# COMMUNITY DATA PROFILES

2024 Town Hall: Rockhampton





QCOSS acknowledges Aboriginal and Torres Strait Islander people as the original inhabitants of Australia and recognises these unique cultures as part of the cultural heritage of all Australians. We pay respect to the Elders of this land; past and present.

### **CONTEXT MEASURES** - POLICY AREAS

#### **Community Services**

- Estimated Resident Population
- Population Projections
- ACSS demand
- Cost Increases
- Infoxchange Community Services Directory Searches

#### Housing and Homelessness

- Social Housing Register
- Allocations to Community Housing
- Government Managed Tenancies
- Specialist Homelessness Services
- Median Rents (RTA)

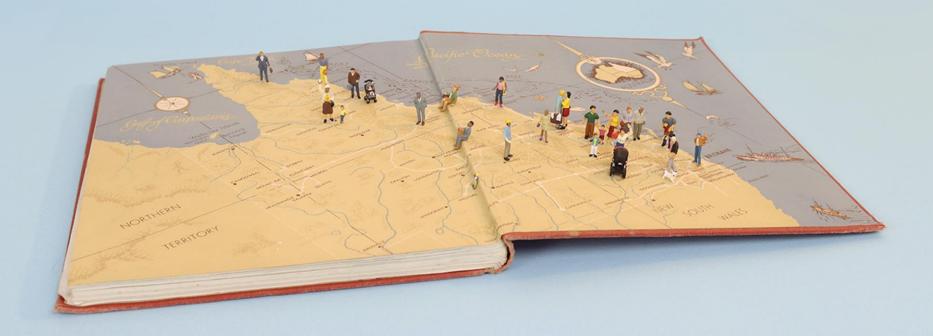
#### **Cost of Living**

- DSS
- JobSeeker and Youth Allowance
- State Penalties Enforcement Registry (SPER)
- Energy Hardship

#### Children and Families

- Child Protection Child Protection Regions
- Youth Detention Queensland
- QPS (reported offences, offenders & victims)

## **COMMUNITY SERVICES**



#### Regional Demographic Summary, by Local Government Area

**Rockhampton** 



Queensland





#### DEMOGRAPHY AND SOCIETY

**Estimated** resident population 85K

Estimated resident population 5M

**Projected** population 96K

**Projected** population 7M

Median age 37.2

Median age 38.6

Persons aged 65 years and over 16.6%

Persons aged 65 years and over 16.9%

**First Nations** 8.7%

**First Nations** 4.6%

**Population** growth (annual)

**▲** 1.1%

**Population** growth (annual) **2.6%** 

Projected growth (annual) **0.6%** 

**1.4%** 

Projected growth

(annual)

**Projected** median age 39.4

**Projected** median age 41.6

Most disadvantaged quintile 42.2%

Most disadvantaged quintile 20.0%

Persons born overseas 10.0%

Persons born overseas 22.7%

#### **ECONOMIC**

Median household income \$1.477 /wk

Median household income \$1.675 /wk

**Median personal** income \$758 /wk

Median personal income \$787 /wk

Unemployment rate 5.3%

Unemployment rate 3.8%

Data Sources: Queensland Government Statistician's Office, Queensland Regional Profiles: Snapshot profile. Accessed at: https://statistics.ggso.qld.gov.au/qld-regional-profiles (Generated 5th April 2024). Estimated resident population and population annual growth: ABS, Regional population, various editions. Projected population and projected annual growth: Queensland Government Population Projections, 2023 edition (medium series). Median age and persons aged 65 years and over: ABS, Regional population by age and sex, 2022. Most disadvantaged quintile, First Nations persons, persons born overseas, median household income, median personal income: ABS, Census of Population and Housing, 2021. Unemployment rate: Jobs and Skills Australia, Small Area Labour Markets, various editions (4-quarter smoothed series). Median house price: Department of Resources, Office of the Valuer-General, Property

#### HOUSING

**Median house** price 367K

**Median house** price 610K

**Dwelling** approvals 134

**Dwelling** approvals 33K

**Dwelling** approval growth (annual)

**▼** -32.7%

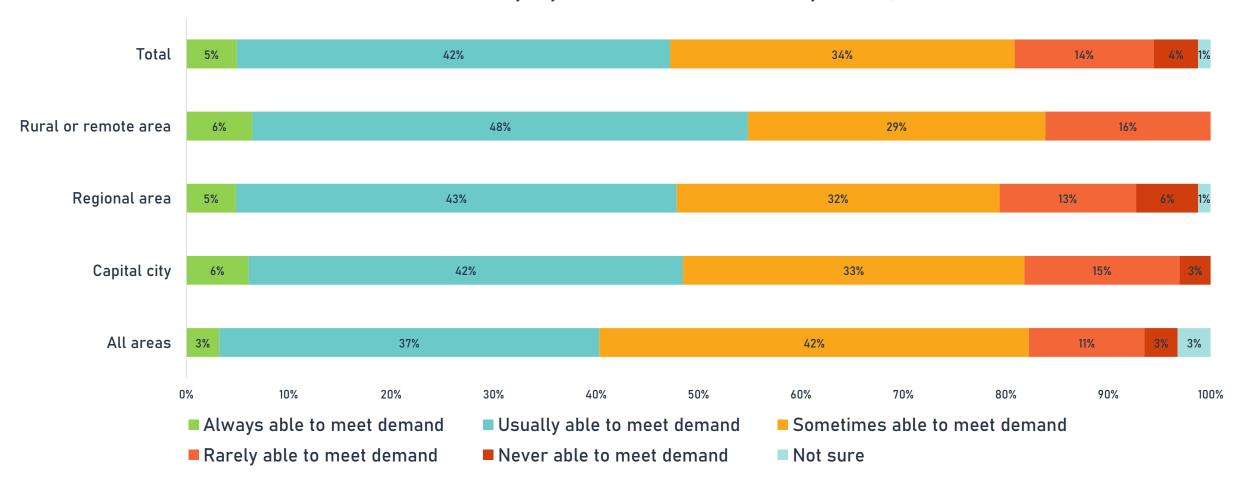
**Dwelling** approval growth (annual)

**▼** -10.8%

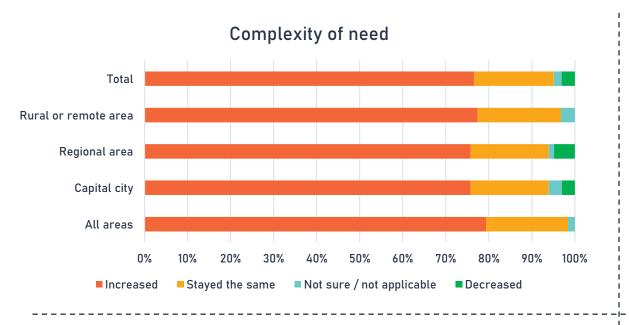
Sales. Dwelling approvals and dwelling approval annual growth: ABS, Building Approvals, Australia, various editions. Notes: Population annual growth is growth on the previous year. Projected growth (annual) is the average annual growth over 25 years. Most disadvantaged quintile is based on the Index of Relative Socio-economic Disadvantage. First Nations refers to people who identify as being of Aboriginal and/or Torres Strait Islander origin. Median personal income is calculated for persons aged 15 years and over. Median household income is for occupied private dwellings. Median house prices are based on 10 or more sales of attached and detached dwellings and sale period based on the contract date. Dwelling approvals and dwelling approval growth refers to residential building approvals including houses, other dwellings, as well as alterations, additions and conversions. Dwelling approval annual growth is on the previous year ending.

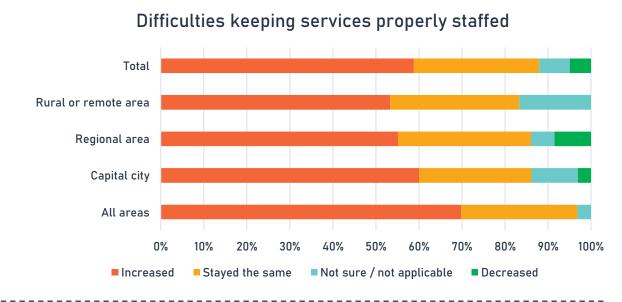
### ACSS - COMMUNITY DEMAND (2022)

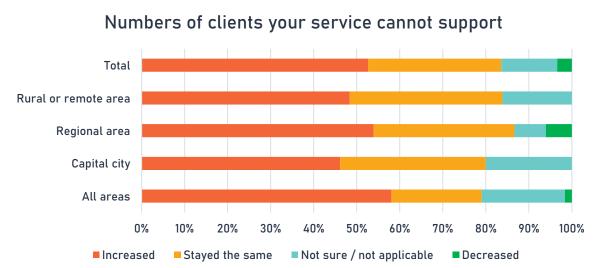
Which statement reflects the ability of your service to meet community demand, so far in 2022?

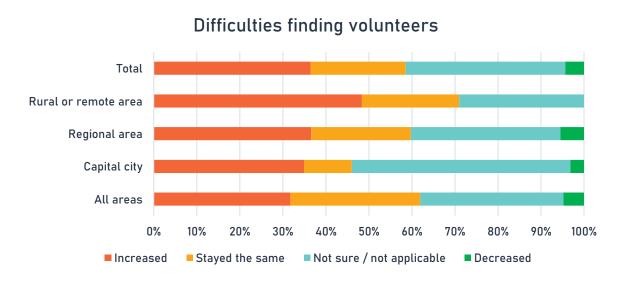


### ACSS - COMMUNITY DEMAND (2022)









# **CONTEXT MEASURES - KEY COST CHANGES ACROSS COHORT**

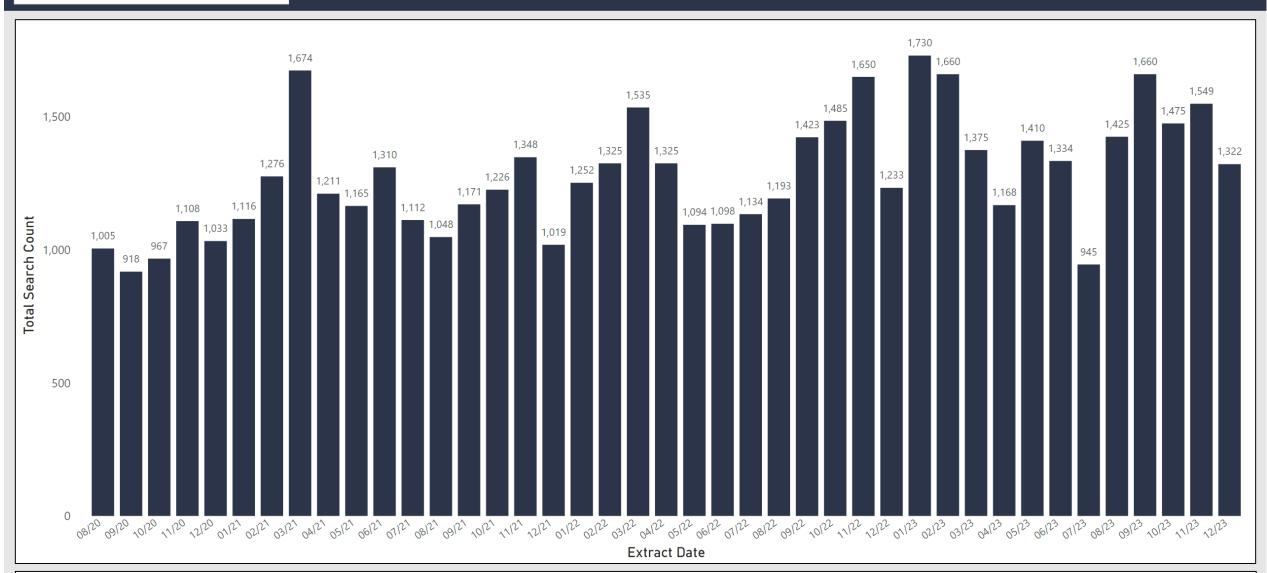
MATERIAL COST AREAS	CHANGE: 2019 TO 2020	CHANGE: 2020 TO 2021	CHANGE: 2019 TO 2021	PROPORTION TOTAL COSTS 2020	PROPORTION TOTAL COSTS 2021
Labour	15%	13%	30%	44%	46.15%
Labour On-costs	17%	11%	30%	7.92%	8.09%
Facilities	-27%	26%	-8%	4.40%	5.08%
Marketing	13%	27%	44%	0.25%	0.30%
Quality Control/Compliance	12%	8%	21%	0.55%	0.54%
Audit	29%	-1%	29%	0.15%	0.14%
Consultants	2%	-5%	-3%	1.12%	1.21%
General Insurance	-12%	48%	30%	0.33%	0.45%
Motor Vehicles	-28%	-6%	-32%	1.05%	0.90%
All other costs	26%	3%	30%	15.65%	14.89%
Total Cost Increases	10%	9%	19%		

### Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Timeseries



Central Queensland

 $\checkmark$ 



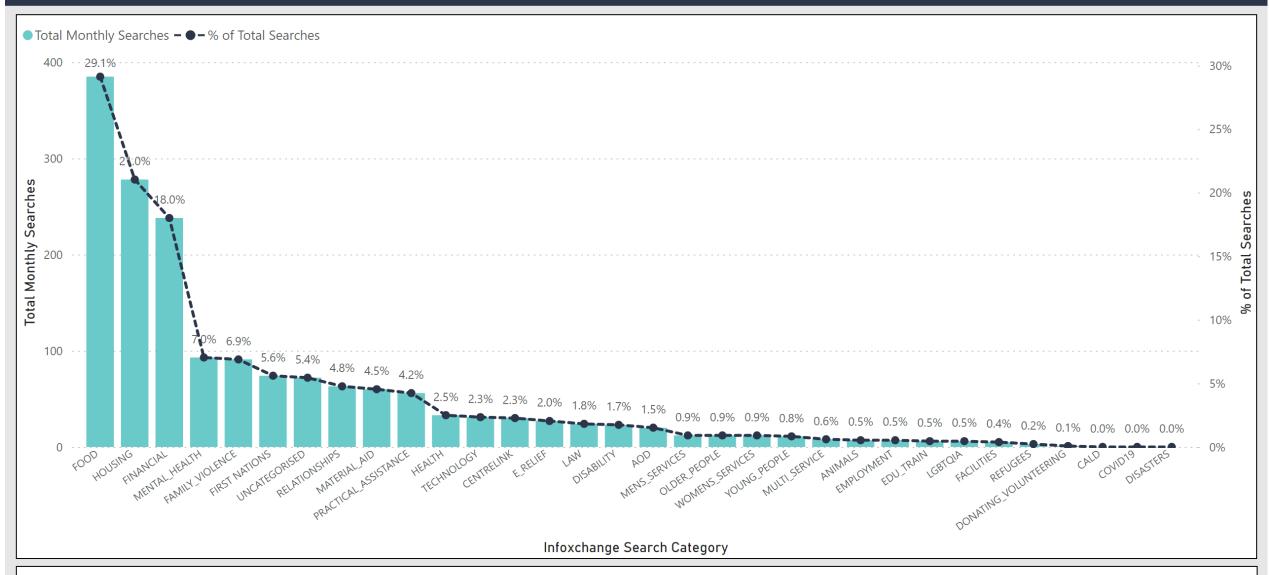
Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

### Infoxchange Service Directory Searches: Statistical Area Level 4

Central Queensland

12/23 ×





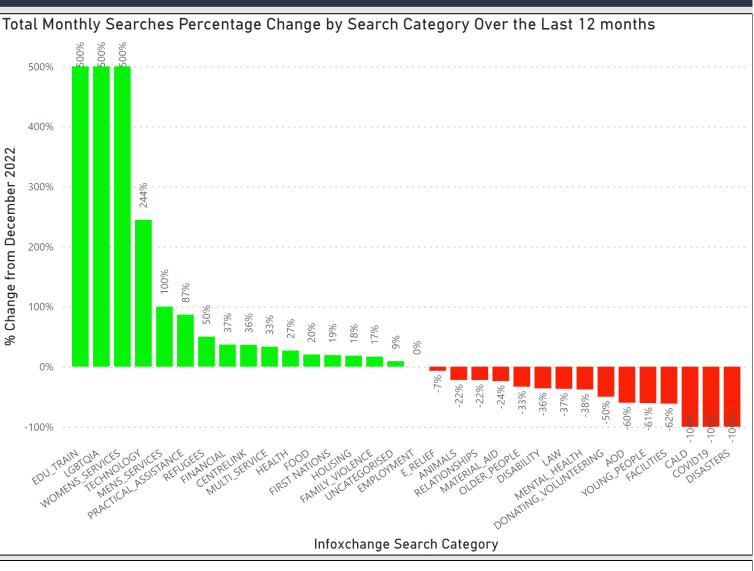
Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract.

#### Infoxchange Service Directory Searches: Statistical Area Level 4, Monthly Searches

#### Central Queensland



Label2	December 2022	December 2023	Difference from December 2022	
FOOD	320	385	65	20% 🛮
FINANCIAL	174	238	64	37% 🗸
HOUSING	235	278	43	18% 🗸
PRACTICAL_ASSISTANCE	30	56	26	87% 4
TECHNOLOGY	9	31	22	244% 4
FAMILY_VIOLENCE	78	91	13	17% 🗸
FIRST NATIONS	62	74	12	19% 🗸
WOMENS_SERVICES	2	12	10	500% 4
CENTRELINK	22	30	8	36% 🛮
HEALTH	26	33	7	27% 4
MENS_SERVICES	6	12	6	100% 🗸
EDU_TRAIN	1	6	5	500% 4
LGBTQIA	1	6	5	500% 4
REFUGEES	2	3	1	50% 🛚
EMPLOYMENT	7	7	0	0% 4
CALD	1	0	-1	-100%
DONATING_VOLUNTEERING	2	1	-1	-50%
ANIMALS	9	7	-2	-22%
COVID19	2	0	-2	-100%
E_RELIEF	29	27	-2	-7% `
DISASTERS	4	0	-4	-100%
OLDER_PEOPLE	18	12	-6	-33% \
FACILITIES	13	5	-8	-62%
DISABILITY	36	23	-13	-36%
LAW	38	24	-14	-37%
YOUNG_PEOPLE	28	11	-17	-61%
RELATIONSHIPS	81	63	-18	-22%
MATERIAL_AID	79	60	-19	-24%
AOD	50	20	-30	-60%



Source: Infoxchange Service Directory Search Data (2024), monthly searches for Queensland - Statistical Area Level 4 and Statistical Area Level 3, customised extract. NaN value is defined as 'not a number'

# HOUSING

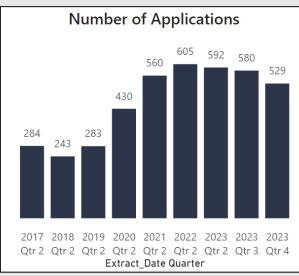


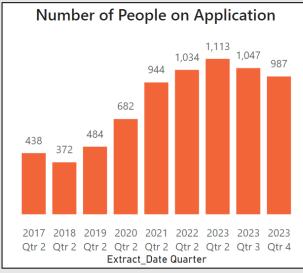
### Social Housing Register Profile: Timeseries, Local Government Authority

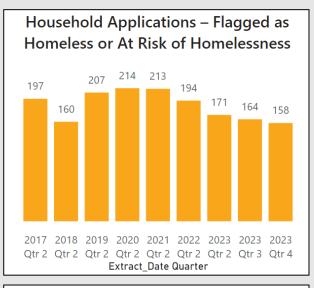




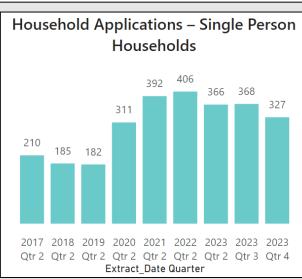


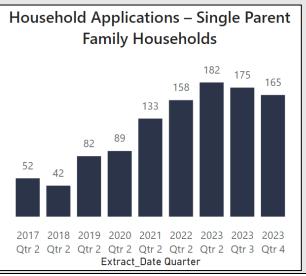


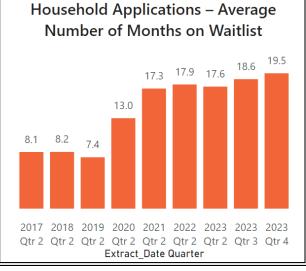


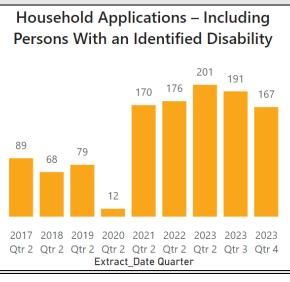










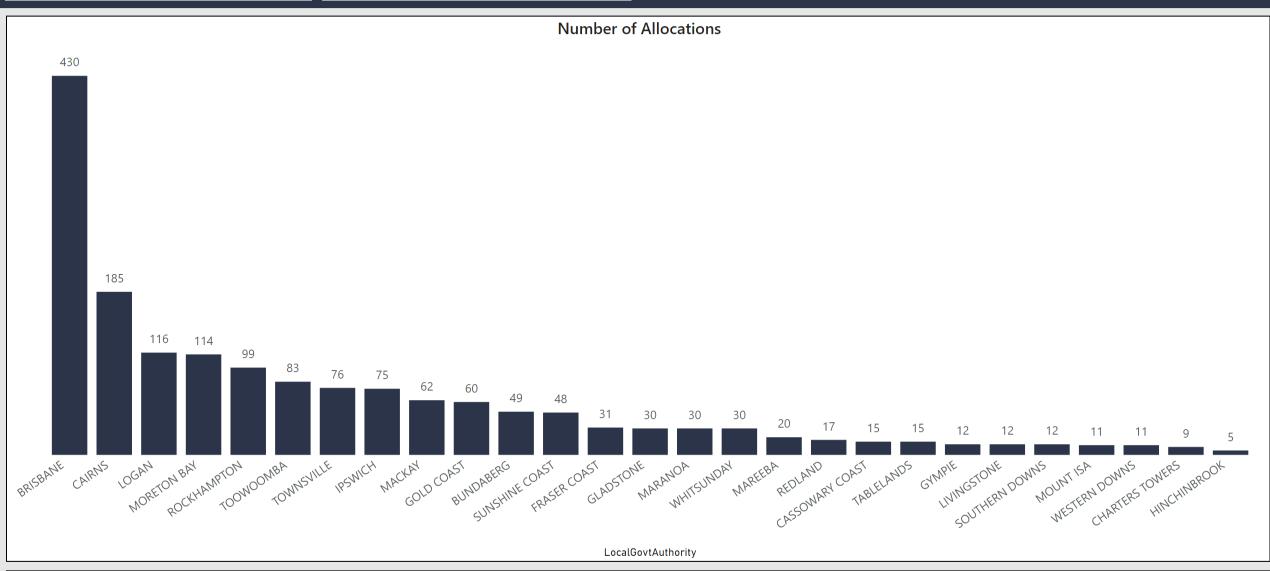


Source: Social Housing Register, accessed at data.qld.gov.au. The Social Housing Register records all applicants who meet the eligibility for social housing. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted, particularly for households including persons with an identified disability. Since 2019, the department has classified all new applicants on the register as very high need. 2) Local Government Authority and State Electorate are determined based on the applicant's first locational preference.

### Allocations to Community Housing: Local Government Authority, Timeseries

June 2023 × All





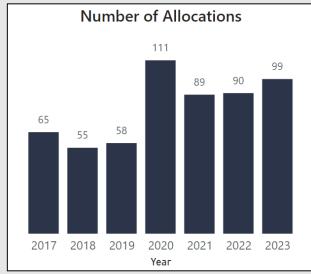
Source: Allocations to Community Housing, accessed at data.qld.gov.au as at 30 June. Accessed at <a href="https://www.data.qld.gov.au/dataset/allocations-to-community-housing">https://www.data.qld.gov.au/dataset/allocations-to-community-housing</a>.

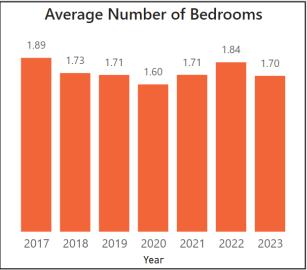
Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

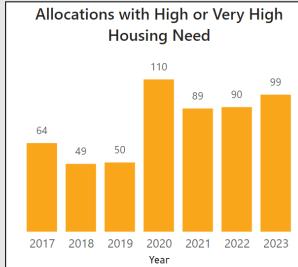
#### Allocations to Community Housing: Local Government Authority, Timeseries

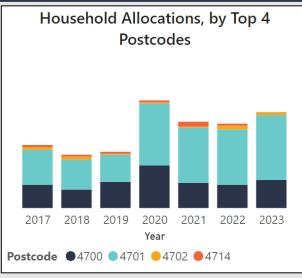


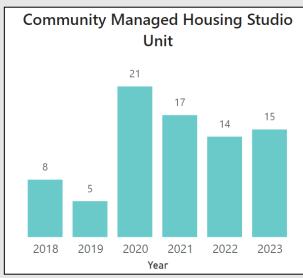


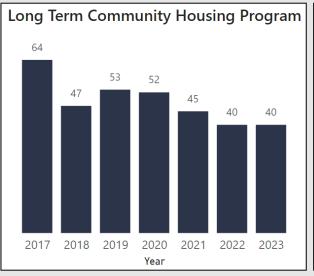


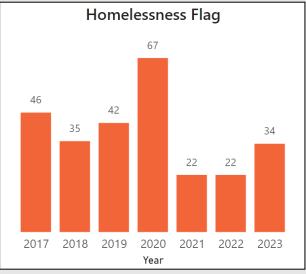


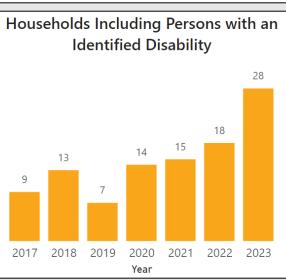












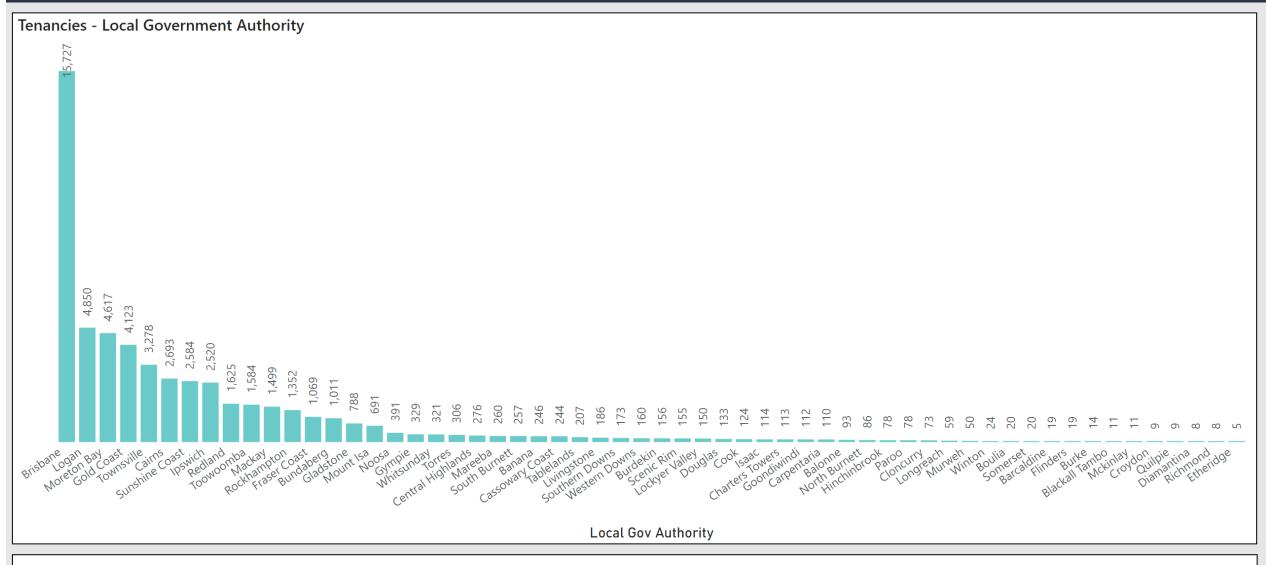
Source: Allocations to Community Housing, accessed at data.qld.gov.au as at 30 June. Accessed at <a href="https://www.data.qld.gov.au/dataset/allocations-to-community-housing">https://www.data.qld.gov.au/dataset/allocations-to-community-housing</a>

Data on allocations made to social housing delivered by registered community housing providers during the financial year. Details include housing program, property and household information. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Where counts are between 1 and <5, counts have been suppressed.

### Tenancies: Local Government Authority, Timeseries

June 2023



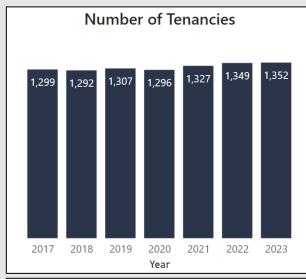


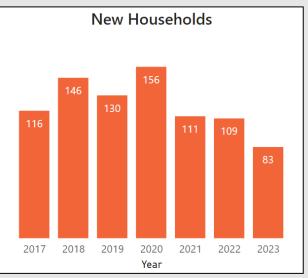
Source: Tenancies in government managed social rental housing, accessed at data.qld.gov.au as at 30 June. <a href="https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing">https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing</a>
Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

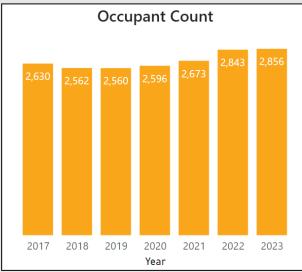
### **Tenancies: Local Government Authority, Timeseries**

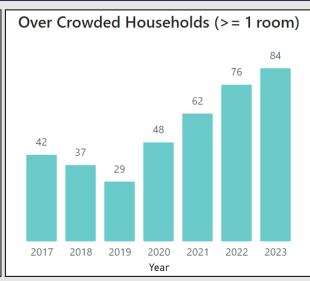
Rockhampton ✓ All



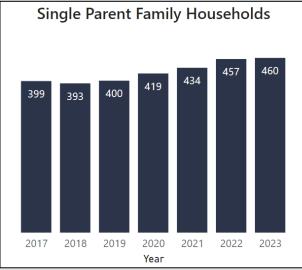


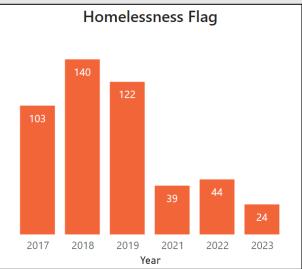


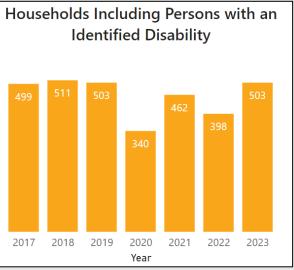












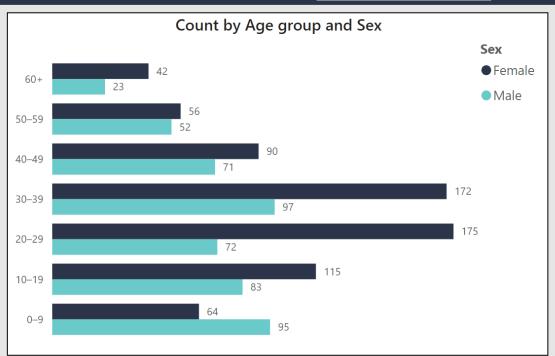
Source: Tenancies in government managed social rental housing, accessed at data.qld.gov.au as at 30 June. <a href="https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing">https://www.data.qld.gov.au/dataset/tenancies-in-government-managed-social-housing</a>
Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new

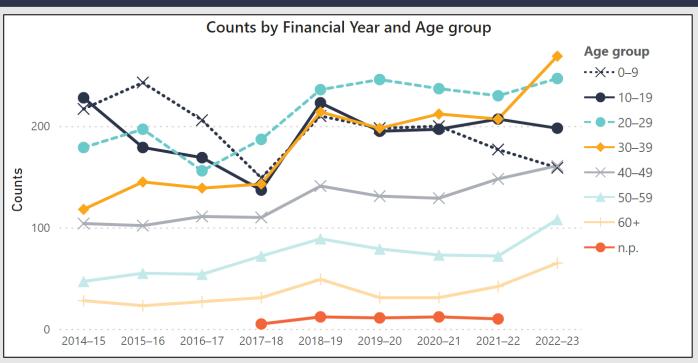
Data on current households in government owned and managed social rental housing at 30 June. Includes information on dwelling, rental details and household characteristics. 1) In 2019-20, the department implemented new technology information systems which has resulted in some changes to data structures and coding. Data comparison across years may be impacted. Counts greater than or equal to 1 and less than 5 have been excluded.

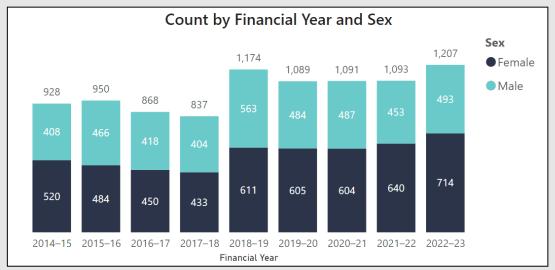
#### Specialist Homelessness Services Collection: Local Government Area











Source: AIHW 2024. Specialist Homelessness Services Collection data cubes 2011–12 to 2022–23. Canberra: AIHW.

To minimise the risk of identifying individuals, a technique known as perturbation has been applied to randomly adjust cells. For this reason, discrepancies may occur between sums of the component items and totals, and data may not match other published sources. Clients are assigned to a region based on where they lived in the week before presenting to an SHS agency. Clients are assigned to only one region, based on the location details provided in their first support period in the reference year. Yearly client counts should not be summed to derive longitudinal client counts because clients can access services in multiple years. For further information on data items and definitions, please see the data cubes user guide:

https://www.aihw.gov.au/reports/homelessness-services/shsc-data-cubes/contents/shs-data-cubes-user-guide. For more information on the Specialist Homelessness Services Collection, please see Technical notes in the SHS annual report: <a href="https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-annual-report/contents/technical-notes/key-data-quality-information.">https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-annual-report/contents/technical-notes/key-data-quality-information.</a> For help using the AIHW Data Explorer Platform, please visit the SuperWEB2 online documentation manual: <a href="https://dataexplorer.aihw.gov.au/webapi/online-help/Getting-Started---SuperWEB2.html">https://dataexplorer.aihw.gov.au/webapi/online-help/Getting-Started---SuperWEB2.html</a>. Note: Where counts are between 1 and <5, counts have been suppressed.

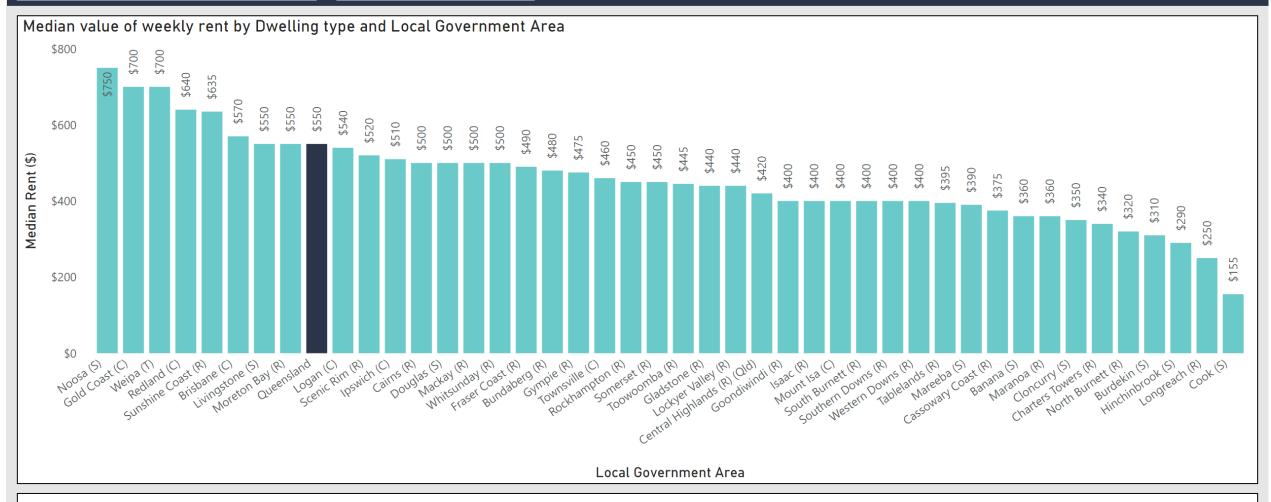
#### **Median Rent by LGA and Dwelling Type**

**All dwellings** 

Mar-2024





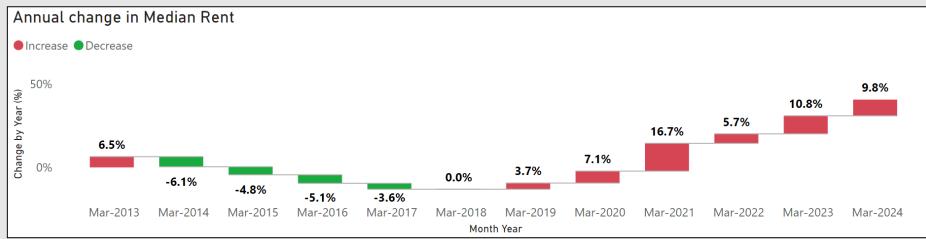


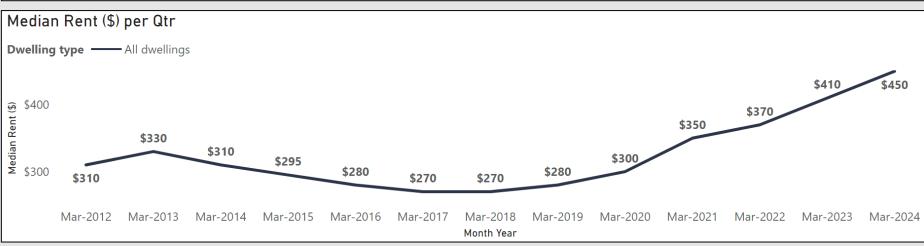
#### **Annual Change in Median Rent by LGA and Dwelling Type**

Rockhampton (R)

All dwellings







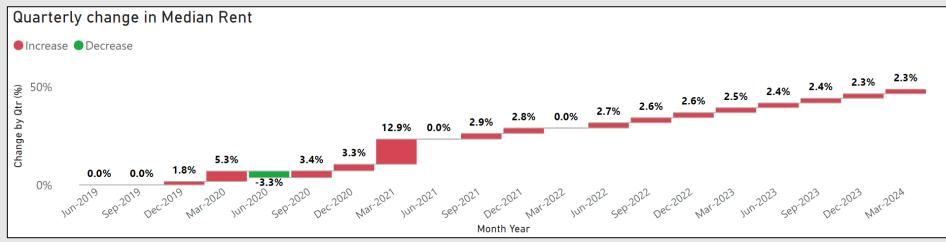
Annual change in Median Rent					
By LGA and Dwelling Type					
Dwelling type	All dwellings				
Month Year	Median Rent (\$)	% Change by Year (Qtr)			
Mar-2012	\$310				
Mar-2013	\$330	6.5%			
Mar-2014	\$310	-6.1%			
Mar-2015	\$295	-4.8%			
Mar-2016	\$280	-5.1%			
Mar-2017	\$270	-3.6%			
Mar-2018	\$270	0.0%			
Mar-2019	\$280	3.7%			
Mar-2020	\$300	7.1%			
Mar-2021	\$350	16.7%			
Mar-2022	\$370	5.7%			
Mar-2023	\$410	10.8%			
Mar-2024	\$450	9.8%			

#### **Median Rent by LGA and Dwelling Type**

Rockhampton (R)

All dwellings







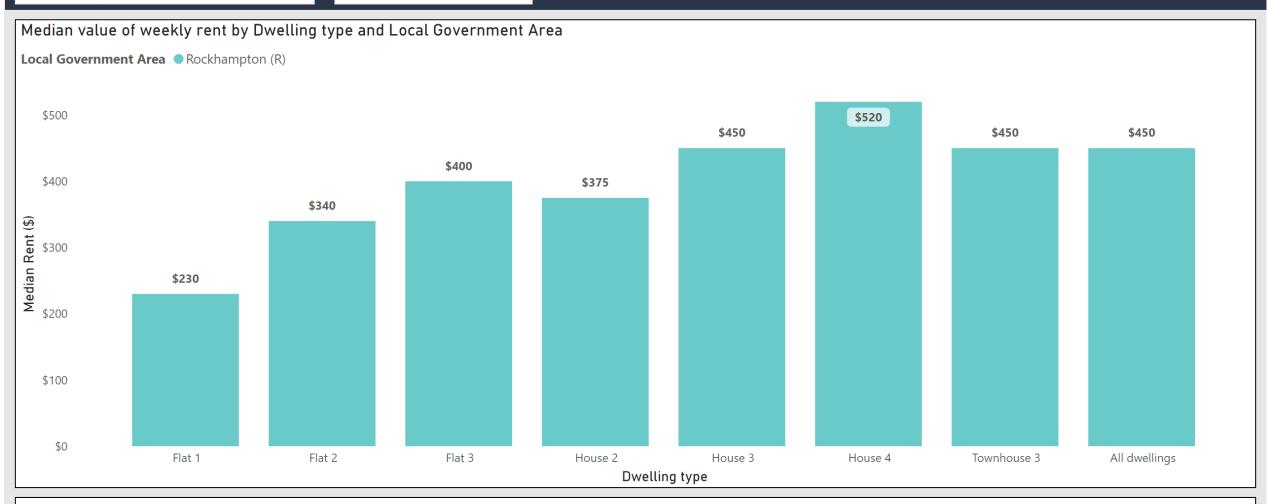
Quarterly change in Median Rent						
By LGA and Dwelling Type						
Dwelling type All dwellings						
Month Year	Median Rent (\$)	% Change by Qtr				
Jun-2019	\$280	0.0%				
Sep-2019	\$280	0.0%				
Dec-2019	\$285	1.8%				
Mar-2020	\$300	5.3%				
Jun-2020	\$290	-3.3%				
Sep-2020	\$300	3.4%				
Dec-2020	\$310	3.3%				
Mar-2021	\$350	12.9%				
Jun-2021	\$350	0.0%				
Sep-2021	\$360	2.9%				
Dec-2021	\$370	2.8%				
Mar-2022	\$370	0.0%				
Jun-2022	\$380	2.7%				
Sep-2022	\$390	2.6%				
Dec-2022	\$400	2.6%				
Mar-2023	\$410	2.5%				
Jun-2023	\$420	2.4%				
Sep-2023	\$430	2.4%				
Dec-2023	\$440	2.3%				
Mar-2024	\$450	2.3%				

### Median Rent by LGA and Dwelling Type

Rockhampton (R)

Mar-2024





### **COST OF LIVING**

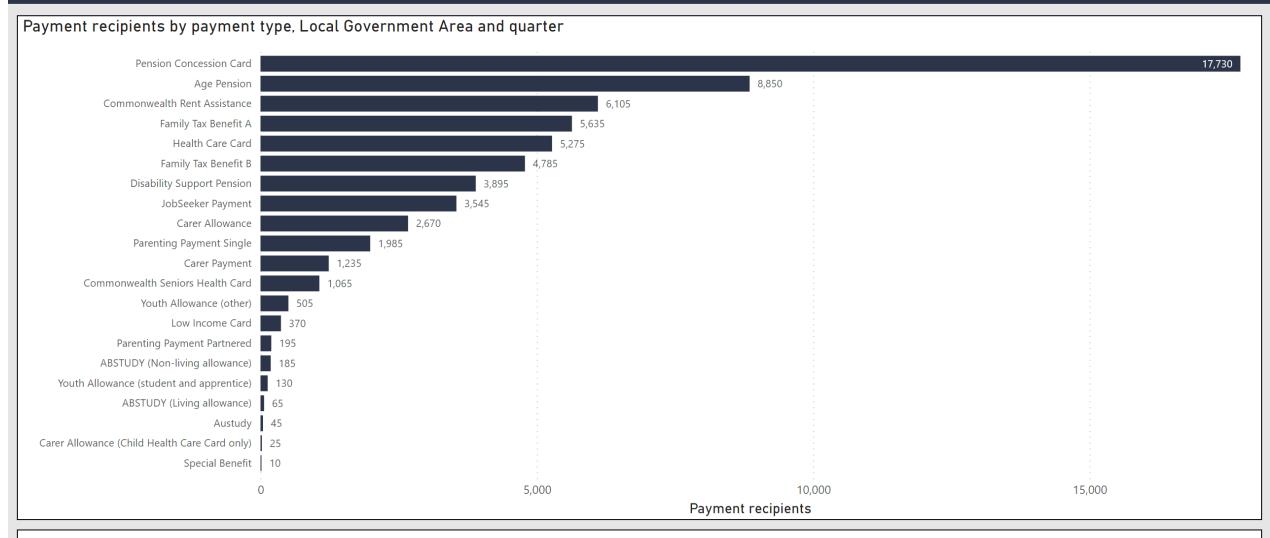


#### **DSS Recipient Profile: Local Government Area**

12/23

Rockhampton



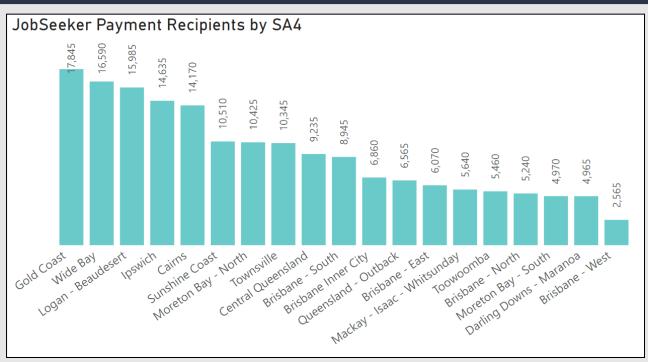


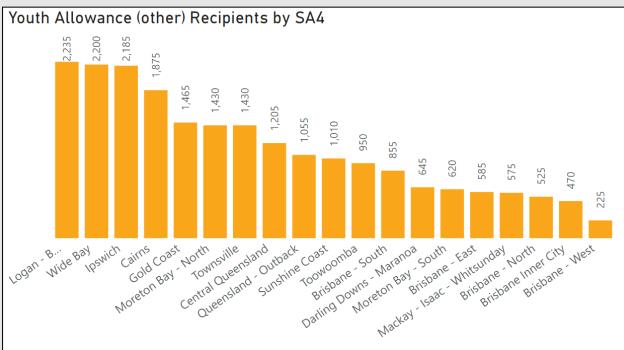
Source: Department of Social Services "DSS Payment Demographic Data", quarterly timeseries data. Available at <a href="https://data.gov.au/data/dataset/dss-payment-demographic-data">https://data.gov.au/data/dataset/dss-payment-demographic-data</a>
DSS payment data for Queensland: by age group, sex, Aboriginal and Torres Strait Islander status, Local Government Areas and SA2. Local Government Area has been updated to reflect the Australian Statistical Geography Standard (ASGS) 2020 boundaries from March 2021. Note: JobSeeker Payment replaced Newstart Allowance and other working age payments from 20 March 2020. In order to protect individuals' privacy, identified populations between 1 and 4 have been suppressed and replaced with '<5' for confidentiality purposes.

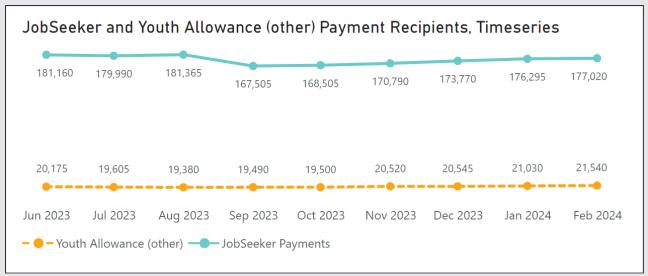
#### **JobSeeker and Youth Allowance Recipient Profile: SA4**











Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. <a href="https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile">https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile</a>. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

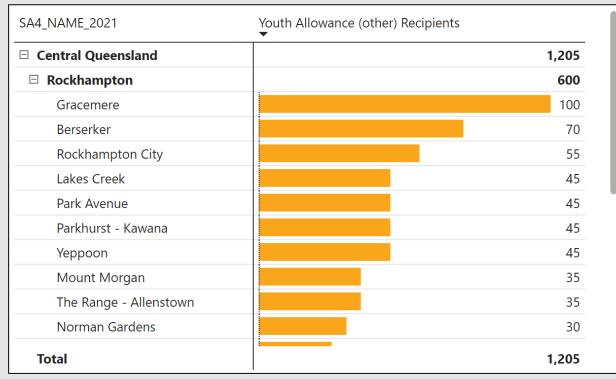
#### JobSeeker and Youth Allowance Recipient Profile: SA4

Central Queensland

Feb-2024







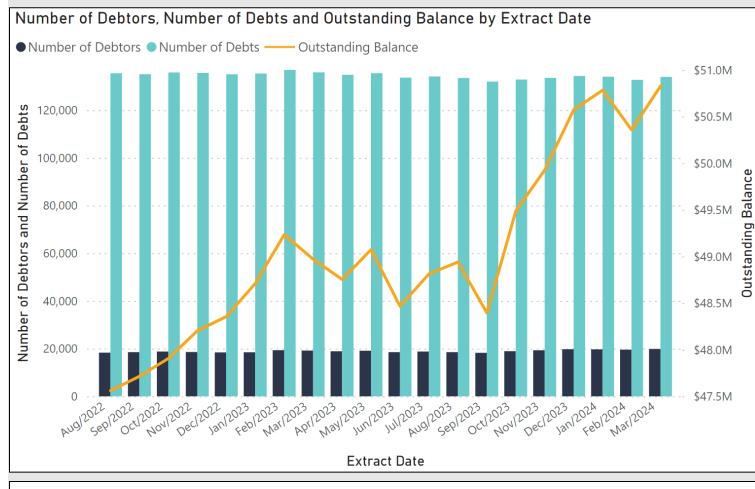


Source: Services Australia administrative data "JobSeeker Payment and Youth Allowance recipients – monthly profile", filtered by month. <a href="https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile">https://data.gov.au/data/dataset/jobseeker-payment-and-youth-allowance-recipients-monthly-profile</a>. Recipients of JobSeeker Payment and Youth Allowance (other) who are determined to be current (including those entitled to be paid or in receipt of zero rate of payment) or suspended from payment on the Centrelink payment system. Statistical Areas based on the recipient's geo-coded address against the Australian Statistical Geography Standard (ASGS) 2021. Individuals who live overseas or who are without a valid address cannot be assigned to a locational boundary (including a Statistical Area Level 2 (SA2)). These numbers are represented as 'unknown'. State/territory totals derived from Statistical Area data will not match actual state and territory totals, due to different statistical geography methodologies. Note: To protect individuals' privacy, all cells including any totals and subtotals have been rounded to the nearest 5, values from 1 to 7 are rounded to 5. Zero cells are actual zeros. This may result in non-additivity for some totals. Caution should be taken in re-calculating totals from rounded data, as this may compound the effects of rounding.

#### **SPER debt by SA4 regions**

**Central Queensland** 





Extract Date	Number of Debtors	Number of Debts	Outstanding Balance	Average Balance per Debtor	Average Debts per Debtor
Aug/2022	18,316	135,468	\$47,561,000	\$2,597	7.40
Sep/2022	18,528	135,089	\$47,715,000	\$2,575	7.29
Oct/2022	18,784	135,800	\$47,907,000	\$2,550	7.23
Nov/2022	18,586	135,603	\$48,203,000	\$2,594	7.30
Dec/2022	18,420	135,041	\$48,355,000	\$2,625	7.33
Jan/2023	18,467	135,350	\$48,711,000	\$2,638	7.33
Feb/2023	19,335	136,861	\$49,233,000	\$2,546	7.08
Mar/2023	19,193	135,858	\$48,970,000	\$2,551	7.08
Apr/2023	18,887	134,814	\$48,754,000	\$2,581	7.14
May/2023	19,118	135,492	\$49,073,000	\$2,567	7.09
Jun/2023	18,524	133,641	\$48,466,000	\$2,616	7.21
Jul/2023	18,777	134,123	\$48,813,000	\$2,600	7.14
Aug/2023	18,518	133,483	\$48,940,000	\$2,643	7.21
Sep/2023	18,238	131,968	\$48,395,000	\$2,654	7.24
Oct/2023	18,939	132,827	\$49,488,000	\$2,613	7.01
Nov/2023	19,306	133,527	\$49,928,000	\$2,586	6.92
Dec/2023	19,753	134,332	\$50,574,000	\$2,560	6.80
Jan/2024	19,699	134,023	\$50,783,000	\$2,578	6.80
Feb/2024	19,575	132,695	\$50,357,000	\$2,573	6.78
Mar/2024	19,862	133,944	\$50,828,000	\$2,559	6.74

Source: "SPER Debt by SA4 Regions in Queensland", current data month accessed at: <a href="https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-in-queensland">https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-in-queensland</a>

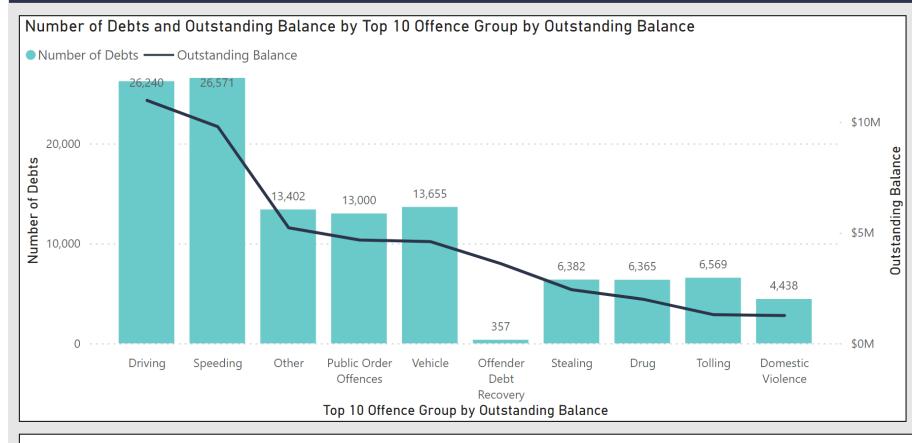
Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels. Additional information on the SPER dataset including definitions and explanatory notes can be accessed through the data source URL link.

#### **SPER debt by SA4 regions, top 10 offence groups**

Mar/2024

**Central Queensland** 





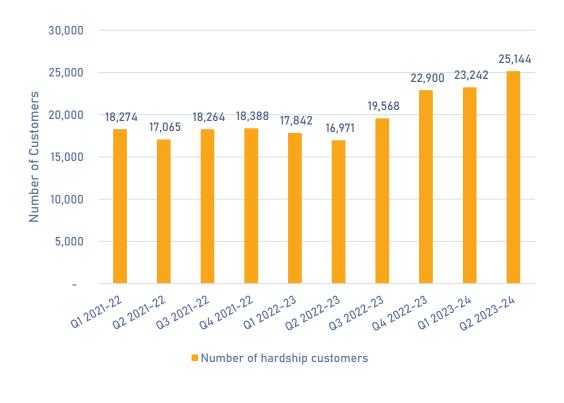
Number of Debts and Outstanding Balance & Top 10 Offence Group by Outstanding Balance						
Top 10 Offence Group by Outstanding Balance	Number of Debts	Outstanding Balance				
Driving	26,240	\$10,981,000				
Speeding	26,571	\$9,794,000				
Other	13,402	\$5,223,000				
Public Order Offences	13,000	\$4,670,000				
Vehicle	13,655	\$4,601,000				
Offender Debt Recovery	357	\$3,599,000				
Stealing	6,382	\$2,422,000				
Drug	6,365	\$1,996,000				
Tolling	6,569	\$1,295,000				
Domestic Violence	4,438	\$1,259,000				
Total	116,979	\$45,840,000				

Source: "SPER Debt by SA4 Regions and Top 10 Offence Groups in Queensland", current data month accessed at: <a href="https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-and-top-10-offence-groups-in-queensland">https://www.data.qld.gov.au/dataset/sper-debt-by-sa4-regions-and-top-10-offence-groups-in-queensland</a>
Notes: State Penalties Enforcement Registry (SPER) debts can start with unpaid fines and penalties, and can be referred to SPER by various agencies: courts, state government and other local government authorities. This data shows a breakdown of all types of debt registered with SPER, reported as at a current point in time (based on extract date). The top 10 offence groups for each SA4 region are included only. Where there is missing information for an offence group or SA4, that should not be interpreted as a count of 0 or an outstanding balance of 0, rather that the offence group category was not included in the top 10 offence group for that region. Therefore, totals are considered a count of the total for the top 10 offence groups only (based on outstanding balance).

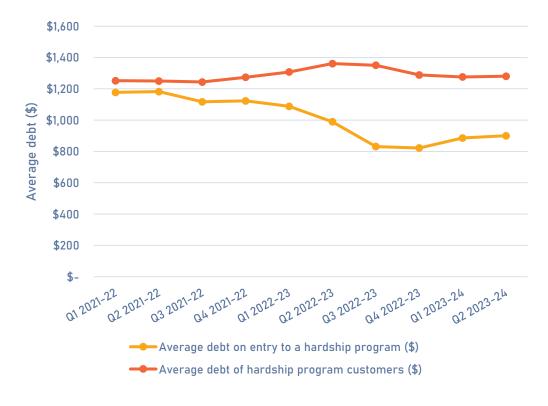
This data is a breakdown of the outstanding debt based on current debtor addresses. As debtors may have multiple addresses registered with SPER, the allocation of debt to an SA4 region is based on their most current address available. It is possible that some debt may be reported under different SA4 regions over time, due to debtor relocation or identification of new address information by SPER. Figures are reported using the Australian Statistical Geography Standard (ASGS) Postcodes to Statistical Area Level 4 correspondences tables (Source: Australian Bureau of Statistics Cat. No. 1270.0.55.006). Where no Statistical Area Level 4 is available for a postcode, it has been listed as "Other QLD". Populations vary significantly between SA4 regions. This data does not account for differences in population and caution should be taken in drawing direct comparisons between region based on outstanding debt levels. Additional information on the SPER dataset, including definitions of offence groups can be accessed here: Explanatory notes for SPER debt by SA4 regions and top 10 offence groups in Queensland (publications.qld.gov.au)

### **ENERGY HARDSHIP**

#### 1) Number of hardship customers

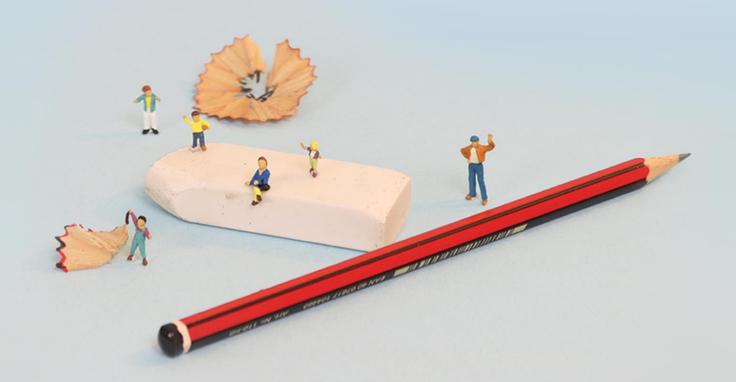


#### 2) Average debt of hardship program participants



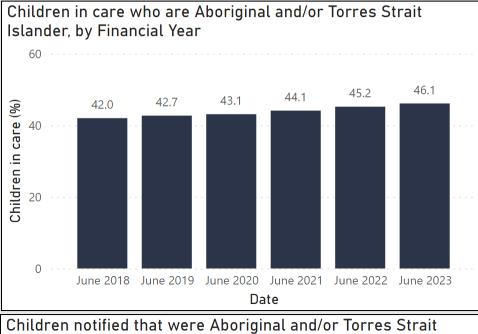
The number of hardship customers has been rising since quarter 2 of 2022-23 (graph 1). The average debt of hardship program customers is higher than the average debt at the time of entry to a hardship program (graph 2). This indicates that debt levels are rising after entering a hardship program.

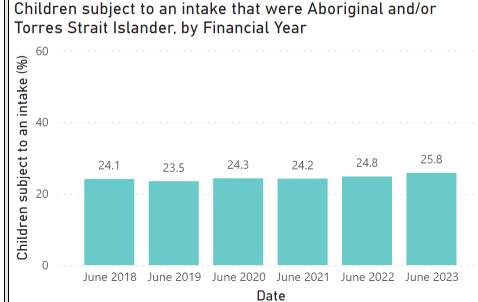
# CHILDREN AND FAMILIES



#### **Child Protection - Queensland Data**







Source: Department of Child Safety, Seniors and Disability Services. 'Over-representation in the child protection system'
<a href="https://performance.cyjma.qld.gov.au/?">https://performance.cyjma.qld.gov.au/?</a>

domain=4ng99xeqmb60&subdomain=5ig7j3pc2eg0&t

ab=62qyodi7kn00

Definition Notes: Children in care: The provision of care outside the family home to children who are in need of protection or who require a safe placement while their protection and safety needs are assessed. In accordance with nationally agreed reporting definitions, data for children in care refers to children placed with kin, other home-based carers or residential care services. Intake: Refers to the process by which Child Safety receives and gathers information about harm or risk of harm to a child or an unborn child who may be at risk of harm after he or she is born and determines the appropriate response to the information received. Intake processes are initiated when professionals, family members or members of the public contact Regional Intake Services or Child Safety Service Centres with concerns about a child. Notification: A notification is recorded where there is a reasonable suspicion that a child is in need of protection, that is, a child has been significantly harmed, is being significantly harmed, or is at risk of significant harm, and does not have a parent able and willing to protect them. Substantiated: The outcome of an investigation and assessment where it is assessed suffering, or is at unacceptable risk of suffering future,

willing to protect them. **Substantiated:** The outcome of an investigation and assessment where it is assessed that the child or young person has suffered, is suffering, or is at unacceptable risk of suffering future significant harm.

June 2018 June 2019 June 2020 June 2021 June 2022 June 2023

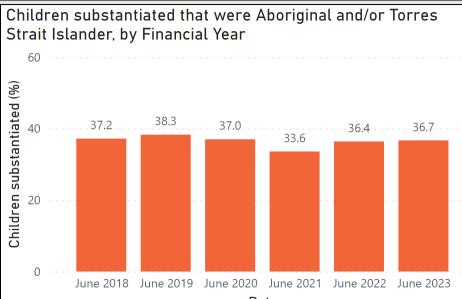
Date

Date

willing to protect them. **Substantiated:** The outcome of an investigation and assessment where it is assessed that the child or young person has suffered, is suffering, or is at unacceptable risk of suffering future significant harm.

For further information and data counting rules, visit the source data.





#### **Child Protection - Regional Data**

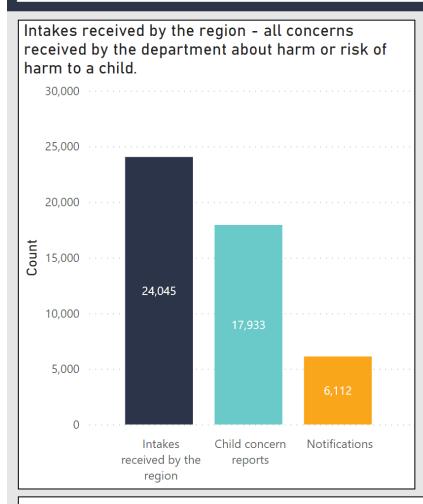


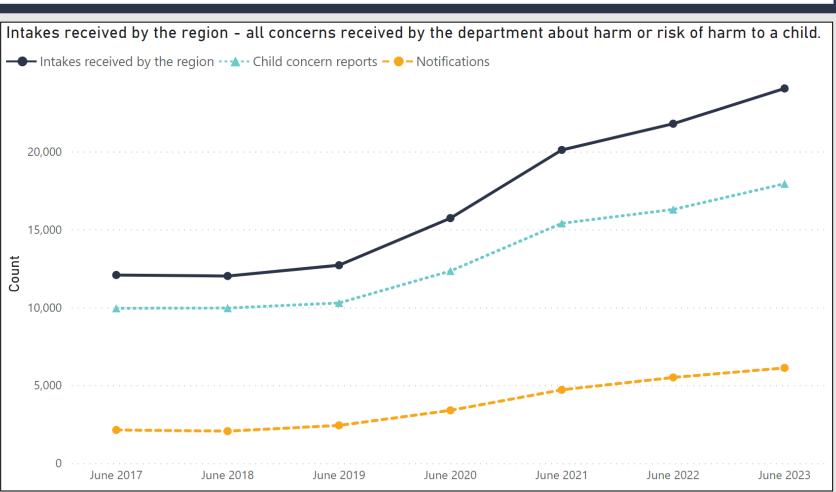
**Sunshine Coast and Central Queensland** 





Intakes received by the region - all concerns received by the department about harm or risk of harm to a child.





Source: Department of Child Safety, Seniors and Disability Services. 'Table Scc.1: Child protection summary statistics, by region' <a href="https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0">https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0</a>
Notes: (a) Family support services includes a rolling 12 months of data for each reference period taken from a snapshot 10 days post the reference period. (b) Families receiving a Family Wellbeing Service (FWS) or an Intensive Family Support service (IFS) includes all families where the case remained open at some point during the reference period irrespective of when it was created and/or closed. IFS and FWS cases only include those where consent was received. (c) Concerns received by child safety and Investigation and Assessment data is for the year ending the reference date (12 months of data). (d) Ongoing support figures are point in time, as at final day of reference period.

#### **Child Protection - Regional Data**

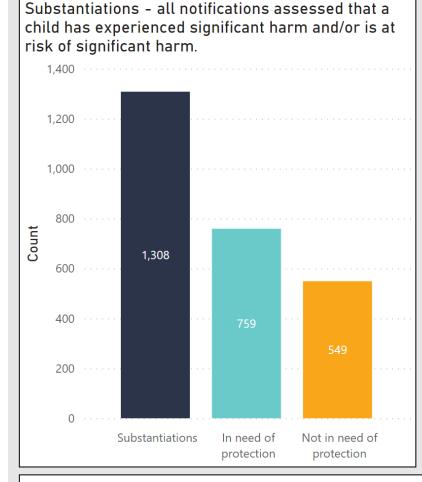


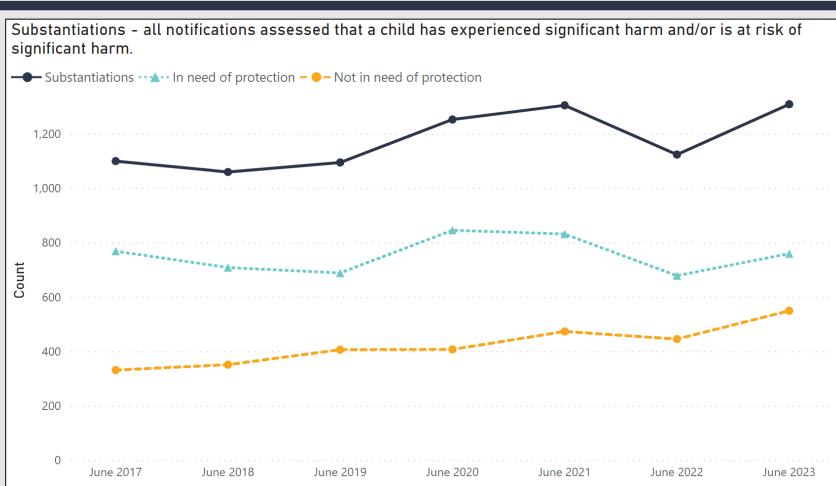
**Sunshine Coast and Central Queensland** 





Substantiations - all notifications assessed that a child has experienced significant harm and/or is at risk of significant harm.





Source: Department of Child Safety, Seniors and Disability Services. 'Table Scc.1: Child protection summary statistics, by region' <a href="https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0">https://performance.cyjma.qld.gov.au/?domain=15ze1620dnkw&subdomain=64vpii035lc0</a>
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#### **Youth Detention Population, by State**

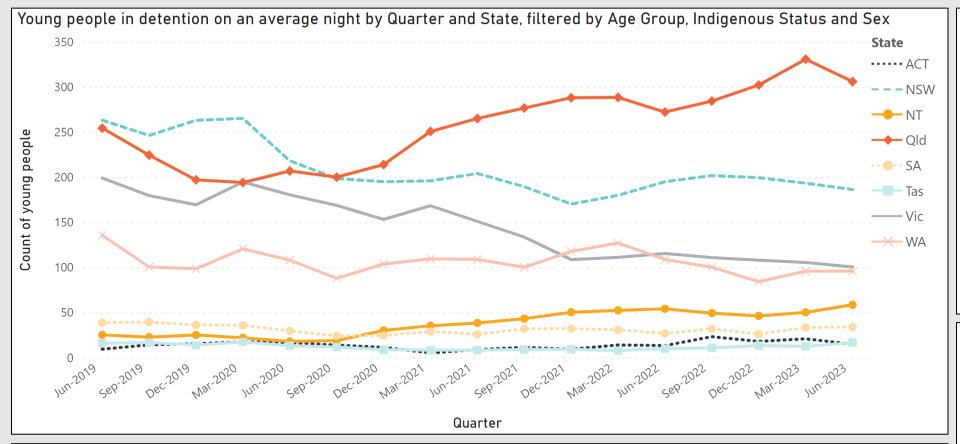
All ages

**Young People** 

Total

Jun-2023





Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at <a href="https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data">https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data</a>. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

Count of young people in detention on an average night by Sex and State, filtered by Age Group, Indigenous Status and Qtr Year

State	Female	Male	Total
Aust	85.6	726.0	811.6
Qld	41.3	264.5	305.8
NSW	10.2	176.0	186.2
Vic	5.2	95.1	100.3
WA	7.8	87.9	95.7
NT	8.1	50.4	58.4
SA	7.8	26.0	33.9
Tas	3.8	12.8	16.6
ACT	1.5	13.2	14.7

Count of young people in detention on an average night by Age Group and State, filtered by Indigenous Status, Sex and Qtr Year

State	10–13 All ages		10–13
	years	•	years %
Aust	41.0	811.6	5.1%
Qld	21.6	305.8	7.1%
NSW	6.4	186.2	3.4%
Vic	1.4	100.3	1.4%
WA	5.4	95.7	5.6%
NT	3.1	58.4	5.4%
SA	0.8	33.9	2.4%
Tas	2.0	16.6	11.8%
ACT	0.3	14.7	2.2%

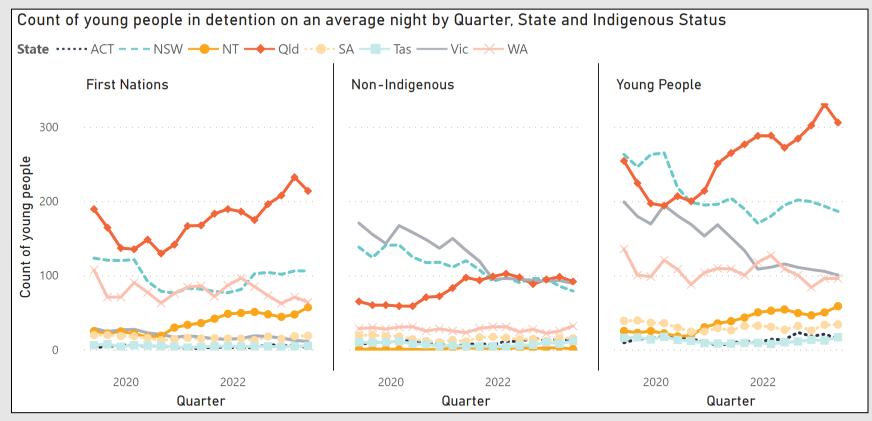
#### **Youth Detention Population, by State**

All ages

Jun-2023







Source: Australian Institute of Health and Welfare 2023. Youth detention population in Australia 2023: Table S1 - Table S15. Accessed at <a href="https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data">https://www.aihw.gov.au/reports/youth-justice/youth-detention-population-in-australia-2023/data</a>. Data is for young people in detention on an average night, by age group, sex, Indigenous status and Australian states and territories. The youth detention data is for 'All detention' categories, including unsentenced detention and sentenced detention. The age on an average night each quarter is calculated based on the age a young person is each night that they are in detention. If a young person changes age during a period of detention, then the average nightly number in detention will reflect this. For example, where a young person turns 18 during a period of detention, any nights spent in detention (sentenced or unsentenced) aged 18 will only be counted in quarterly average nightly population for the 18+ age group. Similarly, nights spent in detention before a young person has turned 18 will only be counted in the 10–17 age group. Average nightly data broken down by age is not comparable to Youth detention population in Australia releases prior to 2020. The average nightly population is calculated by adding the duration (in nights) of each period of detention that falls within the quarter, and dividing the summed duration by the number of nights in the quarter. Components of tables may not sum to the totals due to rounding.

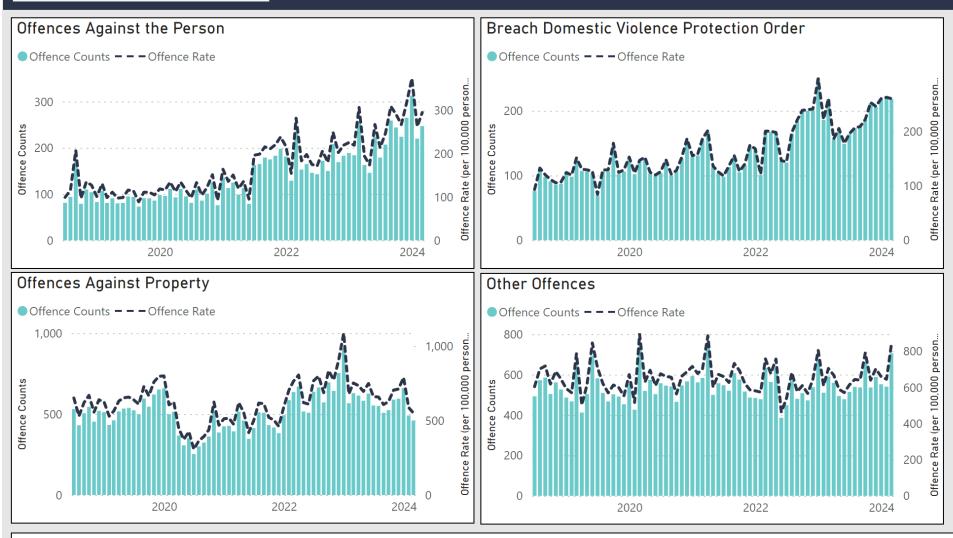
•	ung people in o e Group, State		
State	First	Non-	Young
	Nations	Indiaenous	People

	Nations	Indigenous	People
Aust			
All ages	477.9	331.5	811.6
10–13 years	30.0	10.8	41.0
Qld			
All ages	213.7	91.8	305.8
10–13 years	17.1	4.5	21.6
NSW			
All ages	106.0	78.9	186.2
10–13 years	5.5	0.9	6.4
Vic			
All ages	10.9	89.3	100.3
10–13 years	0.2	1.2	1.4
WA			
All ages	63.9	31.8	95.7
10–13 years	3.3	2.1	5.4
NT			
All ages	56.9	0.9	58.4
10–13 years	3.0		3.1
SA			
All ages	18.6	15.3	33.9
10–13 years	0.5	0.3	0.8
Tas			
All ages	4.9	11.7	16.6
10–13 years	0.4	1.5	2.0
ACT			
All ages	2.9	11.8	14.7
	l .		

#### **Reported Offences: Local Government Areas**

Rockhampton Regional Council  $\vee$ 







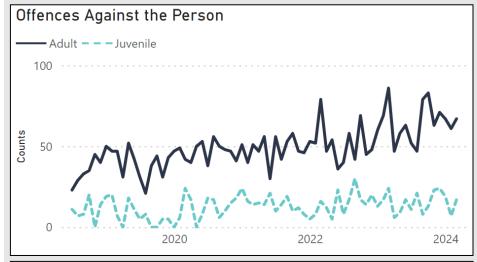
Total Reported Offences by Month and Year					
Month Year	Offence Counts	Offence Rate			
January 2023	1,772	2,116			
February 2023	1,261	1,506			
March 2023	1,476	1,763			
April 2023	1,336	1,596			
May 2023	1,222	1,460			
June 2023	1,328	1,586			
July 2023	1,246	1,488			
August 2023	1,296	1,548			
September 2023	1,303	1,556			
October 2023	1,430	1,708			
November 2023	1,349	1,611			
December 2023	1,448	1,729			
January 2024	1,525	1,821			
February 2024	1,251	1,494			
March 2024	1,412	1,686			

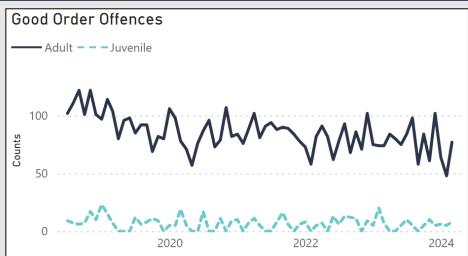
Source: Queensland Government, Queensland Police Service. "LGA Reported offences number" and "LGA Reported offences rates" data extracts, filtered by month. Accessed at <a href="https://www.police.qld.gov.au/maps-and-statistics">https://www.police.qld.gov.au/maps-and-statistics</a>. Data displayed includes the number of reported offences and the number of reported offences per 100,000 persons for Queensland. Note: Care should be taken when comparing monthly statistics, for example January 2014 compared with February 2014. A more accurate comparison would be obtained by comparing a longer time series, for example, one calendar year to the next, as this will account for seasonal variations. Should you require any assistance in interpreting these statistics, please contact Statistical Services, QPS. Offence counts are excluded where counts are greater than or equal to 1 and less than 5.

#### **Reported Offenders: Local Government Areas**







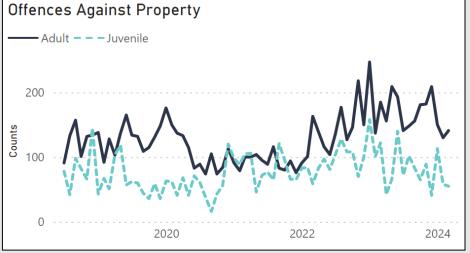


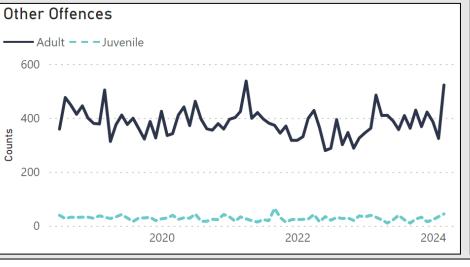


01/03/2024

Total Reported Offenders by Month and

01/07/2018





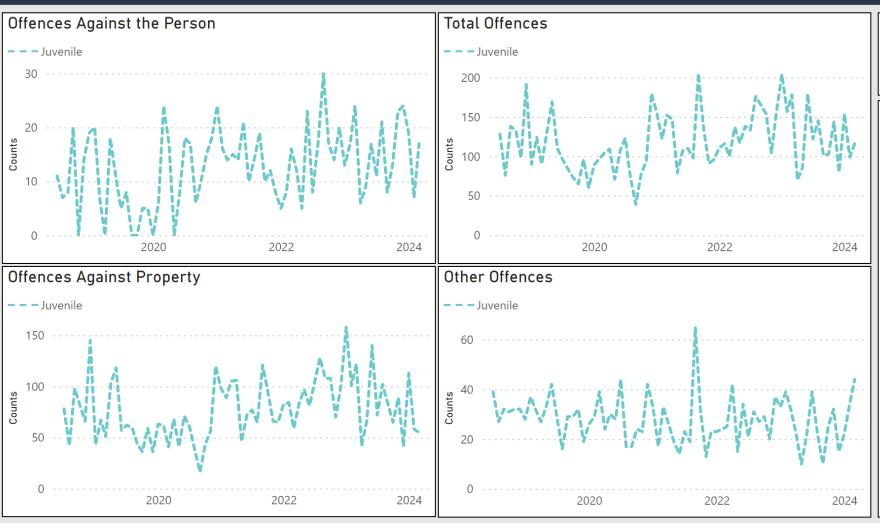
Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at <a href="https://www.police.qld.gov.au/maps-and-statistics">https://www.police.qld.gov.au/maps-and-statistics</a> Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offenders have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

#### **Reported Youth Offenders: Local Government Areas**

Rockhampton Regional Council







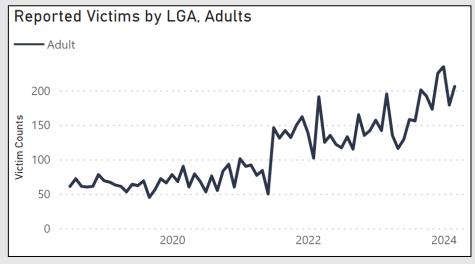
01/07/2018 01	/03/2024						
			0	<u> </u>			
Total Reported Youth Offenders by Month and Year							
	011	0.11	0.1				
Month Year	Offences Against Property	Offences Against the Person	Other Offences	Total			
February 2023	101	17	39	157			
March 2023	122	24	32	178			
April 2023	42	6	22	70			
May 2023	66	9	10	85			
June 2023	140	17	22	179			
July 2023	72	11	39	122			
August 2023	102	21	22	145			
September 2023	83	8	10	101			
October 2023	65	13	25	103			
November 2023	89	23	32	144			
December 2023	41	24	15	80			
January 2024	113	19	22	154			
February 2024	58	7	34	99			
March 2024	55	17	44	116			

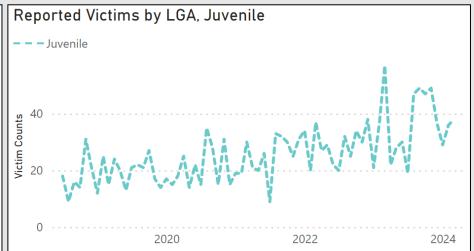
Source: Queensland Government, Queensland Police Service. "LGA Reported offenders number" data extract, filtered by month. Accessed at <a href="https://www.police.qld.gov.au/maps-and-statistics">https://www.police.qld.gov.au/maps-and-statistics</a> Data displayed contains information relating to persons responsible for offences. It is important to note that QPS offender statistics are based on offence counts and do not and cannot refer to individuals. Rather, offender data refers to the number of offences cleared or solved through an action against an offender. As such, offender data does not equate to a unique offender count nor does it equate to the number of offences cleared. Only persons 10 years and over are deemed to be offenders. As at 12 February 2018, juvenile offenders are those persons aged between 10 and 17 years (inclusive). Before this date juvenile offenders were persons aged between 10 and 16 years (inclusive). Offenders have not been included if their age or gender is not specified in QPS records. Counts are excluded where counts are greater than or equal to 1 and less than 5.

#### **Reported Victims: Local Government Areas**

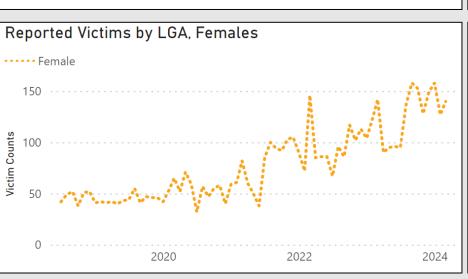
Rockhampton Regional Council  $\qquad \lor$ 

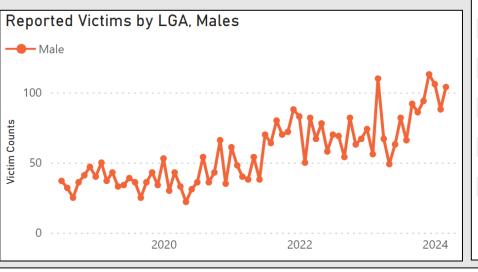












Reported Victims by LGA, Month and Year			
Month Year	Adult	Juvenile	Total
January 2023	157	21	178
February 2023	142	37	179
March 2023	195	57	252
April 2023	135	22	157
May 2023	116	28	144
June 2023	129	30	159
July 2023	158	19	177
August 2023	156	47	203
September 2023	201	49	250
October 2023	192	47	239
November 2023	173	49	222
December 2023	225	37	262
January 2024	235	29	264
February 2024	179	36	215
March 2024	206	38	244

Source: Queensland Government, Queensland Police Service. "LGA Reported victims number" data extract, filtered by month. Accessed at <a href="https://www.police.qld.gov.au/maps-and-statistics">https://www.police.qld.gov.au/maps-and-statistics</a>
Data displayed contains information relating to victims of offences against the person. They do not provide a unique count as one person may be counted several times if they were the victim of more than one

offence. Juvenile victims are those aged between and including zero and 17 years. Victims have not been included if their age or gender is not specified in Queensland Police Service records. Victim counts are excluded where counts are greater than or equal to 1 and less than 5.

# QCOSS DATA POINT.

We've assembled key data sources, data tools and data visualisations that are user-friendly and publicly available to support non-profit organisations in making informed decisions and leveraging data effectively.



WWW.QCOSS.ORG.AU/DATAPOINT