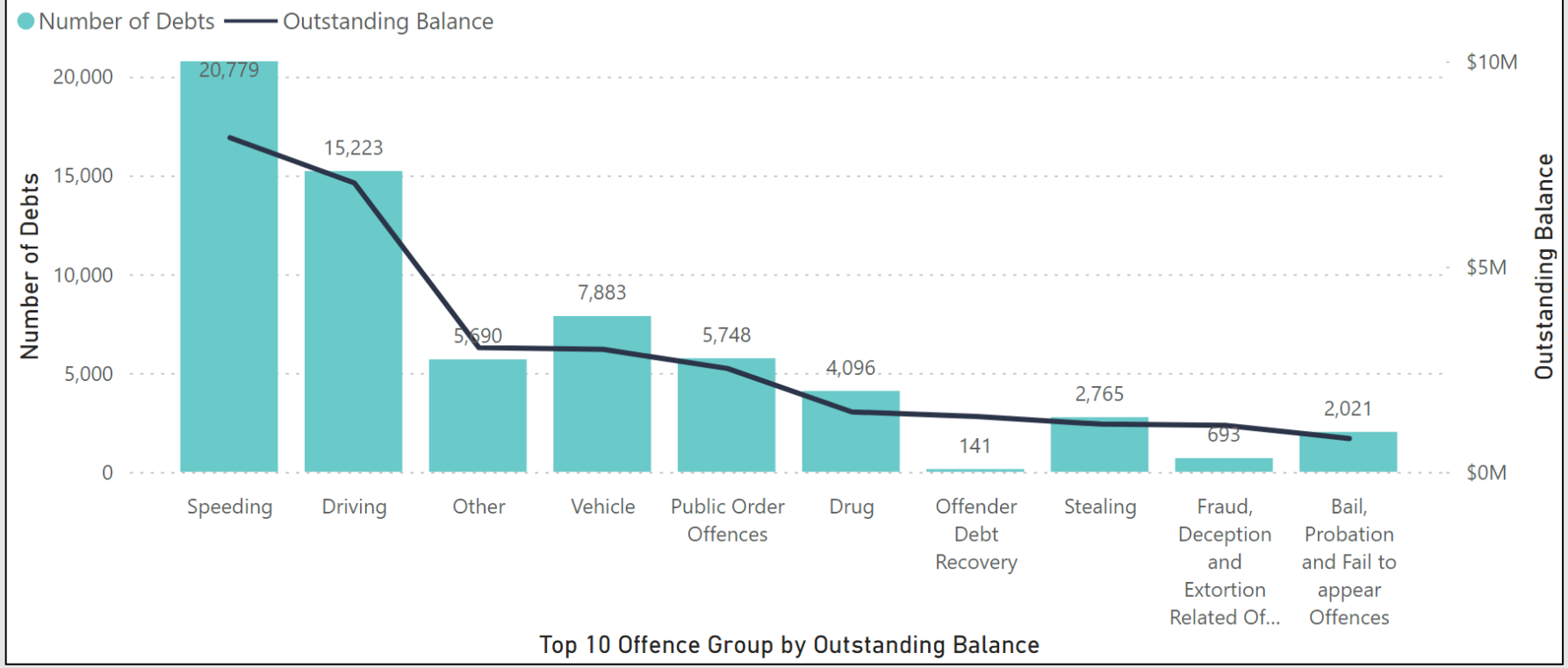
Source: "SPER Debt by SA4 Regions in Queensland", current data month accessed at: https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-in-queensland

Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels. Additional information on the SPER dataset including definitions and explanatory notes can be accessed through the data source URL link.

SPER debt by SA4 regions, top 10 offence groups

Mar/2024 | Mackay - Isaac - Whitsunday

Number of Debts and Outstanding Balance by Top 10 Offence Group by Outstanding Balance



Number of Debts and Outstanding Balance by Top 10 Offence Group by Outstanding Balance

Top 10 Offence Group by Outstanding Balance	Number of Debts	Outstanding Balance
Speeding	20,779	$8,138,000
Driving	15,223	$7,036,000
Other	5,690	$3,028,000
Vehicle	7,883	$2,982,000
Public Order Offences	5,748	$2,517,000
Drug	4,096	$1,458,000
Offender Debt Recovery	141	$1,348,000
Stealing	2,765	$1,161,000
Fraud, Deception and Extortion Related Offences	693	$1,132,000
Bail, Probation and Fail to appear Offences	2,021	$812,000
Total	**65,039**	**$29,612,000**

Source: "SPER Debt by SA4 Regions and Top 10 Offence Groups in Queensland", current data month accessed at: https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-and-top-10-offence-groups-in-queensland

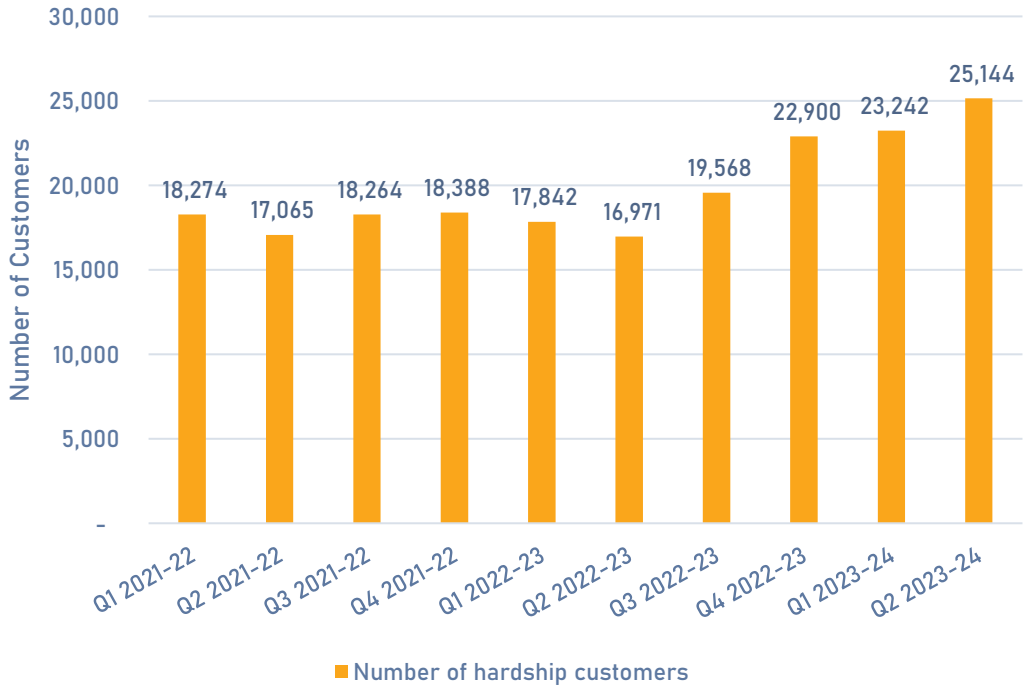
Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). The top 10 offence groups for each SA4 region are included only. Where there is missing information for an offence group or SA4, that should not be interpreted as a count of 0 or an outstanding balance of 0, rather that the offence group category was not included in the top 10 offence group for that region. Therefore, totals are considered a count of the total for the top 10 offence groups only (based on outstanding balance).

This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels.

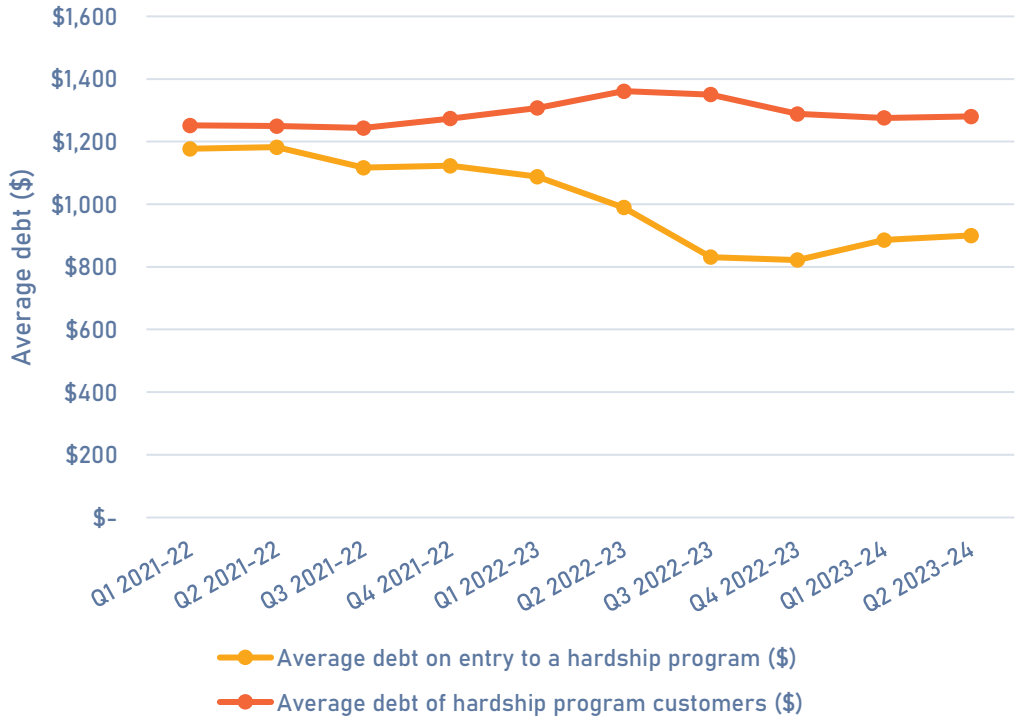
Additional information on the SPER dataset, including definitions of offence groups can be accessed here: Explanatory notes for SPER debt by SA4 regions and top 10 offence groups in Queensland (publications.qld.gov.au)

ENERGY HARDSHIP

1) Number of hardship customers



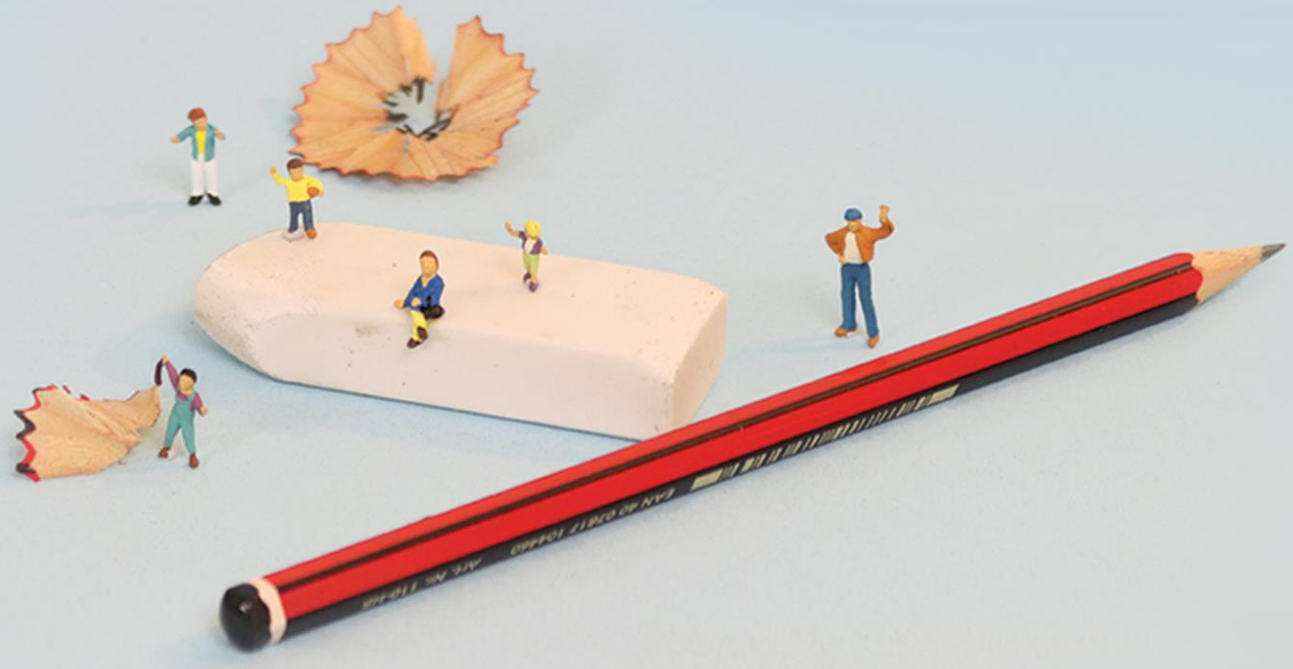
2) Average debt of hardship program participants



The number of hardship customers has been rising since quarter 2 of 2022-23 (graph 1). The average debt of hardship program customers is higher than the average debt at the time of entry to a hardship program (graph 2). This indicates that debt levels are rising after entering a hardship program.

Source: Australian Energy Regulator. Retail energy market performance update for Quarter 2, 2023–24. Schedule 4: hardship customer numbers, hardship debt, hardship concessions, hardship payments, hardship program information, hardship assistance offered, hardship disconnections and hardship reconnections. https://www.aer.gov.au/publications/reports/performance/retail-energy-market-performance-update-quarter-2-2023-24 Accessed 15th April 2024.

CHILDREN AND FAMILIES



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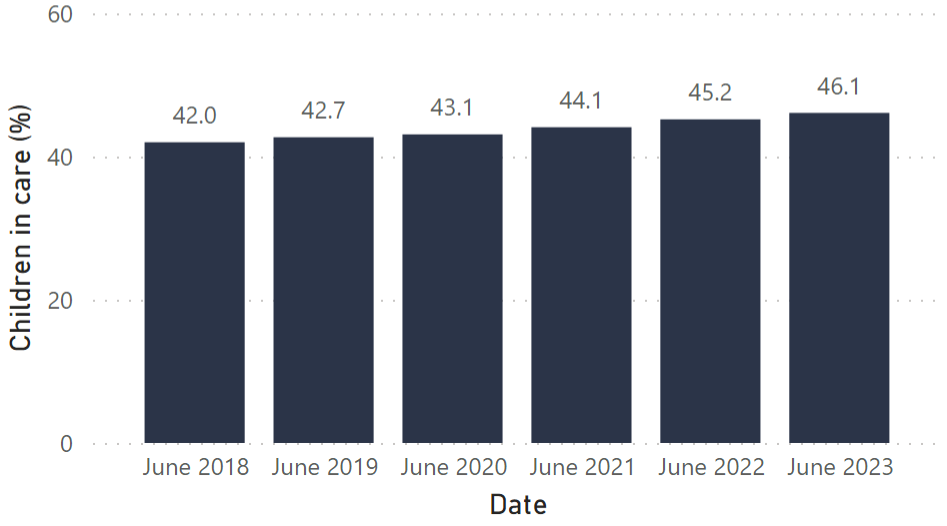
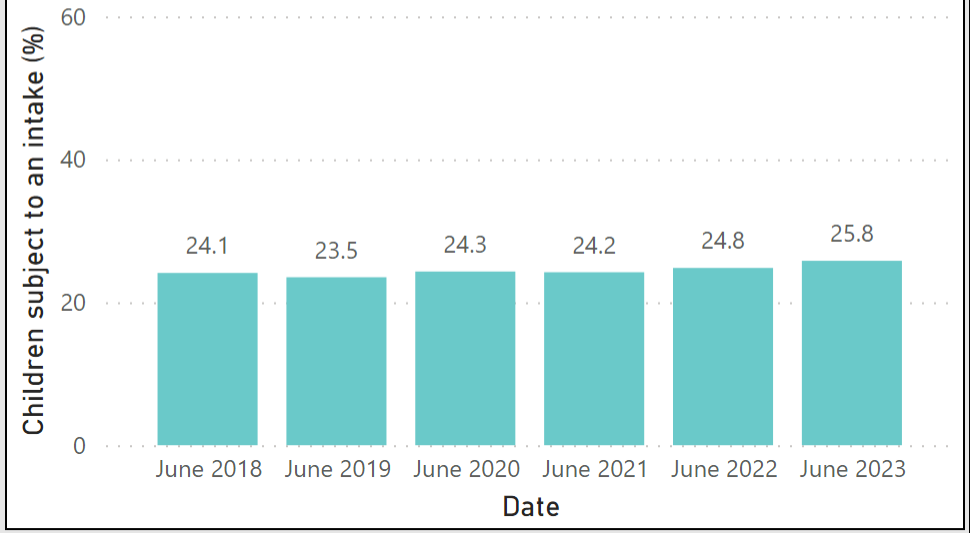
Child Protection - Queensland Data

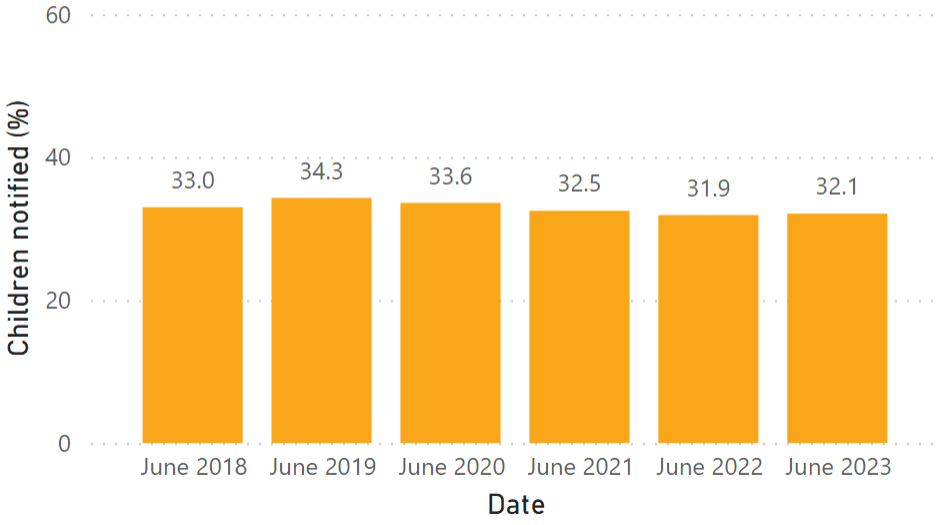
Children in care who are Aboriginal and/or Torres Strait Islander, by Financial Year



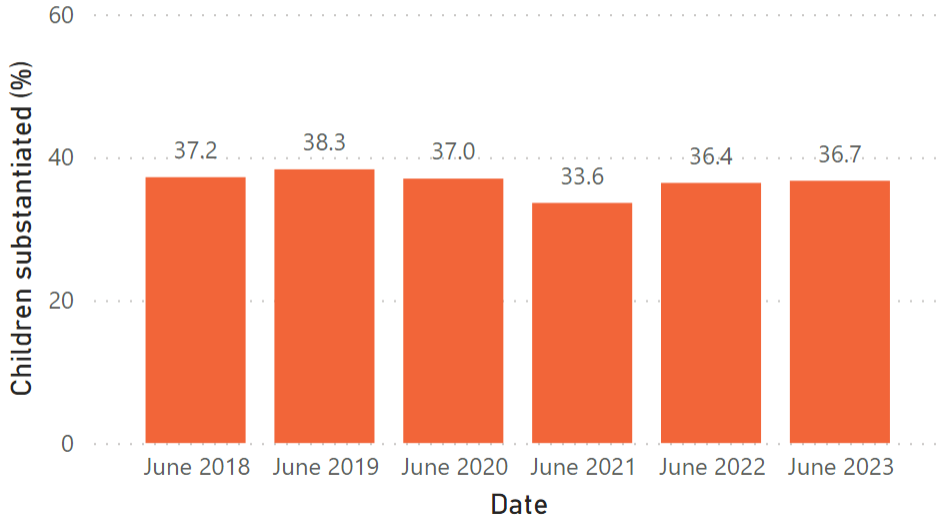
Children subject to an intake that were Aboriginal and/or Torres Strait Islander, by Financial Year



Children notified that were Aboriginal and/or Torres Strait Islander, by Financial Year



Children substantiated that were Aboriginal and/or Torres Strait Islander, by Financial Year



Source: Department of Child Safety, Seniors and Disability Services. 'Over-representation in the child protection system' https://performance.cyjma.qld.gov.au/?domain=4ng99xeqmb60&subdomain=5iq7j3pc2eg0&tab=62qyodi7kn00

Definition Notes: **Children in care:** The provision of care outside the family home to children who are in need of protection or who require a safe placement while their protection and safety needs are assessed. In accordance with nationally agreed reporting definitions, data for children in care refers to children placed with kin, other home-based carers or residential care services. **Intake:** Refers to the process by which Child Safety receives and gathers information about harm or risk of harm to a child or an unborn child who may be at risk of harm after he or she is born and determines the appropriate response to the information received. Intake processes are initiated when professionals, family members or members of the public contact Regional Intake Services or Child Safety Service Centres with concerns about a child. **Notification:** A notification is recorded where there is a reasonable suspicion that a child is in need of protection, that is, a child has been significantly harmed, is being significantly harmed, or is at risk of significant harm, and does not have a parent able and willing to protect them. **Substantiated:** The outcome of an investigation and assessment where it is assessed that the child or young person has suffered, is suffering, or is at unacceptable risk of suffering future, significant harm.

For further information and data counting rules, visit the source data.

Child Protection - Regional Data

June 2023 | North Queensland

Intakes received by the region - all concerns received by the department about harm or risk of harm to a child.

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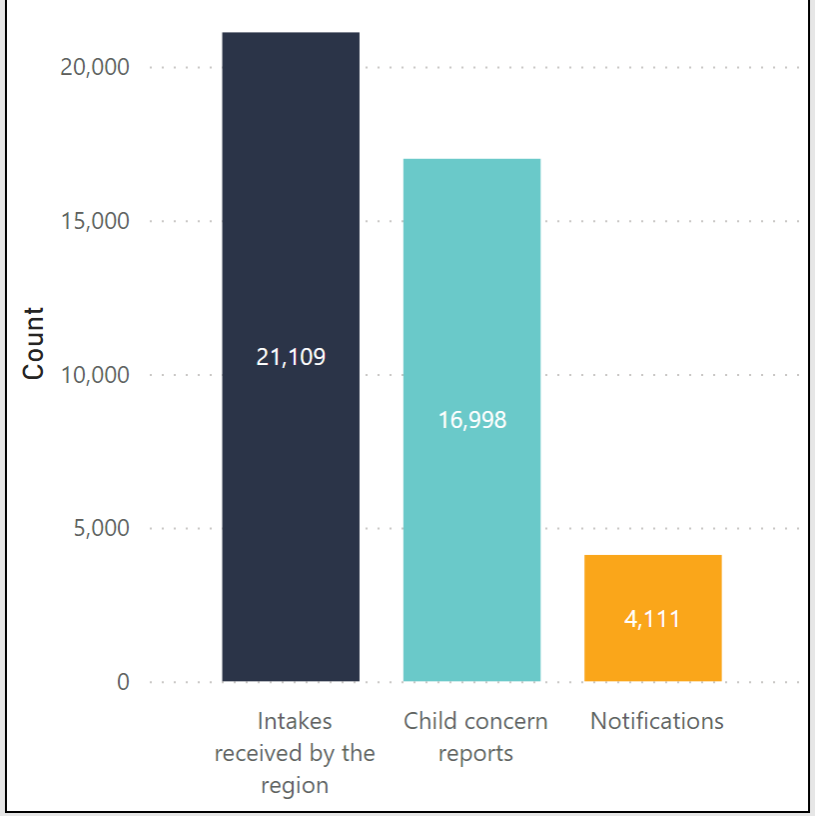

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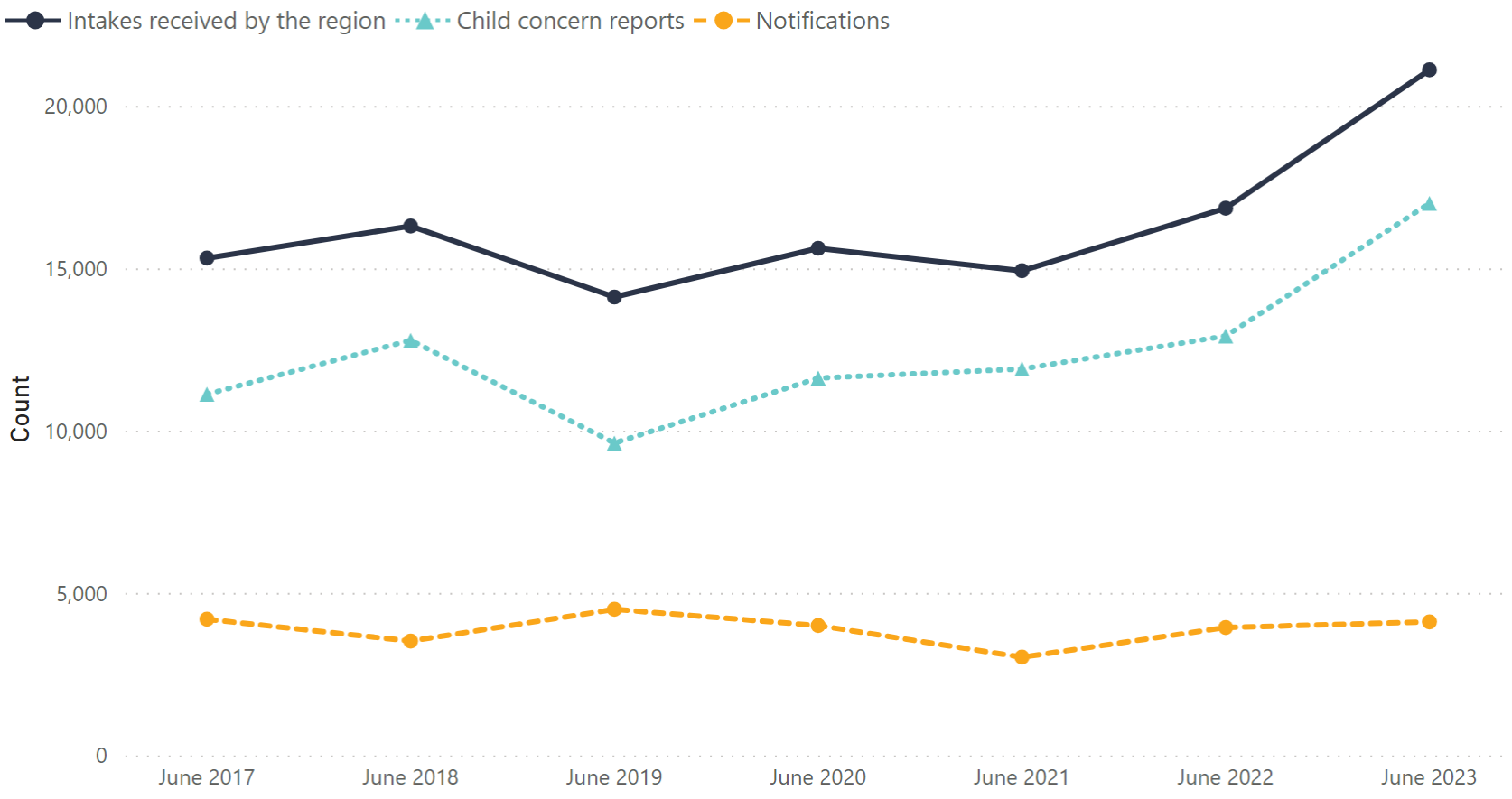

Source: Department of Child Safety, Seniors and Disability Services. 'Table Scc.1: Child protection summary statistics, by region' https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0

Notes: (a) Family support services includes a rolling 12 months of data for each reference period taken from a snapshot 10 days post the reference period. (b) Families receiving a Family Wellbeing Service (FWS) or an Intensive Family Support service (IFS) includes all families where the case remained open at some point during the reference period irrespective of when it was created and/or closed. IFS and FWS cases only include those where consent was received. (c) Concerns received by child safety and Investigation and Assessment data is for the year ending the reference date (12 months of data). (d) Ongoing support figures are point in time, as at final day of reference period.

Child Protection - Regional Data

June 2023 | North Queensland

Substantiations - all notifications assessed that a child has experienced significant harm and/or is at risk of significant harm.

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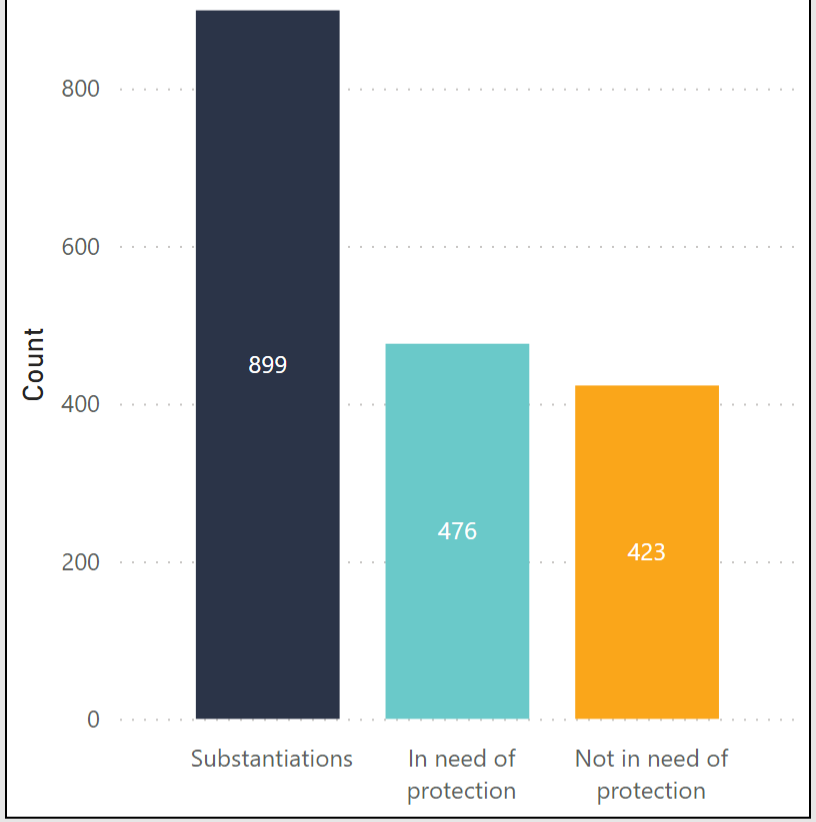

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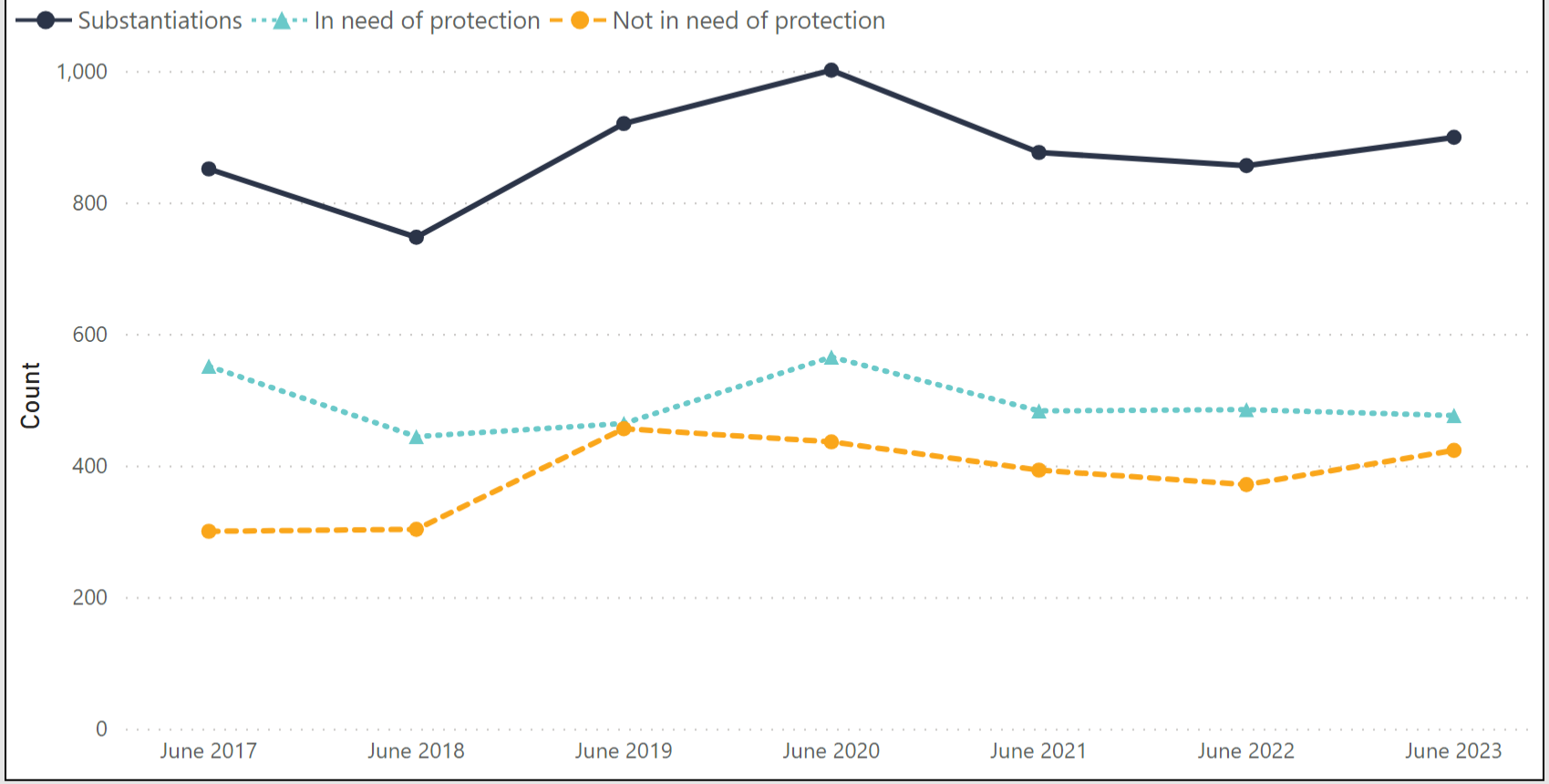

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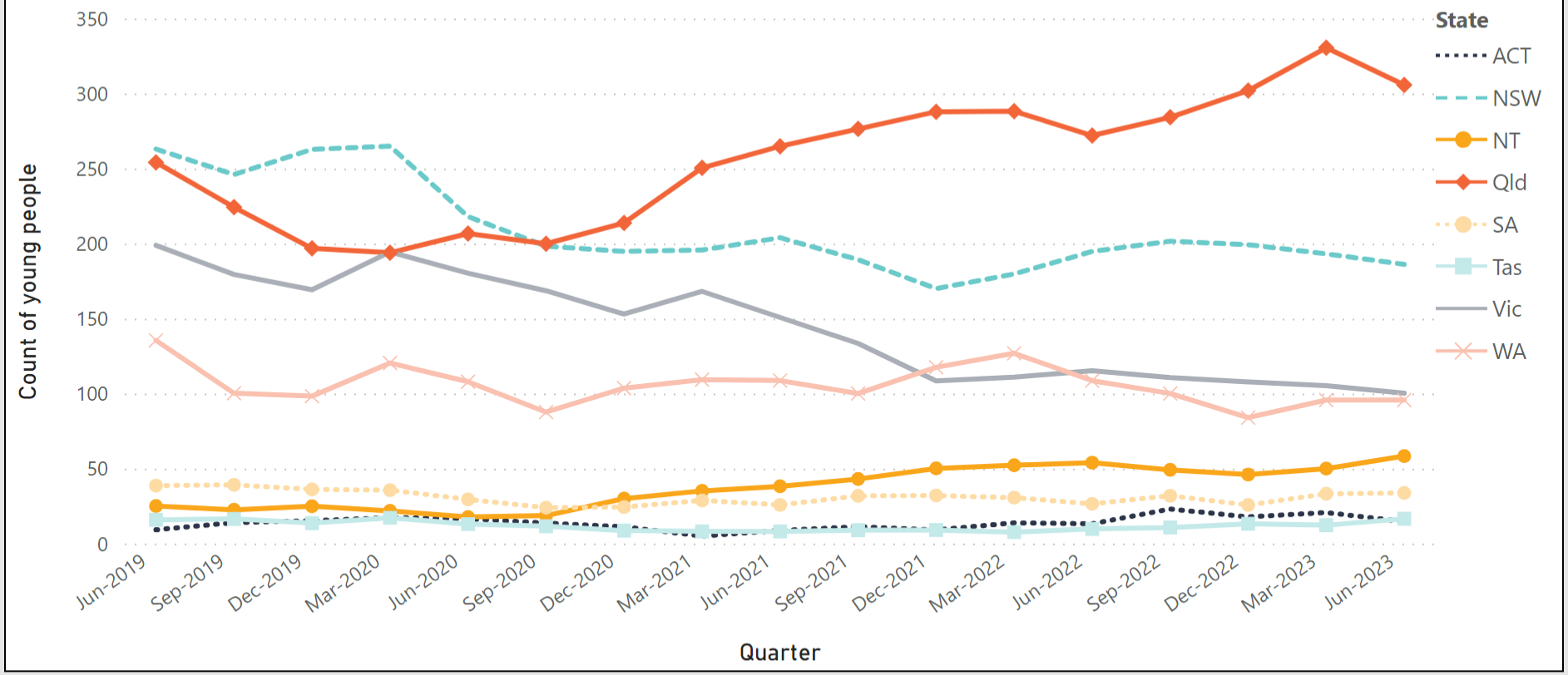
Youth Detention Population, by State

All ages | Young People | Total | Jun-2023

Young people in detention on an average night by Quarter and State, filtered by Age Group, Indigenous Status and Sex



Count of young people in detention on an average night by Sex and State, filtered by Age Group, Indigenous Status and Qtr Year

State	Female	Male	Total
Aust	85.6	726.0	811.6
Qld	41.3	264.5	305.8
NSW	10.2	176.0	186.2
Vic	5.2	95.1	100.3
WA	7.8	87.9	95.7
NT	8.1	50.4	58.4
SA	7.8	26.0	33.9
Tas	3.8	12.8	16.6
ACT	1.5	13.2	14.7

Count of young people in detention on an average night by Age Group and State, filtered by Indigenous Status, Sex and Qtr Year

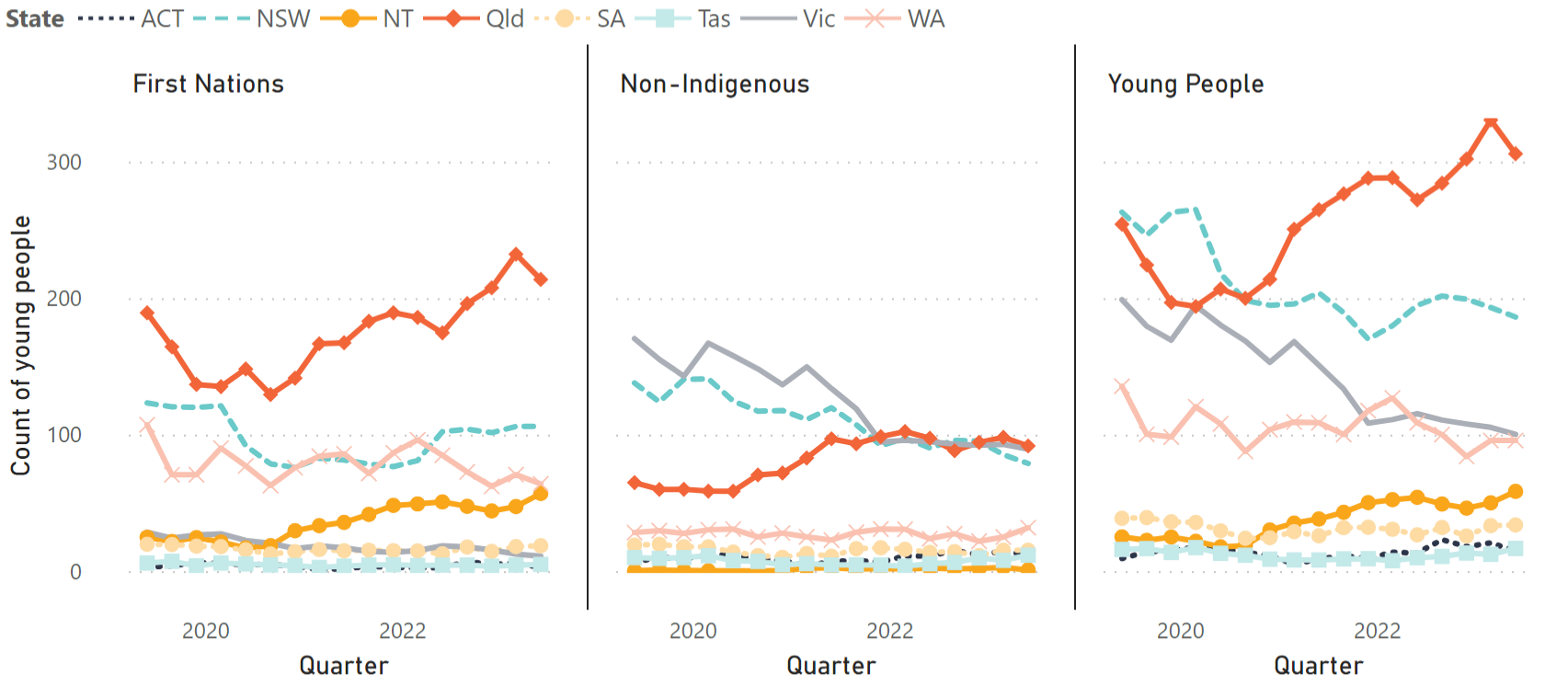
State	10–13 years	All ages ▼	10–13 years %
Aust	41.0	811.6	5.1%
Qld	21.6	305.8	7.1%
NSW	6.4	186.2	3.4%
Vic	1.4	100.3	1.4%
WA	5.4	95.7	5.6%
NT	3.1	58.4	5.4%
SA	0.8	33.9	2.4%
Tas	2.0	16.6	11.8%
ACT	0.3	14.7	2.2%

Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

Youth Detention Population, by State

All ages | Jun-2023

Count of young people in detention on an average night by Quarter, State and Indigenous Status



Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

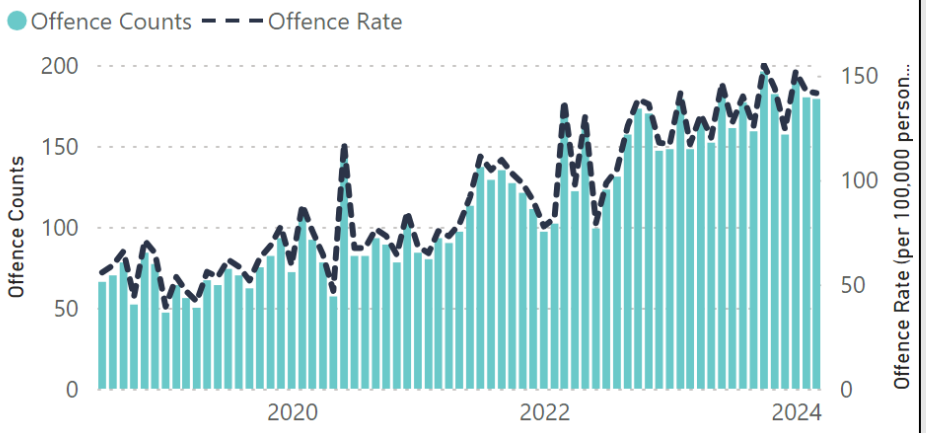
Count of young people in detention on an average night by Age Group, State and Indigenous Status

State	First Nations	Non-Indigenous	Young People
Aust			
All ages	477.9	331.5	811.6
10–13 years	30.0	10.8	41.0
Qld			
All ages	213.7	91.8	305.8
10–13 years	17.1	4.5	21.6
NSW			
All ages	106.0	78.9	186.2
10–13 years	5.5	0.9	6.4
Vic			
All ages	10.9	89.3	100.3
10–13 years	0.2	1.2	1.4
WA			
All ages	63.9	31.8	95.7
10–13 years	3.3	2.1	5.4
NT			
All ages	56.9	0.9	58.4
10–13 years	3.0		3.1
SA			
All ages	18.6	15.3	33.9
10–13 years	0.5	0.3	0.8
Tas			
All ages	4.9	11.7	16.6
10–13 years	0.4	1.5	2.0
ACT			
All ages	2.9	11.8	14.7

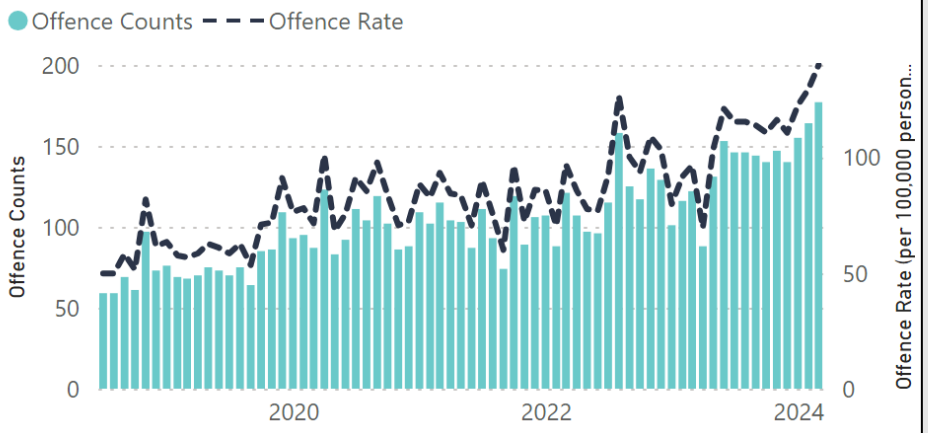
Reported Offences: Local Government Areas

Mackay Regional Council

Offences Against the Person



Breach Domestic Violence Protection Order

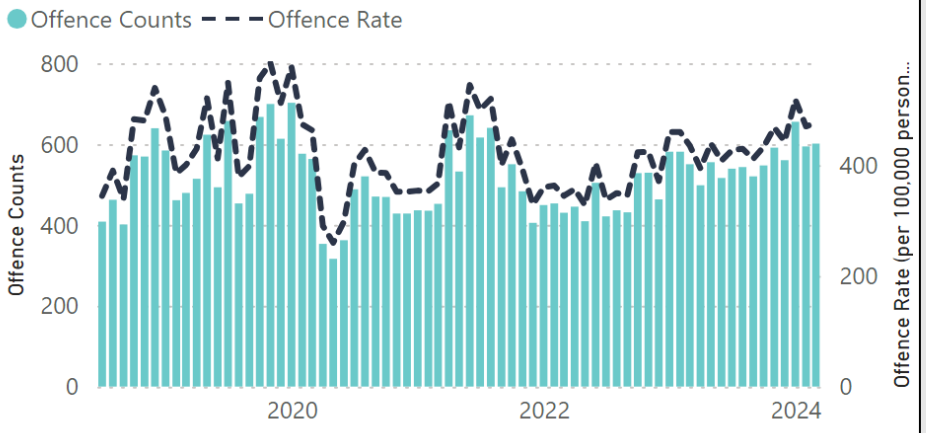


01/07/2018 01/03/2024

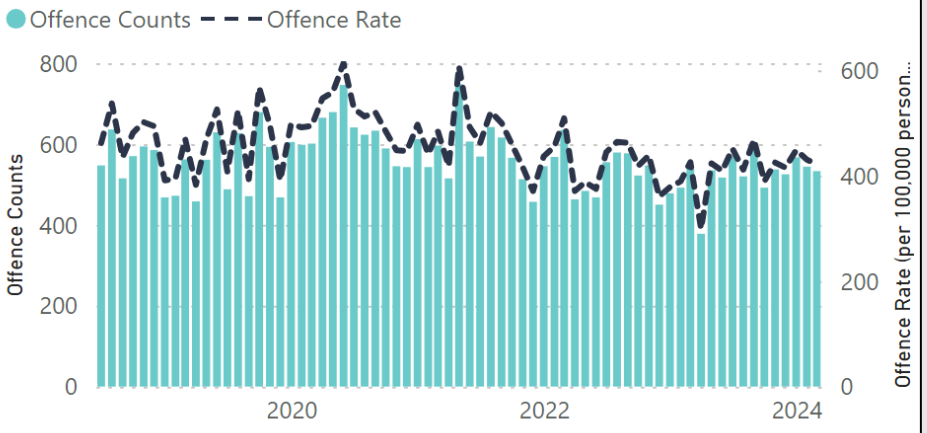
Total Reported Offences by Month and Year

Month Year	Offence Counts	Offence Rate
January 2023	1,207	955
February 2023	1,252	991
March 2023	1,236	978
April 2023	1,042	824
May 2023	1,242	983
June 2023	1,218	964
July 2023	1,270	1,005
August 2023	1,240	981
September 2023	1,271	1,006
October 2023	1,235	977
November 2023	1,310	1,037
December 2023	1,242	983
January 2024	1,414	1,119
February 2024	1,318	1,043
March 2024	1,313	1,039

Offences Against Property



Other Offences

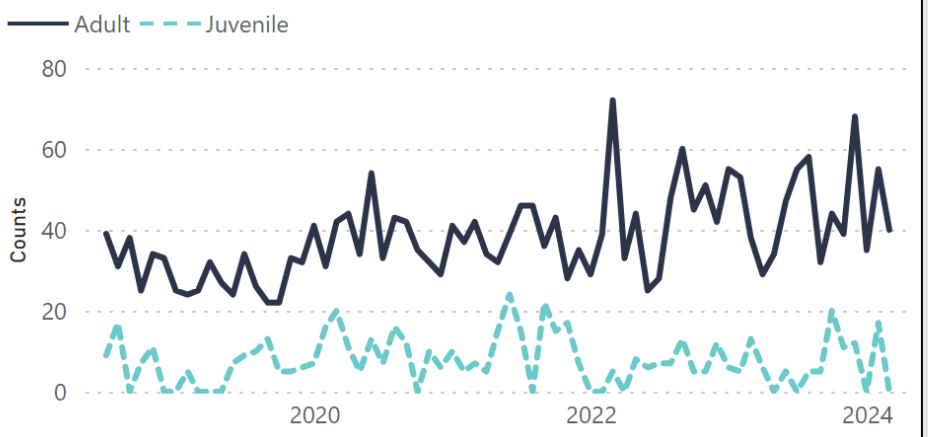


Source: Queensland Government, Queensland Police Service. "LGA Reported offences number" and "LGA Reported offences rates" data extracts, filtered by month. Accessed at https://www.police.qld.gov.au/maps-and-statistics Data displayed includes the number of reported offences and the number of reported offences per 100,000 persons for Queensland. Note: Care should be taken when comparing monthly statistics, for example January 2014 compared with February 2014. A more accurate comparison would be obtained by comparing a longer time series, for example, one calendar year to the next, as this will account for seasonal variations. Should you require any assistance in interpreting these statistics, please contact Statistical Services, QPS. Offence counts are excluded where counts are greater than or equal to 1 and less than 5.

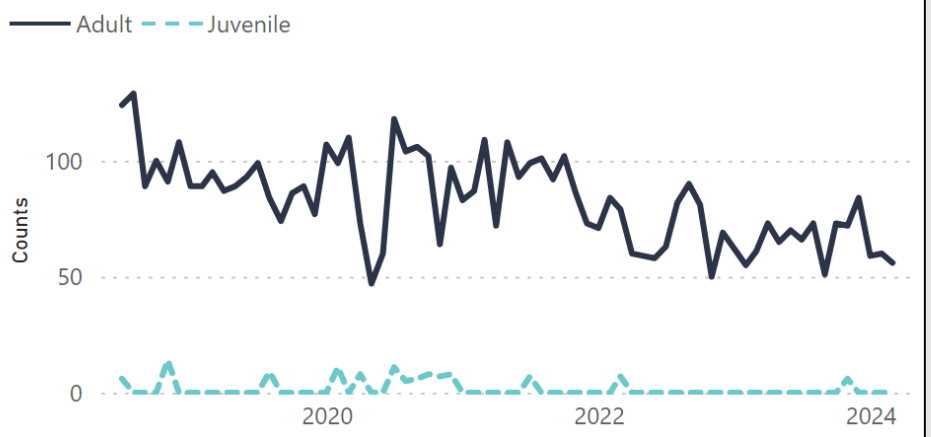
Reported Offenders: Local Government Areas

Mackay Regional Council | All

Offences Against the Person



Good Order Offences

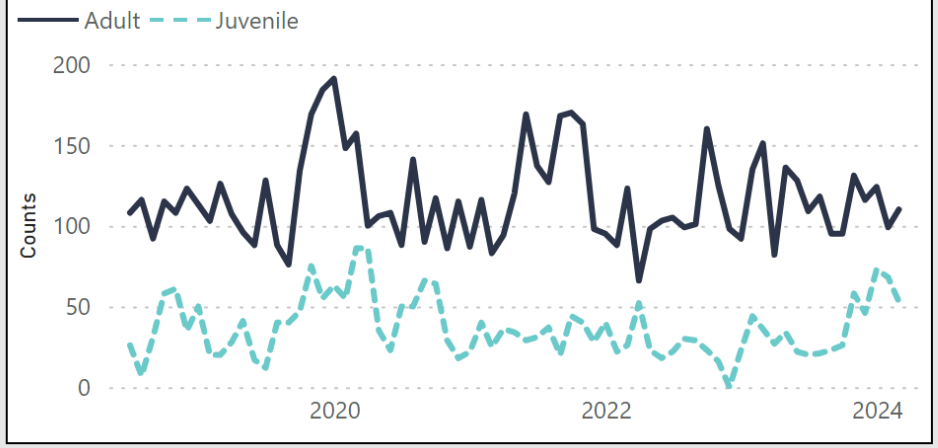


01/07/2018 01/03/2024

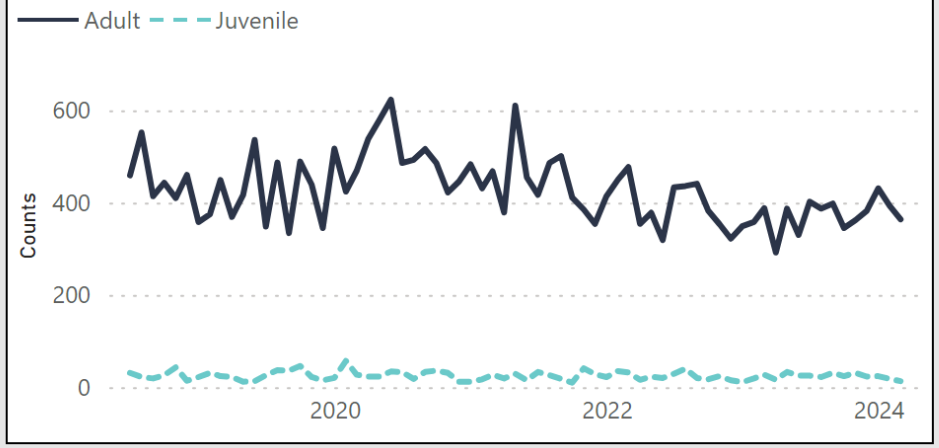
Total Reported Offenders by Month and Year

Month Year	Adult	Juvenile	**Total**
January 2023	496	40	**536**
February 2023	546	68	**614**
March 2023	577	76	**653**
April 2023	403	49	**452**
May 2023	557	67	**624**
June 2023	505	52	**557**
July 2023	566	45	**611**
August 2023	563	48	**611**
September 2023	525	59	**584**
October 2023	484	70	**554**
November 2023	532	100	**632**
December 2023	566	81	**647**
January 2024	590	97	**687**
February 2024	547	103	**650**
March 2024	514	66	**580**

Offences Against Property



Other Offences

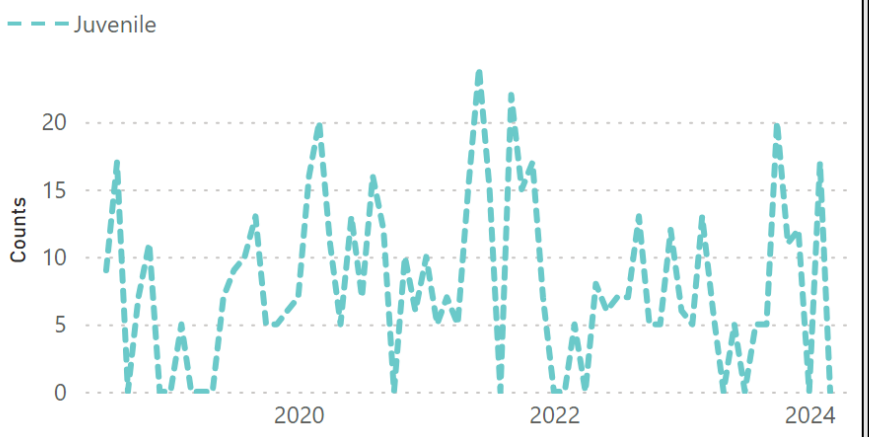


Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at https://www.police.qld.gov.au/maps-and-statistics Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offenders have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

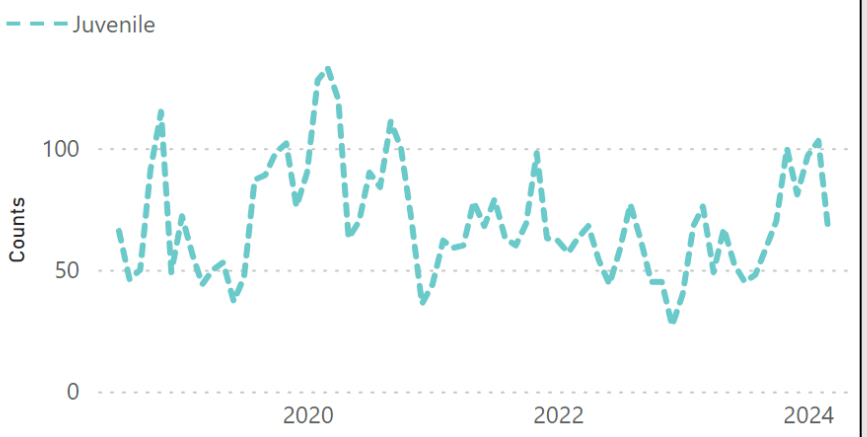
Reported Youth Offenders: Local Government Areas

Mackay Regional Council | All

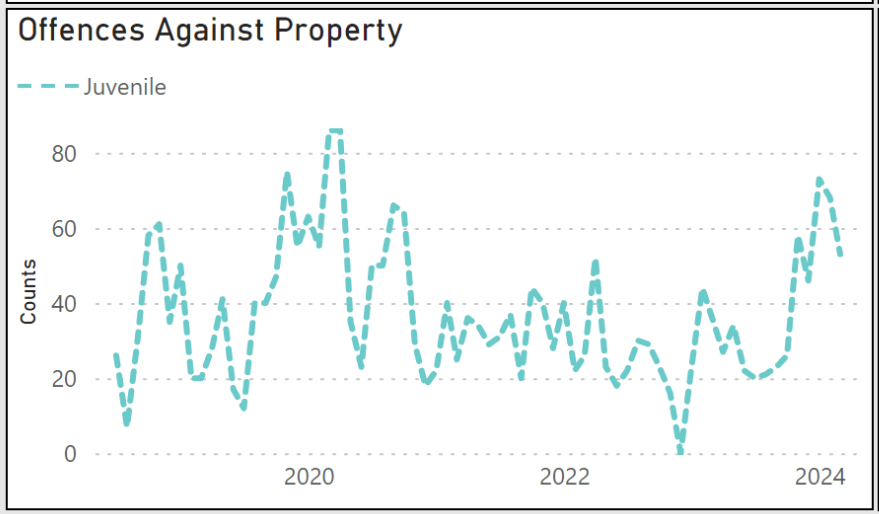
Offences Against the Person



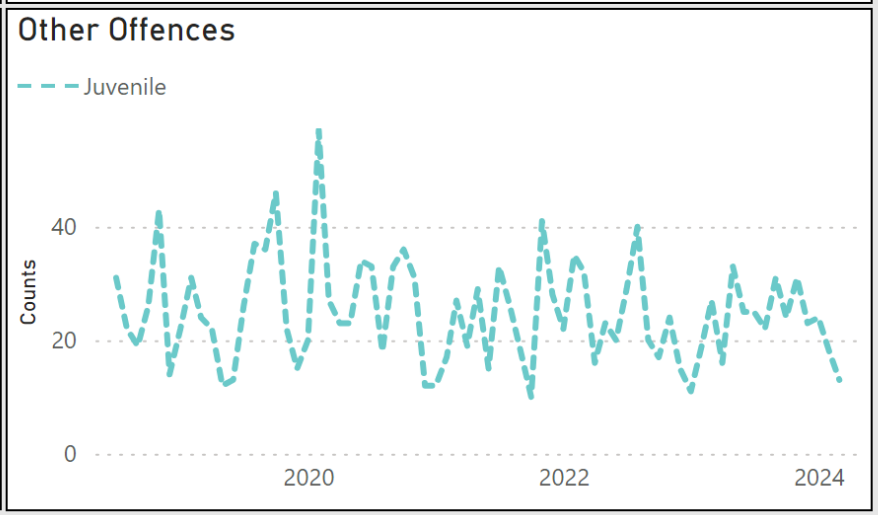
Total Offences



Offences Against Property



Other Offences



01/07/2018 01/03/2024

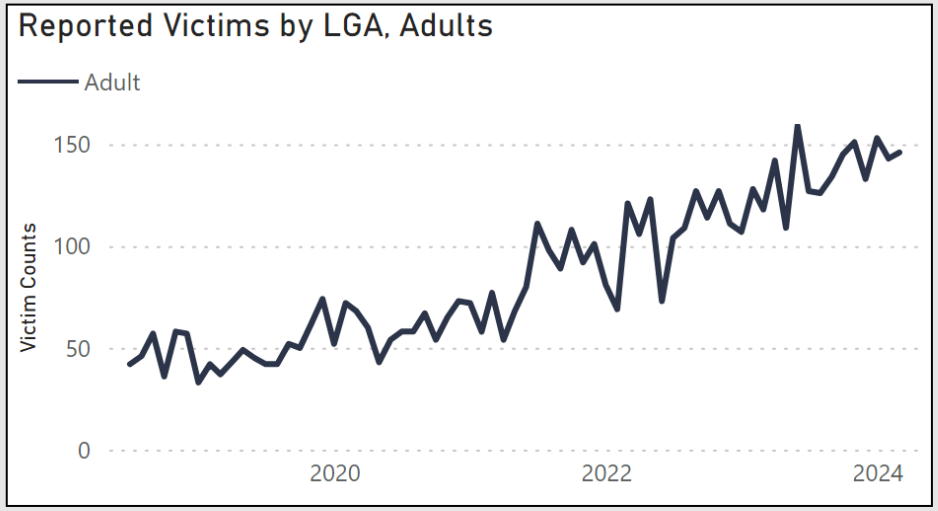
Total Reported Youth Offenders by Month and Year

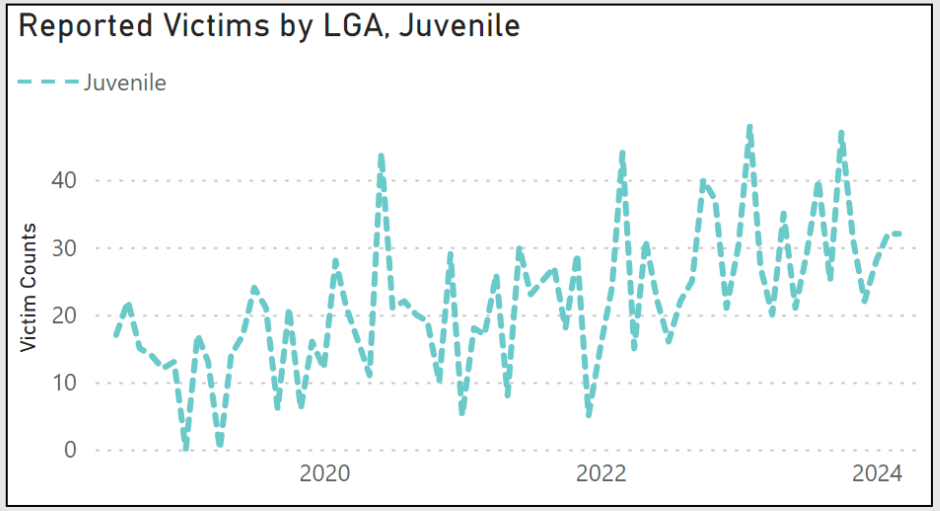
Month Year	Offences Against Property	Offences Against the Person	Other Offences	**Total**
February 2023	44	5	19	**68**
March 2023	36	13	27	**76**
April 2023	27	6	16	**49**
May 2023	34	0	33	**67**
June 2023	22	5	25	**52**
July 2023	20	0	25	**45**
August 2023	21	5	22	**48**
September 2023	23	5	31	**59**
October 2023	26	20	24	**70**
November 2023	58	11	31	**100**
December 2023	46	12	23	**81**
January 2024	73	0	24	**97**
February 2024	68	17	18	**103**
March 2024	53	0	13	**66**

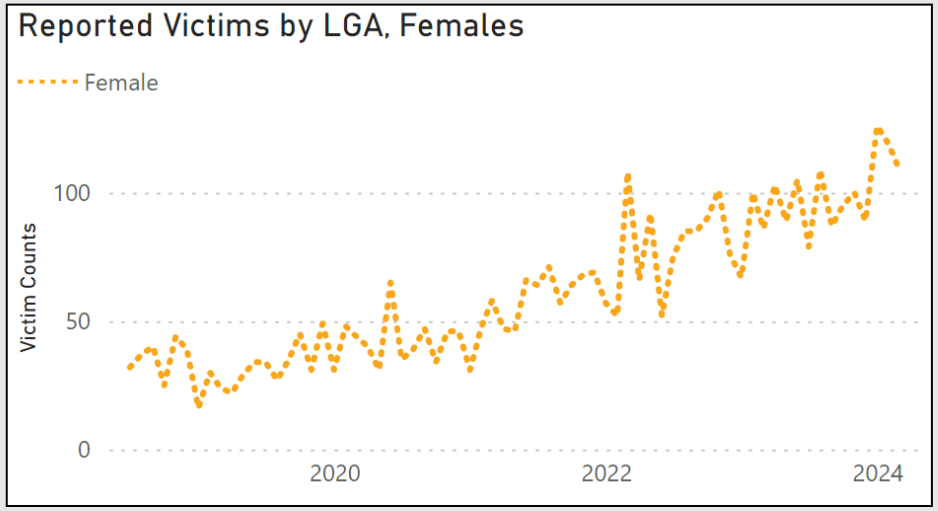
Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at https://www.police.qld.gov.au/maps-and-statistics Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offenders have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

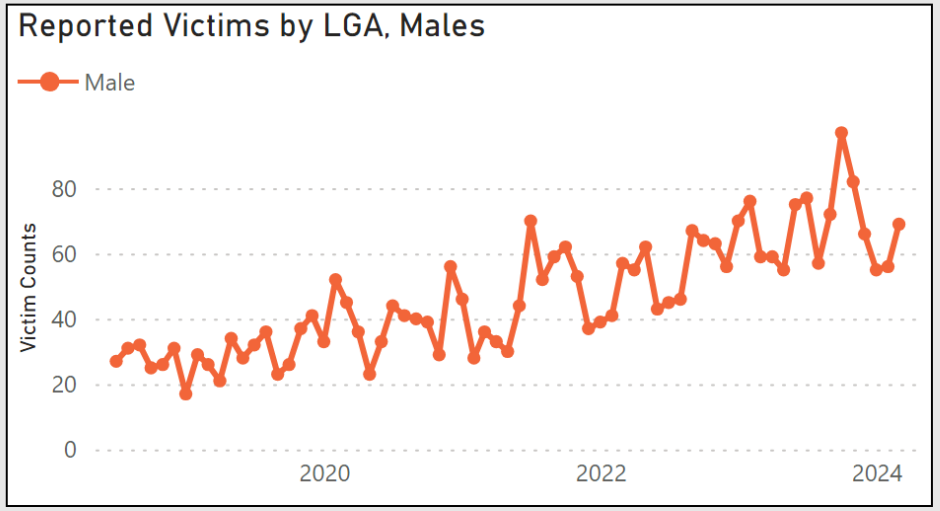
Reported Victims: Local Government Areas

Mackay Regional Council









01/07/2018 01/03/2024

Reported Victims by LGA, Month and Year

Month Year	Adult	Juvenile	**Total**
January 2023	107	30	**137**
February 2023	128	48	**176**
March 2023	118	27	**145**
April 2023	142	20	**162**
May 2023	109	35	**144**
June 2023	159	21	**180**
July 2023	127	29	**156**
August 2023	126	40	**166**
September 2023	134	25	**159**
October 2023	145	47	**192**
November 2023	151	31	**182**
December 2023	133	22	**155**
January 2024	153	28	**181**
February 2024	143	32	**175**
March 2024	146	32	**178**

Source: Queensland Government, Queensland Police Service. "LGA Reported victims number" data extract, filtered by month. Accessed at https://www.police.qld.gov.au/maps-and-statistics
Data displayed contains information relating to victims of offences against the person. They do not provide a unique count as one person may be counted several times if they were the victim of more than one offence. Juvenile victims are those aged between and including zero and 17 years. Victims have not been included if their age or gender is not specified in Queensland Police Service records. Victim counts are excluded where counts are greater than or equal to 1 and less than 5.

QCOSS DATA POINT.

We've assembled key data sources, data tools and data visualisations that are user-friendly and publicly available to support non-profit organisations in making informed decisions and leveraging data effectively.

WWW.QCOSS.ORG.AU/DATAPOINT